

**OFFICE OF THE CITY MANAGER
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION
OCTOBER 2, 2024 AGENDA**

Subject:	Action Required:	Approved By:
<p>A resolution to authorize the City Manager to enter into a five (5) month contract extension with Our House, to continue the implementation of a Financial Navigators Hotline.</p> <p>Submitted By: Community Programs Department</p>	<p style="text-align: center;">Ordinance √ Resolution</p>	<p style="text-align: center;">Emily Cox Acting City Manager</p>
<p style="text-align: center;">SYNOPSIS</p> <p style="text-align: center;">FISCAL IMPACT</p> <p style="text-align: center;">RECOMMENDATION</p> <p style="text-align: center;">BACKGROUND</p>	<p>A resolution to authorize the City Manager to enter into a contract extension with Our House, for the Financial Navigators Hotline for five (5) months.</p> <p>Funds for this program are from the 2024 PIT Allocation. The cost of this extension shall not exceed \$36,299.90. The term for these contracts shall be no longer than five (5) months with the prorated amount. Allowable expenditures on or after August 1, 2024, through December 31, 2024, shall be covered as expressed in the program provider’s signed contract.</p> <p>Approval of the resolution.</p> <p>The Commission for Children, Youth and Families met and endorsed this recommendation in July 2024. Staff recommends approval of the resolution.</p> <p>Hotline operators are equipped with knowledge of a variety of topics relevant to low-income, homeless, and near-homeless households, including but not limited to:</p>	

BACKGROUND

- Employment and Training
- Transportation Resources
- Public Benefits application
- personal documentation
- Food pantries and meal distribution
- City, State, and Federal assistance programs
- Mental Health and Substance Use Support
- Financial Wellness
- Access to bank accounts
- Shelters and Emergency Housing options
- Physical Health Resources
- Case Management and Crisis Management