OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS

BOARD OF DIRECTORS COMMUNICATION
NOVEMBER 2, 2026 AGENDA

Subject:	**Action Required:**	**Approved By:**
NICE Investigate SaaS Solution Contract Renewal with NICE Systems, Inc.	Ordinance √ **Resolution**	
Submitted By: Little Rock Police Department		Delphone Hubbard City Manager

SYNOPSIS	A resolution to authorize the City Manager to enter into a contract with NICE Systems, Inc., for the renewal of Little Rock Police Department's subscription access contract for NICE Investigate SaaS Solution for a one-year term.
FISCAL IMPACT	The total amount is not to exceed $110,000.00, plus applicable taxes and fees, Funds for this purchase are allocated in Little Rock Police Department Software Account No. 105201-61350-31146.
RECOMMENDATION	Adopt the Resolution.
BACKGROUND	NICE Investigate is the Microsoft Azure Gov cloud-based Software solution that breaks down information silos to bring all needed evidence and associated information right to detectives, investigators, prosecutors and other law enforcement professionals. It automates and expedites manual, time-consuming tasks and makes investigators more efficient and effective by helping them correct, analyze, and share evidence. The solution facilitates secure on-line case management with digital evidence collection from any number of disparate sources, from crime scene photos, interview room and 911 recordings, video from CCTV, Body-worn and in-car cameras, insights from social media post to data from ALPR, CAD, RMS and smart devices and a variety of other evidence types. Although the previous cooperative purchasing agreement contract for this software expired, this purchase is exempt from competitive bidding because it is a software renewal.