

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
April 21, 2026 AGENDA**

Subject:	Action Required:	Approved By:
<p>An ordinance to enter into a ten (10)-year contract with Southwestern Bell Telephone Company d/b/a AT&T Enterprises, LLC, for the purchase of the AT&T Hosted VESTA 911 Service Phone System.</p> <p>Submitted By: Emergency Communications Department</p>	<p>√ Ordinance Resolution</p>	<p>Delphone Hubbard City Manager</p>
SYNOPSIS	<p>An ordinance to authorize the City Manager to enter into a ten (10)-year contract with Southwestern Bell Telephone Company, d/b/a AT&T Enterprises, LLC (“AT&T”), for the purchase of the AT&T Hosted VESTA 911 Service Phone System, utilized by the City’s Emergency Communication Department.</p>	
FISCAL IMPACT	<p>Funds for this purchase are allocated in the 911 Wireless Fund Account No. 220512. The base amount of the contract is in an amount not to exceed \$700,000.00, and there is an annual service fee in an amount not to exceed \$150,000.00 per year at a rate not to exceed \$12,500.00 per month, for a total amount of \$2,200,000.00. These service fees may be eligible for reimbursement from the Arkansas 911 Board.</p>	
RECOMMENDATION	<p>Pass the Ordinance.</p>	
BACKGROUND	<p>This purchase is a sole-source Ordinance because it is impractical and unfeasible to bid. The City has utilized the AT&T-hosted VESTA 911 service phone system since 2021. AT&T is the sole purveyor of this phone system. The City’s current contract with AT&T will expire May 2026 and AT&T has expressed willingness to enter into a new ten (10)-year contract with the City.</p> <p>Pursuant to the Arkansas Public Safety Communications and Next</p>	

**BACKGROUND
CONTINUED**

Generation 911 Act of 2019, (the Act”), reimbursement of the service fees from the Arkansas 911 Board is permissible and the City will be eligible for such reimbursement provided it complies with all reporting and other requirements of the Act.