

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
FEBRUARY 18, 2025 AGENDA**

<p>Subject:</p> <p>A resolution to authorize the City Manager to enter into a professional services contract with NICE Systems, Inc., for the purchase of NICE Investigate Software for the Little Rock Police Department.</p> <p>Submitted By:</p> <p>Little Rock Police Department</p>	<p>Action Required:</p> <p style="text-align: center;">Ordinance √ Resolution</p>	<p>Approved By:</p> <p style="text-align: center;">Susan Altrui Acting City Manager</p>
<p>SYNOPSIS</p> <p>FISCAL IMPACT</p> <p>RECOMMENDATION</p> <p>BACKGROUND</p>	<p>Authorizes the City Manager to enter into a professional services contract with NICE Systems, Inc., for an initial period of one (1)-year, for the purchase of NICE Investigate Software for the Little Rock Police Department.</p> <p>The total cost for this project is \$100,000.00 and \$9,300 annually. The purchase will be paid from the Little Rock Police Department Software Account No. 105201-61350.</p> <p>Approval of the resolution.</p> <p>NICE Investigate is the Microsoft Azure Gov cloud-based solution that breaks down information silos and brings all needed evidence and associated information right to detectives, investigators, prosecutors and other law enforcement professionals. It automates and expedites manual, time-consuming tasks and makes investigators more efficient and effective by helping them correct, analyze, and share evidence.</p> <p>The solution facilitates secure online case management with digital evidence collection from any number of disparate sources, from crime scene photos, interview</p>	

**BACKGROUND
CONTINUED**

room, 911 recordings, video from CCTV, Body-worn and in-car cameras, insights from social media posts to data from ALPR, CAD, RMS, and smart devices, and a variety of other evidence types.