OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS

BOARD OF DIRECTORS COMMUNICATION
DECEMBER 1, 2026, AGENDA

Subject:	**Action Required:**	**Approved By:**
A Resolution Approving a Selectron Contract Renewal (Contract 5574-R) **Submitted by:** Department of Planning and Development	Ordinance **√Resolution**	Delphone Hubbard City Manager

SYNOPSIS	The Planning and Development Department is seeking to renew a contract for one (1) year with the Inspection Request and Resulting software company, Selectron Technologies, Inc. with an "Exempt License Renewal" status due to the software being ingrained in our departmental procedures for inspectors and for customers.
FISCAL IMPACT	The total amount is not to exceed $98,260.00, plus applicable taxes and fees. Funds will be taken from Account No. 103301-61350.
RECOMMENDATION	Adopt the Resolution.
BACKGROUND	Selectron Technologies, Inc. was acquired through the City of Little Rock's RFP processes (RFP 1580) on June 9, 2022 and remained valid until the three (3) year contract expired on December 31, 2025. The previous contract amount was $410,570.00 which included a 15% contingency fee of $61,585.50 which totaled the contract at $472,155.50. In 2026, the contract was renewed for a contract amount of $82,413.00 which included a 15% contingency fee of $12,361.95 which totaled the contract at $94,774.95. During this period, the software has become a core part of the daily operations for the Planning and Development Department's inspectors, staff, and customers. The software provides inclusive access for the public, accommodating

Background Continued

elderly users and individuals with varying levels of technological experience.

The new renewal of contract includes the following:

- IVR Relay and Web Permits
- Outbound
- SelecTXT
- Atlas Insight and Inspections

The fee schedule is as follows:

(January 1, 2027 - December 31, 2027)

IVR Relay and Web Permits Annual Fees Total	$ 41,560.00
Outbound Annual Platform Fee	$ 10,700.00
SelecTXT	$ 10,000.00
Atlas Insight and Inspections	$ 36,000.00
Total	**$98,260.00**

Please see the attached Contract Renewal for the complete breakdown of the contract.