OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS

BOARD OF DIRECTORS COMMUNICATION
NOVEMBER 17, 2026 AGENDA

Subject:	**Action Required:**	**Approved By:**
CyberArk Privileged Access Management and Identity and Access Management Subscription	Ordinance √ **Resolution**	
Submitted By: Information Technology Department		Delphone Hubbard City Manager

SYNOPSIS	A resolution to authorize the City Manager to enter into a Software as a Service contract with Freeit Data Solutions, Inc., for the purchase of Identity and Access Management (IAM) and Privileged Access Management (PAM) solutions for a three year term.
FISCAL IMPACT	The total amount is not to exceed $646,375.24, including applicable taxes and fees. Funds for this purchase are allocated in Information Technology Networking Account No. 103030-61330.
RECOMMENDATION	Adopt the Resolution.
BACKGROUND	The City's Information Technology Department constantly monitors and evaluates City network security and efficiency management of its technology resources. There is a need to purchase Identity and Access Management (IAM) and Privileged Access Management (PAM) software. Vendor selection of Freeit Data Solutions, Inc. to provide the City with CyberArk was made utilizing Texas Department of Information Resources Contract No. DIR-CPO-5687. CyberArk will replace the existing IAM and PAM solution BeyondTrust. CyberArk will strengthen the City's ability to manage user and privileged access, protect administrative credentials, enforce appropriate access controls, and monitor access to critical systems and applications while complementing the City's existing cybersecurity measures.