

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
FEBRUARY 4, 2025 AGENDA**

<p>Subject:</p> <p>A resolution authorize a contract extension with Medcor, Inc., for telephone triage services and to ratify services provided and payments made since January 1, 2025</p> <p>Submitted By:</p> <p>Human Resources Department</p>	<p>Action Required:</p> <p style="text-align: center;">Ordinance √ Resolution</p>	<p>Approved By:</p> <p style="text-align: center;">Susan Altrui Acting City Manager</p>
<p>SYNOPSIS</p>	<p>A resolution to authorize the Acting City Manager to enter into a contract amendment with Medcor, Inc. (for telephone triage services) to extend the contract to February 28, 2025 and to ratify services provided by Medcor, Inc. (“Medcor”) and payments made to Medcor since January 1, 2025.</p>	
<p>FISCAL IMPACT</p>	<p>The total cost of this service is not to exceed \$40,000.00. Funds are available from Account No. 52033.</p>	
<p>RECOMMENDATION</p>	<p>Approval of the resolution.</p>	
<p>BACKGROUND</p>	<p>The City entered into a contract with Medcor Inc., for telephone triage services on or about November 18, 2018 effective until September 30, 2024. The contract term was extended to September 30, 2024 (First Amendment) and then to December 31, 2024 (Second Amendment). Another vendor will provide these services to the City beginning March 1, 2025, but until that date, there is a need to extend the Medcor Inc., agreement to February 28, 2025 (Third Amendment).</p>	

**BACKGROUND
CONTINUED**

Although the Third Amendment has not yet been executed, Medcor Inc., has been providing telephone triage services to the City and the City has been paying for such services since January 1, 2025. Therefore, it is necessary for the Board to ratify the City's acceptance of and payment for such services.