

**OFFICE OF THE CITY MANAGER  
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION  
OCTOBER 2, 2017 AGENDA**

<b>Subject:</b>	<b>Action Required:</b>	<b>Approved By:</b>
<p>An ordinance to dispense with competitive bids for purchase of hardware maintenance and support for Northrop Grumman’s Computer-Aided Dispatch System (911).</p> <p><b>Submitted By:</b></p> <p>Information Technology Department</p>	<p>√ <b>Ordinance</b> Resolution Approval Information Report</p>	<p>Bruce T. Moore City Manager</p>

<b>SYNOPSIS</b>	<p>This ordinance waives competitive bidding for the purchase of up to twelve (12) months of Hardware Maintenance and Support for the NGIT Altaris application for the City’s Computer-Aided Dispatch (911) System.</p>
<b>FISCAL IMPACT</b>	<p>The total cost for this extended service is \$51,228 plus taxes, and will be paid for from the Information Technology Department’s Annual Operating Budget. The City will have an option to terminate the maintenance service upon thirty (30)-day notice.</p>
<b>RECOMMENDATION</b>	<p>Approval of the ordinance.</p>
<b>BACKGROUND</b>	<p>The City uses a CAD/MIS System to manage its 911 dispatch operations, and the software program for this system was purchased from PRC Public Sector, Inc., in 1996. In 2008, PRC was purchased by Northrop Grumman in 2008.</p> <p>Because this hardware works in conjunction with Northrop Grumman proprietary application, only Northrop Grumman is authorized to provide the necessary updates (microcode and firmware) and maintenance service.</p>

**BACKGROUND  
CONTINUED**

Therefore, to continue hardware maintenance service and avoid problems that could result in a shut down of the 911 Dispatch System, the City must enter into another Maintenance Agreement with Northrop Grumman.