OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS

BOARD OF DIRECTORS COMMUNICATION
NOVEMBER 2, 2026 AGENDA

Subject:	**Action Required:**	**Approved By:**
2027 Bonterra Apricot ACS Data Management Software Contract Renewal	Ordinance √ **Resolution**	
Submitted By: Community Programs		Delphone Hubbard City Manager

SYNOPSIS

A resolution to authorize the City Manager to enter into a contract with SHI International Corp, to renew the contract for use of Bonterra's Apricot Data Management Software system used by Community Programs as its case management platform for Prevention, Intervention, and Treatment funds, for a period of 1 year from January 1, 2027, to December 31, 2027.

FISCAL IMPACT

The total amount is not to exceed $94,078.90, including applicable taxes and fees. Funds for this expenditure are allocated in Community Programs 2027 PIT Allocation Account No 108159-S15C686.

RECOMMENDATION

Adopt the Resolution.

BACKGROUND

A review panel consisting of City of Little Rock staff members met, reviewed systems, and recommended using Bonterra's Apricot system to provide data management software for use with PIT Programs. The Commission on Children, Youth and Families originally met on January 3, 2023, and on April 17, 2025, and voted to endorse this recommendation for a contract award after successful negotiation. During the commission's September 2, 2026 meeting, it was recommended that Community Programs continue its use of Bonterra Apricot Software for case management to allow for online, automated intake, built-in communication and alert tools, preset workflows and advanced reporting and analytics