

**OFFICE OF THE CITY MANAGER  
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION  
AUGUST 15, 2023 AGENDA**

<p><b>Subject:</b></p> <p>Approval of a resolution to enter into a contract with Presidio Networked Solutions, for Managed Detection and Response Monitoring Service to provide 24/7 monitoring of the City’s Network for cyber activity.</p> <p><b>Submitted By:</b></p> <p>Information Technology Department</p>	<p><b>Action Required:</b></p> <p style="text-align: center;">Ordinance √ <b>Resolution</b></p>	<p><b>Approved By:</b></p> <p style="text-align: center;">Bruce T. Moore City Manager</p>
<p><b>SYNOPSIS</b></p>	<p>A resolution authorizing the City Manager to enter into a contract with Presidio Networked Solutions, for Managed Detection and Response Monitoring Service to provide 24/7 monitoring of the City’s Network for cyber activity.</p>	
<p><b>FISCAL IMPACT</b></p>	<p>The total cost to purchase the 24/7 monitoring service and hardware for Year 1 is \$203,376.00, plus applicable taxes and fees. These services can be renewed annually at a price, not to exceed a 5% increase in the original cost. Funding is available in the Information Technology Network Re-Occurring Maintenance Account No. 103030-061350 and the Special Projects Account No. 108309-063211-S30A993.</p>	
<p><b>RECOMMENDATION</b></p>	<p>Approval of the resolution.</p>	
<p><b>BACKGROUND</b></p>	<p>Cyber-attacks on law enforcement and municipal organization are increasing daily and normally are not detected for months. The purchase of a 24/7 Managed Detection and Response Monitoring Service will assist staff in identifying a security threat, detecting an attack and ensure a rapid, effective response for prevention or mitigation. All data and information is encrypted and remains in the United States.</p>	

**BACKGROUND  
CONTINUED**

These services can be renewed annually with a minimal increase not to exceed 5%. Provisions and pricing is available for network growth. The purchase will be made utilizing the TIPS 2200105 Technology Solutions, Products and Services Contract.