OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS

BOARD OF DIRECTORS COMMUNICATION
DECEMBER 1, 2026 AGENDA

Subject:	**Action Required:**	**Approved By:**
2027 ShotSpotter Subscription Services Contract Renewal with SoundThinking, Inc.	√ **Ordinance** Resolution	
Submitted By: Little Rock Police Department		Delphone Hubbard City Manager

SYNOPSIS

An ordinance to authorize the City Manager to enter into a 6th contract amendment to renew the City's annual ShotSpotter Subscription services with SoundThinking, Inc., for the wide-area gunshot detection service for the Little Rock Police Department's use from December 19, 2026 through December 18, 2027.

FISCAL IMPACT

The total amount is not to exceed $149,500.00, including applicable taxes and fees. Funds for this purchase are allocated in Little Rock Police Department Police Administration Software Account No. 105201-61350.

RECOMMENDATION

Pass the Ordinance.

BACKGROUND

The original ShotSpotter service contract was previously approved with Resolution 15,392 and amended with Resolutions 15,844 and 16,202 and Ordinance No. 22,602. The 2025-2026 renewal was authorized under Ordinance No. 22,733 (February 17, 2026). The proposed services will be delivered according to the terms and conditions contained in the Agreement between the City of Little Rock and ShotSpotter, Inc., now doing business as SoundThinking Inc., dated August 10, 2018, as amended to reflect the revisions in Amendment One, which is incorporated herein by reference. ShotSpotter operates on the principle of multilateration, relying on the precise time gunfire sounds reach audio sensors installed on buildings or poles within the designated service area. This cloud-based, subscription-managed service uses multiple sensors to detect the sound of gunfire, transmitting the data to the SST cloud-based server, where proprietary software analyzes it to classify the incident and determine the exact location.