

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
April 1, 2025 AGENDA**

<p>Subject: Authorization for purchase of an annual software subscription for digital case management solution, CaseBuilder, from Sound Thinking, Inc. for the Real Time-Time Crime Center.</p> <p>Submitted By: Little Rock Police Department</p>	<p>Action Required:</p> <p style="text-align: center;">√ Ordinance Resolution</p>	<p>Approved By:</p> <p style="text-align: center;">Susan Altrui Acting City Manager</p>
<p>SYNOPSIS</p> <p>FISCAL IMPACT</p> <p>RECOMMENDATION</p> <p>BACKGROUND</p>	<p>A sole-source ordinance to authorize the City Manager to enter into a contract with Sound Thinking, Inc. for CaseBuilder, an annual digital case management software subscription for LRPD’s Real-Time Crime Center.</p> <p>The amount of this project is not to exceed \$39,500 for year one and \$23,000 annually. This will be paid from the department’s recurring software account 105201-61350.</p> <p>Approval of the sole-source ordinance.</p> <p>Upon thorough vetting, CaseBuilder emerged as the best option in terms of cost-effectiveness, operational efficiency, and adaptability for use by other departmental divisions. CaseBuilder is an investigation management platform designed to enhance the efficiency and effectiveness of law enforcement agencies, which provides a centralized, secure database enabling seamless collaboration among departments, which streamlines case tracking. The platform also serves as a vital resource for managing National Integrated Ballistic Information Network (NIBIN) data for gun crime cases, while offering link analysis capabilities that comply with federal regulations under 28 CFR Part 23.</p>	