OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS

BOARD OF DIRECTORS COMMUNICATION
NOVEMBER 17, 2026 AGENDA

Subject:	**Action Required:**	**Approved By:**
Oracle Fusion Cloud Services Permitting and Licensing Subscription with Mythics, LLC **Submitted By:** Information Technology Department	Ordinance √ **Resolution**	Delphone Hubbard City Manager

SYNOPSIS	A resolution to authorize the City Manager to enter into a contract with Mythics, LLC for the purchase of Oracle Fusion Permitting and Licensing (OPAL) cloud services for 140 staff for a 6-year term.
FISCAL IMPACT	The total amount is not to exceed $1,497,325.24, including applicable taxes and fees, paid at an annual cost of $249,554. Annually budgeted funds for this expenditure are allocated in Finance Treasury Management Services Software Account No. 102540-60180.
RECOMMENDATION	Adopt the Resolution.
BACKGROUND	The City's on-premises permitting and licensing software, Infor Public Sector, is nearing end of its supported life. In September 2025, the City began searching for a new cloud-based enterprise permitting, licensing, and inspection system to support 6 City Department and agencies. Upon review of the responsive vendor proposals, Oracle OPAL was selected to succeed the Infor Public Sector system because it is part of the same Oracle Fusion software environment the City selected for its next Enterprise Resource Planning system. Additionally, this will allow for permit and license fees to post directly to the City's financial system without a separate integration to build and maintain. Implementation services are not included in this request and will be brought to the Board separately Once approved, this new system is expected to take 16 months to onboard and will expedite Code Enforcement and Housing staffs' development review and business licensing to provide a complete property overview.