

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
DECEMBER 17, 2024 AGENDA**

<p>Subject:</p> <p>A resolution to authorize the City Manager to enter a contract with Microsoft Unified Support for one (1)-year renewal for professional services, to provide professional services, support, and training on Microsoft Products.</p> <p>Submitted By:</p> <p>Information Technology Department</p>	<p>Action Required:</p> <p style="text-align: center;">Ordinance √ Resolution</p>	<p>Approved By:</p> <p style="text-align: center;">Emily Cox Acting City Manager</p>
<p>SYNOPSIS</p> <p>FISCAL IMPACT</p> <p>RECOMMENDATION</p> <p>BACKGROUND</p>	<p>A resolution to authorize the City Manager to enter into a contract with Microsoft Unified Support for one (1)-year renewal for professional services, to provide professional services, support, and training on Microsoft Products.</p> <p>The total cost is not to exceed \$124,154.00, plus applicable taxes and fees. Funds are available from Account No. 103030-61350.</p> <p>Approval of the resolution.</p> <p>Unified support covers the entire portfolio of Microsoft products. This will allow for a single point of contact for all support and training needs. Renewing ensures the City continues to receive the expertise and resources needed to maintain, optimize, and evolve a Microsoft-powered ecosystem effectively.</p>	