

2019 Annual Operating Budget City of Little Rock, Arkansas

On the Cover: The Vogel Schwartz Sculpture Garden, located in Riverfront Park opened in 2009 with seven sculptures. In 2017, an expansion opened, which more than quadrupled the size. The 7,000 square foot sculpture garden is now home to over seventy sculptures, with more being added each year. The five sculptures on the cover are (clockwise from upper left) Shortcut by Jane DeDecker, Big Bill by Tim Cotterill, Fiesta by Carol Gold, Grown by Michael Warrick, and the Sculpture Garden's signature sculpture, Infinity by Kathleen Caricof. (Photos by: Scott Whiteley Carter)

City of Little Rock

2019 Annual Operating Budget

Frank Scott, Jr. Mayor

Bruce T. Moore City Manager

Prepared by: Department of Finance

Sara Lenehan, Finance Director
Silas Roaf, Budget Management Analyst

The enclosed 2019 Annual Budget is presented for your use and reference. The annual budget is an appropriation document that authorizes spending for the current year. Additionally, the budget document provides information concerning the City's organization structure and the City's fiscal position.

The online version of the 2019 budget document and budget documents for previous years can be found on the City of Little Rock's website located at: www.littlerock.gov.

If you have any comments, suggestions for improvement, or questions concerning the City's annual budget, please contact the Budget Office at (501) 399-3440. Thank you for your interest in the City of Little Rock.



GOVERNMENT FINANCE OFFICERS ASSOCIATION

Distinguished Budget Presentation Award

PRESENTED TO

City of Little Rock
Arkansas

For the Fiscal Year Beginning

January 1, 2018

Christopher P. Morrill

Executive Director

The Government Finance Officers Association of the United States and Canada (GFOA) presented an award for Distinguished Budget Presentation to the City of Little Rock, Arkansas for its annual budget document for the fiscal year beginning January 1, 2018.

In order to receive this award, a government unit must publish a budget document that meets program criteria as a policy document, as an operation guide, as a financial plan, and as a communications medium.

The award is valid for a period of one year only. We believe our current budget document continues to conform to program requirements, and we are submitting it to GFOA to determine its eligibility for another award.

TABLE OF CONTENTS

TRODUCTION	Page
Title Page	1
Budget Award	3
Table of Contents	5
Little Rock at a Glance	9
City of Little Rock Board of Directors	11
How to Use the Budget Document	12
Management Team	16
City of Little Rock Organizational Chart by Fund Responsibilities	17
City of Little Rock Operating Fund Structure	18
Mayor's Transmittal Letter	20
Overall City Goals and Objectives	38
HE BUDGET PROCESS The General Government Budget Process	42
Amending the Budget	
Budget Policies	
Other Budget Procedures	
NANCIAL STRUCTURE Little Rock's Financial Structure	
Funds Controlled by the Governing Body	
Fiscal Policies	
Other Agencies	53
UDGET SUMMARIES Budget Summaries	65
2019 Operating Fund Budget Summaries Graph	66
General Fund Activity Graph	67
Budget Summary by Fund Type	
General Government Summary	
Special Revenue Funds	
Capital Project Funds	

TABLE OF CONTENTS (CONTINUED)

	Debt Service Funds	77
	Enterprise Funds	80
	Internal Service Fund	81
	Fiduciary Funds	82
	2019 Long Term Forecast	85
RE	EVENUES	
	All Funds Operating Revenue Sources Graph	89
	All Funds Operating Revenue Summary	90
	General Fund Summary of Revenue	91
	All Funds Operating Revenue Detail	92
	Revenue Trends	97
	General Fund Revenue Sources and Trends Graph	114
ΕX	(PENDITURES All Funds Expenditures by Classification Graph	115
	All Funds Department Budgets Summary	
	Summary of General Government Appropriations Graph	117
	General Fund Summary Graph	118
	Operating Budget Detail	119
	Staffing Summaries	123
	Other General Fund Budget Expenditures	126
	Service Program Graph	127
	Service Program Category	128
	Public Safety Revenue and Expenditure Comparisons	130
	Public Safety Operating Expenditures as a Percentage of General Fund	131
C/	APITAL IMPROVEMENTS Capital Funding	132
	Capital Project Funds Provided by Bond Issues	
	Capital Project Funds Provided by Other Sources	
	2019 Capital Improvements	
	2019 Major Capital Projects	
		100

TABLE OF CONTENTS (CONTINUED)

	Capital Funding Activity Graphs	.154
С	DEBT MANAGEMENT Debt Management	. 155
	City's Legal Debt Margin	
	Debt Applicable to Debt Limit 2009 – 2018	
	Summary of Bond Indebtedness	. 159
	Future Debt Service	.160
(GENERAL FUND DEPARTMENTS	
	Mayor	162
	General Administrative	164
	Board of Directors	170
	Community Programs	174
	City Attorney	178
	District Court First Division	.182
	District Court Second Division	. 186
	District Court Third Division	190
	Finance	194
	Human Resources	202
	Information Technology	207
	Planning and Development	212
	Housing and Neighborhood Programs	217
	Public Works General	222
	Parks and Recreation	226
	River Market	231
	Golf	234

TABLE OF CONTENTS (CONTINUED)

Jim Dailey Fitness and Aquatic Center	238
Zoo	242
Fire	246
Police	252
SPECIAL REVENUE FUND DEPARTMENT Public Works Street	257
INTERNAL SERVICE FUND DEPARTMENT Fleet Services	261
ENTERPRISE FUND DEPARTMENTS Vehicle Storage Facility	266
Waste Disposal	270
APPENDIX	
State and City Budget Statutes	274
Statistical Information	277
Glossary of Key Budget Terms	287
Glossary of Key Acronyms Terms	294

LITTLE ROCK AT A GLANCE

On April 9, 1722, French explorer Benard de La Harpe noticed an outcropping of rock on the southern bank of the Arkansas River and dubbed it "La Petite Roche." Eighty years later, the first residence was built for a fur trader. Since 1812, Little Rock has grown from that one person to become the Capital City of Arkansas with a population of 198,606. The metropolitan area population is 738,344 with more than 1.033 million people living within 70 miles of Little Rock.

The La Petite Roche rock formation created a natural harbor which made Little Rock an early center of commerce for the region. Today, that tradition continues as Little Rock is home to several large corporations. Among the City's major industries are technology, healthcare, retail, manufacturing and government. The presence of these industries helps to explain the City's lower than average unemployment rate of approximately 3.5%.

New businesses and housing opportunities are bringing people back to the City's core to live, shop, work and play. The River Market district is home to many restaurants, shops and offices as well as attractions such as the Clinton Presidential Center and Park, several other museums, and an expanding nationally-recognized bike trail system.

In addition, the Main Street Creative Corridor, MacArthur Park area, SoMA (South Main), renovation of Robinson Center Performance Hall, as well as the redesign and expansion of the Arkansas Arts Center are some of the other exciting projects in the City's core. Redevelopment continues in the City's older neighborhoods and the City is experiencing new growth in areas to the west and southwest.

Medical facilities in the Little Rock area provide efficient, comprehensive service to more than two million individuals throughout the state. The major area hospitals provide bed space for approximately 2,800 patients. Included are a large number of specialty clinics and outpatient surgery centers that are continuing to expand.

Diverse and quality educational opportunities are available in Little Rock. The University of Arkansas for Medical Sciences continues to garner international attention for ground breaking medical research and procedures. The University of Arkansas at Little Rock is a metropolitan university educating 11,000 students in undergraduate and graduate programs, including the William H. Bowen School of Law. In addition, Little Rock is the home of the University of Arkansas Clinton School of Public Service as well as Philander Smith College and Arkansas Baptist College, two historically black colleges that are leading exciting revitalization initiatives in their surrounding areas.

Situated along the southern bank of the Arkansas River, Little Rock is located where the Delta meets the Ouachita and Ozark mountain ranges. With lakes and streams inside the city limits and nearby, outdoor recreational options are almost unlimited. Residents and visitors alike enjoy hiking, camping, boating, hunting, fishing, golf, tennis, swimming, and soccer. The City offers over sixty parks featuring a variety of landscapes and recreational opportunities. The Little Rock Zoo welcomes over 250,000 visitors each year and features the Arkansas Carousel, which is the only functioning over-the-jumps style of carousel in operation in the world.

In September 1957, the eyes of the world were on Little Rock as nine African American children tried to integrate Little Rock Central High. Governor Orval Faubus attempted to delay the start, first through the courts and then by the National Guard. Eventually, President Dwight Eisenhower federalized the National Guard and replaced them with members of the 101st Airborne Division of the Army. On September 25, the nine African American students entered the school and began their school year. Today, Central High School continues to educate over 2,000 students of all races. The school is the only functioning high school that is also part of the National Park Service.

Throughout the 1950s and 1960s, Little Rock undertook efforts to attract more businesses to the area. During this period, the Little Rock Air Force Base and Little Rock Port Authority were established. Both continue to be major contributors to Little Rock's economic vitality to this day.

In the 1990s, the City of Little Rock engaged community-wide goal-setting programs. Future Little Rock led to the creation of many initiatives including the establishment of innovative Prevention, Intervention & Treatment programs; neighborhood resource centers; and the River Market district. The city also worked to expand citizen engagement through enhanced participation in neighborhood associations.

As the 2000s dawned, Little Rock welcomed thousands of visitors for the opening of the William Jefferson Clinton Presidential Center and Park. In 2013, Little Rock was named #1 on the Kiplinger's list of Best Places to Live. It has also received recognition by *Forbes* as a great place to do business and to retire.

Today, Little Rock offers wonderful opportunities for visitors: a City rich in history and culture; many recreational opportunities; downtown entertainment; an energetic business climate; and a major emphasis on quality of life initiatives for citizens and visitors alike.



Board of Directors



Mayor Frank Scott, Jr.



Vice Mayor B. J. Wyrick Ward Seven



Director Erma Hendrix Ward One



Director Ken Richardson Ward Two



Director Kathy Webb Ward Three



Director Capi Peck Ward Four



Director Lance Hines Ward Five



Director Doris Wright Ward Six



Director Dean Kumpuris Position Eight



Director Gene Fortson Position Nine



Director Joan Adcock Position Ten

HOW TO USE THE BUDGET DOCUMENT

This section is designed to explain and simplify the use of this document. It will acquaint you with the types of information you can expect to find such as:

- Sources of funding for City services
- Where and how resources are utilized
- Services provided by City Departments
- Policies and objectives for the upcoming year

<u>Definition - What is a Budget Document?</u>

The budget document presents the City's financial management plan for the coming fiscal year. The budget outlines the day-to-day functions of City departments for a one-year period and includes planned expenditures for major capital projects. The Mayor is responsible for enforcing the spending limits established in this plan.

Each year, the City establishes a budget for operations in the coming fiscal year, January 1 to December 31. The budget is based on estimates of projected revenues and other funding sources. Appropriations for City programs are recommended based on available resources and priorities set by the City Board of Directors.

As required by law, the Mayor submits a recommended budget to the Board of Directors. The Board of Directors conducts an extensive review of the recommended budget and holds public hearings to receive citizen input. Once any necessary modifications are made, the Board of Directors adopts the Budget Ordinance. Upon completion, the Budget Document is published.

The budget must be adopted on or before December 30. A calendar of events for budget development activities for fiscal year 2019 is included in this document to more adequately describe the budget development process.

The 2019 Basic Budget is comprised of four major fund types: the General Fund, Special Revenue Funds, an Internal Service Fund and Enterprise Funds.

The General Fund is utilized to account for revenues and expenditures for the regular day-to-day operations of the City. The primary sources of revenue for the General Fund are local sales and use taxes, property taxes, and utility franchise fees.

Departments in the General Fund are organized as follows:

- General Administration
- Board of Directors
- Community Programs
- City Attorney
- District Court First Division
- District Court Second Division
- District Court Third Division
- Finance
- Human Resources
- Information Technology
- Planning & Development
- Housing & Neighborhood Programs
- Public Works
- Parks & Recreation
- River Market
- Golf
- Jim Dailey Fitness & Aquatics
- Zoo
- Fire
- Police

The other major fund types are described below:

- 1. Special Revenue Funds These funds are utilized to account for revenues that are legally restricted to expenditures for specific purposes, e.g., street fund and grant funded programs.
- 2. Enterprise Funds Proprietary funds in which the services provided are principally supported through charges to the users of the services, e.g., solid waste fund, vehicle storage facility and parking garage fund.
- 3. Internal Services Fund Funds that provide services to other parts of the City organization, e.g., motor pool, vehicle maintenance and insurance.

Payments to the Internal Services Fund are not reflected as transfers, but are included as line items within the budgets of the departments in all operating funds.

Operating Flow of Funds

Revenues are deposited into the General Fund as a result of specific activities. For example:

General Fund	Enterprise Funds	
Property Taxes	Service Rates	
Sales and Use Taxes	Sanitation Fees	
Licenses & Permits	Compost Sales	

Expenditures are made from the General Fund to support activities. For example:

General Fund

- General Fund Departments Police, Fire, Parks & Recreation, etc.
- Personnel, supplies and materials, repairs and maintenance, contractual, capital outlay, debt service, and transfers out.

Enterprise Fund

- Enterprise Funds Waste Disposal, Vehicle Storage Facility, and Parking Garage Fund.
- Personnel, supplies and materials, repairs and maintenance, contractual, closure/post closure, depreciation, debt service, and transfers out.

Departments within the General Fund, Special Revenue Funds, and Enterprise Funds make payments into the Internal Service Fund for Fleet operations and vehicle and equipment maintenance.

Capital Budget

The Capital Budget consists of major capital projects, which often require more than one year to complete and place in service. Examples of capital projects include street and drainage construction, building construction, and park development. A description of the source of funding for capital projects is included in the Capital Improvements section of this document. In addition, this section includes the estimated funds required for the ongoing operation and maintenance of the assets resulting from the capital improvement projects.

The completion of certain capital projects may be delayed for a period of time if corresponding operating and maintenance funds are not available.

Debt Service Flow of Funds

The City issues debt after one of the following:

- Approval by City Board to issue Temporary Notes, Certification of Obligations or Revenue Bonds.
- Successful completion of a Bond Election.

Funds generated from the sale of debt obligations are allocated to individual special projects within the capital project funds. When a project is completed and the project account closed, unused funds may be directed to retirement of the debt service obligation. The Debt Service Funds are primarily supported by property tax millages, which require voter approval, for the express purpose of debt retirement. Other revenue sources for debt retirement include franchise fees and system revenues. The Debt Service Funds initiate payments of principal and interest to the bond purchasers. A description of the source of funding for debt retirement and a discussion of the City's legal debt margin is included in the Debt Management section of this document.

Format for Budget Expenditures

A summary of budgeted operating expenditures and personnel is included in the Expenditure section of this document. Following the summary information, each Department's organizational chart, mission statement, expenditure budget, staffing summary, 2018 priorities and results, 2019 goals, and applicable service measures are presented.

Major Categories of expenditures include the following:

- Personnel (Salaries, Wages and Employee Fringe Benefits)
- Supplies and Materials
- Repairs and Maintenance
- Contractual Services
- Closure/Post Closure
- Capital Outlay
- Depreciation
- Debt Service
- Transfers Out

MANAGEMENT TEAM

Frank Scott, Jr. Mayor

Bruce T. Moore City Manager

James E. Jones Assistant City Manager

Dana Dossett Director of Community Programs

Tom Carpenter City Attorney

Sara Lenehan Director of Finance

Stacey Witherell Director of Human Resources
Randy Foshee Director of Information Technology
Gilbert Collins Director of Planning & Development

Victor Turner Director of Housing & Neighborhood Programs

Jon Honeywell Director of Public Works

John Eckart Director of Parks & Recreation

Delphone Hubbard Fire Chief
Vacant Police Chief
Susan Altrui Director of Zoo

Willie Hinton Director of Fleet Services

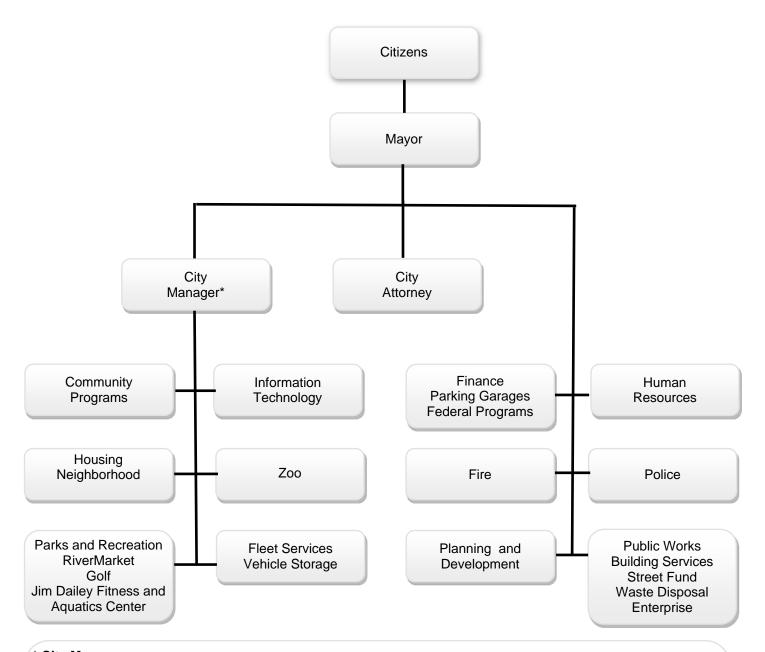
Budget Report Production and Graphics

Silas Roaf Budget Management Analyst

City of Little Rock Organization Chart by Fund Responsibilities



City of Little Rock



* City Manager

At the direction of the Mayor, the City Manager provides oversight to the departments of Finance, Police, Fire, Planning and Development, Public Works. and Human Resources; however those department leaders report directly to the Mayor.

The City Manager provides day-to-day direction to the remaining six departments: Information Technology, Zoo, Parks and Recreation, Housing and Neighborhood Programs, Community Programs, and Fleet Services.

CITY OF LITTLE ROCK OPERATING FUND STRUCTURE

GENERAL FUND

FINANCE

ACCOUNTING AND REPORTING
TREASURY MANAGEMENT
PURCHASING
INTERNAL AUDIT
BUDGET
PAYROLL
PRINTSHOP
ACCOUNTS PAYABLE
GRANTS MANAGMENT

HOUSING AND NEIGHBORHOOD PROGRAMS

NEIGHBORHOOD PROGRAMS
ANIMAL SERVICES
CDBG & HOUSING PROGRAMS
NEIGHBORHOOD RESOURCE CENTERS
ENVIRONMENTAL SERVICES

PLANNING & DEVELOPMENT

PLANNNING ZONING AND SUBDIVISIONS BUILDING CODES

INFORMATION TECNOLOGY

APPLICATION PROGRAMMING NETWORK SERVICES TELECOMMUNICATIONS COMPUTER OPERATIONS

PUBLIC WORKS GENERAL

BUILDING MAINTENANCE

HUMAN RESOURCES

ZOO

PARKS AND RECREATION

REVENUE OPERATIONS DESIGN SCHEDULING PARKS DEV. & MAINTENANCE SWIMMING POOLS **COMMUNITY CENTERS** ATHLETIC PAYGROUNDS **TENNIS CENTER** THE CENTRE AT UNIVERSITY PARK OPERATIONS AND IMP. DEVELOPMENT RECREATION RESOURCES MACARTHUR PARK MUSEUM **HORTICULTURE URBAN FORRESTRY** THERAPEUTIC RECREATION **MARATHON** JIM DAILEY FITNESS AND AQUATICS CENTER RIVERMARKET **GOLF COURSES AND MAINTENANCE**

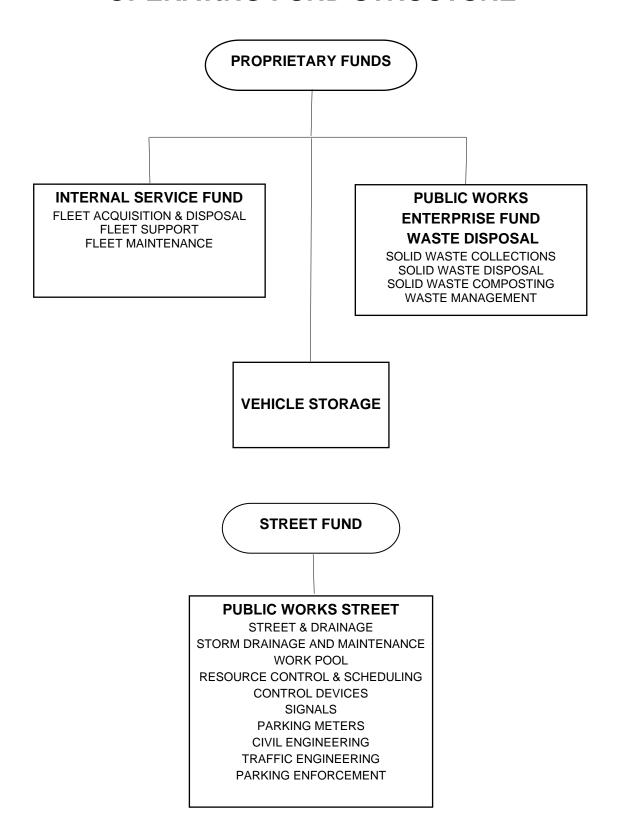
GENERAL GOVERNMENT

MAYOR AND BOARD OF DIRECTORS
CITY MANAGER
CITY ATTORNEY
CITY CLERK
FIRST DISTRICT COURT
SECOND DISTRICT COURT
THIRD DISTRICT COURT
LITTLE ROCK TELEVISION
COMMUNITY PROGRAMS
SMALL AND WOMEN OWNED BUSINESS
DEVELOPMENT
311 SERVICE CENTER
PERFORMANCE AND INNOVATION

PUBLIC SAFETY

FIRE
POLICE
911 COMMUNICATION CENTER

CITY OF LITTLE ROCK OPERATING FUND STRUCTURE





City Hall, Room 203 500 W. Markham Little Rock, Arkansas 72201-1427 Phone: (501) 371-4510 Fax: (501) 371-4498 www.littlerock.gov

December 18, 2018

To the Members of the Little Rock City Board of Directors and the Citizens of Little Rock:

The 2019 Annual Operating Budget Document ("2019 Budget") represents the budget as adopted by the previous administration of the City of Little Rock. As the newly elected Mayor, I plan to review this budget in combination with recommendations received from the eight citizen-led transition teams that I have appointed to address: Finance and Administration; Education; Mobility; Economic Development; Public Safety; Inclusion; Quality of Life; and, Transformation and Government Reform. The people shaped my campaign and will continue to shape the future of Little Rock beginning with this transition. An open, transparent process is the first step in producing a clear game plan for holding myself and the Little Rock Board of Directors accountable throughout my first term. Following my "State of the City" address on March 28, 2019, I will prepare to realign the 2019 Budget with my vision for the future of Little Rock. I plan to present a budget amendment to the Board of Directors by mid-year.

However, in step with common practice, I respectfully submit the official 2019 Budget for the City of Little Rock that builds on the commitment to public safety, by increasing authorized strength in the Fire Department to prepare for the opening of Fire Station #24 in Southwest Little Rock, and returning uniform positions in the Police and Fire Departments to full staffing. The passage of the One (1)-Cent Local Sales Tax, which became effective January 1, 2012, significantly enhances the operating and capital resources necessary to maintain and improve public safety and the City's infrastructure, stimulate economic development, and provide much-needed funding for parks and programs that enhance the quality of life for Little Rock citizens. Overall operating expenditures total \$272,515,058, an increase of \$6,773,322, or 2.5% more than the 2018 Adopted Budget and \$3,925,837, or 1.5% more than the final 2018 Amended Budget. The Operating Budget changes for the 2019 Year are summarized below:

	<u>2019</u>	<u>2018</u>	<u>Change</u>	% Change
General Fund	\$210,623,272	\$208,963,275	\$1,659,997	0.8%
Street Fund	21,599,158	20,969,356	629,802	3.0%
Fleet Services Fund	15,419,298	13,061,091	2,358,207	18.1%
Waste Disposal Fund	21,436,769	18,900,401	2,536,368	13.4%
Vehicle Storage Facility Fund	1,344,955	1,335,365	9,590	0.7%
Parking Garages	2,091,606	2,512,248	(420,642)	-16.7%
Total	\$272,515,058	\$265,741,736	\$6,773,322	2.5%

The 2019 Operating Budget has been developed around common themes from the previous Mayor and Board of Directors policy and priority areas. These strategic priority areas include: Public Safety; Economic Development; Infrastructure; Basic City Services; and Quality of Life Issues.

OVERVIEW

General Fund:

Little Rock citizens passed an additional One (1)-Cent Local Sales Tax in September 2011, which became effective on January 1, 2012. Faced with significant challenges with stagnant revenue in many areas due to the lingering effects of the economic downturn, and one of the lowest local tax rates in the State, citizens supported the new tax initiative. The City held several public hearings in each Ward to discuss priority needs associated with Public Safety, Public Works, Jobs and Economic Development, Parks & Recreation, Zoo and Tourism, and other priorities, including fleet replacement, information technology needs, pension funding and public transportation. The priority needs were divided between ongoing operating needs and capital needs. The 5/8-Cent permanent increase in sales tax for operations is reflected in the FY19 Adopted Budget. The 3/8-Cent Sales Tax for capital projects, which expires ten (10) years from implementation (2021), is discussed in detail in the capital section of the 2019 Budget. In addition, in a special election held on September 11, 2012, Little Rock citizens approved the issuance of Capital Improvement Bonds not to exceed \$105 million for street and drainage improvements. Up to \$73.5 million of the Bonds are dedicated to street improvements with the remaining \$31.5 million available for drainage improvements throughout the City. The Bonds are secured by a three (3)-mill Ad Valorem Tax on taxable property located within the City of Little Rock. On July 24, 2013, the City issued the first series of Bonds in the amount of \$58,105,000. The second series of Bonds in the amount of \$43,475,000 was issued on November 28, 2018.

The General Fund 2019 Operating Budget includes several significant changes from the original 2018 Operating Budget. The 2019 Budget includes transfers in from the 2012-2021 Capital Improvements Fund (3/8-Cent Sales Tax) to fund the principal portion of debt service due on short-term notes that were issued to accelerate key capital projects funded by the sales tax. The debt service transfer represents \$3 million of the transfer in revenue and related debt service expense in the 2019

Operating Budget. Total debt service of \$6,136,327 is included in the General Administration Department of the General Fund.

Sales Tax continues to be the leading revenue source for the City at approximately 49% of General Fund revenues. The City's sales tax is composed of a 1-1/8-Cent Local Sales Tax on gross receipts, which includes the 1/2-Cent Sales Tax in effect since 1994, combined with the 5/8-Cent Operating Sales Tax effective January 1, 2012, as well as a per capita allocation of a One (1)-Cent County Tax and State Turnback Funds. The 3/8-Cent Sales Tax for capital projects is not reflected in the Operating Budget; however, it is reported in a separate Capital Projects Fund. Revenue from the operating portion of the new sales tax is committed primarily to filling vacant Police Officer positions, supporting the twelve (12) new Firefighter positions for the West Little Rock Fire Station that opened in 2012, and the twelve (12) new Firefighter positions added to the 2019 Budget for the Southwest Little Rock Fire Station #24 that will open in 2020, maintaining grant-funded positions in both the Police and Fire Departments, as well as the addition of Code Enforcement Officers. Also included are funds for neighborhood-based/community initiatives of \$5.5 million; funding for building maintenance; expanded park maintenance; Zoo deferred maintenance; operations and staffing; annual fleet replacement; information technology staffing and maintenance; and new transit routes. Many of the initiatives supported by the sales tax were implemented from 2012 to 2018 and are maintained in 2019.

Changes to the Arkansas Sales and Use Tax Law known as the "Streamlined Sales Tax" took effect beginning January 1, 2008. Sales tax revenues are distributed based on where the purchaser takes receipt or delivery of the product or service. In addition, local tax caps on most single transactions are no longer applicable when City and County Sales and Use Taxes are collected. The local tax cap continues to apply to the first \$2,500 per item on the sale of motor vehicles, aircraft, watercraft, modular homes, manufactured homes or mobile homes. Businesses, schools, governments and charitable organizations are able to recover the tax paid on single transactions over the previous cap amount through a rebate program. The program allows such tax payers a period of up to twelve (12) months from the date of the transaction in which to claim the rebate. State Statute restricts the level of tax information available to municipalities which makes forecasting Sales and Use Tax revenues very difficult. Growth in sales tax receipts compared to the same period a year ago continued to be volatile in 2018, with three (3) of the twelve (12) months of 2018 demonstrating a negative or unfavorable comparison to the previous year and nine (9) months demonstrating a favorable comparison to the previous year. Overall results for 2018 were 1.0% greater than 2017 results and trailed the 2018 Adopted Budget by \$2.15 million, or 2%, and the Amended Budget by 0.17%, or \$174,083. Based on the growth experienced in the first nine (9) months of 2018, and economic development within the City, the projected growth in the 2019 Budget is 1.35%. Based on the final actual sales tax revenue for 2018, the City will need to experience growth of 1.52% to achieve the 2019 Budget of \$104,027,600. Growth estimates are traditionally conservative due to the impact of the rebate program and increased Internet sales, which frequently exclude sales tax collections. Amazon began voluntary collection and remittance of Sales and Use Tax on Arkansas sales beginning on March 1, 2017; however, the voluntary collection of taxes only applies to items purchased directly from Amazon and does not include any of the third-party vendor sales that Amazon administers. Amazon has stated that approximately half of its business is through third-party vendors. In 2019, the Arkansas General Assembly will consider a bill to require certain out-of-state sellers to collect and remit Arkansas sales and use tax. The bill is consistent with the South Dakota v. Wayfair, Inc. Supreme Court Decision. It is not too onerous for small businesses, establishing minimum transaction and sales volume thresholds, and it does not contain any attempt to retroactively collect taxes. The City is encouraging action by State representatives to address the issue of fairness in collection of taxes due on Internet sales which is vital to maintaining and growing the revenue necessary to sustain City services.

Franchise Fees from local utilities comprise approximately 14% of General Fund revenues. Franchise Fees from Entergy Corporation, the electric utility, decreased approximately 6.1% in 2018 with an increase in usage of approximately 4.7%. Entergy officials originally forecasted 2018 revenues to be approximately 11% over 2017 actual results. The Tax Cut and Jobs Act of 2017, passed in late December, 2017, had a negative impact on franchise fee revenues. The resulting federal tax reduction realized by the utilities eliminated the need for rate increases, associated with cost recovery, which had previously been approved by the Public Service Commission (PSC). In 2018, the Governor of Arkansas directed the PSC to review the rates and reconsider the approved rate increases. As a result, utility rate increases were reversed by Entergy and CenterPoint Energy. In addition to the rate reductions, credits were provided on customer bills for the impact of the tax cuts prior to the rate adjustment. Entergy officials have provided a projection of \$14,000,000 for 2019, which represents a 12% increase over 2018 actual results. Although the tax credits will continue for residential customers through December 2019, the tax credit for commercial and industrial customers expired in December 2018. Franchise Fees from CenterPoint Entergy, the gas utility, increased approximately 23% or \$652,555 in comparison to 2017, with increased usage of more than 20% due to a much colder winter. Prior to the rate adjustment resulting from the Tax Cuts and Job Act of 2017, monthly revenues were an average of 33% above the same period a year ago. The rate reduction began in October of 2018 and will continue through the first two months of 2019. Gas revenues in 2019 are expected to be approximately 8.8% lower than 2018 actual results. In January and February 2019, customers will continue to receive credits associated with the Tax Cuts and Jobs Act, which are estimated to offset approximately 20-25% of customers' bill amounts. In addition, temperatures are expected to be higher than average in Arkansas from January to March 2019. 2018 franchise fee revenues from Little Rock Water Reclamation Authority increased approximately 13.1% or \$710,386. A large portion of this increase was the result of a one-time accrual for revenue earned in 2018 but received in 2019. Excluding the impact of the one-time adjustment, Little Rock Water Reclamation Authority franchise fees increased 5.2% from 2017. Although, a 4.75% rate increase is scheduled for 2019, overall franchise fees are projected to decrease 3% because of the one-time accrual included in 2018

revenue. In addition, Central Arkansas Water franchise fees increased 9.37% from 2017 levels. The increase was a direct result of an 8.9% average rate increase. After a series of annual rate increases, the Central Arkansas Water (CAW) Board of Commissioners will not increase rates in 2019. An on-going national trend is a decrease in water consumption due to water-saving appliances and conservation measures, but weather is still one of the most significant factors in projecting CAW franchise revenues. Franchise Fees from telecommunication companies and long-distance carriers are expected to decrease approximately 9% after several years of decline due to on-going competition from wireless companies. Overall, 2019 utility Franchise Fee revenues are projected to be \$29,494,250, which is 3.7% higher than 2018 actual revenues and 4.4% higher than the final amended 2018 budget.

Property taxes comprise approximately \$30 million or 14% of the 2019 General Fund revenues. Little Rock recently received its Original Charge for 2018 Property Taxes to be collected in 2019. The Original Charge reflects a 3.8% increase in property taxes based on the most recent appraisal, compared to an increase of 1.55% a year ago. The 2019 Budget reflects an increase in Property Tax revenues of approximately 3.5% from the 2018 Amended Budget. In addition, the Budget includes separate 1-mill property tax levies dedicated for the Police and Fire Pension Plans. Overall property values in Little Rock continue to experience reasonable growth and have maintained consistent levels through previous periods of economic downturn. The City has not experienced the decline in values that have been prevalent in other parts of the country.

City employees have demonstrated their dedication and professionalism by providing quality service to the citizens of Little Rock. The General Fund Budget supports 1,737 full-time equivalent (FTE) positions, a net increase of seventeen (17) FTEs compared to 2018 staffing levels. Staffing includes fifteen (15) Police positions previously funded by a COPS grant. In addition, twelve (12) new Firefighters are included in the 2019 Budget to prepare for the opening of Station #24 in Southwest Little Rock in 2020. These additions are partially offset by a net reduction of ten (10) positions in other departments. There were twenty-one (21) uniform Officer positions vacant at year-end, with a rookie class of twenty-four (24) scheduled to begin on February 18, 2019. The 2019 Operating Budget expenditures include \$158,139,942 in personnel cost, net of an anticipated \$5.5 million in savings from authorized but vacant positions. The Budget includes salary increases of 2.5% for uniform positions in addition to the Police and Fire Step and Grade progression. There are no non-uniform personnel salary increases budgeted, other than the Step and Grade progression for the American Federation of State, County and Municipal Employees (AFSCME) union-eligible positions. The AFSCME Step and Grade schedule provides annual adjustments of approximately 1.8% to promote retention and advancement within the salary ranges for eligible employees. Non-uniform positions will receive a one-time lump sum bonus in an amount ranging from \$250-\$500, with employees with an annual salary of \$40,000 or below receiving \$500, employees with an annual salary from \$40,001 to \$60,000 receiving \$375, and employees with an annual salary of \$60,001 and above receiving \$250. The City will continue to provide basic comprehensive health insurance in 2019 with 100%

City paid premiums for "employee only" coverage and City contributions of 55% of premiums for "employee/family" coverage. Employees were offered an opportunity to buy-up to enhanced coverage with two (2) options that included lower deductibles and co-pays. Benefit changes approved by the State Legislature determine pension costs for Fire and Police uniformed personnel. Pension costs for uniformed Fire personnel were unchanged at 23.58% of payroll. Pension costs for Police uniformed personnel increased from 20.23% to 21.23% of payroll. In addition, the City merged administration of the closed local Police and Fire Pension Funds with LOPFI, which will require an additional contribution of \$349,606 and \$263,535 per month; respectively, however, the additional contributions will not result in any additional cost to the City. The dedicated one (1)-mill Property Tax Levies, annual City sales tax contributions of \$500,000 for each plan, and other dedicated fines and fees are expected to fully fund the contributions for the closed local Police and Fire Pension Funds. On January 1, 2014, the City implemented a new Defined Benefit Pension Plan for non-uniform personnel. The plan resulted from a yearlong review of options to improve the retirement plan for non-uniform employees. There will be no change in 2019 to the City contribution rate of 9% of salary to the plan, matched by employee contributions of 4.5%. The contribution rate for the plan has remained consistent since inception. Pension costs for Court Clerks is unchanged at 15.32. Vacant positions are budgeted at the mid-range salary for the position's grade, providing some budget flexibility in the recruiting process. Overall, with the changes in salary and benefits and the increased number of filled positions, the 2019 Budget for personnel cost will increase approximately 4.0% from the 2018 Budget.

Fleet services and fuel costs are projected to increase in 2019 in comparison to the 2018 Adopted Budget. The 2019 Fuel Budget is based on estimated unleaded and diesel fuel per gallon prices averaging \$2.50 and \$2.60 per gallon, respectively, in comparison to \$2.20 and \$2.30 per gallon, respectively in 2018. In 2014, the City opened a Compressed Natural Gas (CNG) Station and has been converting vehicles to CNG when practical. CNG fuel cost for 2019 is forecast at \$0.70 per gallon. In addition, the number of deployed vehicles has increased with additional staffing in Police and Code Enforcement. The budget for fleet maintenance increased slightly due to the aging fleet; however, as the annual fleet replacement schedule progresses with funding from the passage of the sales tax, repair and maintenance costs will be reduced.

Short-term financing notes are authorized under Amendment No. 78 to the Arkansas Constitution for the acquisition, construction and installation of real and tangible personal property having an expected useful life of more than one (1)-year. The notes are repaid from general revenues over a period of five (5) years. Principal and interest payments are included in the General Fund Budget for notes issued from 2014 to 2017. The City did not issue short-term financing in 2018. The 2019 Budget reflects a net decrease in debt service of \$1,615,033 associated with the 2018 retirement of the 2013 \$7.7 million note issued to advance initiatives included in the 3/8-Cent Sales Tax program.

Funding of the Pulaski County Jail was continued in order to provide space for prisoners in accordance with the City's primary focus on Public Safety. In addition, an extra allocation is available from a \$20 local jail fine to contribute toward operations for expanded Pulaski County Jail space. Combined, the funding for the jail is budgeted at approximately \$2 million.

A Homeless Services Task Force was established in 2006 to address chronic homelessness within our community. The City has partnered with North Little Rock to financially fund the Jericho Way Day Resource Center. The services provided to homeless individuals and families are focused on finding housing, job referral and case management services, medical, dental and psychiatric assistance. In addition, both municipalities are working with the various support groups in Central Arkansas as part of the on-going process to address the needs of homeless individuals and families.

The City is appropriating approximately \$5.5 million for Children, Youth and Family Programs, including youth employment, skills center funding and re-entry programming in 2019 as part of the City's emphasis to foster and enhance youth and community development. In addition, Community Programs Staff continued implementation of the Youth Master Plan following a series of community forums with Little Rock citizens. City Staff will continue to work with community groups, neighborhood associations, the faith-based community, and other groups to ensure resources are targeted appropriately. In addition, the City continued an in-house program to train and utilize disadvantaged persons for the construction and maintenance of sidewalks in conjunction with the skills center and re-entry programming. The program has been extremely successful and will be continued in 2019. In addition, the City has expanded the program to include additional entry-level positions available in other City Departments.

The 2019 Budget includes a contingency allocation of \$1 million or approximately 0.5% of General Fund revenues. The City of Little Rock's Management Team is committed to managing the City in a sound and fiscally prudent manner while striving to deliver the quality and level of service that the citizens of Little Rock expect with available resources.

2018 Accomplishments

Little Rock Police Department: In 2018, the Little Rock Police Department (LRPD) served the Little Rock community by responding to 153,828 calls for service. During 2018, the Training Division received accreditation through the Commission on Law Enforcement Agencies (CALEA). LRPD's Training Division successfully conducted both Recruit Schools and Certified Officer Advanced Training (COAT) Classes during 2018, and a total of seventy-three (73) recruits graduated from these schools during the year. (The COAT class is for officers recruited from other agencies who have already met minimum certification requirements but need training on LRPD policies and procedures.) Sixty-nine (69) recruits graduated from Recruit Schools

#88, #89, and #90, and four (4) recruits graduated from COAT Class #91. Additionally, Recruit School #92 and COAT Class #93 began in the second-half of 2018, with graduation scheduled in 2019. During 2018, the Little Rock Police Department completed a three-year program with the Department of Justice's (DOJ) Public Safety Partnership which enabled the LRPD to receive training, technical assistance, and other resources from the DOJ relating to violence reduction strategies. At the beginning of 2018, the LRPD hired six (6) Telephone Report Clerks to staff the Telephone Reporting Unit. These clerks, cadets who will apply to become officers as they turn 21, field calls and take reports to ease the burden on the Communications Division. In addition, three (3) civilian Traffic Safety Officers (TSOs) were hired at the beginning of 2018 to respond to traffic accidents and issue reports, which reduces the burden on officers.

<u>Little Rock Fire Department</u>: The Little Rock Fire Department (LRFD) became the 57th Fire Department, of roughly 30,000 Departments in the United States in 2017, to have an Insurance Services Office (ISO) Class 1 Rating and International Accreditation. These highly acclaimed designations place the Department in the top 0.19% of all Fire Departments in the United States. During 2018, LRFD served the community of Little Rock by responding to more than 34,000 fire and emergency In an effort to assist Firefighters responding to emergency calls with calls. revitalization, LRFD placed a rehabilitated truck in service during extremely hot and cold days. To continue to provide quality services, LRFD placed two (2) Alternative Response vehicles in service, in addition to two (2) new pumpers. LRFD partnered with the Girl Scouts of America to host the First (1st) Annual HERO Day. Approximately one hundred (100) girls, grades 6 through 12, participated in some of the fire training exercises, and had the opportunity to learn about careers in first response. In addition, LRFD was awarded the FEMA Prevention Grant to purchase smoke detectors for the hearing and visually impaired and partnered with the Arkansas School for the Deaf and Blind for distribution to recipients. On October 29, 2018, LRFD held a groundbreaking ceremony for Station 24. The new station will serve the Southwest community and is scheduled to open early 2020.

Community Programs: In 2018, the Department of Community Programs (DCP) completed the second year of the three-year comprehensive Master Plan for Children, Youth & Families which is focused on updating and improving the programs and services that Little Rock's citizens need to thrive. DCP was awarded a \$10,000 DollarWise grant by the United States Conference of Mayors which was used for a special Currency Crash Course to teach financial literacy skills to high school students. The Summer Youth Employment Opportunity (SYEO) was expanded to include a Youth Empowerment Summit held at the Chenal Country Club. Sponsorship of six (6) SYEO interns was provided by the Clinton National Airport and First Security Bank. DCP staff participated in several national initiatives and opportunities to increase services, resources, and opportunities to Little Rock citizens including the Network for Southern Economic Mobility (NSEM), the Juvenile Detention Alternatives Initiative (JDAI), and the Office of Juvenile Justice Delinquency and Prevention Comprehensive Gang Model Workshop. DCP also partnered with the Little Rock School District (LRSD) on four (4) projects: Bright

Futures, which seeks to fill any student needs within 24 hours; Career Quest, a career fair for middle and high school students; a week-long "Career Crash Course" offered to students attending the Hamilton Alternative Learning Center; and DCP partnered with the Little Rock Zoo and the University of Arkansas at Little Rock (UALR) on the Wonders of Wildlife program, which helped all LRSD third grade students better understand the animal kingdom. DCP also hosted the 1st Annual 501(C)3 Arkansas Capital Campaign Conference, a three (3)-day training geared toward assisting non-profits with gaining the capacity they need to succeed. Visit www.LRDCPcares.org for additional department information.

Little Rock District Court, First Division (Criminal): Little Rock District Court, First Division, continued to provide justice in an equitable and professional manner. The Department continued to work with the two (2) other District Courts, the Police Department, and the Finance Department to provide better overall operations and accountability for the citizens of Little Rock. Staff continued to work with the Administrative Office of the Courts to provide better accounting and reporting on all criminal charges brought before the court. Little Rock District Court, First Division worked in coordination with a Homeless Court Initiative to better serve the homeless in our community from a legal standpoint. A successful Warrant Amnesty program was completed in March of 2018. Staff is in the beginning stages of a program to define the needs of persons with mental health issues and to schedule special court sessions to better address those needs.

Little Rock District Court, Third Division (Environmental): Environmental Court began the process of scanning files in the civil/small claims office to the Contexte case management system. In addition, citations, warrants, pay plans, orders to appear, and other documents are being scanned into the system to eliminate paper filing. Staff implemented a Spanish version of the Court's Order to Pay document to improve service for Spanish speaking citizens. Defendants were encouraged to make their pay plan payments online. The effort has more than doubled the volume of on-line payments in 2018. Preventive security measures and courtroom protocol resulted in a very successful year in which there were no physical altercations in the Environmental Court.

Finance: The Finance Department obtained the Government Finance Officers Association (GFOA) Certification of Recognition for the 2018 Distinguished Budget Presentation and the GFOA Certificate for Excellence in Financial Reporting for the 2017 Comprehensive Annual Financial Report. Finance staff coordinated with other City Departments to conduct a program inventory process review of the 2018 Budget for the Board of Directors, and provided quarterly reporting to the Little Rock Citizens Evaluation of New Tax (LRCent) Committee regarding the status of the new local sales tax and on progress toward completion of capital projects authorized under the 3/8-Cent portion of the tax. In 2018, Finance facilitated the issuance of two (2) Bond issues including the City of Little Rock, Arkansas Limited Tax General Obligation Bonds, Series 2018, for street and drainage projects, in the amount of \$43,475,000, and the City of Little Rock, Arkansas Hotel Gross Receipts Tax Bonds, Series 2018, for improvements to MacArthur Park and for renovation and expansion

of the Arkansas Arts Center, in the amount of \$32,570,000. The City maintained a General Obligation Limited Tax Bond rating by Standard and Poor's of AA and by Moody's of Aa1. The Purchasing Division implemented Infor's Strategic Sourcing Contract Management software (SSCM) which now houses nearly all of the recently established procurement contracts. Payments against the contracts are systematically tracked and reviewed. In addition, Purchasing implemented an online bidding and vendor management system that is showing increased participation and contract awards for small, minority, and woman owned businesses. Finance facilitated the transfer of administration of the Little Rock Firemen's Relief and Pension Fund to LOPFI at the end of 2018.

Human Resources: The Human Resources Department received a record breaking number of applications in 2018. Several uniform promotional processes were repeated due the exhaustion of the eligibility lists. All Divisions exceeded previous demands in their respective areas. The Department was granted the task of coordinating all of the City's Freedom of Information Act requests excluding those for police department records. This has created an increased demand of staff time. Several new employee training classes were developed and/or expanded; therefore, training offerings have increased significantly to meet the demand. The Department expanded the new employee orientation process including specialized sessions for key divisions. In addition, Human Resources continued to expand its presence in High Schools for students on career opportunities in the City.

Information Technology: The Information Technology Department completed the addition of the Infor Strategic Sourcing Contract Management module (SSCM) and the base Planning modules, Community Development and Regulatory Process (CDR). In addition, the Department worked with the successful vendor on the connection and installation of fiber to the Little Rock Police Training Academy, the City of Little Rock Landfill, and the Wakefield Resource Center. As a part of the new Voice over Internet Protocol (VoiP) phone system upgrade, the Department has built 1,036 VoIP phones and installed 1,032 of the 1,050 phones scheduled for replacement. Information Technology also completed the installation of two (2) new firewalls to manage the security of the City's network.

<u>Planning & Development</u>: The Planning and Development Department accomplished several of the major goals established for 2018. All of the applications were converted to an electronic format. In addition, Staff completed the scans of the final plats. A study of the Highway 10 Design Overlay District was completed. Staff reviewed the development procedure and began implementing a plan to process all applications through a Development Division. Staff completed the modifications and features for the historic application. The application won the 2018 Achievement in Technology Award from the Arkansas Chapter of the American Planning Association. In December of 2018, Planning and Development completed implementation of the new building permitting software.

<u>Housing & Neighborhood Programs</u>: The Housing & Neighborhood Programs Department continues to utilize the mobile application throughout the Code

Enforcement Division allowing for improved efficiency in performing daily enforcement tasks. Recently, staff completed testing of the Sierra Wireless MP-70 Modem as a way to improve connectivity and work flow processing in areas of the City with poor wireless reception. The testing was successful, and the Department is currently reviewing a proposal from the vendor to fully implement the modems in additional vehicles. The Environmental Court Team is working with Motorola to enhance the workflow for cases to be monitored within the 311 system. Once this enhancement is completed, the Environmental Court officers will have the ability to close their cases and the original citations related to the customer service requests (CSR) simultaneously. Public meetings initiated by the Department named CodeStat were held in Wards 1, 2, 3, & 7 in 2018 to inform the general public about various code issues and status in their respective neighborhoods. Code officers dedicated to the inspection of rental properties inspected 3,352 units during 2018. In addition, eleven (11) officers completed the Code Enforcement Academy, which included a session on court procedures conducted by the Environmental Court Judge. The Community Development Division assisted in the construction of thirteen (13) new single-family dwellings for homeownership through its federal programs. In addition, 7,225 citizens were provided healthcare services through the Department's partnership with St. Vincent Medical Center-East. Department's partnership with CareLink to provide Meals on Wheels assisted fiftyfive (55) clients. The Animal Village had 1,610 adoptions during the year; approximately seventy-three percent (73%) of all the animals that come in under the care of the Animal Village are saved via adoption, rescue efforts, or reunited with The Land bank continues to market available properties for development including creation of new marketing strategies. Currently, the inventory of land bank properties total ninety-five (95), including seven (7) with structures. In 2018, the Land bank sold or donated ten (10) properties.

Public Works: In 2018, Public Works Operations Staff responded to 11,094 service requests via the 311 Service Request System. Public Works swept 20,765 curb miles of city streets. In addition, staff administrated a successful Sidewalk Replacement Program, utilizing disadvantaged citizens re-entering the workforce. In 2018, this program constructed 45,550 square-feet, or 9,110 linear-feet, of sidewalks in Little Rock. Public Works Staff coordinated the asphalt resurfacing of seventy-three (73) street segments totaling 129,289 feet, or 24.49 miles, of streets. Civil Engineering Staff moved all remaining 2013-2015 Bond and Sales Tax Projects to construction and 97% of those projects are now completed. 89% of the 2016-2018 projects are now complete or in construction, and all of the 2019-2021 projects are under contract for design. The solid waste services rate study has commenced, with an anticipated completion before fall 2019.

Parks & Recreation: 2018 was another successful year for Little Rock Parks and Recreation. Most notably, the formulation of an updated Parks Master Plan began. The process included numerous public input sessions to gather citizens' desires for improvements in the parks system. Operationally, the recreation division made strides over the past year with increases in program participation, as well as, improvements to several of the City's community centers. The maintenance division

met its goal of routinely moving all sixty-three (63) parks in a one (1) week timeframe throughout the entire mowing season. Golf operations battled Mother Nature and still managed to have a strong year in rounds played. A string of capital improvements funded through the 3/8-cent tax were realized during the year. Trails were built in Boyle Park. Several play areas had dilapidated equipment removed and new play component systems installed. Staff, working with ArDOT, helped link the Broadway Bridge Trail into the Arkansas River Trail. Crump Park, Otter Creek Park, and Murray Park received new LED field lighting. The Jim Dailey Fitness & Aguatic Center updated their fitness equipment, constructed a new hot tub, installed shade structures for the outdoor pool, and purchased a new floating playground that was installed in the pool. Southwest and Dunbar Community Centers received new fitness equipment and new LED lighting throughout each facility. Further capital improvements, funded primarily through private donations, include the Margaret Clark Play Area in Riverfront Park. This play area was designed with natural play philosophy for children aged five (5) years and under. In addition, the donation of almost a dozen sculptures from Sculpture at the River Market, continued to establish Riverfront Park as a unique destination park for the Region. Arkansas River Trail improvements continue on the east side of Dillard's Headquarters, and design consultants have been hired to improve the stretch of trail between the roundabout near Rebsamen Golf Course to the existing trail near the Junior Deputy Ballfields. The Little Rock Marathon, in its sixteenth (16th) year, continues to grow in participation. Upwards of 20,000 participants, representing all 50 states and 33 countries, visited Little Rock this year. In addition to the Marathon race, staff also produced two (2) other races. The Creep and Crawl 5k and 10k races replaced the Mud Run, and the Ugly Sweater Race 5k race was added. The revenue generated from the races continues to serve the programs and services provided by Little Rock Parks and Recreation. In addition, in 2018, Little Rock Parks and Recreation had three (3) employees become Certified Parks & Recreation Professionals (CPRP) though the National Recreation and Parks Association's (NRPA) Certification Program.

<u>Little Rock Zoo</u>: The Little Rock Zoo continued its leadership in conservation education, tourism, and family recreation in 2018. The Zoo established a new ZooFari summer education program and partnered with the Little Rock School District so that every third grade student could attend the Zoo and enhance their science curriculum. The Zoo continued its accreditation with the prestigious Association of Zoos and Aquariums (AZA) and implemented new animal well-being standards to further advance animal care. The Zoo broke ground on a new colobus monkey and serval cat habitat funded by the 3/8-cent tax supported by Little Rock voters. Construction also began on the renovation of the Zoo's Conservation Learning Center funded by private donations made through the Arkansas Zoological Foundation, the private non-profit partner of the Little Rock Zoo. The Zoo and the Zoo Foundation hosted some of their most successful events to date including the annual Wild Wines event, which was selected as the best fundraising event in Arkansas for the second year in a row by AY Magazine voters. The Zoo continued its commitment to conservation by participating in several Species Survival Plan (SSP) programs for endangered species and also partnered with organizations locally and internationally, working to save endangered animals and educate the public on the importance of respecting all living things. The Zoo saw the birth of a baby western lowland gorilla, the third gorilla born at the Zoo and an animal classified as critically endangered. The Zoo instituted a comprehensive sustainability program that encouraged green purchasing and eliminated plastic straws and plastic bags, and instituted the use of compostable materials in catering and Café Africa. The Zoo continued its comprehensive recycling program and composting operation and joined with other organizations to educate them on how to incorporate these practices in their own business operations.

Fleet Services: The City of Little Rock Fleet Services Department continued the approved five (5)-Year Vehicle Replacement Plan for the Little Rock Police Department. Fleet Services has been approved to lease seventy-one (71) vehicles for the Police Department. In addition, a five (5)-Year Vehicle Replacement Plan has been drafted for Little Rock Fire Department to be reviewed with the City Manager for approval. Fleet Services improved processes by updating diagnostic scanners and replacing outdated shop equipment with more technologically advanced shop equipment. Fleet has implemented a City-wide group email for correspondence relating to accident/incidents of City-owned vehicles allowing Fleet to process insurance claims more efficiently. In addition, Fleet has started utilizing the Case Management module of the Infor Enterprise Asset Management module (EAM) in order to organize insurance claims by Department.

Budget Policies and the Budget Process: The General Fund goal was to set aside the greater of \$10,000,000, or 10%, of General Fund revenues in the Restricted Reserve on or before December 31, 2005. The restricted reserve is currently \$10,000,000. The 2019 Budget includes a contingency allocation of an additional \$1 million. Following the completion of the annual audit each year, the City's Management Team will determine whether funds are available to increase the reserve, with the intent of gradually increasing the Restricted Reserve to achieve 10% of General Fund revenues.

2019 Mayor's Goals

- Continue implementing Little Rock's Master Plan for Children, Youth, and Families
- Conduct a full review of the City's summer youth employment program and identify federal funding to expand the program
- Conduct a full review of the City of Little Rock's compensation and leave policies
- Develop Little Rock's Opportunity Zone strategy
- Develop a workplan for the Mayor's Summer Reading Program and "Thrive by Five Program" with local partners and the Central Arkansas Library System
- Engage the Economic Development Transition Committee to identify members of the "Red Tape Commission" to begin developing Little Rock's first Small Business Growth

- ➤ Ensure that the FY2020 budget includes resources to hire twenty (20) additional LRPD officers
- Re-launch and prioritize LRPD's Cadet Program to ensure a more diverse, homegrown LRPD force
- Draft Use of Force Policy for LRPD, including a community outreach plan to solicit community input for the policy
- Create the Little Rock Community Review Board
- ➤ Open Fire Station 24 in Southwest Little Rock
- Ensure alternative modes of transportation by implementing an e-scooters ordinance
- Expand the Sidewalk Replacement Program
- Create Little Rock's Office of Equity, Diversity, & Inclusion, and rebranding of the Little Rock Racial and Cultural Diversity Commission as the Little Rock Human Rights Commission, incorporating the concerns of Little Rock's LGBTQ+ community
- Work with LRPD leadership to onboard an LGBTQ+ liaison within the LRPD Community Policing Unit
- Work with the Transformation and Government Reform Transition Committee to develop a workplan for reinvigorating the City of Little Rock's Intergovernmental Relations Office and Grants Management Division to more aggressively pursue federal resources to support key public safety, economic development, and community development priorities

Economic Outlook

The primary challenge facing the City of Little Rock remains providing a full complement of services that satisfy the needs of citizens, balanced with the resources available to the City, in an efficient, cost-effective, and transparent manner.

The comparative figures for the City of Little Rock as of December 31, 2018, show unemployment at 3.6%, compared with a U.S. average of 3.9%, according to data from the Arkansas Department of Workforce Services (ADWS). In addition, ADWS compiled data from the U.S. Bureau of the Census to determine areas or sectors in which Little Rock's share of jobs within the Central Arkansas region ranks above average. These sectors include: Information; Finance and Insurance; Public Administration; Management of Companies and Enterprises; Health Care and Social Assistance; and Professional; Scientific; and Technical Services.

U.S. Internet sales, or e-commerce, continued rapid growth accounting for approximately 8.9% of total sales. Internet sales have more than doubled in a decade, from less than 3% in 2006. According to Metroplan, which cited "Special Report: E-commerce," in *Economist* on October 28, 2017, "a Euromonitor projection suggests e-commerce may account for one-sixth of all retail sales by 2021." E-commerce sales have an advantage over local retailers in Arkansas and other states that are unable to collect Sales and Use Tax on online sales. The City is pleased with the Supreme Court Decision on South Dakota v. Wayfair, Inc. in which the court

held that states may charge tax on purchases made from out-of-state sellers, even if the seller does not have a physical presence in the taxing state. It is now up to the Arkansas State Legislature to act to require certain out-of-state sellers to collect and remit Arkansas sales and use tax. With sales tax as the primary revenue source for the City of Little Rock, this legislation is critical to retaining the resources required to sustain local services. While State Law requires that citizens prepare Sales and Use Tax returns for such purchases, this method of tax collection is very ineffective.

The December 2018 Metrotrends Economic Review and Outlook reports that the Central Arkansas regional economy is traditionally oriented toward services. However, in recent years, the region has shown an upward manufacturing trend. Manufacturing's share of the U.S. gross domestic product (GDP) has declined slightly from 2010 to 2017, but the local share has increased. Local GDP outgrew jobs in manufacturing by a factor of seven to one. By comparison, U.S. manufacturing GDP trailed job growth. The Little Rock metro's high ratio of GDP growth to job growth in manufacturing suggest a competitive advantage in manufacturing productivity. The Central Arkansas region ranks high in steel and metal products, which account for nearly one in four local manufacturing jobs. One of the region's biggest manufacturing competitive advantages lies with the Little Rock Port Authority, which accounts for about 1,600 manufacturing and 3,400 total jobs. The Port has major transportation advantages, connected to the regional freeway network, with direct access to two major rail lines (Union Pacific and Burlington Northern), and barge traffic via the Arkansas River that provides low-cost shipping to much of middle North America.

The December 2018 *Metrotrends Economic Review and Outlook* reports that in the first six (6) months of 2018, construction dropped in comparison with an abnormally high level in the first six months of 2017. Still, single-family construction actually rose by 11%, led by Little Rock, with 173 new units. The overall decline can be attributed to the drop in multi-family (down 72%). Little Rock was the leader in this area as well with 134 units. Multi-family starts were confined to the region's three largest cities, Little Rock, North Little Rock, and Conway during the first half of 2018. For Little Rock the multi-family construction consisted of duplexes and small projects mostly in western portions, as well as a 130-unit retirement complex, also in western Little Rock. Multi-family activity increased in the third quarter, with two new complexes in western Little Rock. This suggests a multi-family growth trend above the national average in six of the past seven quarters.

On September 20, 2017, Bank of the Ozarks unveiled plans for the new company headquarters in Little Rock. *Arkansas Business* reported that the 247,000 square-foot project, located at the northwest corner of Cantrell Road and Chenonceau Boulevard, would begin before the end of 2017. The investment is anticipated to be in excess of \$100 million. Approximately 500 employees currently working in three (3) locations are expected to move into the building when construction is completed in late 2019 or early 2020. The building will be able to support up to 900 employees.

In April 2018, *Arkansas Business* reported the \$44 million purchase of the northwest corner of Interstate 630 and University Avenue by Provident Realty Advisors Inc. that occurred in 2016 has led to a new medical office building that opened in March 2018 with more new construction on the way. The project is called The District in Midtown. It is envisioned as an eleven (11) building, 57,120-square foot array of restaurant dominated retailers and two (2) hotels with 197 rooms. Nine (9) proposed building sites are marked along the perimeter bordering the interstate right of way and University Avenue. Two (2) more are planned to the north of a traffic circle at the heart of the site plan, where Sears now stands. A 107-room hotel is penciled in where Doctors Plaza now sits. Demolition recently began on the site, starting the redevelopment.

In 2016, Fidelity Information Services (FIS) sponsored its inaugural start-up accelerator in Little Rock devoted to financial technology. FIS, based in Jacksonville, Florida, is a global banking technology services provider whose origins trace back to Systematics of Little Rock. FIS maintains a large campus in West Little Rock that employs approximately 1,300 workers with a focus on product development. The FinTech Accelerator is a rigorous twelve (12)-week program designed to accelerate the growth of early stage financial technology ventures. The ten (10) participating ventures are selected through a highly-competitive review process. It is housed out of the Venture Center, which shares space with the Little Rock Technology Park in Downtown Little Rock. Following the success of the 2016, FinTech Accelerator, Governor Asa Hutchinson and FIS Officials announced that it would return to Little Rock in 2017 and 2018, instead of moving to other municipalities around the world in which FIS has a presence. The partnership with the Venture Center and Little Rock Technology Park has been a key factor to the success of FinTech Accelerator. Launched in 2014, the Venture Center announced in May 2018 that it had created 192 jobs in the last year. This brings the number of jobs that member companies have created to more than 637 since 2014. The Venture Center in conjunction with the University Of Arkansas Clinton School Of Public Service conducted a six-month economic impact analysis that determined that entrepreneurs who interact with the Venture Center daily or weekly have created more jobs and have a higher total capital raise. The center said its member startups have raised \$57 million to date.

After being located in a temporary location, the Little Rock Technology Park opened in its new location in March 2017. The development consists of two (2) renovated nearly 100 year-old buildings designed to form an integrated environment for start-up and mature technology companies. The facility opened with twelve (12) initial companies and by the end of the 3rd Quarter of 2017, thirty-two (32) companies call the Little Rock Technology Park home. In December 2018, *Arkansas Business* reported the unveiling of renderings for the second phase of the six-phase Little Rock Technology Park. Phase II will be built on the empty lot between the park's current home at 417 Main St. and the KATV building at the corner of Main and Fourth streets. Phase II plans include wet/dry laboratories on the third, fourth and fifth floors; offices in front of the building; meeting spaces; locker rooms; indoor bicycle storage; and a small catering space. The building would be LEED-certified as

energy efficient. In addition, Phase II would also feature a restaurant type space with an outdoor patio on the first floor and a meeting/conference room that could seat about 180 people.

The City's long-term outlook remains bright; most indicators continue showing competitive advantages in the local metropolitan area. Job losses in some sectors have been balanced, even in recession, by gains in areas with future potential. As indicated above, economic projects are in development in all areas of the City – from Downtown, to Midtown, Southwest Little Rock, East Little Rock and West Little Rock.

Arkansas was recently ranked No. 1 in "Best Communication of Business Incentives." Arkansas was second only to Ohio in biggest gains. The Arkansas Economic Development Commission noted that, "What this tells us is that we are building momentum, we are capitalizing on our strengths, and we are working to improve our critical areas."

The City will continue to identify economic development opportunities that result in the expansion, retention, or launching of businesses that create jobs and generate sales tax, property tax or other forms of revenue for the City. \$38,000,000, or 19.4%, of the revenue anticipated from the 3/8-Cent Sales Tax for capital projects is dedicated to jobs and economic development through 2021. The funds are being utilized for port expansion, development of a research park, and job recruitment and economic development infrastructure.

On September 14, 2017, the City of Little Rock won the Digital Pioneer Award and was an Honorable Mention in the Citizen Service Award category at the Arkansas Digital Government Transformation Awards, sponsored by the Governor's Office, Secretary of State's Office, Information Network of Arkansas, Department of Information Systems and Arkansas Office of Transformation. The City's Performance and Innovation Coordinator accepted the award and said, "Little Rock is proud of our Open Data Portal and excited that we have now also launched the Citizen Connect Site, where residents can easily see what is going on around their homes, businesses, and children's schools, and can proactively have alerts sent to them via e-mail regarding data that is important to them. The future of open data and its use to make better decisions is bright at the City of Little Rock, and we are very honored to be recognized for our work."

In December 2018, Little Rock was named as one of America's top 15 cities with a low cost of living and high quality of life. https://www.badcredit.org/studies/15-cities-where-the-american-dream-is-still-attainable/ The analysts researched Niche.com's list of U.S. cities with the lowest cost of living and then looked a crime rates, commute times, employment, walkability, and other factors to determine its rankings. Key findings included a cost of living 4% below the national average, median household income of \$48,463, and average commute time of 18.6 minutes. Brittney Mayer, senior analyst and author of the report said, "While the American Dream may feel far away to many Americans, our study shows it's still possible to

find a city with a great quality of life that doesn't require a six-figure income. The 15 cities on our list maintain a low cost of living without sacrificing the necessities for a high quality of life, including offering affordable homes and a vibrant community."

<u>Closing</u>: This budget is the financial and operating plan for the City of Little Rock for 2019. The appropriations included provide for quality municipal services.

The City of Little Rock has made great strides in the utilization of technology to communicate with local citizens and businesses. The City's new website, www.littlerock.gov, is set up to improve communication efforts. In addition, the City is proud of its local government access channel LRTV, which broadcasts information regarding the activities of the Little Rock City Board of Directors through live and taped coverage of Board Meetings and other official proceedings; and produces programming regarding municipal affairs. The City launched a LR 311 Mobile App to enable citizens to access City services. The app is available for download through the App Store or Google Play Store. In March 2016, City Officials announced that Little Rock was one of only twenty-seven (27) municipalities around the U.S. participating in the What Works Cities Initiative through Bloomberg Philanthropies, part of an effort to embrace open data, create a framework for its usage, and make it readily available to citizens. The City unveiled an Open Data Portal that includes several data sets covering such topics as planning and permitting, public safety statistics, 311 Requests, and the location of Police, Fire and Neighborhood Resource Centers. The data sets are live on the main data portal located at https://data.littlerock.ar.gov/

The City has seen great progress over the past years with more to come in 2019 and beyond as the Mayor, Board of Directors, and City Staff continue to offer vital services to the citizens of Little Rock. And finally, a very special "Thank You" to the citizens of Little Rock. We strive every day to serve you to the best of our collective abilities.

Respectfully submitted,

Mayor Frank Scott, Jr.

OVERALL CITY GOALS AND OBJECTIVES

On February 28, 2003, and March 1, 2003, the Mayor and Board of Directors met in two retreat sessions to develop a strategic policy plan structured around the goals and objectives of each Board member. After a brainstorming session to determine the needs of the community, the Board of Directors divided their priorities into two categories: What *Must* we do? And What *Should* we do? The Board assigned city staff the task of developing a mission statement, for their approval, that would bring together the themes of each policy area. The mission statement and the Board of Director's policy statements for each strategic policy area have remained consistent since that time and are outlined below:

Mission Statement

Little Rock's vision is to be a leading city of the 21st Century by providing a safe and supportive environment that empowers its citizens, neighbors and businesses to develop and prosper.

Must Do **Policy Statement for a Safe City**



It is the policy of the City of Little Rock to protect the rights of the people, ensure public order, and provide public safety through efficient delivery of services in addition to requiring the highest level of professional standards.

This shall be accomplished by:

- Providing protection through the enforcement of municipal laws
- Providing protection from loss or damage of property
- Safeguarding individual liberties and implementing community partnerships to foster cooperation and shared resources from other public and private agencies
- Maintaining and improving community livability through partnerships with diverse communities by proactively addressing public safety concerns, which enhance the quality of life for all
- Supporting programs that address the issues of children, youth and families
- Striving to ensure the availability and access of adequate, safe and affordable housing
- Striving to improve vehicular and pedestrian safety
- Providing disaster assistance in natural and man-made emergencies
- Providing optimum service levels to the public as cost effectively as possible to maintain a safe, healthy community

Must Do **Policy Statement for Economic Development**



It is the policy of the City of Little Rock to support the local/regional economy and to provide opportunities to retain, form and attract new business.

To accomplish this policy, the City shall:

- Support and promote industry and leverage key resources and assets to attract business interests that offer high-skill/high-wage opportunities for citizens
- Build on the momentum created by public and private investment and recognize that these efforts promote economic growth for all of Central Arkansas
- Actively develop programs to support small, minority-owned and womenowned businesses in recognition of the important role of these enterprises in the creation of jobs and economic opportunities

Must Do **Policy Statement for Basic City Services**



It is the policy of the City of Little Rock to ensure citizens receive quality basic services, and to provide a viable system that enables its employees to give the most efficient and effective support possible.

The services provided to the citizenry will include:

- A comprehensive operational and administrative support system
- The collection of solid waste
- An efficient drainage and wastewater system
- The provision of a clean, healthy water supply
- A coordinated and efficient public transit system

Must Do **Policy Statement for Infrastructure**



It is the policy of the City of Little Rock to maintain and improve a comprehensive infrastructure system that meets the changing needs of the community while protecting the integrity of the environment.

A comprehensive infrastructure system includes:

- Drainage systems
- Information technology systems
- Public buildings
- Solid waste facilities
- Streetlights
- Streets
- Traffic signals
- Wastewater facilities
- Water systems

Should Do **Policy Statement for Quality of Life**



It is the policy of the City of Little Rock to join with community partners to ensure access to vital and varied recreational, creative and educational experiences.

This will be accomplished to:

- Strengthen the fabric of daily living experiences for residents and visitors alike
- Capitalize on Little Rock's rich natural and cultural resources
- Take advantage of the diversity of Little Rock's citizenry

Statement of Management Policy

Each year the City Manager develops a Statement of Management Policy to provide guidance and establish specific parameters for departments to follow when developing their annual budgets. The Statement of Management Policy is comprised of common themes from the Board of Directors overall goals and objectives. It is the City Manager's responsibility, working in conjunction with Department Directors, to develop the annual budget around these policy areas in order to promote efficiency and effectiveness in the delivery of services to the public.

The 2019 Statement of Management Policy includes these key principles:

Public Safety

Strive to improve public safety through the use of information, education and community based enforcement strategies to encourage cooperation with and participation in City safety services. Utilize technology and innovative methods and techniques in order to produce a safe environment for the Citizens of Little Rock.

Economic Development

Continue partnerships with private and public agencies in the recruitment of new business. Pursue innovative approaches to retain existing businesses and promote the creation of small businesses in the City of Little Rock.

Infrastructure

Focus on the installation and maintenance of streets, drainage, sidewalks, traffic signals and other capital needs in the City of Little Rock.

Quality of Life

Focus on improving active, passive and leisure activities for citizens and visitors.

Financial Reporting

Continue to provide accurate and timely information on the status of the City's financial picture to the Board of Directors and the public. Continue to pursue innovative techniques to gather and report financial data.

The Budget Process



THE BUDGET PROCESS

The City's annual budget is the result of a thorough, public process. The budget projects all receipts and disbursements, the level of governmental services to be provided, and the method of distributing cost and services to the various segments of the community. The budget process includes an evaluation of community needs and reflects priorities established by the Mayor, the Board of Directors, and the City Manager. This document serves to inform citizens and other interested parties of the City's service plans and overall financial condition.

The City's management team conducted financial planning work sessions to facilitate budget and capital project planning. The work sessions focused on revenue outlook, trends, revenue issues, priority expenditures, expenditure issues, capital projects and debt for capital projects.

The financial guidelines and policies that serve as the framework for the financial operation of City government and the basis for budget development are contained in the financial section of the budget document.

The budget process begins with the City Manager's assessment of the goals and initiatives of the Mayor and the Board of Directors. A budget package prepared by the Finance Department is then distributed to the Department Heads. package includes general guidelines from the City Manager with budget reports that include initial revenue projections, prior year expenditures, current year budgeted and actual year-to-date expenditures for all operating accounts, a listing of capital projects, and a budget preparation calendar. The Internal Services Fund provides projected vehicle maintenance, labor and fuel charges to each user Department. Budget staff provides training sessions on the budget process and budget monitoring throughout the year as needed. Departments submit their expenditure requests to the Finance Department for an initial review. The City Manager conducts internal budget hearings with each Department to review goals, projected revenues and expenditures, desired program initiatives, and capital needs. Budget requests are modified based on the results of the internal hearings. The Finance Department compiles all of the requests and recommends any additional modifications necessary in order for the City Manager to present a balanced budget recommendation to the Mayor for review. The City Manager reviews program funding recommendations with the Mayor and discusses associated revenue and expenditure assumptions in detail. The Mayor and City Manager make modifications to reflect any additional priorities. The Mayor and City Manager then conduct a budget workshop with the Board of Directors.

The Capital Budget is usually prepared to present the capital expenditures planned for each of the next four (4) fiscal years. In 2011, citizens passed a three-eighths (3/8)-cent sales and use tax for capital projects that went into effect on January 1, 2012. The sales and use tax is a temporary tax with a ten (10) year sunset in 2021. Planned capital expenditures from the sales tax are discussed in detail in the capital section of the budget document. In addition, capital needs funded by grants or bond issues were considered. The total costs of each project and the

sources of funding required to finance each project are estimated. The FY19 capital requests are considered separately by fund.

The Mayor and City Manager conduct public hearings to obtain input from citizens. The City utilizes a program-based budget approach for the funds under the direction of the City Manager.

Approved departmental expenditures are categorized by organizational service delivery unit, and then presented as costs associated with specific service programs. This approach allows citizens and their elected representatives to evaluate the costs of various services, to relate those costs to units of service delivered, and to set service priorities.

The adopted budget ordinance provides for budgetary control at an organizational level. Budgets cannot be exceeded without the approval of the Mayor and Board of Directors.

City management monitors achievement of program service objectives as follows:

- In regular meetings with department directors by the City Manager and his staff;
- In quarterly reports to the City Manager by department directors;
- Through management information system reporting;
- Through regular public presentations to the Mayor and Board of Directors; and
- Through meetings with neighborhood organizations and other citizen groups.

Employees are evaluated annually in relation to the performance of designated services.

Following adoption of the budget, revenue and expenditure budget accounts are established based on the organizational structure of the City's financial system. Monthly and quarterly reports of revenues, expenses and remaining balances are prepared for the Mayor, Board of Directors and City management. The availability of budgeted funds is verified before a purchase order is issued, which then encumbers the budget account.

The 2019 Budget

The 2019 Basic Budget reflects estimated costs for those programs which were approved or received funding.

Goals

Goals are clear statements of a department's mission, or purpose. Goals pinpoint the reasons for the department's existence and establish the department's direction and responsibility(s). Each department's objectives are linked to the dollar figure budget needed to achieve the goal.

Objectives

Objectives are the specific functions, which must be performed in order for a program to satisfy or fulfill a particular goal.

Objectives are typically expressed in measurable terms so that a program's level of accomplishment or performance can be evaluated at the end of the fiscal year.

The calendar for developing the 2019 budget follows:

August Affordable Care Act look back period ends. Finance

reviews final part-time report to determine which employees will have an additional health care benefit

in 2019.

August Departments submit revenue estimates, proposed

rate adjustments and new fee recommendations and

dedicated grant match requests to Finance.

August Departments review special project balances.

September Finance Department sends out Personnel Model for

verification.

September/October Departments prepare program inventory worksheets

for review and discussion with the Board of Directors

in a preliminary budget workshop.

September/October Departments complete review of 2019 Personnel

Model with necessary changes reported to HR and

Budget Office.

October City Manager reviews Outside Agency Requests.

HR provides 2019 new benefit rates to Finance.

October 2019 Budget instructions, departmental budgets and

Personnel Model distributed. Finance assists

departments with budget process.

October Fleet Services submits 2019 budget to Finance and

departments.

October/November Departments submit 2019 operating and capital

budget requests to Finance.

October/November Finance verifies budget requests. Finance updates

financial trends, revenue forecast, and reviews new

revenue options.

October Board adopts 2019 mill levy Ordinance.

October/November City Manager reviews departmental budget

requests. Budget meetings held with departments.

November Board of Directors considers policy issues and

revenue projections.

November Budget preparation continues. Meetings held with

Mayor to discuss preliminary budget.

October - December Union Negotiations

November Draft Budget distributed to Board of Directors. Board

Budget Workshop held.

December Public Budget Information Meetings held.

December Board of Directors adopts 2019 Budget Ordinance,

utility franchise Ordinances, and revenue rate

adjustments if applicable.

December Finance submits 2019 Budget Document data

requests to departments.

AMENDING THE BUDGET

During the fiscal year, adjustments may be required to refine the original adopted budget. The approved budget may be amended as required in accordance with the following protocol:

- Revenues are reviewed monthly and quarterly and the projections are adjusted if warranted.
- Adjustments to transfer approved expenditure budgets from one organization to another may be approved by the City Manager if less than \$50,000.
 Transfers of \$50,000 or greater must be submitted to the Mayor and Board of Directors for approval.
- Requests for new appropriations may be submitted by the City Manager or at the direction of the Mayor or Board of Directors and require authorization by Board Ordinance.

Funds Controlled by the City Governing Body

The Funds controlled are:

- General
- Special Revenue
- Capital
- Proprietary
- Fiduciary
- Debt Service

The City's financial policies are included in the Financial Structure section.

BUDGET POLICIES

The City has developed and utilized budget policies that are designed to accomplish specific objectives and enhance the budget process. These policies include:

- The 2019 budget includes salary increases of 2.5% for uniform positions in addition to the Police and Fire step and grade progression. In addition, the City provided Step and Grade progression for the American Federation of State, County and Municipal Employees (AFSCME) union-eligible positions. The twenty (20)-step system provides annual adjustments of approximately 1.8%. Due to budget constraints, salary increases were not awarded to non-uniform, non-union positions. Lump sum salary bonuses were included in the budget for non-uniform employees, included members of AFSCME, based on salary ranges. Employees with an annual salary of \$40,000 or below were allocated bonuses of \$500, employees with an annual salary of \$40,001 \$60,000 were allocated bonuses of \$375, and employees with an annual salary of \$60,001 and above were allocated bonuses of \$250.
- Positions that are vacant at the time the budget is adopted are budgeted at the mid-range salary based on grade, providing budget flexibility in the recruiting process. In addition, an estimated annual savings generated from vacant positions is included in the budget as a reduction to personnel cost. As vacancies occur, the savings is utilized to reduce personnel budget allocations by department.
- The City utilized the enterprise resource planning system to aid in the development of the budget for personnel cost. Salary changes are budgeted for each employee group to occur at the appropriate time, in accordance with personnel policies. Examples include the employee's anniversary date, assignment date, or at the first of the year.

- The Fleet Services Internal Service Fund develops an expenditure budget for vehicle maintenance and fuel which is allocated to departments based on the number of assigned vehicles, service history, and prior fuel utilization. These allocations are not subject to change by the user departments without prior approval by the Fleet Services Department Head and the City Manager.
- Departments are given specific budget parameters by the Mayor and City Manager. Departments are not allowed to alter calculated personnel cost or Internal Service Fund budget allocations, and are instructed not to make funding requests for new programs without the approval of the City Manager. For 2019, departments were authorized to implement priority needs and specific new positions supported by the new sales tax, which became effective in 2012, and to fill key vacant positions. Expenditure reductions were required in departmental budgets to align expenditures with available revenues and to offset the additional cost of salary and benefit changes.
- A minimum contingency allocation of 0.5% of revenues is included the annual budget to provide for unanticipated fluctuations in revenues or expenditures.

These policies are designed to ensure that operating departments have sufficient funds available to support programs and services, and to mitigate the need for budget reductions during the course of the fiscal year.

OTHER BUDGET PROCEDURES

The preceding budget procedures apply to the development of the budget for the General Government operating funds, and the Proprietary, Special Projects and Capital funds. These funds are under the direct guidance of the City Manager. Special Revenue funds' budgets are developed internally by staff. The Community Development Block Grant and Home Investment Partnership Program budgets are developed in accordance with specific federal guidelines, including obtaining required citizen input, and are then presented to the Mayor and Board of Directors for final approval.

Component Units develop separate budgets for approval by their respective governing board or commission. These budgets do not require submission to the Mayor and Board of Directors for approval. The Fiduciary retirement funds do not prepare formal budgets, but the associated boards of trustees regularly monitor the income and expenditures of the funds.

Basis of Budgeting: Annual budgets are adopted on a basis consistent with accounting principles generally accepted in the United States of America. Governmental funds are reported using the current financial resources measurement focus and the modified accrual basis of accounting.

The basis of budgeting and the basis of accounting used in the City's audited financial statements are the same. Appropriations lapse at the end of each year. With this measurement focus, only current assets and liabilities are generally included on the balance sheet. The statement of net assets presents increases (revenues and other financing sources) and decreases (expenditures and other financing uses) in spendable resources. General capital asset acquisitions are reported as expenditures and proceeds of general long-term debt are reported as other financing sources. Under the modified accrual basis of accounting, revenues are recognized when both measurable and available. The City considers revenues reported in the governmental funds to be available if they are collectible within sixty days after year-end. Principal revenue sources considered susceptible to accrual include taxes, federal funds, local funds and investment earnings. Other revenues are considered to be measurable and available only when cash is received by the City. Expenditures are recorded when the related fund liability is incurred, except for principal and interest on general long-term debt, claims and judgments. compensated absences and obligations for workers' compensation, which are recognized as expenditures when payment is due. Pension expenditures are recognized when amounts are due to a plan.

Operating revenues and expenditures are distinguished from non-operating items. Operating revenues and expenses generally result from providing services in connection with the principal ongoing operation of the fund. All revenues and expenses not meeting this definition are reported as non-operating items.

Appropriations for special projects are budgeted as transfers to a special project fund by the Mayor and Board of Directors. These allocations are used to finance specific initiatives or capital projects. Special projects are generally multi-year activities that are monitored until they are fully expended or repealed by the Mayor and Board of Directors. At the conclusion of the special initiative or capital project, remaining allocations are returned to the fund that originally sponsored the project. Examples of such projects are allocations for homeless prevention, weed lot maintenance, demolition, and the Mayor's Youth Council.

Financial Structure



LITTLE ROCK'S FINANCIAL STRUCTURE

Cities in Arkansas derive the authority to levy taxes and provide municipal services from state statutes. Little Rock's financial structure utilizes fund accounting, which separates the transactions related to various City functions and is designed to demonstrate compliance with legal requirements. Certain funds are controlled directly by the City's governing body, and other funds are controlled by agencies whose assets are owned by the City but are operated by independent boards and commissions.

FUNDS CONTROLLED BY THE CITY GOVERNING BODY

GENERAL FUND OPERATIONS

<u>General Fund</u> – This fund is the primary operating fund of the City and receives all revenues not required to be accounted for separately. In addition to funding traditional government services, annual appropriations are made from this fund for various outside agencies that perform services on behalf of the City, for special projects, and for limited capital improvements.

SPECIAL REVENUE FUNDS

<u>Street Fund</u> – This is a special revenue fund that includes income restricted for street and traffic maintenance, such as the state gasoline tax turnback and one-half of a County road property tax. In addition, parking meter revenues and reimbursements for street cuts are reported in this fund.

<u>Special Projects Fund</u> – This fund receives certain revenues and appropriations for special purposes or for capital projects that generally have a multi-year life.

Emergency 9-1-1 Fund – This fund contains fees derived from telephone charges, which are restricted to uses related to operating and equipping the City's 9-1-1 Emergency Operations Center.

<u>Grant Fund</u> – Various Federal and State Grant awards are reported in this fund.

<u>Community Development Block Grant Fund</u> – This fund receives Federal block grants utilized primarily for street improvements, community services and community center operations.

Neighborhood Housing Special Project Fund (NHSP) – This fund accounts for the proceeds of the Community Development Block Grant – Section 108 Guaranteed Loan Program and other City funds that are utilized to provide housing and housing assistance to qualifying citizens and to improve neighborhood infrastructure.

Home Investment Partnership Fund (HIPP) – This fund accounts for funding received from the U.S. Department of Housing and Urban

Development to provide housing or housing assistance to qualifying citizens, to improve neighborhood streets and drainage, and to operate community health and recreation facilities.

CAPITAL PROJECT AND RELATED DEBT SERVICE FUNDS

<u>Capital Projects Funds</u> – These funds are derived from the proceeds of general obligation and revenue bonds issued to finance major capital improvement projects.

<u>Debt Service Funds</u> – The City's general obligation bonds are primarily supported by separate property tax levies approved by taxpayers for the sole purpose of retirement of debt issued to fund capital improvement and construction projects. The proceeds of the special levies are accounted for in debt service funds to be utilized for this purpose. There is a corresponding capital projects fund established for each bond issue.

1998 Street and Drainage Fund – The Series 1998 ABonds are issued for the purpose of acquiring, constructing, equipping, renovating, expanding and refurbishing certain street, sidewalk, curb, gutter, drainage and other related infrastructure improvements, including payment of a portion of the interest on the Series 1998 ABonds during the construction period. These bonds were advance refunded in July 2007 by the 2007 Capital Improvement Bonds.

2002 Capital Improvement Junior Lien Revenue Bonds — The 2002 Capital Improvement Junior Lien Revenue Bonds were issued to finance infrastructure improvements, the costs of issuance, and to fund the debt service reserve. These bonds are special obligation bonds of the City, payable solely from the franchise fees collected from public utilities for the privilege of utilizing the streets, highways and other public places within the City. The bonds were refunded in 2017 with the issuance of the Capital Improvements Refunding Revenue Bonds, Series 2017.

2004 Limited Tax General Obligation Refunding Bond – 2004 Limited Tax General Obligation Refunding Bonds were issued to finance capital improvements within the City of Little Rock, to fund capitalized interest and to pay the costs of issuance of the Bonds. These bonds are limited tax general obligations secured by all proceeds derived from the 3.3 mills annual ad valorem tax located with the City. These bonds were redeemed in April 2013.

2007 Capital Improvements – The 2007 Capital Improvements were issued to finance the advance refunding of the City's Capital Improvement Revenue Bonds 1998A and to pay the cost associated with the issuance of the Series 2007 Bonds. The Series 2007 bonds are not general obligations of the City but are special obligations payable solely from the revenue received by the City from all franchise fees charged to public utilities for the privilege of utilizing the City's streets and right-of-way. The bonds were refunded in 2017 with the issuance of the Capital Improvements Refunding Revenue Bonds, Series 2017.

The remaining funds available from interest earnings on these bond funds have been allocated to the South Loop and Scott Hamilton Drive improvements.

<u>2008 and 2009 Central Library and Improvement Fund</u> – 2008 and 2009 Library Improvement and Refunding Bonds are limited obligations payable through 2028. The Library Bonds were issued to finance the cost of acquiring, constructing, and equipping capital improvements to the public City libraries operated by the Central Arkansas Library System. The bonds are limited tax obligations payable solely from a 1.0 mill annual ad valorem tax. The bonds were refunded with the issuance of the 2015 Library Construction and Refunding Bonds.

2009A Capital Improvement Construction Revenue Bonds and 2009B Parks and Recreation Capital Improvement Refunding Bonds – The 2009A Parks and Recreation Bonds were issued for the purposes of acquiring, constructing, equipping, renovating, expanding, and refurbishing certain zoo, parks, and recreation facilities of the City. The 2009B Bonds were issued for the purpose of refunding the City's outstanding Capital Improvement Revenue Bonds (Parks and Recreation Projects) Series 1998A. The 2009A and 2009B bonds are special obligations, payable solely from the revenues derived from the operation and ownership of the zoo, parks and recreation facilities. The bonds were refunded in 2017 with the issuance of the Capital Improvements Refunding Revenue Bonds, Series 2017.

2012 Library Construction and Refunding Bonds — 2012 Library Construction and Refunding Bonds are limited obligations payable through 2032. The Library Bonds were issued to finance the cost of acquiring, constructing, and equipping capital improvements to the public City libraries operated by the Central Arkansas Library System, to refund the City's outstanding Library Construction Bonds, Series 2004A, and to pay the cost of issuance of the bonds. The bonds are limited tax obligations payable solely from a 0.9 mill annual ad valorem tax. The bonds were refunded in 2017 with the issuance of the 2017 Library Refunding Bonds.

2015 Library Construction and Refunding Bonds — The Library Construction and Refunding Bonds, Series 2015 are limited obligations of the City of Little Rock payable solely from the collections of the Library tax, payable through 2030. The Library bonds were issued to (ii) finance the cost of acquiring, constructing and equipping the land and additional capital improvements to the public City libraries owned and operated by Central AR Library Systems; (ii) refund the City's outstanding Library Construction and Improvement Bonds, Series 2008 and Series 2009, and the City of Little Rock Residential Housing and Public Facilities Board Capital Improvement Revenue Bonds, Series 2007; and (iii) pay the costs of issuing the Bonds. The bonds are limited tax obligations payable solely from a 0.9 mill annual ad valorem tax.

2017 Library Refunding Bonds – The Library Refunding Bonds, Series 2017 are limited obligations of the City of Little Rock payable solely from the collections of the Library tax, payable through 2027. The Library bonds were issued to (i) refund the City's outstanding Library Construction and Improvement Bonds, Series 2012; and (ii) pay the costs of issuing the Bonds. The bonds are limited tax obligations payable solely from a 0.9 mill annual ad valorem tax.

2012 – 2021 Capital Project Fund – This fund is utilized to account for the proceeds of a 3/8 cent ten (10) year capital tax to fund new Fire and Police facilities, a new emergency communications system, economic development infrastructure, including improvements at the port and funding for a technology park, capital improvements for Park and Zoo facilities, information technology projects and vehicles and equipment. The tax went into effect on January 1, 2012 and expires on December 31, 2021.

<u>2013 Limited Tax General Obligation Capital Improvement Bonds</u> – On September 11, 2012, citizens of Little Rock approved the issuance of \$105 million in Capital Improvement Bonds for the purpose of street and drainage infrastructure improvements. The 2013 Limited Tax General Obligation Capital Improvement Bonds in the amount of \$58,105,000 issued July 24, 2013 were the first series of bonds issued for this purpose. These bonds are secured by all proceeds derived from a separate 3-mills annual ad valorem tax on all taxable real and personal property located within the City.

Tax Incremental Financing 2014 Capital Improvement Bonds — Tax Incremental Financing Capital Improvement Bonds in the amount of \$2,615,000 were issued in April 2014. The bonds are special obligations of the City secured by and payable solely by a pledge of the incremental ad valorem tax receipts derived with respect to the real property within the City's Redevelopment District No. 1. The bond proceeds were used to finance the cost of acquisition, construction and equipping of a major street system within Development District No. 1.

Tax Increment Financing Port – The Tax Incremental Financing Development District established within the Port of the City of Little Rock was set up in order to levy taxes on property located within the redevelopment district and to the school board of any school district which includes property located within the redevelopment district. Fuds from this levy are to be used for public infrastructure projects within the redevelopment district.

Capital Improvements Refunding Revenue Bonds, Series 2017 – The Capital Improvements Refunding Revenue Bonds, Series 2017 were issued (i) to advance refund the Series 2009A Bonds and the Series 2009B Bonds, (ii) to current refund the Series 2007 Bonds and the Series 2002 Bonds, (iii) to pay a premium for a municipal bond debt service reserve insurance policy, and (iv) to pay expenses of issuing the Bonds. The Series 2017 bonds are not general obligations of the City but are special obligations

secured solely by a pledge of revenues received by the City from all franchise fees charged to public utilities for the privilege of utilizing the City's streets and right-of-way.

<u>Limited Tax General Obligation Capital Improvement Bonds, Series 2018</u> – The Series 2018 Bonds in the amount of \$43,475,000, issued on November 28, 2018, are limited tax general obligations of the City, secured by all proceeds derived from a separate 3-mills annual ad valorem tax on all taxable real and personal property located within the City. The pledge of special tax collections in favor of the Series 2018 Bonds is on a parity with the pledge in favor of the City's Limited Tax General Obligation Capital Improvement Bonds, Series 2013. The issuance of the Series 2018 Bonds was approved at the special election held September 11, 2012 for the purpose of street and drainage infrastructure improvements.

City of Little Rock, Arkansas Hotel Gross Receipts Tax Bonds, Series **2018** - On December 13, 2018, the City issued the \$32,570,000 Hotel Gross Receipts Tax Bonds, Series 2018. The Bonds are not general obligations of the City, but are special obligations payable solely from collections of existing taxes levied by the City at an aggregate rate of 2% on the gross receipts derived and received from the renting, leasing or otherwise furnishing of hotel, motel, bed and breakfast or short-term condominium or apartment rental accommodations in the City. The issuance of the bonds and the pledging of collections of the tax for debt service were approved at a special election held February 8, 2016. The bonds were issued to finance a portion of the cost of improvements to MacArthur Park, a municipal park operated by the City's Parks and Recreation Department. Such improvements include particularly, without limitation, renovations and additions to, and furnishings and equipment for, the Arkansas Arts Center and renovations and equipment for the MacArthur Museum of Arkansas Military History, including any necessary parking, landscaping, signage, drainage, lighting, road and utility improvements in MacArthur Park.

Short Term Financing – This fund accounts for proceeds of Short Term Financing notes issued to acquire capital equipment, buildings, building and land improvements, and vehicles for the City.

PROPRIETARY FUNDS

<u>Waste Disposal Enterprise Fund</u> – This fund was created to account for the City's solid waste system.

<u>Vehicle Storage Facility Enterprise Fund</u> – This fund was created to account for vehicle storage services.

<u>Fleet Internal Services Fund</u> – This fund utilizes a flexible budget and derives its revenues primarily from charges to the organizations in the General, Street and Waste Disposal Funds that utilize City vehicles.

<u>Parking Garage Fund</u> – This fund was created to account for the operations of the City's two parking garage facilities.

FIDUCIARY FUNDS CONTROLLED BY BOARDS OF TRUSTEES

An important benefit for City employees is a retirement plan. The City participates in the state Local Police and Fire Retirement System (LOPFI) for all uniformed employees hired after January 1, 1983. In addition, LOPFI administers the Policemen's Pension and Relief Fund. The following retirement funds are administered by the City and cover substantially all other employees:

Firemen's Relief and Pension Fund Non Uniform Defined Contribution Pension Fund Non Uniform Defined Benefit New 2014 Non Uniform Defined Benefit Fund 401(A) Pension Fund Health Management Trust Fund

All pension funds receive contributions from both employees and the City. The Firemen and Policemen's funds also receive a dedicated property tax levy and insurance turn back revenues. Each fund has a Board of Trustees that directs its activities.

DISCRETE COMPONENT UNITS CONTROLLED BY INDEPENDENT BOARDS & COMMISSIONS

Certain City services are similar to activities found in the private sector. They have independent Boards and Commissions. They are budgeted and accounted for as separate entities and are expected to maintain revenues sufficient to meet their operating costs, debt service requirements, and system replacement and maintenance needs. These funds are listed below but are not included in this document:

Little Rock Water Reclamation Authority
Little Rock Advertising & Promotion Commission
Little Rock Port Authority
Metropolitan Emergency Medical Services (MEMS)
Rock Region Metro
Arkansas Museum of Discovery
Arkansas Arts Center
Bill and Hillary Clinton National Airport
Central Arkansas Library System
Oakland Fraternal Cemetery
Mt. Holly Cemetery
Little Rock Workforce Development Board

These funds receive income from service charges that are used to operate their respective facilities and to retire revenue bonds. In addition, a Hotel, Motel, and Restaurant Sales Tax provides the main source of income to operate the Advertising and Promotion Commission and retire its bonds. The tax is 4% for lodging and 2% for restaurants. Boards and Commissions, which derive their authority from specific statutes, operate all of these funds. However, the City's

governing body must authorize rate changes, approve all bond issues, and approve appointments to the Boards and Commissions. Therefore, these funds are required to be reported as discrete component units of this entity by GASB Statement Number 39.

OTHER FUNDS NOT INCLUDED

This budget does not include the Little Rock School District, which is governed by its own elected board, is a separate taxing authority, issues its own debt and receives no City subsidy. Certain other funds are not included, because they operate under independent Boards, have other sources of revenue, and are in no way dependent upon the Mayor and Board of Directors. These are as follows:

Little Rock Housing Authority
Little Rock Residential Housing and Facilities Board
Central Arkansas Water

In addition, this budget does not include certain multiple-employer, defined benefit pension funds administered and trusted by independent fiduciary agents and in which certain employees participate.

FISCAL POLICIES

A. OPERATING MANAGEMENT

- All City departments share in the responsibility of meeting policy goals and ensuring long-term financial health. Future service plans and program initiatives will be developed to reflect current policy directives, projected resources, and future service requirements. When appropriate, sunset provisions will be incorporated into service plans.
- The budget process is intended to weigh all competing requests for City resources. Requests for new, on-going programs made outside the budget process are discouraged.
- 3. Addition of personnel will only be requested to meet program initiatives and policy directives; after service needs have been thoroughly examined and it is substantiated that additional staffing will result in increased revenue or enhanced operating efficiencies. To the extent feasible, personnel cost reductions will be achieved through attrition.
- Current expenditures will be funded by current revenues. A diversified and stable revenue system will be developed to protect programs from shortterm fluctuations in any single revenue source.
- No revenues will be dedicated for specific purposes, unless required by law or generally accepted accounting practices (GAAP). All non-restricted revenues will be deposited in the General Fund and appropriated by the budget process.
- 6. User fees and charges will be examined annually to ensure that all direct and indirect costs of providing the service are recovered. If the user fees and charges required to meet full cost recovery would be excessively burdensome on citizens receiving service, the Board of Directors may approve a lower user fee or charge. The City will consider market rates and charges levied by other public and private organizations for similar services in establishing rate and fee structures. Rate adjustments for Waste Disposal will be based on five-year financial plans.
- 7. Grant funding should be considered to leverage City funds. Inconsistent and /or fluctuating grants and trusts should not be utilized to fund on-going programs. Programs financed with grant moneys will be budgeted in separate cost centers, and the service program will be adjusted to reflect the level of available funding. In the event of reduced grant funding, City resources will be substituted only after all program priorities and alternatives are considered during the budget process.

- All grants and other Federal and State funds shall be managed to comply with the laws, regulations, and guidance of the grantor, and all gifts and donations shall be managed and expended according to the wishes and instructions of the donor.
- Fleet replacement will be accomplished through the use of a "rental" rate structure. The rates will be revised annually to ensure that charges to operating departments are sufficient for operation and replacement of vehicles.
- 10. Balanced revenue and expenditure forecasts will be prepared to examine the City's ability to absorb operating costs due to changes in the economy, service demands, and capital improvements. The forecast will encompass five years and will be updated annually.
- 11. Comparison of service delivery will be made to ensure that quality services are provided to our citizens at the most competitive and economical cost. Departments will identify all activities that can be provided by another source and review alternatives to current service delivery. The review of service delivery alternatives will be performed continually. During the annual budget process, funding for outside Agencies, and special projects will be evaluated.
- 12. To attract and retain employees necessary for providing high quality services, the City shall establish and maintain a very competitive compensation and benefit package with that of the public and private sectors.
- 13. The City will follow an aggressive and professional policy of collecting revenues.
- 14. In each annual budget, the City may authorize a transfer from one fund to another for one or more special projects. Expenditures from the special project shall be consistent with the purpose of the special project. Unspent appropriations for special projects shall carry forward into the next fiscal year. Unspent special project appropriations remaining on June 30 in the next fiscal year shall be returned to the fund of origin unless the City Manager authorizes continuation of the special project.
- 15. The City will strive to maintain fair and equitable relationships with contractors and suppliers.

B. CAPITAL MANAGEMENT

- A five-year Capital Improvement Plan will be developed biannually and updated annually, including anticipated funding sources. Capital improvement projects are defined as infrastructure or equipment purchases or construction that results in a capitalized asset costing more than \$5,000 and having a useful life (depreciable life) of two years or more.
- 2. The capital improvement plan will include, in addition to current operating maintenance expenditures, an adequate level of funding for maintenance and replacement to ensure that all capital facilities and equipment are properly maintained.
- 3. Proposed capital projects will be reviewed by a cross-departmental team for accurate costing (design, capital, and operating), congruence with City objectives and prioritized by a set of deterministic criteria. Financing sources will be sought for the highest-ranking projects.
- 4. Capital improvement operating budget impacts will be coordinated with the development of the annual operating budget. Future operating, maintenance, and replacements costs will be forecast as part of the City's five-year financial forecast.
- 5. The City will provide for a minimum of 5% of internal, pay-as-you-go financing for its Capital Improvement Program. Funding may come from fund balance reserves or any other acceptable means.

C. DEBT MANAGEMENT

- 1. The City will seek to maintain and, if possible, improve its current bond rating in order to minimize borrowing costs and preserve access to credit. The City will encourage and maintain good relations with financial bond rating agencies and will follow a policy of full and open disclosure.
- 2. Future bond issue proposals will be accompanied by an analysis showing how the new issue combined with current debt impacts the City's debt capacity and conformance with City debt policies.
- 3. The City will attempt to develop a coordinated communication process with all other overlapping jurisdictions with which it shares a common tax base concerning collective plans for future debt issues.
- 4. Financing shall not exceed the useful life of the asset being acquired.
- The City will not use long-term debt to finance current operations.

- 6. The general policy of the City is to establish debt repayment schedules that utilize level annual principal and interest payments.
- 7. The general policy of the City is to fund capital projects (infrastructure) with new, dedicated streams of revenue or voter approved debt. Nonvoter approved debt may be utilized when a dedicated revenue source other than general revenue can be identified to pay debt service expenses.
- 8. Interest earnings on bond proceeds will be limited to 1) funding the improvements specified in the authorizing bond ordinance, or 2) payment of debt service on the bonds.
- 9. Utility rates will be set to ensure debt service coverage exceeds the bond indenture requirement of 125%.
- 10. The City shall comply with the Internal Revenue Code Section 148 Arbitrage Regulation for all tax-exempt debt issued. An annual estimate of arbitrage liabilities shall be obtained by the City and recorded on the financial statements.
- 11. The City shall use a competitive bidding process in the sale of debt unless the use of a negotiated process is warranted due to market timing requirements (refunding), or a unique pledge or debt structure. The City will award competitively issued debt on a true interest cost (TIC) basis.
- 12. Proceeds from debt will be utilized in accordance with the purpose of the debt issue. Funds remaining after the project is completed will be used in accordance with the provisions stated in the bond ordinance that authorized the issuance of the debt.

D. CONTINUING DISCLOSURE COMPLIANCE PROCEDURE

- In December 2015, the City Board of Directors adopted Resolution No. 14,250 adopting policies and procedures related to the issuance of municipal bonds and to adopt and implement the policies and procedures contained in the Continuing Disclosure Compliance Procedure Policy attached to the resolution.
- 2. The purpose of the compliance procedure includes:
 - a. <u>Disclosure Responsibilities</u>. The Issuer recognizes that the issuance of Bonds often involves accessing the public capital markets and involves certain obligations arising out of the federal securities laws, including entering into a Continuing Disclosure Undertaking and properly communicating with investors.
 - b. <u>Issuer Commitment</u>. The Issuer is committed to full compliance with applicable securities law requirements for all of its outstanding and future financings that must comply with such requirements. This

Compliance Procedure is adopted by the Governing Body to improve and promote securities law compliance and documentation.

- 3. The contents of the Compliance Procedure include:
 - a. Definitions
 - b. Purpose and Scope
 - c. Disclosure Compliance Officer; Training
 - i. Disclosure Compliance Officer Duties
 - ii. Assistance and Cooperation from Other Officials and Employees
 - iii. Training
 - d. Continuing Disclosure Compliance File
 - i. Compilation and Maintenance of Continuing Disclosure Compliance File
 - ii. Annual Continuing Disclosure Compliance Checklist
 - iii. Remedying Non-compliance
 - e. Issuance of New Bonds
 - i. Review Primary Offering Documents
 - ii. Review Continuing Disclosure Undertakings
 - iii. Update Continuing Disclosure Compliance File
 - iv. Update List of Bonds
 - f. Annual Report and Event Notice Filing
 - i. Annual Report Preparation and Submission
 - ii. Event Notice Submissions

E. RESERVES

- All fund designations and reserves will be evaluated annually for long-term adequacy and use requirements in conjunction with development of the City's five-year financial plan.
- 2. The General Fund goal is to set aside \$10,000,000 or 10% of General Fund revenues; whichever is greater, into a restricted reserve fund on or before December 31, 2005; however, due to economic conditions in the past several years, the City has not been able to meet this goal. The restricted reserve is currently \$10,000,000. The Board will consider increasing the restricted reserve based on the annual audited financial results.
- 3. Each annual operating budget will include a contingency appropriation in the General Fund sufficient to provide for unforeseen needs of an emergency nature for that year. The desired level of the contingency appropriation each year shall be based on the average of the three prior years' experience levels but no less than .5% of General Fund revenue for the current fiscal year.
- 4. The Waste Disposal Fund will maintain an unrestricted retained earnings reserve of no less than 15% of current year revenues.

- 5. Fleet Management reserves will be maintained based upon lifecycle replacement plans to ensure adequate fund balance required for systematic replacement of fleet vehicles. Operating departments will be charged for fleet operating costs per vehicle class and replacement costs spread over the useful life of the vehicles.
- 6. Self-insurance reserves will be maintained at a level that, together with purchased insurance policies, will adequately indemnify the City's property and liability risk. A qualified actuarial firm shall be retained on an annual basis in order to recommend appropriate funding levels.
- 7. A Facility Maintenance Reserve will be maintained based upon lifecycle replacement plans to ensure adequate funding for infrastructure repair and operating equipment replacement (HVAC, roofing, etc.).

F. CASH MANAGEMENT AND INVESTMENTS

- Cash and investment programs will be maintained in accordance with the City Charter and the adopted investment policy and will ensure that proper controls and safeguards are maintained. City funds will be managed in a prudent and diligent manner with an emphasis on safety of principal, liquidity, and financial return on principal, in that order.
- 2. The City will maintain written guidelines on cash handling, accounting, segregation of duties, and other financial matters.
- 3. The City will conduct periodic reviews of its internal controls and cash handling procedures.
- 4. The City will annually identify and develop an Internal Audit Work plan.

G. ACCOUNTING, AUDITING AND FINANCIAL REPORTING

- The City's accounting and financial reporting systems will be maintained in conformance with generally accepted accounting principles (GAAP) and the standards set by the Governmental Accounting Standards Board (GASB) and the Government Finance Officers Association (GFOA).
- 2. An independent public accounting firm will perform an annual audit. The auditor's opinion will be included with the City's published Comprehensive Annual Financial Report (CAFR).
- 3. The City's CAFR will be submitted to the GFOA Certification of Achievement for Excellence in Financial Reporting Program. The financial

report should be in conformity with GAAP, demonstrate compliance with finance related legal and contractual provisions provide full disclosure of all financial activities and related matters, and minimize ambiguities and potentials for misleading inference.

- 4. The City's budget document will be submitted to the GFOA Distinguished Budget Presentation Program. The budget should satisfy criteria as a financial and programmatic policy document, as a comprehensive financial plan, as an operations guide for all organizational units and as a communications device for all significant budgetary issues, trends and resources.
- 5. Financial systems will be maintained to monitor revenues, expenditures, and program performance on an ongoing basis.
- 6. Monthly and quarterly reports shall be prepared and presented to the Board of Directors on a timely basis.

OTHER AGENCIES

One of the budget policies of the Mayor and Board of Directors is to support other agencies that provide services that are important to the City's quality of life. The agencies that have had City support are described below:

The **Arkansas Arts Center**, located in a City park, serves the metropolitan area and provides a wide array of cultural opportunities to citizens of all ages and interests.

The **Arkansas Museum of Discovery** enhances the cultural opportunities in the metropolitan area and has opened a new and larger museum located in the River Market District. This project was funded through the FUTURE-Little Rock initiatives and is now funded from the General Fund.

Rock Region Metro, formerly the **Central Arkansas Transit Authority** provides vital public transportation services to much of the metropolitan area.

The **County Health Department** provides health care services to residents of both the City and Pulaski County. The State Health Department directs its operations. It receives operating support from both the City and the County.

The **Downtown Partnership** promotes economic development for downtown and is an example of public and private partnerships to promote growth and development of the City.

County Regional Detention Center serves the residents of both the city and Pulaski County. The County directs its operations and it receives operating support from the City and all jurisdictions in the County.

Metroplan is a council of local governments that provides area-wide transportation and other planning and support services to its members.

The Pulaski Area Geographical Information System (PAGIS) is a consortium of local government agencies formed by inter-local agreement to develop, maintain and distribute spatial based information and graphics. Current members are Little Rock, North Little Rock, Pulaski County, Central Arkansas Water and Wastewater commissions of Little Rock and North Little Rock.

Jack Stephens Youth Golf Academy/First Tee of Central Arkansas has a nine (9)-hole regulation golf course, nine (9)-hole par three (3) golf course, full-service driving range, practice putting green, full-service pro shop and indoor teaching facilities. The purpose of this facility is to impact the lives of the young people of Central Arkansas by providing educational programs that build character, instill life-enhancing values and promote healthy choices through the game of golf. The facility provides an opportunity for Central Arkansas' young people to learn the game of golf regardless of their socio-economic status.

Little Rock City Beautiful Commission promotes public interest in the general improvement of the appearance of the City of Little Rock; and establishes, subject to the Little Rock City Board of Directors approval, regulations of aesthetic quality for public and private lands and improvements.

GENERAL FUND APPROPRIATIONS FOR OTHER AGENCIES

	2017 Budget	2018 Budget	2019 Budget	
Rock Region Metro	\$8,862,975	\$9,190,757	\$8,398,757 (a)	
County Regional Detention Center	1,500,000	1,550,000	1,726,000 (b)	
Arkansas Arts Center	700,000	700,000	- (c)	
Museum of Discovery	230,000	230,000	230,000	
Metroplan	178,042	178,042	178,042	
Downtown Partnership	195,000	195,000	195,000	
PAGIS	134,850	134,850	134,850	
First Tee	246,500	246,500	120,000 (d)	
County Bond Payment	56,100	56,100	56,100	
St. Vincent	25,381	25,381	25,381	
LR City Beautiful Commission	2,500	2,500	2,500	
Total	\$12,131,348	\$12,509,130	\$11,066,630	

- (a) Total Rock Region Metro funding for 2019 is \$9,398,757, an increase of \$208,000. \$1,000,000 of this funding is provided in the Street Fund.
- (b) Additional funding is provided in the local jail fine special project in the amount of \$265,595 to bring support for the Pulaski County Regional Detention Center to \$1,991,595. This represents an increase of approximately \$45,000. In prior years, more funding was available in the local jail fine special project.
- (c) Funding from the one (1)-Cent Lodging Tax for parks will provide \$350,000 for the Arts Center in 2019. The Arts Center will be undergoing renovation and expansion funded in part by the issuance of bonds December, 2018.
- (d) Funding for the First Tee is being provided for the first quarter only, pending the outcome of a golf study. The study will help determine the future plans for golf operations City-wide. The City currently owns and supports four (4) golf courses.

Budget Summaries



BUDGET SUMMARIES

The following schedules summarize the audited 2017 operating results, the 2018 unaudited operating results, and the approved 2019 operating budget. The summaries are organized by fund type in a manner that is consistent with the fund organization in the City's audited Comprehensive Annual Financial Report.

The Budget Summary by Fund Type is a recap of the seven (7) fund types included in this section. This recap is followed by a budget summary for each of the individual funds included in each fund type. The amounts reflected in this section are accumulated as follows: individual fund totals are included in the fund type summary; then the fund type summary totals are included in the recap of all fund types.

The City is required by state statue to budget for the administration, operation, maintenance and improvements of various City operations. The budget is designed to demonstrate compliance with legal requirements. Other funds submitted are for informational purposes only.

The Cities operating budget includes the following funds:

- General
- Street
- Fleet Services
- Vehicle Storage Facility
- Waste Disposal
- Parking Garages

The seven (7) types of funds included in the budget summaries are:

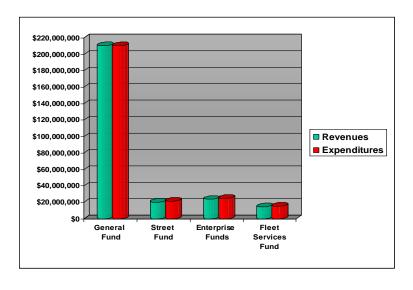
- General
- Special Revenue
- Capital
- Enterprise
- Internal Service
- Fiduciary
- Debt Service

For more information regarding these funds, see the section entitled FINANCIAL STRUCTURE.

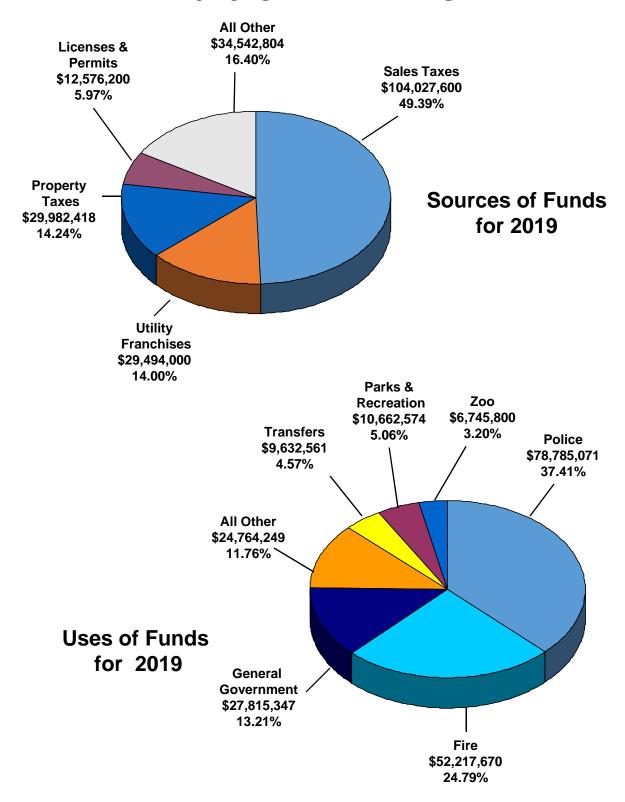
2019 Operating Funds Budget Summaries

	Cananal	Ctus st	Enterprise	Fleet	Tatal
Revenues	General	Street	Funds	Services	Total
Revenues					
General Property Taxes	\$ 29,982,418	\$ 6,245,930	\$ -	\$ -	\$ 36,228,348
Sales Taxes	104,027,600	-	-	-	104,027,600
License and Permits	12,576,200	17,600	321,900	-	12,915,700
Intergovernmental	9,830,188	13,168,100	-	-	22,998,288
Charge for Service	11,746,572	18,000	23,045,100	14,644,735	49,454,407
Fines and Fees	2,350,880	-	-	-	2,350,880
Utility Franchise Fees	29,494,250	-	-	-	29,494,250
Investment Income	391,200	200,000	201,800	21,755	814,755
Miscellaneous	1,841,815	27,000	150,750	-	2,019,565
Transfers In	8,382,149	467,700	-	-	8,849,849
T I D	040 000 070	00.444.000	00 740 550	4.4.000.400	000 450 040
Total Revenues	210,623,272	20,144,330	23,719,550	14,666,490	269,153,642
Expenditures					
Personnel	158,139,942	10,862,318	6,749,264	3,892,109	179,643,633
Supplies and Material	5,950,330	1,062,136	1,876,853	6,147,500	15,036,819
Repairs and Maintenance	8,963,888	2,625,861	5,405,251	793,765	17,788,765
Contractual	21,800,224	4,560,126	4,888,363	3,443,174	34,691,887
Closure/Post Closure	-	-	248,000	-	248,000
Capital Outlay	-	-	-	-	-
Depreciation and Amortization	-	-	3,449,597	392,750	3,842,347
Debt Service	6,136,327	-	471,667	-	6,607,994
Transfers Out	9,632,561	2,488,717	1,784,335	750,000	14,655,613
Total Expenditures	210,623,272	21,599,158	24,873,330	15,419,298	272,515,058
Net Change in Fund Balance		(1,454,828)	(1,153,780)	(752,808)	(3,361,416)
Fund Balances - Beginning	17,667,768	15,983,948	27,267,654	4,837,389	65,756,759
Fund Balances - Ending	\$ 17,667,768	\$ 14,529,120	\$ 26,113,874	\$ 4,084,581	\$ 62,395,343

This presentation includes restricted reserves of \$10,000,000 in the General Fund.



FY 2019 GENERAL FUND



CITY OF LITTLE ROCK BUDGET SUMMARY BY FUND TYPE FOR YEARS 2017 - 2019

	GENERAL FUNDS	SPECIAL REVENUES	CAPITAL PROJECTS	DEBT SERVICE FUNDS	ENTERPRISE FUNDS	INTERNAL SERVICE FUND	FIDUCIARY FUNDS
2017							
REVENUES:	\$ 220,177,496	\$ 33,933,571	\$ 24,800,486	\$ 59,544,764	\$ 22,723,249	\$ 12,492,075	\$ 30,901,742
EXPENDITURES:	219,705,787	30,575,391	48,941,545	63,625,348	20,698,852	11,910,455	18,254,813
REVENUES OVER (UNDER) EXPENDITURES	471,709	3,358,180	(24,141,060)	(4,080,584)	2,024,397	581,621	12,646,929
BEGINNING NET POSITION	40,122,810	22,320,672	63,519,284	21,857,767	24,581,156	5,255,768	144,284,326
ENDING FUND BALANCE	\$ 40,594,519	\$ 25,678,852	\$ 39,378,224	\$ 17,777,183	\$ 26,605,553	\$ 5,837,389	\$ 156,931,255
2018							
REVENUES:	\$ 220,408,118	\$ 35,918,783	\$ 97,649,631	\$ 22,713,111	\$ 23,410,115	\$ 13,061,091	\$ 5,674,326
EXPENDITURES:	226,459,031	35,432,885	30,620,892	18,601,273	22,748,014	14,061,091	64,973,158
REVENUES OVER (UNDER) EXPENDITURES	(6,050,913)	485,899	67,028,739	4,111,838	662,101	(1,000,000)	(59,298,832)
BEGINNING FUND BALANCE	40,594,519	25,678,852	39,378,224	17,777,183	26,605,553	5,837,389	156,931,255
ENDING FUND BALANCE	\$ 34,543,605	\$ 26,164,750	\$ 106,406,963	\$ 21,889,021	\$ 27,267,654	\$ 4,837,389	\$ 97,632,423
2019							
REVENUES:	\$ 210,623,272	\$ 20,144,330	\$ -	\$ -	\$ 23,719,550	\$ 14,666,490	\$ -
EXPENDITURES:	210,623,272	21,599,158			24,873,330	15,419,298	
REVENUES OVER (UNDER) EXPENDITURES	-	(1,454,828)	-	-	(1,153,780)	(752,808)	-
BEGINNING FUND BALANCE	34,543,605	26,164,750	106,406,963	21,889,021	27,267,654	4,837,389	97,632,423
ENDING FUND BALANCE	\$ 34,543,605	\$ 24,709,922	\$ 106,406,963	\$ 21,889,021	\$ 26,113,874	\$ 4,084,581	\$ 97,632,423

GENERAL GOVERNMENT SUMMARY OPERATING BUDGET 2017-2019

	ACTUAL 2017			AMENDED 2018		ADOPTED BUDGET 2019
GENERAL FUND						
REVENUES:	\$	204,685,128	\$	207,879,850	\$	210,623,272
EXPENDITURES:		207,260,643		210,810,760		210,623,272
REVENUES OVER (UNDER) EXPENDITURES		(2,575,515)		(2,930,910)		-
BEGINNING FUND BALANCE		23,174,193		20,598,678		17,667,768
ENDING FUND BALANCE	\$	20,598,678	\$	17,667,768	\$	17,667,768
SPECIAL PROJECTS FUND						
REVENUES:	\$	15,368,224	\$	12,374,771		
EXPENDITURES:		12,317,205		15,524,559		
REVENUES OVER (UNDER) EXPENDITURES		3,051,020		(3,149,788)		-
BEGINNING FUND BALANCE		16,908,711		19,959,731		16,809,942
ENDING FUND BALANCE	\$	19,959,731	\$	16,809,942	\$	16,809,942
SEIZED MONEY FUND						
REVENUES:	\$	124,143	\$	153,497		
EXPENDITURES:		127,939		123,712		
REVENUES OVER (UNDER) EXPENDITURES		(3,796)		29,785		-
BEGINNING FUND BALANCE		39,906		36,110		65,895
ENDING FUND BALANCE	\$	36,110	\$	65,895	\$	65,895
TOTAL BEGINNING FUND BALANCE	\$	40,122,810	\$	40,594,519	\$	34,543,605
TOTAL REVENUES		220,177,496		220,408,118		210,623,272
TOTAL EXPENDITURES		219,705,787		226,459,031		210,623,272
TOTAL ENDING FUND BALANCE	\$	40,594,519	\$	34,543,605	\$	34,543,605

The sources and trends of operating revenue are discussed in the section of the budget titled REVENUES. The details of the operating budget by department and by service program are contained in the section of the budget titled EXPENDITURES. The transfers out primarily consist of appropriations for special projects and new sales tax initiatives.

The City of Little Rock utilizes a program budget for public information purposes and for Mayor & Board consideration. Line item information is principally used for budgetary management and control purposes.

SPECIAL REVENUE FUNDS OPERATING BUDGET 2017-2019

	ACTUAL 2017		,	AMENDED 2018		ADOPTED BUDGET 2019
STREET						_
REVENUES:	\$	20,989,907	\$	20,099,356	\$	20,144,330
EXPENDITURES:		18,383,410		20,969,356		21,599,158
REVENUES OVER (UNDER) EXPENDITURES		2,606,497		(870,000)		(1,454,828)
BEGINNING FUND BALANCE		14,247,452		16,853,948		15,983,948
ENDING FUND BALANCE	\$	16,853,948	\$	15,983,948	\$	14,529,120
SPECIAL PROJECT - STREET						
REVENUES:	\$	2,155,000	\$	3,420,205	\$	-
EXPENDITURES:		1,175,244		1,867,740		
REVENUES OVER (UNDER) EXPENDITURES		979,756		1,552,465		-
BEGINNING FUND BALANCE		1,661,036		2,640,792		4,193,257
ENDING FUND BALANCE	\$	2,640,792	\$	4,193,257	\$	4,193,257
SPECIAL PROJECTS						
REVENUES:	\$	3,600,216	\$	3,584,437	\$	-
EXPENDITURES:		3,336,239		3,785,685		
REVENUES OVER (UNDER) EXPENDITURES		263,978		(201,247)		-
BEGINNING FUND BALANCE		3,603,334		3,867,312		3,666,064
ENDING FUND BALANCE	\$	3,867,312	\$	3,666,064	\$	3,666,064

SPECIAL REVENUE FUNDS OPERATING BUDGET 2017-2019

EMEDOENOV 244	ACTUAL 2017		A	AMENDED 2018		ADOPTED BUDGET 2019	
EMERGENCY 911							
REVENUES:	\$	1,290,292	\$	1,267,813	\$	-	
EXPENDITURES:		1,322,784		924,053			
REVENUES OVER (UNDER) EXPENDITURES		(32,492)		343,760		-	
BEGINNING FUND BALANCE		103,135		70,643		414,403	
ENDING FUND BALANCE	\$	70,643	\$	414,403	\$	414,403	
<u>GRANTS</u>							
REVENUES:		3,466,708	\$	4,518,690	\$	-	
EXPENDITURES:		3,624,733		5,219,245			
REVENUES OVER (UNDER) EXPENDITURES		(158,025)		(700,555)		-	
BEGINNING FUND BALANCE		956,597		798,572		98,017	
ENDING FUND BALANCE	\$	798,572	\$	98,017	\$	98,017	
CDBG							
REVENUES:	\$	1,602,934	\$	994,648	\$	-	
EXPENDITURES:		1,613,007		944,997			
REVENUES OVER (UNDER) EXPENDITURES		(10,073)		49,651		-	
BEGINNING FUND BALANCE		839,253		829,180		878,830	
ENDING FUND BALANCE	\$	829,180	\$	878,830	\$	878,830	

SPECIAL REVENUE FUNDS OPERATING BUDGET 2017-2019

	ACTUAL 2017		AMENDED 2018		ADOPTED BUDGET 2019	
<u>HIPP</u>						
REVENUES:	\$	814,404	\$ 2,033,227		\$	-
EXPENDITURES:		1,109,490		1,720,541		<u>-</u>
REVENUES OVER (UNDER) EXPENDITURES		(295,086)		312,686		-
BEGINNING FUND BALANCE		884,211		589,125		901,811
ENDING FUND BALANCE	\$	589,125	\$	901,811	\$	901,811
<u>NHSP</u>						
REVENUES:	\$	14,110	\$	407	\$	-
EXPENDITURES:		10,484		1,268		
REVENUES OVER (UNDER) EXPENDITURES		3,626		(861)		-
BEGINNING FUND BALANCE		25,654		29,280		28,419
ENDING FUND BALANCE	\$	29,280	\$	28,419	\$	28,419
TOTAL BEGINNING FUND BALANCE TOTAL REVENUES	\$	22,320,672 33,933,571	\$	25,678,852 35,918,783	\$	26,164,750 20,144,330
TOTAL EXPENDITURES		30,575,391		35,432,885		21,599,158
TOTAL ENDING FUND BALANCE	\$	25,678,852	\$	26,164,750	\$	24,709,922

	ACTUAL 2017	A	MENDED 2018	ADOPTED BUDGET 2019	
2004 CAPITAL IMPROVEMENTS					
REVENUES:	\$ 41	\$	-	\$	-
EXPENDITURES:	 1,913				
REVENUES OVER (UNDER) EXPENDITURES	(1,872)		-		-
BEGINNING FUND BALANCE	1,872		_		
ENDING FUND BALANCE	\$ -	\$	-	\$	
2012 LIBRARY IMPROVEMENT BOND					
REVENUES:	\$ 8	\$	-	\$	-
EXPENDITURES:	886				
REVENUES OVER (UNDER) EXPENDITURES	(878)		-		-
BEGINNING FUND BALANCE	878				
ENDING FUND BALANCE	\$ _	\$	_	\$	_
2015 LIBRARY IMPROVEMENT BOND					
REVENUES:	\$ 41,761	\$	22,406	\$	-
EXPENDITURES:	6,983,879		2,501,134		
REVENUES OVER (UNDER) EXPENDITURES	(6,942,118)		(2,478,728)		-
BEGINNING FUND BALANCE	10,600,674		3,658,556		1,179,828
ENDING FUND BALANCE	\$ 3,658,556	\$	1,179,828	\$	1,179,828

	ACTUAL AMENDED 2017 2018				ADOPTED BUDGET 2019		
2013 CAPITAL IMPROVEMENT FUND (STREET	rs an	ID DRAINAGE)					
REVENUES:	\$ 92,031		\$ 41,604		\$	-	
EXPENDITURES:		8,562,057		3,435,086			
REVENUES OVER (UNDER) EXPENDITURES		(8,470,026)		(3,393,482)		-	
BEGINNING FUND BALANCE		12,121,120		3,651,095		257,613	
ENDING FUND BALANCE	\$	3,651,095	\$	257,613	\$	257,613	
2018 CAPITAL IMPROVEMENT FUND (STREET	ΓS AN	ID DRAINAGE)					
REVENUES:	\$	-	\$	44,591,545	\$	-	
EXPENDITURES:				1,764,524			
REVENUES OVER (UNDER) EXPENDITURES		-		42,827,021		-	
BEGINNING FUND BALANCE						42,827,021	
ENDING FUND BALANCE	\$	-	\$	42,827,021	\$	42,827,021	
TIF #1 2014 CAPITAL IMPROVEMENT BOND							
REVENUES:	\$	188	\$	-	\$	-	
EXPENDITURES:		-		194			
REVENUES OVER (UNDER) EXPENDITURES		188		(194)		-	
BEGINNING FUND BALANCE		6		194_			
ENDING FUND BALANCE	\$	194		-	\$	-	

	ACTUAL 2017			AMENDED 2018	ADOPTED BUDGET 2019		
PORT TIF							
REVENUES:	\$	149,574	\$	173,945	\$	-	
EXPENDITURES:		528,000		250,000			
REVENUES OVER (UNDER) EXPENDITURES		(378,426)		(76,055)		-	
BEGINNING FUND BALANCE		700,454		322,027		245,972	
ENDING FUND BALANCE	\$	322,027	\$	245,972	\$	245,972	
SHORT TERM FINANCING							
REVENUES:	\$	5,251,984	\$	68,752	\$	-	
EXPENDITURES:		4,273,167		2,042,513			
REVENUES OVER (UNDER) EXPENDITURES		978,817		(1,973,761)		-	
BEGINNING FUND BALANCE		1,367,182		2,345,999		372,238	
ENDING FUND BALANCE	\$	2,345,999	\$	372,238	\$	372,238	
2012-2021 CAPITAL IMPROVEMENTS FUND (3	/8 CI	ENT SALES TA	<u>X)</u>				
REVENUES:	\$	19,264,898	\$	19,719,225	\$	-	
EXPENDITURES:		28,591,643		19,934,844		<u>-</u>	
REVENUES OVER (UNDER) EXPENDITURES		(9,326,745)		(215,619)		-	
BEGINNING FUND BALANCE		38,727,097		29,400,353		29,184,734	
ENDING FUND BALANCE	\$	29,400,353		29,184,734	\$	29,184,734	

	ACTUAL 2017	AMENDED 2018		ADOPTED BUDGET 2019		
2018 HOTEL GROSS RECEIPTS TAX BONDS						
REVENUES:		\$	33,032,153	\$	-	
EXPENDITURES:	 		692,596			
REVENUES OVER (UNDER) EXPENDITURES			32,339,558		-	
BEGINNING FUND BALANCE					32,339,558	
ENDING FUND BALANCE	 	\$	32,339,558	\$	32,339,558	
TOTAL CAPITAL BEGINNING BALANCE	\$ 63,519,284	\$	39,378,224	\$	106,406,963	
TOTAL REVENUES	24,800,486		97,649,631		-	
TOTAL EXPENDITURES	 48,941,545		30,620,892			
TOTAL CAPITAL ENDING FUND BALANCE	\$ 39,378,224	\$	106,406,963	\$	106,406,963	

DEBT SERVICE FUNDS OPERATING BUDGET 2017-2019

	ACTUAL 2017		AMENDED 2018		ADOPTED BUDGET 2019	
2002 CIP JUNIOR LIEN BONDS						_
REVENUE:	\$	639,398	\$	-	\$	-
EXPENDITURES:		658,892		41		
NET INCREASE (DECREASE)		(19,494)		(41)		-
BEGINNING FUND BALANCE		19,536		41		-
ENDING FUND BALANCE	\$	41	\$	-	\$	
2007 CAPITAL IMPROVEMENT REVENUE REFUNDING	BOI	ND				
REVENUE:	\$	4,160,024	\$	-	\$	-
EXPENDITURES:		4,203,496		327		
NET INCREASE (DECREASE)		(43,472)		(327)		-
BEGINNING FUND BALANCE		43,799		327		-
ENDING FUND BALANCE	\$	327	\$	-	\$	
2009 PARKS & REC CAPITAL IMPROVEMENT BOND						
REVENUE:	\$	17,651,187			\$	-
EXPENDITURES:		19,897,176				
NET INCREASE (DECREASE)		(2,245,989)		-		-
BEGINNING FUND BALANCE		2,245,989		-		-
ENDING FUND BALANCE	\$	-	\$	-	\$	-

DEBT SERVICE FUNDS OPERATING BUDGET 2017-2019

	ACTUAL 2017	AMENDED 2018	ADOPTED BUDGET 2019
2012 LIBRARY IMPROVEMENT BONDS			
REVENUE:	\$ 20,291,699	\$ 2,483	\$ -
EXPENDITURES:	23,748,421	425,557	
NET INCREASE (DECREASE)	(3,456,722)	(423,074)	-
BEGINNING FUND BALANCE	3,879,796	423,074	-
ENDING FUND BALANCE	\$ 423,074	-	\$ -
2015 LIBRARY IMPROVEMENT BONDS			
REVENUE:	\$ 3,691,695	\$ 3,814,040	\$ -
EXPENDITURES:	3,090,763	3,686,513	
NET INCREASE (DECREASE)	600,932	127,527	-
BEGINNING FUND BALANCE	3,057,407	3,658,339	3,785,866
ENDING FUND BALANCE	\$ 3,658,339	\$ 3,785,866	\$ 3,785,866
2013 & 2018 CAPITAL IMPROVEMENT BONDS			
REVENUE:	\$ 12,316,493	\$ 12,730,631	\$ -
EXPENDITURES:	11,651,031	12,210,838	
NET INCREASE (DECREASE)	665,462	519,794	-
BEGINNING FUND BALANCE	12,363,961	13,029,423	13,549,217
ENDING FUND BALANCE	\$ 13,029,423	\$ 13,549,217	\$ 13,549,217

DEBT SERVICE FUNDS OPERATING BUDGET 2017-2019

	ACTUAL 2017			AMENDED 2018		DOPTED SUDGET 2019	
TIF #1 2014 CAPITAL IMPROVEMENT							
REVENUE:	\$	288,320	\$	409,080	\$	-	
EXPENDITURES:		158,513		158,513			
NET INCREASE (DECREASE)		129,807		250,567		-	
BEGINNING FUND BALANCE		247,279		377,087		627,654	
ENDING FUND BALANCE	\$	377,087	\$	627,654	\$	627,654	
2017 CAPITAL IMPROVEMENT REFUNDING BOND							
REVENUE:	\$	140,256	\$	1,519,579	\$	-	
EXPENDITURES:		138,686		1,505,962		_	
NET INCREASE (DECREASE)		1,569		13,617		-	
BEGINNING FUND BALANCE		-		1,569		15,186	
ENDING FUND BALANCE	\$	1,569	\$	15,186	\$	15,186	
2017 LIBRARY REFUNDING BONDS							
REVENUE:	\$	365,693	\$	4,237,298	\$	-	
EXPENDITURES:		78,369		613,524			
NET INCREASE (DECREASE)		287,323		3,623,774		-	
BEGINNING FUND BALANCE		-		287,323		3,911,097	
ENDING FUND BALANCE	\$	287,323	\$	3,911,097	\$	3,911,097	
TOTAL BEGINNING FUND BALANCE	\$	21,857,767	\$ 1	7,777,183	\$ 2	1,889,021	
TOTAL REVENUES		59,544,764	2	2,713,111		-	
TOTAL EXPENDITURES		63,625,348	1	8,601,273			
TOTAL ENDING FUND BALANCE	\$	17,777,183	\$ 2	1,889,021	\$ 21,889,021		

ENTERPRISE FUNDS OPERATING BUDGET 2017-2019

	ACTUAL 2017	AMENDED 2018	ADOPTED BUDGET 2019
VEHICLE STORAGE FACILITY			
REVENUES:	\$ 1,466,085	\$ 1,335,365	\$ 1,842,900
EXPENDITURES:	1,408,218	1,335,365	1,344,955
REVENUES OVER (UNDER) EXPENDITURES	57,867	-	497,945
BEGINNING NET POSITION	(919,312)	(861,445)	(861,445)
ENDING NET POSITION	\$ (861,445)	\$ (861,445)	\$ (363,500)
WASTE DISPOSAL			
REVENUES:	\$ 18,680,514	\$ 19,326,800	\$ 19,176,900
EXPENDITURES:	16,967,402	18,900,401	21,436,769
REVENUES OVER (UNDER) NET INCOME (LOSS)	1,713,112	426,399	(2,259,869)
BEGINNING NET POSITION	24,379,184	26,092,296	26,518,695
ENDING NET POSITION	\$ 26,092,296	\$ 26,518,695	\$ 24,258,826
PARKING GARAGES			
REVENUES:	\$ 2,576,650	\$ 2,747,950	\$ 2,699,750
EXPENDITURES:	2,323,232	2,512,248	2,091,606
REVENUES OVER (UNDER) NET INCOME (LOSS)	253,418	235,702	608,144
BEGINNING NET POSITION	1,121,284	1,374,702	1,610,404
ENDING NET POSITION	\$ 1,374,702	\$ 1,610,404	\$ 2,218,548
TOTAL ENTERPRISE BEGINNING NET POSITION	\$ 24,581,156	\$ 26,605,553	\$ 27,267,654
TOTAL REVENUES	22,723,249	23,410,115	23,719,550
TOTAL EXPENDITURES	20,698,852	22,748,014	24,873,330
TOTAL ENTERPRISE ENDING NET POSITION	\$ 26,605,553	\$ 27,267,654	\$ 26,113,874

FLEET INTERNAL SERVICE FUND OPERATING BUDGET 2017-2019

	ACTUAL 2017	AMENDED 2018	ADOPTED BUDGET 2019
FLEET INTERNAL SERVICE FUND			
REVENUES:	\$ 12,492,075	\$ 13,061,091	\$ 14,666,490
EXPENDITURES:	11,910,455	14,061,091	 15,419,298
REVENUES OVER (UNDER) EXPENDITURES	581,621	(1,000,000)	(752,808)
BEGINNING NET POSITION	5,255,768	5,837,389	 4,837,389
ENDING NET POSITION	\$ 5,837,389	\$ 4,837,389	\$ 4,084,581

FIDUCIARY FUNDS OPERATING BUDGET 2017-2019

	ACTUAL 2017		AMENDED 2018		ADOPTED BUDGET 2019	
POLICE PENSION & RELIEF FUND			' <u>-</u>			_
ADDITIONS:	\$	(170,324)	\$	-	\$	-
DEDUCTIONS:						
NET INCREASE (DECREASE)		(170,324)		-		-
NET POSITION HELD IN TRUST, BEGINNING		1,744,382		1,574,058		1,574,058
NET POSITION HELD IN TRUST, ENDING		1,574,058	\$	1,574,058	\$	1,574,058
FIRE RELIEF & PENSION FUND						
ADDITIONS:	\$	12,073,053	\$	2,827,422	\$	-
DEDUCTIONS:		12,708,033		59,067,381		
NET INCREASE (DECREASE)		(634,980)		(56,239,958)		-
NET POSITION HELD IN TRUST, BEGINNING		58,672,225		58,037,245		1,797,287
NET POSITION HELD IN TRUST, ENDING		58,037,245	\$	1,797,287	\$	1,797,287

Administration of the Fire Relief and Pension Fund was transferred to LOPFI at the end of 2018. Remaining assets represent an investment that could not be liquidated prior to transfer. The investment will be liquidated and transferred at a future date along with the residual cash remaining in the pension checking account.

NON-UNIFORM DEFINED BENEFIT FUND

ADDITIONS:	\$ 2,549,532	\$ (221,573)	\$ -
DEDUCTIONS:	1,832,158	 1,748,484	
NET INCREASE (DECREASE)	717,374	(1,970,057)	-
NET POSITION HELD IN TRUST, BEGINNING	 12,120,597	 12,837,971	 10,867,914
NET POSITION HELD IN TRUST, ENDING	12,837,971	\$ 10,867,914	\$ 10,867,914

FIDUCIARY FUNDS OPERATING BUDGET 2017-2019

			AMENDED BUDG		ADOPTED BUDGET 2019		
NON-UNIFORM DEFINED CONTRIBUTION							
ADDITIONS:	\$	2,421,239	\$	(939,894)	\$	-	
DEDUCTIONS:		1,442,422		1,401,454			
NET INCREASE (DECREASE)		978,817		(2,341,348)		-	
NET POSITION HELD IN TRUST, BEGINNING		17,816,450		18,795,267		16,453,919	
NET POSITION HELD IN TRUST, ENDING	\$	18,795,267	\$	16,453,919	\$	16,453,919	
The City implemented a new defined benefit plan for non-uniform employees in 2014. Participants were allowed to utilize funds from the defined contribution plan to purchase years of service in the new defined benefit plan.							
2014 NON-UNIFORM DEFINED BENEFIT FUND							
ADDITIONS:	\$	11,511,166	\$	3,749,618	\$	-	
DEDUCTIONS:		1,098,505		1,294,531			
NET INCREASE (DECREASE)		10,412,661		2,455,087		-	
NET POSITION HELD IN TRUST, BEGINNING		42,715,131		53,127,792		55,582,879	
NET POSITION HELD IN TRUST, ENDING	\$	53,127,792	\$	55,582,879	\$	55,582,879	
401 (A) PENSION FUND							
ADDITIONS:	\$	1,702,275	\$	88,118	\$	-	
DEDUCTIONS:		1,134,229		1,415,173		<u>-</u>	
NET INCREASE (DECREASE)		568,046		(1,327,056)		-	
NET POSITION HELD IN TRUST, BEGINNING		7,640,197		8,208,243		6,881,187	
NET POSITION HELD IN TRUST, ENDING	\$	8,208,243	\$	6,881,187	\$	6,881,187	

FIDUCIARY FUNDS OPERATING BUDGET 2017-2019

	ACTUAL 2017		AMENDED 2018		ADOPTED BUDGET 2019
HEALTH MANAGEMENT TRUST FUND					 _
ADDITIONS:	\$	814,801	\$	170,635	\$ -
DEDUCTIONS:		39,466		46,135	
NET INCREASE (DECREASE)		775,335		124,499	-
NET POSITION HELD IN TRUST, BEGINNING		3,575,344		4,350,679	 4,475,178
NET POSITION HELD IN TRUST, ENDING	\$	4,350,679	\$	4,475,178	\$ 4,475,178
TOTAL NET POSITION BEGINNING	\$	144,284,326	\$	156,931,255	\$ 97,632,423
TOTAL ADDITIONS		30,901,742		5,674,326	-
TOTAL DEDUCTIONS		18,254,813		64,973,158	
TOTAL NET POSITION ENDING	\$	156,931,255	\$	97,632,423	\$ 97,632,423

2019 Five Year Forecast

Little Rock Code §2-214 requires the Board of Directors to adopt an annual budget on or before December 30 of each year. A budget is balanced when appropriated expenses do not exceed the sum of estimated net revenues and available fund balances. The proposed 2019 budgets are balanced in accordance with the legal definition.

All fund designations and reserves are evaluated annually for long-term adequacy and use requirements in conjunction with development of the City's five-year financial plan. A 10% reserve requirement is utilized for planning purposes for all funds with the exception of the Solid Waste Fund, which has a 15% unrestricted retained earnings reserve requirement. In addition, each annual operating budget will include a contingency appropriation in the general fund sufficient to provide for unforeseen needs of an emergency nature for that year. The desired level of the contingency appropriation each year shall be based on the average of the three prior years' experience levels but no less than 0.5% of General Fund revenue for the current fiscal year. The contingency appropriation in the 2019 General Fund budget is \$1,000,000 or approximately 0.5% of estimated revenue, excluding transfers in.

Per the City's financial policy, the goal was to set aside \$10,000,000 or 10% of General Fund revenues, whichever is greater, into a restricted reserve fund on or before December 31, 2005. The restricted reserve is currently \$10,000,000. Contingency appropriations, which are not utilized during the fiscal year to meet unforeseen needs, will be added to the restricted reserve until the desired level is achieved. While, the City has not been able to increase the reserve to the desired level, the City has not drawn from the restricted reserve to balance the budget. The City Board of Directors evaluates funds available following completion of each year's annual audit to determine whether an addition is appropriate. The City does not anticipate an addition to the restricted reserve in 2019 based on 2018 actual financial results.

Citizen demand for services has outpaced revenue growth in the last few years. The citizens of Little Rock approved a one (1)-cent sales tax on September 13, 2011 to allow the City to fill critical positions that had remained vacant for many years, and to provide the City the opportunity to move forward with much needed programs and capital projects. All of the services and projects funded by the tax increase support the City goals and objectives, centered on public safety, economic development, basic City services, infrastructure, and quality of life.

The tax increase, which went into effect January 1, 2012, includes a permanent 5/8-cent tax for general operations and a 3/8-cent ten (10)-year capital tax. The combined tax proceeds provide resources for construction of new Fire and Police facilities, a new emergency communications system, infrastructure improvements and other capital projects, and provide for additional Police Officers, more Code Enforcement Officers, economic development activities, and park and zoo operations. The capital projects supported by the 3/8-cent tax are highlighted in the Capital Improvements section of the Budget Document. The ongoing operating

expenses associated with the capital projects are supported by the 5/8-cent portion of the sales tax. These expenses are phased into the five-year forecast based on the anticipated completion schedule of the related capital projects.

The 2019 forecast includes the addition of twelve (12) fire fighters in preparation for the opening of Fire Station #24 in southwest Little Rock. Construction will occur during 2019 with an expected opening in 2020. General Administration expenditures have been adjusted to include the timing of short-term note debt service payments for various capital projects. In addition, Transfers In revenue in the General Fund has been adjusted to reflect contributions from the 3/8-cent tax proceeds, collected in the 2012-2021 Capital Improvements Fund, to offset the principal portion of payments on short-term notes issued to advance capital improvement projects.

Consistent with the first "must do" goal of the Mayor and Board of Directors, the City completed the majority of the designated public safety projects funded by the 3/8-cent ten (10)-year capital tax by the end of 2017. The projects for the Main Police Headquarters and the Animal Village Expansion are the only two (2) public safety projects that have not been accelerated. In addition, emphasis is placed on completing infrastructure projects in each of the City's seven (7) Wards, utilizing citizen input through community meetings, to determine projects that will be completed in the final (3)-year cycle (2019 – 2021).

The Mayor and Board of Directors have only approved the 2019 budget. The five-year forecast for 2019 – 2023 is a planning tool. Citizens elected a new mayor, Mayor Frank Scott, Jr., who took office on January 1, 2019. The Mayor has made public safety and financial stability his primary focus. At the direction of Mayor Scott, the 2020 forecast includes the addition of twenty (20) new police officer positions and reflects funding for body worn cameras for all uniformed officers. Making Little Rock a safe city in the eyes of all citizens and visitors is the primary concern of the new administration. Therefore, expenditure reductions are reflected in other departments, to ensure financial stability, while increasing funding for public safety.

CITY OF LITTLE ROCK 2019 - 2023 FORECAST

	FY19	FY20	FY21	FY22	FY23
	<u>Adopted</u>	Projected (a)	Projected	Projected	Projected
General Fund					
Beginning Fund Balance	\$17,667,768	\$17,667,768	\$17,667,768	\$18,667,769	\$21,167,769
Plus: Est. Revenue	210,623,272	210,530,524	213,815,609	217,118,171	221,460,535
Less: Est. Expenses					
General Administrative	21,679,020	23,545,810	23,781,268	24,137,987	24,500,057
Board of Directors	337,500	337,500	340,875	345,988	351,178
Community Programs	566,541	538,214	543,596	551,750	560,026
City Attorney	1,765,815	1,721,670	1,747,495	1,773,707	1,800,313
District Court - First Division	1,331,175	1,331,175	1,344,487	1,364,654	1,385,124
District Court - Second Division	1,249,913	1,249,913	1,262,412	1,281,348	1,300,569
District Court - Third Division	554,856	554,856	560,405	568,811	577,343
Finance	3,460,042	3,373,541	3,424,144	3,475,506	3,527,639
Human Resources	1,848,017	1,755,616	1,773,172	1,799,770	1,826,766
Information Technology	5,449,495	5,446,428	5,566,071	5,649,562	5,734,306
Planning and Development	2,576,596	2,447,766	2,472,244	2,512,582	2,550,270
Housing & Neighborhood Programs	5,712,630	5,426,999	5,481,268	5,563,488	5,646,940
Public Works	1,060,735	1,007,698	1,017,775	1,033,042	1,048,537
Parks & Recreation	10,662,574	10,022,820	10,123,048	10,274,893	10,429,017
River Market	1,354,146	1,286,439	1,299,303	1,318,793	1,338,575
Golf	2,141,314	1,605,986	1,622,045	1,646,376	1,671,072
Jim Dailey Fitness & Aquatics	855,474	812,700	820,827	833,140	845,637
Zoo	6,745,800	6,408,510	6,472,595	6,569,684	6,668,229
Fire (b)	52,217,670	52,989,847	54,049,644	55,400,885	56,785,907
Police (c)	78,785,071	81,072,922	82,694,380	84,761,740	86,906,615
Vacancy Reductions (d)	(5,500,000)	(5,500,000)	(5,000,000)	(4,500,000)	(4,000,000)
Debt Service - short-term notes €	6,136,327	5,961,555	4,714,667	2,192,521	1,084,792
Transfers Out (including contingency)	9,632,561	7,132,561	7,203,887	7,311,945	7,421,624
_	210,623,272	210,530,524	213,315,609	215,868,171	219,960,535
Net Income	-	-	500,000	1,250,000	1,500,000
Ending Fund Balance (f)	\$17,667,768	\$17,667,768	\$18,667,769	\$21,167,769	\$24,167,768
December 1					
Reserve Requirement	#04.000.007	#04 050 050	#04 004 504	CO4 744 047	COD 440 050
(10% of Revenues)	\$21,062,327	\$21,053,052	\$21,381,561	\$21,711,817	\$22,146,053

⁽a) Includes reductions in expenditures for most departments to accommodate added Public Safety expenditures.

⁽f) Ending Fund Balance includes an estimated restricted reserve of \$10,000,000, and gradually achieves the "10% of revenue" reserve requirement.

Str	eet	Fund	l

Beginning Balance	\$15,983,948	\$14,529,120	\$13,261,187	\$12,186,047	\$11,309,737
Plus: Est. Revenue	20,144,330	20,547,217	20,958,161	21,377,324	21,804,871
Less: Est. Expenses	21,599,158	21,815,150	22,033,301	22,253,634	22,476,170
Ending Balance	\$14,529,120	\$13,261,187	\$12,186,047	\$11,309,737	\$10,638,437
Reserve Requirement					
(10% of revenue)	\$2,014,433	\$2,054,722	\$2,095,816	\$2,137,732	\$2,180,487

⁽b) Includes the addition of 12 fire fighters in 2019 in preparation for the opening of the Fire Station #24 in southwest Little Rock in 2020. Includes added operating expenses in 2020 for the new station.

⁽c) Includes the addition of 20 police officers and body worn cameras in 2020.

⁽d) Reflects a reduction in vacant positions resulting in reduced savings in salaries associated with unfilled positions.

⁽e) Reflects annual changes in estimated short-term financing debt service requirements

CITY OF LITTLE ROCK 2019 - 2023 FORECAST

	FY19 <u>Adopted</u>	FY20 <u>Projected (a)</u>	FY21 <u>Projected</u>	FY22 <u>Projected</u>	FY23 <u>Projected</u>
Fleet Fund					
Beginning Net Position	\$4,837,389	\$4,084,581	\$4,084,581	\$4,084,581	\$4,084,581
Plus: Est. Revenue	14,666,490	14,959,820	15,259,016	15,564,197	15,875,480
Less: Est. Expenses	15,419,298	14,959,820	15,259,016	15,564,197	15,875,480
Ending Net Position	\$4,084,581	\$4,084,581	\$4,084,581	\$4,084,581	\$4,084,581
Reserve Requirement					
(10% of revenues)	\$1,466,649	\$1,495,982	\$1,525,902	\$1,556,420	\$1,587,548
Vohiolo Storogo Eggility					
Vehicle Storage Facility Beginning Net Position	(\$861,445)	(\$363,500)	\$125,975	\$622,792	\$1,120,099
Plus: Est. Revenue	1,842,900	1,861,329	1,889,249	1,917,588	1,946,351
Less: Est. Expenses	1,344,955	1,371,854	1,392,432	1,420,281	1,441,585
Less. Lst. Expenses	1,344,933	1,371,034	1,392,432	1,420,201	1,441,303
Ending Net Position	(\$363,500)	\$125,975	\$622,792	\$1,120,099	\$1,624,866
Reserve Requirement					
(10% of revenues)	\$184,290	\$186,133	\$188,925	\$191,759	\$194,635
Waste Disposal Fund					
Beginning Net Position	\$26,518,695	\$24,258,826	\$23,035,203	\$22,212,013	\$21,905,536
Plus: Est. Revenue (g)	19,176,900	20,327,514	20,835,702	21,252,416	21,677,464
Less: Est. Expenses	21,436,769	21,551,137	21,658,892	21,558,892	21,677,464
2000. Zoti Exponedo	21,100,700	21,001,101	21,000,002	21,000,002	21,077,101
Ending Net Position	\$24,258,826	\$23,035,203	\$22,212,013	\$21,905,536	\$21,905,537
Reserve Requirement					
(15% of revenues)	\$2,876,535	\$3,049,127	\$3,125,355	\$3,187,862	\$3,251,620
,					

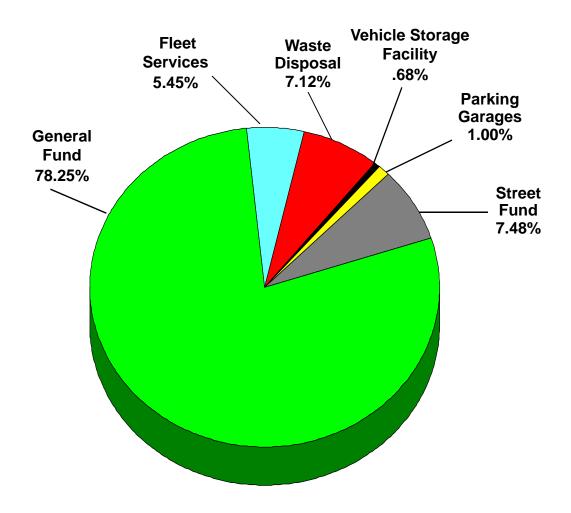
⁽g) A rate increase of \$1.03 associated with recycling was implemented in 2013. A rate study is underway that is anticipated to increase revenues during the five year forecast. Expenses include estimated capital replacement needs and reduced debt service requirements.

Beginning Net Position	\$1,610,404	\$2,218,548	\$2,568,548	\$2,818,548	\$3,068,548
Plus: Est. Revenue	2,699,750	2,753,745	2,808,820	2,864,996	2,922,296
Less: Est. Expenses	2,091,606	2,403,745	2,558,820	2,614,996	2,672,296
Ending Net Position	\$2,218,548	\$2,568,548	\$2,818,548	\$3,068,548	\$3,318,548

Revenues



CITY OF LITTLE ROCK 2019 BUDGET SUMMARY ALL FUNDS RESOURCES

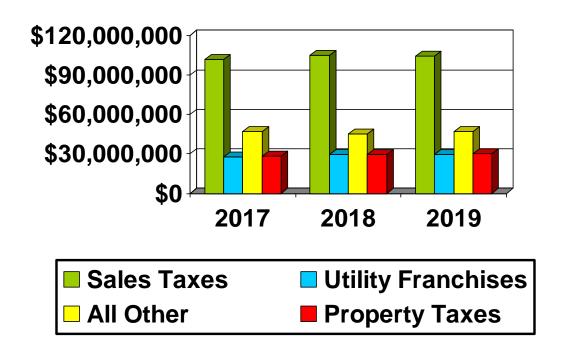


\$269,153,642

REVENUES:	2017 ACTUAL	2018 ADOPTED	2018 AMENDED	2019 ADOPTED	18/19 DIFF	% CHANGE
Property Taxes *	\$28,523,326	\$29,556,818	\$28,931,818	\$29,982,418	\$1,050,600	3.63%
Sales Tax	101,449,568	104,615,000	102.641.000	104,027,600	1,386,600	1.35%
Business Licenses	6,792,390	6,836,000	6,823,000	6,886,000	63,000	0.92%
Mixed Drinks	2,470,487	2,440,000	2,678,000	2,790,800	112,800	4.21%
Building, Related Permits	2,703,649	2,558,410	2,851,410	2,899,400	47,990	1.68%
Intergovernmental*	9,311,000	9,311,100	9,747,003	9,830,188	83,185	0.85%
Park Revenue	433,018	517,895	464,895	481,775	16,880	3.63%
River Market	457,656	535,000	480,000	610,000	130,000	27.08%
Golf Jim Dailey Fitness and Aquatic	757,929	1,509,585	1,319,485	1,379,860	60,375	4.58%
Center	294,676	432,700	432,700	444,500	11,800	2.73%
Zoo	3,311,385	3,853,000	3,541,800	3,715,237	173,437	4.90%
Airport Reimbursement	3,194,600	3,394,000	3.141.000	3,166,000	25,000	0.80%
Salary Reimbursement 911	300,000	300,000	300,000	550,000	250,000	83.33%
Fines and Fees	2,260,147	2,384,350	2,244,350	2,350,880	106,530	4.75%
Utility Franchises	27,565,117	29,479,000	28,246,000	29,494,250	1,248,250	4.42%
Police Pension	448,435	370,000	370,000	343,100	(26,900)	-7.27%
Investment Income	254,754	315,000	365,000	391,200	26,200	7.18%
All Other	3,161,605	2,780,030	2,852,030	2,897,915	45,885	1.61%
Transfers In	10,453,645	6,995,387	9,670,359	8,382,149	(1,288,210)	-13.32%
Carryover	541,742	780,000	780,000	<u> </u>	(780,000)	-100.00%
Total General Fund	204,685,128	208,963,275	207,879,850	210,623,272	2,743,422	1.32%
Other Budgeted Funds						
Street	20,989,907	20,099,356	20,099,356	20,144,330	44,974	0.22%
Fleet Services	12,492,075	13,061,091	13,061,091	14,666,490	1,605,399	12.29%
Vehicle Storage Facility	1,466,085	1,335,365	1,335,365	1,842,900	507,535	38.01%
Waste Disposal	18,680,514	19,326,800	19,326,800	19,176,900	(149,900)	-0.78%
Parking Garages	2,576,650	2,747,950	2,747,950	2,699,750	(48,200)	-1.75%
Total Other Budgeted Funds	56,205,231	56,570,562	56,570,562	58,530,370	1,959,808	3.46%
Total All Budgeted Funds	\$260,890,360	\$265,533,837	\$264,450,412	\$269,153,642	\$4,703,230	1.77%

^{*} Includes Property Tax and Pension Turnback funds associated with the Police and Fire Pension.

General Government Summary of Revenues 2017-2019



	2017 ACTUAL	2018 ADOPTED	2019 ADOPTED
GENERAL FUND			
PROPERTY TAX			
Property Taxes	\$ 19,093,750	\$ 19,796,600	\$ 20,171,700
Pension Property Taxes	8,129,424	8,493,200	8,585,700
Homestead Taxes	1,131,408	1,089,700	1,047,700
Act 9 Industry Payment	168,745	177,318	177,318
Total Property Taxes	28,523,326	29,556,818	29,982,418
SALES TAX			
County Sales & Use Tax	41,920,772	43,155,000	43,107,300
City Sales Tax	56,460,466	58,390,000	57,854,300
State Tax Turnback	3,068,331	3,070,000	3,066,000
Total Sales Taxes	101,449,568	104,615,000	104,027,600
BUSINESS LICENSES			
General Business Licenses	6,792,390	6,836,000	6,886,000
Mixed Drinks Licenses	2,470,487	2,440,000	2,790,800
Total Business Licenses	9,262,877	9,276,000	9,676,800
PERMITS			
Building & Excavation Permits	1,566,137	1,482,170	1,786,900
Electrical Permits	377,652	367,710	385,700
Plumbing Permits	337,499	327,570	296,200
HVAC Permits	381,582	341,960	376,600
Wrecker Franchise	40,780	39,000	54,000
Total Permits	2,703,649	2,558,410	2,899,400
INTERGOVERNMENTAL			
Insurance Turnback	5,314,340	5,314,500	5,904,288
Police and Fire Pension Insurance Turnback	2,846,080	2,846,000	2,790,900
Police Supplement	166,800	166,800	165,300
Future Supplement (ACT 1373)	983,780	983,800	969,700
Total Intergovernmental	9,311,000	9,311,100	9,830,188
POLICE SERVICES			
Police Report	252,927	242,500	327,000
False Alarm	341,501	313,000	199,000
Airport - Security Guards	1,858,934	2,005,000	1,925,000
Total Police Services	2,453,362	2,560,500	2,451,000
FIRE SERVICES			
Fire Alam Inspection	50	-	-
Airport-Fire Protection	1,335,616	1,389,000	1,241,000
Total Fire Services	1,335,666	1,389,000	1,241,000
PARK REVENUE			
SWLR Community Complex	73,019	95,000	78,000
Dunbar Community Center	52,124	72,000	51,000
The Centre at University Park	45,814	45,000	45,000
Stephens Community Center	26,451	29,000	29,600
West Central Community Center	61,697	72,000	64,000
Athletics Fees	84,089	113,000	119,000
Pavilion Rental	43,903	45,000	45,000
Community Center & Miscellaneous Fees	1,411	2,995	1,375
Admissions Revenue	22,271	25,000	30,000
Miscellaneous Revenue	22,239	18,900	18,800
Total Park Revenue	433,018	517,895	481,775

	2017 ACTUAL	2018 ADOPTED	2019 ADOPTED
RIVER MARKET			
Admissions Revenue	152,175	150,000	180,000
Space Rental	305,481	385,000	430,000
Total River Market Revenue	457,656	535,000	610,000
GOLF	400 500	440 500	447.000
Concessions Revenue	108,502	119,500	117,600
Green Fees	768,876	782,875	730,800
Equipment Rental	461,076	514,310	451,660
Merchandise Sales	79,312	81,000	78,800
Miscellaneous Revenue	963	11,900	1,000
Parks Contra Revenue (Debt Service)	(660,800)	4 500 505	4 070 000
Total Golf Revenue	757,929	1,509,585	1,379,860
JIM DAILEY FITNESS & AQUATIC CENTER			
Annual Membership	38,210	34,400	34,500
Monthly Membership	121,659	124,100	110,000
Daily Fees	72,549	69,300	75,000
Corporate Fees	177,790	165,900	165,900
Special Fees	3,704	4,200	3,300
Instructional Fees and Special Events	34,107	31,400	43,800
Miscellaneous	857	3,400	12,000
Parks Contra Revenue (Debt Svc)	(154,200)	-	· -
Total Jim Dailey Fitness & Aquatic Center	294,676	432,700	444,500
Z00			
Membership	562,242	555,000	510,000
Zoo Admissions	1,786,999	1,860,000	1,780,000
Concessions	563,456	552,000	520,000
Token Sales	205,138	200,000	165,000
Education	79,698	80,000	110,000
Special Events	242,215	200,000	250,000
Zoo Rentals	58,865	69,000	62,000
Merchandise Sales	276,803	300,000	286,237
Miscellaneous	29,069	37,000	32,000
Parks Contra Revenue (Debt Svc)	(493,100)	-	-
Total Zoo Revenue	3,311,385	3,853,000	3,715,237
MICOSI I ANISOLIO OLIABOSO SOD OSDVIOSO			
MISCELLANEOUS CHARGES FOR SERVICES	700.040	000 000	000 000
Crossing Guards-LRSD Reimbursement	739,249	628,600	829,300
911 Services Reimbursement	300,000	300,000	550,000
Housing Rental Revenue	19,729	18,800	43,900
Total Miscellaneous Services	1,058,978	947,400	1,423,200
FINES			
General Fines	1,305,783	1,390,600	1,227,800
Probation Assessments	38,868	42,500	22,600
Fines - Parking	225,701	228,700	357,000
Fines - Other	9,162	9,750	7,950
Total Fines	1,579,514	1,671,550	1,615,350
		•	•

	2017 ACTUAL	2018 ADOPTED	2019 ADOPTED
FEES			
Uniform Filing Fees/Court Costs	177,223	181,000	181,000
Rezoning Fees	62,408	55,400	50,300
Act 9 Admin Fees	2,110	4,500	26,500
Incident Report Fees	(10)	-	20,000
Copy Fees	2,348	300	2,600
Booking & Admin Fee - Pulaski County Jail	10,861	11,100	10,300
Warrant Service Police	49,784	35,300	47,600
Writ Garnishment Fees	2,820	2,900	2.700
Community Service Fees	16,698	17,600	14,000
Miscellaneous Service Fees	68,350	101,900	107,530
Mobile Home Registration Fees	44,075	47,200	45,400
Animal Services	243,964	255,600	247,600
Total Fees	680,633	712,800	735,530
UTILITY FRANCHISE			
Entergy	13,327,946	14,458,000	14,000,000
S W Bell	491,846	448,500	389,000
Local Landline Franchise Fees	202,137	194,500	215,000
Long Dist. Franchise Fees	676,797	618,800	677,000
Centerpoint Energy	2,809,376	2,940,000	3,157,000
Central Ark Water	3,347,880	3,720,300	3,769,000
LR Waste Water	5,422,885	5,663,400	5,950,000
Fiber Optics	1,414,142	1,378,500	1,291,000
Cable TV	1,633,320	1,607,000	1,552,100
Franchise Fee Contra	(1,761,213)	(1,550,000)	(1,505,850)
Total Utility Franchises	27,565,117	29,479,000	29,494,250
POLICE PENSION			
Suspended Employee Contributions	36,266	-	-
Police 10% Parking	25,306	25,600	38,000
LRPD Retirement	163,483	163,600	139,000
Income-Police Clearing	75,946	76,000	62,300
Pension Miscellaneous	147,433	104,800	103,800
	448,435	370,000	343,100
INVESTMENT INCOME			
Interest Income	333,536	315,000	391,200
Change in Fair Market Value	(78,782)	<u> </u>	-
Total Investment Income	254,754	315,000	391,200
RENTS AND ROYALTIES			
Tower Lease	279,939	266,700	305,885
Ground Leases	10,299	7,800	10,200
Amusement Park Leases	3,300	2,500	2,500
Total Rents and Royalties	293,538	277,000	318,585
MISCELLANEOUS INCOME			
Contributions/Donations	968,232	920,130	920,130
Insurance and Other Reimbursement	54,134	-	-
Miscellaneous Revenue	492,295	380,000	260,000
Total Miscellaneous Revenue	1,514,661	1,300,130	1,180,130
Transfers In	10,453,645	6,995,387	8,382,149
Carryover from Prior Year	541,742	780,000	-
TOTAL GENERAL FUND REVENUE	204,685,128	208,963,275	210,623,272

	2017 ACTUAL	2018 ADOPTED	2019 ADOPTED
STREET FUND			
ST Homestead Tax	229 105	217 200	300 300
	328,105	317,200	300,200 5,909,000
1/2 County Road Tax State Gas Tax Turnback	5,537,170	5,766,500	
ACT 9 Revenue	13,353,882 34,954	12,920,500 36,730	13,168,100 36,730
Street Repair Reimbursement	19,339	18,400	18,000
Loading Zone Permits	18,450	18,500	17,600
Insurance and Other Reimbursement	36,782	32,300	27,000
Interest and Change in Fair Market Value on Investments	134,499	162,500	200,000
Transfer In	1,526,726	826,726	467,700
TOTAL STREET FUND	20,989,907	20,099,356	20,144,330
FLEET INTERNAL SERVICE FUND			
FLEET INTERNAL SERVICE FUND			
Fleet Labor	3,001,968	3,186,435	3,328,972
Fuel Fees	1,840,059	2,439,183	2,851,054
Compressed Natural Gas	549,269	440,870	484,010
Miscellaneous Sales	68,241	30,000	90,000
Motor Pool	11,645	13,000	11,000
Fleet Parts	2,884,985	3,140,653	3,370,979
Insurance	609,356	660,000	1,275,311
Fleet Management	1,291,613	1,333,695	1,409,009
Fleet Sublets	2,038,635	1,795,500	1,824,400
Interest and Change in Fair Market Value on Investments	17,482	21,755	21,755
Capital Contribution	180,403	-	-
Gain/(Loss) on Sale of Assets	(1,581)	<u>-</u>	<u>-</u>
TOTAL FLEET INTERNAL SERVICE FUND	12,492,075	13,061,091	14,666,490
VEHICLE STORAGE FACILITY			
Licenses and Permits	19,745	20,400	10,000
Storage Fees	390,326	350,000	541,300
Wrecker Fees	392,549	373,700	494,200
Vehicle Auction Sale	543,683	462,065	658,200
Impound Administration	92,252	86,700	124,900
Vehicle Storage Miscellaneous	27,530	42,500	14,300
TOTAL VEHICLE STORAGE FACILITY	1,466,085	1,335,365	1,842,900
WASTE DISPOSAL ENTERPRISE FUND			
Conitation Food	16 277 229	16 242 500	16 022 000
Sanitation Fees	16,277,238	16,242,500	16,933,000
Landfill Fees	1,571,274	1,489,000	1,800,000
Yard Waste Compost Sale	67,846 41,160	69,000 38,000	65,000 35,000
•	41,160 122,279	,	35,000 185,000
Interest and Change in Fair Market Value on Investments Miscellaneous Revenue		127,000	•
	605,328	1,361,300	158,900
Gain/(Loss) on Sale of Assets	(4,611)		
TOTAL WASTE DISPOSAL ENTERPRISE FUND	18,680,514	19,326,800	19,176,900

	2017 ACTUAL	2018 ADOPTED	2019 ADOPTED
PARKING GARAGES			
Business License - Auto/Truck	267,418	265,100	311,900
Street Repair Reimbursement	187,888	243,900	243,600
Parking Meters	456,171	463,800	431,700
Surface Lot Parking	99,325	115,000	115,000
Parking Deck Monthly	892,325	991,000	970,000
Parking Deck Daily	657,324	655,000	610,000
Interest and Change in Fair Market Value on Investments	16,199	13,400	16,800
Miscellaneous Income		750	750
TOTAL PARKING GARAGES	2,576,650	2,747,950	2,699,750
GRAND TOTAL ALL FUNDS	\$ 260,890,360	\$ 265,533,837	\$ 269,153,642

REVENUE TRENDS

OVERALL

The City of Little Rock's economy shows signs of picking up in early 2019 after years of slow growth. Economic growth for the City of Little Rock and the region as a whole, has lagged the U.S. average over the past several years. Although Arkansas has experienced slower population and job growth than the U.S. average, the Little Rock area has performed better than the state average. While economic development activity has occurred throughout the City, for the first time in decades, the downtown district is expected to experience a net population gain. According to Metroplan, the designated metropolitan planning organization for Central Arkansas, preliminary 2018 figures suggest approximately 1.2% job growth locally in comparison to approximately 1.5% for the nation. Little Rock's economy weathers recessions well, the result of a diverse economy and its large focus in stable health, education and government sectors. Unemployment remains a bright statistic for the Little Rock region. At the heart of the economic downturn in September 2010, when U.S. unemployment was 9.2%, the Little Rock region's rate was 6.9%. In September 2018, unemployment in the Little Rock region was 3%, still better than the U.S. unemployment rate of 3.6%. Sectors in which Little Rock's share of jobs within the region ranks above average include Information, Finance and Insurance, Public Administration, Management of Companies and Enterprises, Health Care and Social Assistance, and Professional, Scientific, and Technical Services. In addition, the Port of Little Rock completed phase one of a \$6,185,400 TIGER grant to make improvements to the slack water harbor area, including a new dock with direct dock-to-rail capability. Little Rock's economic prospects in 2019 remain solid, but the forecast for City revenues remains relatively flat.

Sales and use tax revenues comprise approximately 49% of the City's general revenue budget. Retail sales growth has been minimal and actually negative when adjusted for inflation. One factor impacting retail sales revenue in Little Rock is the construction of retail outlets in surrounding cities. One of the largest contributors to the decline in sales and use tax growth continues to be increased Internet sales. According to U.S. Census Bureau estimates, Internet sales comprise 8.9% of all sales in the United States and are likely to pass 10% by 2020 and 12% by 2025. The Little Rock City Attorney submitted an Amicus Curiae Brief to the Supreme Court in support of the petitioner associated with the South Dakota V. Wayfair, Inc. case. The Supreme Court decision on June 21, 2018 offers the potential to restore the tax revenues that have eroded due to Internet sales. The City's Intergovernmental Relations Manager is working with the Arkansas Municipal League to encourage passage of House Bill 1002 in the current legislative session. This bill is consistent with the South Dakota v. Wayfair, Inc. Supreme Court It is not too onerous for small businesses, establishing minimum transaction and sales volume thresholds, and it does not contain any attempt to retroactively collect taxes. The estimate of the potential impact to the City of Little Rock, based on the U.S. Census Bureau estimates above and 2016 sales tax receipts of \$115,125,614, is \$10,010,923. The City does not anticipate the results to be at that level due to local sales and use tax rebates and the exemption of certain purchases from any sales or use tax. The rebates of local sales tax on business, governmental, and non-profit purchases in excess of \$2,500 on a single invoice, stifle local tax growth in comparison to that of the State. The same rebates would be available for comparable Internet purchases.

GENERAL FUND REVENUES

The City's General Fund revenues are primarily comprised of sales and use taxes, property or ad valorem taxes, utility franchise fees, fines and fees, parks and zoo charges for services, and revenues from various licenses and permits. Each of these revenue sources are discussed in detail below. The projected net increase in operating revenues in 2019 is approximately 0.8% above the original 2018 operating budget and 1.32% above the final amended 2018 budget.

	REVENUES IN	
	MILLIONS	% CHANGE
2015 Actual Revenues	\$196.9	2.71%
2016 Actual Revenues	\$200.3	1.73%
2017 Actual Revenues	\$204.7	2.19%
2018 Amended Budget	\$207.9	1.56%
2019 Adopted Budget	\$210.6	1.32%

PROPERTY TAXES

Property taxes comprise approximately \$30 million or 14% of the 2019 General Fund budget. Assessments of real estate and personal property are levied in the current year and collectible in the following year. The Arkansas State Assessment Coordination Department established a five (5) year cycle for real estate appraisal. Personal property is appraised annually by May 31. In general, all real and personal property situated in the City is subjected to ad valorem taxation with some exceptions, such as school property and libraries. Residents, utilities, and businesses in Little Rock are assessed and levied property taxes as follows:

- Assessed value is an amount equal to 20% of market value, and the levied millage is applied against the assessed value to determine the tax owed. With the passage of Amendment 79, the appraised value of residential property is limited to a maximum increase of 5% annually, regardless of the increase in market value of the property. The appraised value of a nonresidential property or an investment property is limited to an annual increase of 10%.
- Any annual increase in the value of utility and carrier real property is limited to 10% of the assessed value for the previous year.
- Tax levies, expressed in terms of millage are approved by local governments and certified to the County Tax Collector, who bills and collects the tax. One mill equals \$1 in tax per \$1,000 in assessed value.
- The total millage rate for a Little Rock resident residing in the Little Rock School District is 70.00 mills.

 Taxes are remitted to the City monthly by the Pulaski County Treasurer as payments are received throughout the year.

The City of Little Rock tax levies in the past two (2) years were as follows:

<u>2</u>	<u>2017 Payable 2018</u>	2018 Payable 2019
General Operation	5.00	5.00
Bond Retirement	3.00	3.00
Library System	5.10	5.10
Police & Firemen's Pen	sion <u>2.00</u>	<u>2.00</u>
	15.10	15.10

The General Assembly exercised its homestead exemption authority with the passage of Act 1598 of 2001 (Amendment 79). A homestead is a property which is an owner's principal place of residence. Effective with the assessment year 2000 and thereafter, the amount of real property taxes assessed on the homestead of each property owner is reduced by \$350.

Little Rock is in Pulaski County which completed a real estate reappraisal in 2017. At the end of February 2019, the Pulaski County Assessor's Office provided the City with the original charge for 2018, which will be reflected in the property tax collections made in 2019. The original charge reflects a 3.8% increase in property taxes based on the most recent appraisal, compared to an increase of 1.55% a year ago. Real estate valuations increased 5.05%, personal property valuations decreased 0.78%, and utility property valuations were flat at a slight increase of 0.05%. The annual valuation increase caps noted above slow the speed of growth, but mitigate sudden declines experienced by other parts of the country during an economic downturn. In addition, assessments are frozen for persons owning property who are 65 years of age or older, and certain disabled veterans are exempt from property taxes. There are no limits or caps placed on declines in annual assessed valuations. The Pulaski County Treasurer's Office is experiencing a collection rate of approximately 96%, which includes collection of delinquent taxes from previous years. The 5.0 mill levy for general operations is the maximum rate allowable under state law.

The 2019 budget for property taxes includes the revenue and expense associated with separate tax levies dedicated for funding of the closed Police and Fire Pension and Relief Funds. The levies of 1.0 mill for each of the closed pension funds is passed through the General Fund and contributed directly to the Police and Fire Pension Funds. The dedicated pension property tax millage is expected to generate approximately \$8.6 million in revenues.

Other revenues generated by property tax levies that are not available for General Fund expenditures include 3.0 mills approved by voters restricted for debt service on the City's 2013 and 2018 Street and Drainage Capital Improvement Bonds, and a total of 5.1 mills restricted for debt service on bonds issued for Library improvements (1.8 mills) and for operation of the Central Arkansas Library System (3.3 mills).

The City's Street Fund receives approximately one-half of the collections from a 2.90 mill road tax levied by the County which is restricted to use for street repair and maintenance. The 2019 budget anticipates \$6.2 million in property tax collections from this tax.

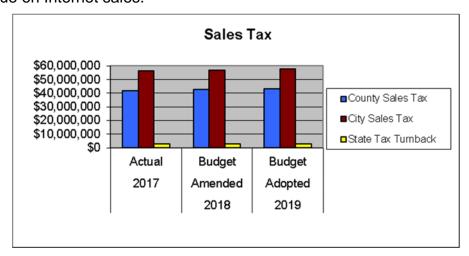
In addition to the City millage of 15.1 and the County road millage of 2.9, a Little Rock property owner's tax assessment includes 5.60 mills levied by the County and 46.40 mills levied for the Little Rock School District. The total millage for a Little Rock property owner is 70 mills for 2018 property taxes payable in 2019.

Act 9 Payments associated with the issuance of Industrial Development Bonds, otherwise referred to as payments in lieu of taxes (Pilot agreements), are classified as additional property tax revenues in the City's various funds, in proportion to the millage that would have been collected had the Act 9 Pilot agreements not been in place. 3M Company, Cameron Valve, Dassault Falcon Jet, Dillards, Jacuzzi, LM Wind Power Blades, Inc., Novus, Ringwood Containers, Sage V Foods, Welspun Pipes, Inc., and Windstream are companies which are scheduled to make Act 9 Pilot payments in 2019.

SALES AND USE TAX

The largest source of revenue in the City's General Fund is sales and use tax which contributes approximately 49% to the 2019 budget. This revenue category includes an allocation of the County's 1% sales tax, the City's local operating tax of 1.125%, and an allocation from State Tax Turnback. Further discussion on each of these components appears below. Overall, the 2019 operating budget includes an increase in sales and use tax of 1.35% over the final amended 2018 budget and approximately 1.53% over 2018 actual tax collections. The original 2018 budget included estimated growth of 2.5%. Fourth quarter 2017 results trailed forecast resulting in a growth requirement of 3.1% from actual 2017 revenues to achieve budget. Sales and use tax revenues in the first half of 2018 were 2.5% below budget and only 0.54% above the same period a year ago. On August 14, 2018, the Board of Directors amended the budget to reduce the annual growth estimate to 1.17%, requiring growth of 1.67% in the last half of the year. Year-end results of \$102,466,907 were below the amended budget by 0.17% or approximately \$174,000. The monthly change in sales and use tax revenues in 2018 in comparison to the same period a year ago remained volatile. For example, November 2018 receipts were 5.13% above that of the previous year, while the December 2018 receipts were 1.98% below the same month a year ago. Arkansas state law requires tax payer confidentiality which prohibits releasing information regarding taxes generated from a specific company. Every company is classified by an industry code or NAICS code. There must be a minimum of three (3) companies included in a reported industry code for reporting purposes. If that threshold is not achieved, results are grouped in an all-inclusive, "other" category. The top ten industries reported by the state, generate approximately 45.5% of the total local sales and use tax revenue. Forecasting sales and use tax receipts with accuracy remains challenging.

After adjusting for inflation, sales tax revenues have declined in all but one year since 2010. 2015 was the only year of positive inflation adjusted growth, which coincided with the opening of the outlet mall in southwest Little Rock. On March 1, 2017, Amazon announced that it would begin voluntarily collecting state and local sales taxes owed on purchases made by Arkansas residents. The voluntary collection of taxes only applies to items purchased directly from Amazon. Many of the items sold and shipped through Amazon are for third-party vendors for which no tax is collected. Amazon has stated that as much as half of its business is through third-party vendors. As noted above, the erosion of sales tax revenues due to Internet sales has negatively impacted revenue growth. With the favorable Supreme Court decision on South Dakota V. Wayfair, Inc. in June 2018, State Representatives have introduced House Bill 1002 in the 2019 Arkansas State Legislature. The bill is consistent with the South Dakota V. Wayfair, Inc. decision. It would require out-of-state online sellers that do not have a physical presence in Arkansas to collect and remit sales and use taxes if they generate more than \$100,000 in sales, or at least 200 separate transactions in Arkansas in a year. The passage of this bill would positively impact the City of Little Rock and all other municipalities in the State. The City remains encouraged by the momentum of State and Federal representatives to address the issue of fairness in collection of taxes due on Internet sales.



COUNTY SALES TAX

The City receives a pro-rata share of a one (1)-cent countywide sales and use tax. Distribution is based on the Little Rock population as a percentage of Pulaski County's total population. According to the 2010 Census, Little Rock experienced 5.0% population growth from the 2000 Census. The City comprises approximately 50.56% of the County population and therefore receives this percentage of the County sales and use tax. The projected revenue for 2019 from this tax is approximately \$43.1 million which represents a 1.71% increase over 2018 actual results. The county tax collected in 2018 was 1.1% above 2017 results.

Use taxes, paid mostly by businesses, resemble sales taxes. They apply to goods purchased from out-of-state merchants such as Internet or catalog vendors. Use taxes included in the county sales tax projection are approximately \$5.2 million, or

12% of the annual total. On January 1, 2008, changes to Arkansas's state and local sales tax laws were implemented for purposes of compliance with the Streamlined Sales Tax Agreement. Including Arkansas, the sales tax laws of twenty-four (24) states have been amended to conform to the agreement.

LOCAL SALES TAX

Prior to 2012, the City of Little Rock levied one of the lowest sales tax rates in the State of Arkansas at 0.5%. In September 2011, voters approved an overall one (1)-cent sales tax increase, with 5/8-cent dedicated for ongoing operating expenses and 3/8-cent dedicated to capital projects over a ten (10) year period. The tax went into effect on January 1, 2012. The combined operating sales tax of 1.125% generated approximately \$57 million in 2018 which was approximately 1% higher than the previous year. The projected General Fund revenue for 2019 from the local tax is approximately \$57.9 million which represents an increase of approximately 1.5% from 2018 year-end results. The 3/8-cent tax for capital projects generated approximately \$19 million in 2018 and is expected to generate \$195.8 million over the ten (10) year period for capital projects. The capital tax increased 1% over 2017 levels. The 3/8-cent tax revenue is not reflected in General Fund revenues. Instead, it is reported in a separate capital projects fund.

There is a two-month delay from the time the actual sales tax revenues are collected by businesses and the time they are received by the City. Sales tax is remitted by businesses to the State, which disburses the proportionate share of the County tax and the local tax amount to the City, less a 3% administrative Prior to January 2014, local governments had limited information regarding sales tax receipts which made forecasting these revenues very difficult. As a result of concerted efforts by the Municipal League and sponsoring cities, the Arkansas Department of Finance and Administration now issues a statistical report which classifies and summarizes tax collection and adjustment information for businesses, reporting activity for the specific city or county by NAICS code. Over time, the reports are expected to better assist in sales tax forecasting. The report includes components that comprise negative adjustments, such as refunds, rebates, audits, and corrections. The local sales tax rebate to businesses on purchases in excess of \$2,500 was \$5,010,978 which is a 9.7% increase over the previous year. The largest rebates were returned to the Electric Power companies in excess of \$1.1 million. Audits performed by the State of Arkansas Department of Finance and Administration reduced sales tax collections by approximately \$348,400 in 2018.

For 2018, the industries with the largest dollar increases in sales taxes were natural gas distribution, food services and drinking places, electronic shopping, grocery stores, and cable networks. The largest dollar decreases were associated with electric power generation, telecommunications, department stores, full-service restaurants, and automobile dealers. According to the NAICS report, the largest Little Rock sales tax payers continue to be general merchandise stores, grocery stores, full-service restaurants, and building material and supplier dealers. The NAICS industry titled Electronic Shopping and Mail-Order Houses generated only 1.46% of sales and use tax revenue.

STATE TAX TURNBACK

The State General Assembly, through the Office of Budget, appropriates and then distributes an amount for turnback to municipalities each July 1st, based on population. The General Fund turnback for 2019 remains at \$15.50 per capita and has remained the same rate since August 24, 2016. The Arkansas State Legislature appropriated monies to be disbursed to county and local governments from the surplus of the Property Tax Relief Fund. Prior to 2014, Little Rock has received approximately \$411,000 from this appropriation. A reduced surplus in the fund will result in a reduced appropriation to Little Rock of \$204,453. The appropriation is determined each legislative session and can increase or decrease dependent upon surplus funds. State turnback funds are expected to contribute approximately \$3 million to General Fund revenues in 2019.

State Turnback
State Turnback Year-to-Date 2018 with 2017 Comparison (shaded blue)

	Str	eet	Seve	rance	General		al	
Month	2017	2018	2017	2018	2017		2018	
January	\$10,065,525	\$10,171,403	\$574,576	\$437,462	\$4,056,820	*	\$4,056,771	*
February	10,462,691	10,797,905	357,752	412,277	2,056,418		2,054,333	
March	8,921,686	9,372,913	651,784	463,496	2,056,719		2,054,888	
April	10,110,987	10,133,934	682,243	442,747	2,056,719		2,051,743	
May	10,363,642	10,750,635	491,894	447,756	2,053,762		2,052,679	
June	10,526,632	10,665,833	351,200	337,582	2,056,938		2,055,168	
July	10,512,281	11,162,170	496,865	307,247	5,572,710	**	5,593,456	***
August	10,502,217	10,484,657	512,555	284,348	1,795,650		1,770,843	
September	10,359,334	10,584,484	421,563	377,800	2,056,886		2,055,387	
October	10,405,766	10,833,618	474,027	330,016	2,058,156		2,054,972	
November	9,730,523	9,991,023	449,424	438,041	2,055,750		2,054,703	
December	9,785,275	10,329,323	295,172	474,599	2,056,990		2,054,975	_
Total	\$121,746,559	\$125,277,895	\$5,759,053	\$4,753,372	\$29,933,516		\$29,909,918	-

^{*} Includes \$2 million appropriation from the Property Tax Relief Fund

Source: City and Town Magazine published by the Arkansas Municipal League

Local Option Sales and Use Tax in Arkansas

Sale and Use Tax Year-to-Date 2018 with 2017 Comparison (shaded blue)

	Munici	pal Tax	Count	у Тах	Total	Tax	Inter	est
Month	2018	2017	2018	2017	2018	2017	2018	2017
January	\$59,272,899	\$51,749,675	\$50,925,990	\$46,139,133	\$110,198,889	\$97,888,807	\$68,417	\$15,903
February	63,961,892	60,007,416	56,034,012	52,583,090	119,995,904	112,590,506	76,180	17,386
March	51,260,662	48,225,282	44,932,987	42,723,485	96,193,649	90,948,767	79,235	18,863
April	51,354,831	50,349,075	45,689,403	44,591,728	97,044,234	94,940,803	79,564	15,747
May	60,844,519	55,441,606	53,613,192	48,861,910	114,457,712	104,303,516	75,253	17,059
June	56,373,987	50,977,784	48,955,855	45,261,893	105,329,842	96,239,677	71,501	17,534
July	59,973,977	55,472,881	52,379,093	49,248,601	112,353,069	104,721,482	84,551	18,995
August	60,174,400	54,840,523	52,922,077	49,357,901	113,096,478	104,198,425	79,558	15,982
September	58,128,177	53,692,981	51,260,076	48,991,616	109,388,253	102,684,597	111,033	45,866
October	60,197,608	53,796,257	52,310,178	49,299,660	112,507,786	103,095,917	174,353	79,279
November	57,456,746	53,815,854	50,423,804	49,290,527	107,880,551	103,106,380	202,659	78,491
December	59,269,564	52,730,085	50,277,652	48,086,258	109,547,216	100,816,343	208,901	72,999
Total	\$698,269,263	\$641,099,418	\$609,724,320	\$574,435,802	\$1,307,993,583	\$1,215,535,220	\$1,311,205	\$414,104
Averages	\$58,189,104	\$53,424,952	\$50,810,360	\$47,869,650	\$108,999,465	\$101,294,602	\$109,267	\$34,509

Municipal Sles and Use Tax has an effect on local sles tax revenues and is one of the factors that affect local sales tax based on where the purchaser takes receipt or delivery of the product or service. Averages are based on 12 months.

Source: Rachel Garrett, Office of State Treasurer

^{**} Includes \$3,515,747.46 supplemental for July 2017

^{***}Includes \$3,514,066.32 supplemental for July 2018

UTILITY FRANCHISES

Utility franchise fees comprise approximately 14% of the 2019 General Fund budget. Utility franchise fees are charged to public utilities for the privilege of using the City's streets and rights-of-way. The public utilities paying franchise fees are listed below with the annual rate, which is typically based on the gross revenues of the utility:

> Entergy 5.20% of gross revenue collection for the

> > current calendar year or \$8.8 million,

which-ever is greater

CenterPoint Energy 5.20% of gross revenue for the current

calendar year or \$2.1 million, whichever is

greater

7.32% of local exchange access line AT&T (Local Land Lines)

charges for the previous calendar year

All Other Local Land Lines 7.32% of local exchange access line

charges for the previous calendar year

Comcast Cable 5.00% of gross revenues

Central Arkansas Water 10.00% of gross revenues from water

> sales to customers within the City plus 0.1545 times 20% of the book value of the Water Works system inside the City limits

Little Rock Water

Reclamation Authority 10.00% of gross revenues

Fiber Optics 5.00% of gross revenues

Long Distance Franchise \$0.004 per minute of toll calls

Overall, 2019 utility franchise fees are projected to be 3.7% higher than 2018 actual revenues and 4.4% higher than the final amended 2018 budget. Franchise fee revenues in 2018 were approximately 2.12% higher than 2017 levels, but significantly lower than originally projected by the utility providers. Excluding a one-time accrual of \$426,957 for Little Rock Water Reclamation Authority. franchise fee growth was 0.67%. A major factor affecting franchise fee revenues is the weather. In 2018 and 2019, the City is impacted by the implementation of the federal Tax Cut and Jobs Act of 2017. The resulting federal tax reduction realized by the utilities eliminated the need for rate increases, associated with cost recovery, which had previously been approved by the Public Service Commission (PSC). In 2018, the Governor of Arkansas directed the PSC to review the rates and reconsider the approved rate increases. As a result, utility rates increases were reversed by Entergy and CenterPoint Energy. In addition to the rate reductions, credits were provided on customer bills for the impact of the federal tax cuts prior to the rate adjustment.

As noted above, the Tax Cuts and Jobs Act of 2017 significantly affected Entergy franchise fees in 2018. The Act was largely responsible for decreasing Entergy Arkansas franchise fees approximately 6.1% or \$813,550 from the previous year, while usage actually increased by 4.72% over the same period. Entergy officials originally forecasted 2018 revenues to be approximately 11% over 2017 actual results. Prior to the reversal of the rate adjustment, first quarter 2018 revenues were approximately 17% above the same period a year ago. Beginning April 1, 2018, a 3% increase in rates associated with fuel cost, coupled with an 18.4% reduction in rates resulting from the federal tax cut, equated to a net 15.4% reduction in rates during the last nine months of 2018. Entergy officials have provided a projection of \$14,000,000 for 2019, which represents a 12% increase over 2018 actual results. Although the tax credits will continue for residential customers through December 2019, the tax credit for commercial and industrial customers expired in December 2018.

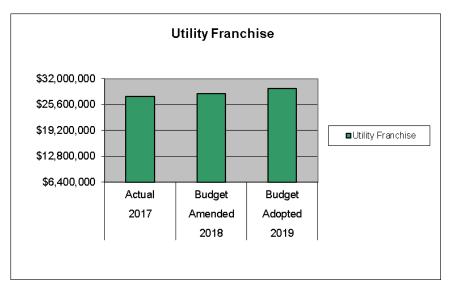
Franchise fee revenues from CenterPoint Energy, the gas utility, increased approximately 23% or \$652,555 in comparison to 2017, with increased usage of more than 20% due to a much colder winter. Prior to the rate adjustment resulting from the Tax Cuts and Job Act of 2017, monthly revenues were an average of 33% above the same period a year ago. The rate reduction began in October of 2018 and will continue through the first two months of 2019. CenterPoint Energy accumulates and stores natural gas for the next heating season. The cost of natural gas makes up between 70% and 80% of the typical bill. CenterPoint Energy reports its natural gas costs to the Arkansas Public Service Commission (PSC) at the end of October each year. Fuel rates are passed along to customers with no profit going to the utility. Gas revenues in 2019 are expected to be approximately 8.8% lower than 2018 actual results. In January and February 2019, customers will continue to receive credits, which are estimated to offset approximately 20-25% of customers' bill amounts, associated with the Tax Cuts and Jobs Act. In addition, temperatures are expected to be higher than average in Arkansas from January to March 2019.

Central Arkansas Water franchise fees increased 9.37% from 2017 levels. The increase was a direct result of an 8.9% average rate increase. After a series of annual rate increases, the Central Arkansas Water (CAW) Board of Commissioners will not increase rates in 2019. In addition to usage, a base rate is charged, that is not associated with the customer's usage volume. The current base rate is \$7.85 for the average customer. An average customer is considered to be one that uses about 750 cubic feet of water per month. An on-going national trend is a decrease in water consumption due to water-saving appliances and conservation measures, but weather is still one of the most significant factors in projecting CAW franchise revenues. Central Arkansas Water has forecasted an increase of approximately 3% in 2019 franchise fee revenue which is based on increased fees for fixed costs. The utility is currently issuing \$20 million in bonds to finance improvements to the water distribution system and for the acquisition of land and equipment.

2018 franchise fee revenues from Little Rock Water Reclamation Authority

increased approximately 13.1% or \$710,386. A large portion of this increase was the result of a one-time accrual for revenue earned in 2018 but received in 2019. Excluding the impact of the one-time adjustment, Little Rock Water Reclamation Authority franchise fees increased 5.2% from 2017. Although, a 4.75% rate increase is scheduled for 2019, overall franchise fees are projected to decrease 3% because of the one-time accrual included in 2018 revenue. Additional rate increases are scheduled for 2020 through 2021 to fund the expansion of storage facilities and a pump station upgrade. Scheduled rate increases were implemented to comply with the terms of the Sierra Club lawsuit to reduce sanitary sewer overflows in Little Rock.

Franchise fee revenues from local land line companies continue to decline from a peak in 1998. For example, AT&T franchise fees were \$2.6 million in 1996 and are now less than \$435,000 in 2018, representing a decline of 12% from a year ago. This trend is expected to continue in the foreseeable future, with customers migrating from utilization of a home phone (land line) and a mobile phone to only a mobile phone. It is estimated that 53.9% of U.S. households now forgo landline phones. Revenues from all local land line providers declined 4.5% in 2018 and are expected to further decrease 9% in 2019. The decline could be sharper, but some alarm users maintain a land line connection for the operation of security systems.



The decline in traditional franchise fee revenues from long distance providers is a result of an increase in wireless or mobile phone usage for long distance calls. Excluding the impact of a one-time payment in March 2018, Long Distance revenues were slightly below 2017.

Fiber Optic revenue continues to decline with an 11% decrease from one year ago. Fiber optic companies, such as AT&T U-Verse and Windstream, are in direct competition with Comcast Cable. Overall, fiber optics and cable franchise revenues decreased 8.3% in 2018 and 13.5% in 2017. Windstream revenues for 2018 decreased 10%, while AT&T U-Verse franchise fees decreased by approximately 11%, and Comcast Cable declined approximately 6%. Fiber optic

companies rarely announce anticipated rate increases in advance of the actual rate change. Cell phone, alarm system revenues, and Internet services are not assessed franchise fees. Fiber optic service fees are expected to be offset by customers foregoing the cable companies and receiving communication services, including television, via wireless or broadband connections, utilizing digital technology. Fiber optic forecasted revenues were originally projected to be flat for 2019. However, Windstream Holdings, Inc. filed for Chapter 11 bankruptcy reorganization in late February 2019 after losing a critical ruling in federal court regarding defaulted bonds. Windstream has secured financing to restructure but it is unclear how this will affect 2019 revenues.

The advance refunding of several existing bond issues with the issuance of the \$17,875,000 Capital Improvement and Refunding Bonds, Series 2017, reduced annual debt service, secured by franchise fees, by approximately \$212,000. The bonds are secured by a pledge of revenues derived from all franchise fees collected from public utilities, excluding fees attributed to the Little Rock Water Reclamation Authority and Central Arkansas Water.

Announced Utility Rate Increases for 2019				
SW Bel (AT&T)	0.00%			
Entergy	0.00%			
Long Distance	0.00%			
Local Land Lines	0.00%			
CenterPoint	-3.30%			
Central AR Water				
Residential	0.00%			
Commercial	0.00%			
Industrial	0.00%			
Fiber Optics	0.00%			
Little Rock Reclamation Authority	4.75%			

BUSINESS LICENSES

Licenses and permits comprise approximately 3.3% of 2019 General Fund revenues. Business licenses are required annually for every business operating within the City limits. License fees are billed, collected, and administered by the City's Treasury Management Division. Business licenses continue to be a stable revenue source with 2018 license fees increasing to over \$6.8 million. Business license and alcohol permit revenue has increased every year since 2011, although rates have not increased since 2001. The growth can be attributed to a steady local economy and aggressive collection of delinquent accounts. Various programs are in place to locate businesses operating without a license and cross-referencing businesses with other governmental entities. In 2015, the Treasury

Management Division implemented an electronic notification system that reminds business owners of upcoming deadlines such as assessments, due dates, and the like via email notifications. The email reminders increased collection on delinquent accounts. A business license committee periodically reviews the fairness and equity of the business license fee structure and provides recommendations to the Board of Directors. The 2019 business license budget anticipates growth of 1.2% with no scheduled rate increases.

MIXED DRINK PERMITS AND SUPPLEMENTAL TAX

Hotels, restaurants, and bars are required to have a permit in order to sell alcoholic beverages for on-premises consumption. A 10% supplemental tax is levied on public liquor sales, and a 5% tax is levied on sales by private clubs within the City. 2018 mixed drink revenue was 9.4% higher than 2017 at \$2.7 million. The City enjoys a strong working relationship with the State of Arkansas Alcohol Beverage Control Agency to ensure that every business in Little Rock with a state alcohol permit is also registered with the Treasury Management Office. Staff will implement an audit program in 2019 to ensure that reporting of mixed drink collections are accurate. 2019 mixed drink revenues are expected to increase 3.3% as a result of the audit.

BUILDING AND RELATED PERMITS

Building and related permits, which include electrical permits, plumbing permits, and heating ventilation and air conditioning (HVAC) permits totaled \$2.7 million which closely matched 2017 but were roughly 6% over original budget. 2018 commercial building permits were originally expected to decline 5.4% from 2017 levels. However, large permits such as the Southwest High School and the new headquarters of Bank OZK were recorded in the early part of 2018. There continues to be commercial development near the I-30/I-430 interchange as well as in mid-town with the addition of The District at Midtown. Plans are in place for a multimillion-dollar redevelopment of a shuttered Sears store with the construction of several planned new restaurants and businesses set to begin. However, residential construction is projected to remain stagnant. Rising long-term interest rates could curtail commercial construction activity in Little Rock. 2019 building and related permit fees were increased 5%, which is projected to increase revenues approximately \$150,000.

FINES AND FEES

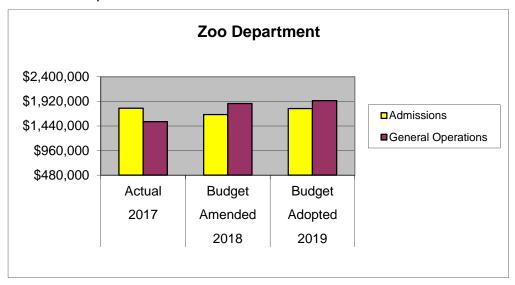
Fines and fee revenues continue to decline with revenues decreasing approximately 8% or \$186,000 compared to one year ago. District courts were issuing "show cause" notices before issuing warrants for failure to pay. Show cause notices ask defendants to explain why they have failed to pay or "show cause" in person or in writing. In many instances, warrants are no longer issued resulting in reduced court revenues. The number of citations written continue to decrease with amnesty programs further reducing fines. Minimum installment fees and increased community service further reduce fines and fee revenues. Parking fine revenue did increase by over \$141,000, the result of a new Parking Management System that increased on-street occupancy throughout the

downtown core and in the business district. Overall, 2019 fines and fees are projected to be flat compared to 2018 levels.

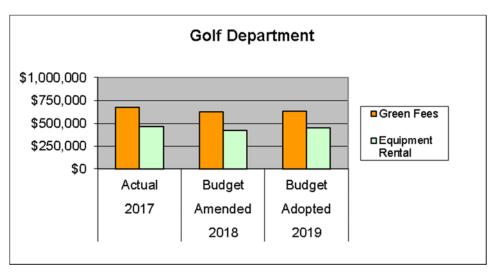
PARK AND ZOO REVENUE

General Fund park revenues are generated by three (3) golf courses, tennis fees, community center fees, athletics fees, summer programs, and pavilion rentals. The 2019 General Fund Parks and Zoo budget includes an 11% increase from 2018 actuals, the majority of the increase in expected in Zoo revenues.

Zoo revenues decreased approximately 14% or over \$517,500 from 2017. Similar to park revenues, Zoo revenues are heavily dependent on weather conditions. The early spring months of April, May, and June are the peak months for the Zoo because of the mild temperatures. Record rainfall decreased almost all Zoo revenues. Zoo admission revenue decreased 10.7% or over \$190,480, as did concessions and special events from one year ago. Annual Zoo memberships are usually less dependent on weather but still decreased almost 15%. 2019 Zoo revenues are projected to be almost 13% over 2018 actuals with an increase of approximately \$431,500 based on normal weather patterns. There are no fee increases scheduled for 2019 but the Zoo is anticipating increased attendance from new colobus monkey and serval cat exhibits that will enhance the visitor experience. Completion of these exhibits are scheduled for June 2019.



The City operates three (3) public golf courses and relies heavily on greens fees and concession revenues to operate these courses. Historically, March is the start of the busy season for golf courses. Overall golf revenues were 10% below 2017 levels. 2018 Rebsamen Golf revenues decreased 7.4%. 2018 War Memorial Golf revenues decreased 14.3%. 2018 Hindman Golf Course revenues decreased 13.3%. In addition, the record rainfall of 2018 impacted all three (3) golf courses because of flooding from nearby streams. The combined golf course revenues are projected to increase 7.6% in 2019 with more normal weather patterns.



<u>AIRPORT REIMBURSEMENT</u>

The Little Rock National Airport reimburses the City for expenses related to police and fire protection. In 2018, airport police reimbursements decreased over 13% to \$1.61 million, while the airport fire reimbursements increased 5% to \$1.4 million. Airport police reimbursements were down due to vacancies during the year. Staffing levels should be consistent with 2017 levels, adjusted only for salary increases. Annually, fluctuations can be attributed to changes in negotiated minimum staffing.

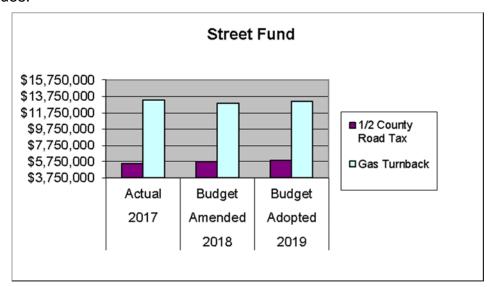
INTEREST EARNINGS

Interest earned on the investments and bank deposits of the General Fund, certain bond retirement funds, special projects, and capital funds can legally be utilized for any municipal purpose. The target federal funds rate is currently 2.25% - 2.5% with four rate hikes in 2018. The current discount rate is 3.00%. The Federal Open Market Committee has signaled that it might temper its recent stance of quarterly rate hikes in light of some inflationary pressure. Investment income for the General Fund before year-end fair market value adjustments is approximately \$389,800 with almost \$23,000 due to a realized loss on investments. The portfolio has capitalized on short term interest rates. Investment income has increased 24% from 2017. Once again, the City's policy of staying fully invested during a rising interest rate environment has significantly increased investment income.

Securities held are short in duration, backed by the United States government, and are among the safest securities in the world. Steady interest rates coupled with consistent fund balances should increase investment earnings in 2019. The City's bank deposits are expected to yield over 2.2% in 2019 which is competitive with the current three-month Treasury bill.

STREET GAS TAX TURNBACK

The City receives state turnback funds directed to the Street Department. The gas tax turnback is allocated based on the latest census and gallons of fuel consumed. Basically, 15% of the tax on gasoline consumption goes toward municipal aid or gas turnback. The passage of Constitutional Amendment No. 1 in the general election of 2012 provided additional funding for state, county, and city streets and bridges with a temporary 1/2-cent sales and use tax for road construction and maintenance. The ten (10)-year sales tax is effective from July 1, 2013, through December 2022. 2018 turnback revenues were \$13,593,644, an increase of 1.8% from 2017. Gas turnback funds had been trending downward as a result of lower gas consumption associated with more fuel efficient automobiles, but usage has increased in the last three years with lower fuel prices. The State Highway Department's turnback projection for 2019, including the gas tax, severance tax, and sales tax, is \$13.17 million which is approximately 1.9% above their projection for 2018. The 2018 Street Fund turnback appropriation remained unchanged at \$65.50 per capita. The 2018 Street Fund turnback estimate includes proceeds from the state 1/2-cent sales tax and severance tax on natural gas. Currently, approximately 4% of the turnback is attributed to the natural gas severance tax. Excluding transfers in, overall, Street fund revenues were 3.4% higher than 2017 revenues.



BOND & INTEREST FUND

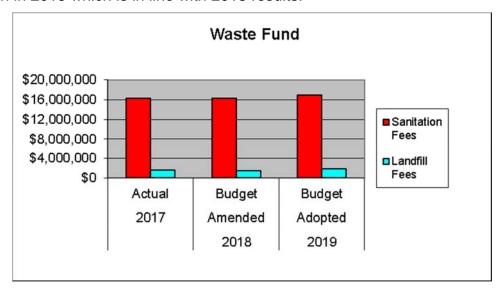
Revenues from this fund are utilized to finance the debt service on the Capital Improvement Bonds issued in 2013 and 2018. The voters of Little Rock approved an annual ad valorem tax at a rate of 3.0 mills at a special election on September 11, 2012. The millage is pledged for the financing of \$105 million in street and drainage improvements. On July 15, 2013, the City issued \$58,105,000 of general obligation debt (\$42,000,000 for street improvements and \$18,000,000 for drainage improvements). In November 2018, the City of Little Rock issued the second series of Limited Tax General Obligation bonds for streets and drainage in

the amount of \$43,475,000. The millage, along with the Homestead Credit, which is monies generated from a state-wide half-cent sales tax, produced approximately \$12.5 million (including anticipated Excess Commissions) toward 2018 debt service on the outstanding bonds.

WASTE DISPOSAL

The 2018 Waste Disposal charges for services, such as sanitation fees, landfill fees, yard waste, and compost sale revenues increased 1.8% compared to 2017. Although there were no rate increases, sanitation fees were over budget by approximately \$115,660 and almost \$81,000 above last year. Landfill fees increased significantly (16%) from last year because many of the private haulers such as Waste Management and BFI are utilizing the facility. Increased landfill fees in 2019 related to state surcharges should be offset by additional expenditures. Yard waste revenues were flat compared to 2017, while compost revenues continue to decline as more residents are composting in their backyards. Compost revenues were down almost 25% for the year.

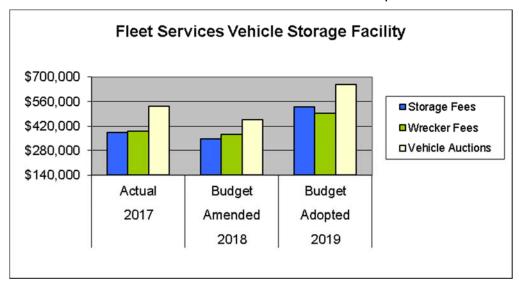
The monthly residential rate for sanitation pickup is \$20.99. There are approximately 59,132 households currently receiving garbage collection services. In addition, approximately 295 commercial vendors pay an average rate of \$33.37 a month for waste disposal services. The 2019 budget for sanitation fees is approximately \$16.9 million and is 3.5% higher than 2018 actual results. No rate increases are currently scheduled for 2019, although a comprehensive rate study is currently underway. Landfill fees are expected to generate approximately \$1.8 million in 2019 which is in line with 2018 results.



VEHICLE STORAGE

Vehicle Storage revenues are primarily generated from storage fees, wrecker fees, and auction sales. These revenue sources increased 38% from one year ago and contributed approximately 90% of total 2018 revenues. Storage fees increased 52%, wrecker fees increased 32%, and vehicle auction sales increased 32%. The

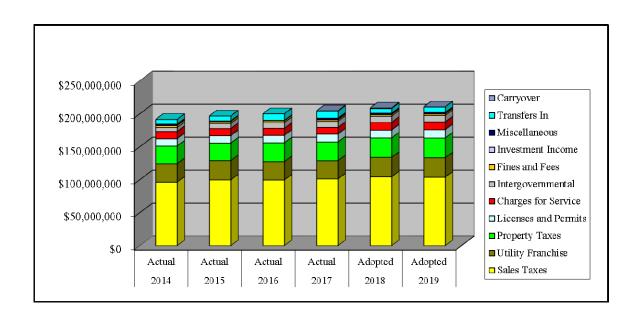
number of wrecker tows in 2018 was a record 904. Over 150 vehicles were sold at auction during the year. The 2019 overall revenue budget is 7.9% lower than the record 2018 actual results. The average sales price per vehicle auctioned in 2018 was \$893.50. No scheduled rate increases are anticipated for 2019.



PARKING GARAGE FUND

The City of Little Rock operates two downtown parking garages. Garage revenues are generated by daily and monthly parking fees at the Second and Main Convention Center Parking Facility and the RiverMarket Parking Garage. addition to garage fees, annual business license fees received from the rental and/or leasing of automobiles and trucks, parking meter revenues, and street repair fees collected from utility companies are pledged to debt service on the bonds issued to construct the parking garages. Overall, parking garage revenues were 2.25% higher in 2018 than 2017. The increase was primarily due an increase in business license collection and street repair collections. The majority of street repairs, or street cuts, are performed by local utility companies, specifically CenterPoint Energy which is the local natural gas provider. In addition, other utilities, such as Little Rock Water Reclamation Authority and Central Arkansas Water, perform street repairs and maintenance in the City's rights-of-way. Street repairs in 2018 were 45% higher than 2017. Monthly parking in the two parking garages is 5% higher compared to last year while daily parking is down over \$119,500 from a year ago. The majority of the decrease in daily parking is from the RiverMarket Parking Garage. Increased competition from the Central Arkansas Library parking deck on President Clinton Avenue and a \$5 per day parking lot at 224 E. Markham has decreased the daily parking at both the Statehouse Convention Center and River Market facilities. Parking garage revenues are expected to increase approximately 2.5% in 2019.

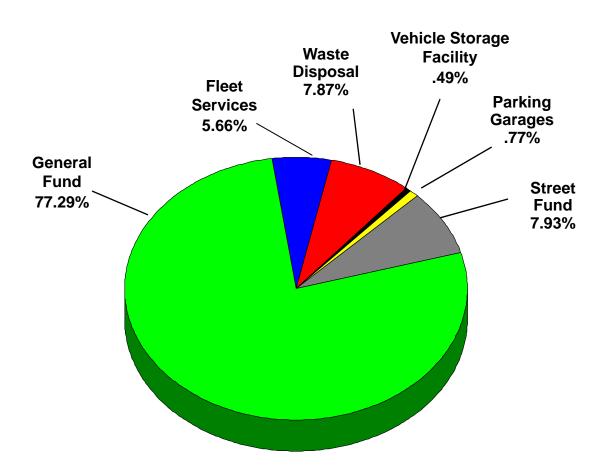
General Fund Revenues Sources and Trends 2014-2019



Expenditures



CITY OF LITTLE ROCK 2019 BUDGET SUMMARY ALL FUNDS EXPENSES



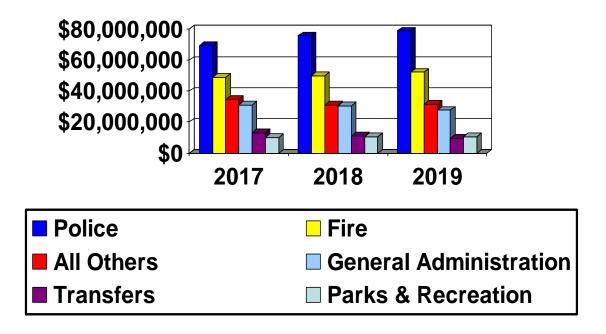
\$272,515,058

CITY OF LITTLE ROCK 2019 OPERATING & OTHER BUDGET EXPENDITURES

GENERAL FUND	 2017 ACTUAL	 2018 ADOPTED	2018 AMENDED*	2019 ADOPTED	18/19 DIFF	% CHANGE
General Administrative	\$30,897,380	\$30,601,351	\$29,500,796	\$27,815,347	(\$1,685,449)	-5.71%
Board of Directors	338,245	337,241	337,241	337,500	259	0.08%
Community Programs	590,483	599,306	599,306	566,541	(32,765)	-5.47%
City Attorney	1,759,449	1,838,375	2,060,674	1,765,815	(294,859)	-14.31%
District Court First Division	1,159,864	1,312,284	1,267,610	1,331,175	63,565	5.01%
District Court Second Division	1,188,481	1,235,948	1,220,847	1,249,913	29,066	2.38%
District Court Third Division	496,027	558,459	523,837	554,856	31,019	5.92%
Finance	3,535,299	3,611,965	3,534,587	3,460,042	(74,545)	-2.11%
Human Resources	1,726,030	1,900,756	1,847,520	1,848,017	497	0.03%
Information Technology	4,316,077	5,155,305	4,875,044	5,449,495	574,451	11.78%
Planning Development	2,419,364	2,659,265	2,428,755	2,576,596	147,841	6.09%
Housing & Neighborhood Programs	5,107,213	5,780,017	5,261,754	5,712,630	450,876	8.57%
Public Works	953,122	1,100,254	1,059,294	1,060,735	1,441	0.14%
Parks & Recreation	10,109,910	10,637,313	10,122,819	10,662,574	539,755	5.33%
River Market	1,234,673	1,276,715	1,276,715	1,354,146	77,431	6.06%
Golf	2,482,546	2,321,299	2,386,082	2,141,314	(244,768)	-10.26%
Jim Dailey Fitness and Aquatic Center	901,166	908,180	905,025	855,474	(49,551)	-5.48%
Zoo	6,571,274	6,938,356	6,574,727	6,745,800	171,073	2.60%
Fire	48,990,914	49,939,645	50,217,922	52,217,670	1,999,748	3.98%
Police	69,453,081	75,742,987	74,801,951	78,785,071	3,983,120	5.32%
Vacancy Savings	-	(6,500,000)	, ,	(5,500,000)	(5,500,000)	N/A
Sub-total General Operating	194,230,598	197,955,021	200,802,506	200,990,711	188,205	0.09%
TRANSFERS OUT/OTHER EXPENSES						
Transfer out to Street Fund	894,000	194,000	194,000	194,000	-	0.00%
Special Projects/PIT	11,980,270	9,814,254	9,814,254	8,438,561	(1,375,693)	-14.02%
Contingency/Reserve	155,775	1,000,000	-	1,000,000	1,000,000	N/A
Sub-total of Transfers Out	 13,030,045	 11,008,254	10,008,254	9,632,561	(375,693)	-3.75%
TOTAL GENERAL FUND	 207,260,643	 208,963,275	210,810,760	210,623,272	(187,488)	-0.09%
OTHER FUNDS						
Public Works - Street	18,383,410	20,969,356	20,969,356	21,599,158	629,802	3.00%
Fleet Services	11,910,455	13,061,091	14,061,091	15,419,298	1,358,207	9.66%
Vehicle Storage Facility	1,408,218	1.335.365	1,335,365	1,344,955	9,590	0.72%
Waste Disposal	16,967,402	18,900,401	18,900,401	21,436,769	2,536,368	13.42%
Parking Garages	2,323,232	2,512,248	2,512,248	2,091,606	(420,642)	-16.74%
Sub-total Other Operating Funds	50,992,718	56,778,461	57,778,461	61,891,786	4,113,325	7.12%
TOTAL ALL FUNDS	\$ 258,253,361	\$ 265,741,736	\$ 268,589,221	\$ 272,515,058	\$ 3,925,837	1.46%

^{*} The 2018 Amended Budget includes a reduction in departmental budgets for vacancy savings achieved throughout the year. Vacancy savings represents savings from authorized but unfilled positions. The 2018 vacancy savings goal was fully realized.

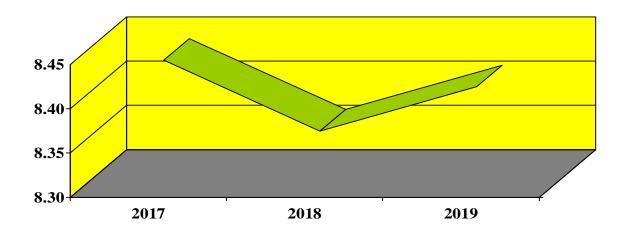
General Government Summary of Appropriations 2017-2019



GENERAL FUND SUMMARY EXPENDITURES BY CATEGORY

CATEGORY	2017 Actual	2018 Amended Budget	2019 Adopted Budget
Salaries Wages and Employee Benefits	\$147,020,547	\$154,653,870	\$158,139,942
Supplies and Materials	5,503,810	5,932,530	5,950,330
Repairs and Maintenance	7,553,943	8,425,201	8,963,888
Contractual	23,614,469	23,883,545	21,800,224
Capital Outlay	45,847	156,000	
Debt Service	10,491,982	7,751,360	6,136,327
Transfers	13,030,045	10,008,254	9,632,561
Total Expenditures	\$207,260,643	\$210,810,760	\$210,623,272
Staffing Level Ratio	1,749 8.44	1,763 8.36	1,772 8.41

STAFFING LEVEL PER MILLION DOLLARS BUDGETED



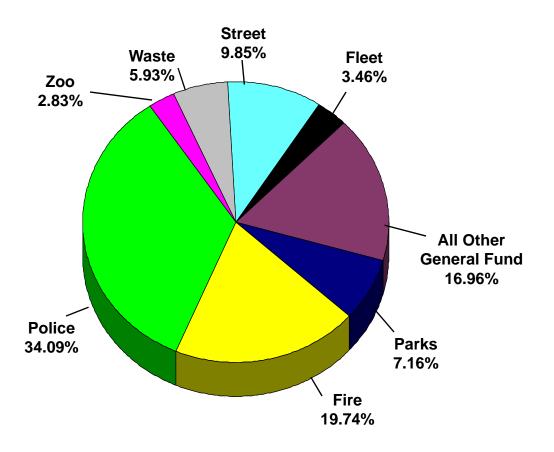
		2018	2019
	2017	Adopted	Adopted
	Actual	Budget	Budget
GENERAL FUND			
GENERAL ADMINISTRATIVE			
101001 City Clerk \$	213,930	\$ 292,022	\$ 303,881
101002 Administrative & General	24,439,620	23,198,431	20,307,997
101003 Employee Benefits	3,807,442	4,420,500	4,711,500
101005 Mayor	567,381	590,581	515,641
101006 City Manager Administration	1,079,345	1,249,830	1,150,927
101007 Emergency Management	71,821	57,068	56,957
101008 Small & Minority Women Owned Bus. D	94,893	108,310	71,843
101009 Little Rock Television	298,647	301,642	302,709
101010 311 Service Center	249,403	260,500	265,986
101011 Performance and Innovation	74,898	122,467	127,906
Total General Administrative	30,897,380	30,601,351	27,815,347
BOARD OF DIRECTORS			
101100 Board of Directors	338,245	337,241	337,500
101100 20010 01 211000010	000,2.0	55.,2	30.,000
COMMUNITY PROGRAMS			
101501 Administration	347,376	358,179	311,691
101503 Operations	91,640	79,836	93,401
101504 Racial and Cultural Diversity	151,468	161,291	161,449
Total Community Programs	590,483	599,306	566,541
CITY ATTORNEY			
101801 City Attorney	1,759,449	1,838,375	1,765,815
,,	1,100,110	1,000,010	1,1 22,2 12
LITTLE ROCK DISTRICT COURT			
102101 District Court First Division	1,159,864	1,312,284	1,331,175
LITTLE ROCK DISTRICT COURT			
102201 District Court Second Division	1,188,481	1,235,948	1,249,913
	,, -	,,-	, -,-
LITTLE ROCK DISTRICT COURT			
102301 District Court Third Division	496,027	558,459	554,856
FINANCE			
102501 Administration	810,590	874,083	813,860
102515 Budget	175,118	100,990	67,393
102520 Internal Audit	246,413	246,085	244,547
102530 Accounting and Reporting	453,792	480,698	462,525
102531 Accounts Payable	295,936	338,553	334,714
102535 Payroll	237,698	202,555	214,281
102540 Treasury Management	635,172	650,595	636,451
102550 Purchasing	386,357	404,841	390,356
102555 Print Shop	32,031	37,611	38,518
102560 Grants Management		275,954	
Total Finance	262,192		257,397
Total Finance	3,535,299	3,611,965	3,460,042
HUMAN RESOURCES			
102701 Human Resources	1,726,030	1,900,756	1,848,017
INFORMATION TECHNOLOGY			
103001 Administration	757,675	694,220	808,017
103010 Application Programming	1,040,490	1,162,070	1,162,071
103030 Networking	2,330,441	2,096,533	1,642,728
103050 Computer Operations	187,471	1,202,482	1,836,679
Total Information Technology	4,316,077	5,155,305	5,449,495
	.,5.0,0.1	3,.00,000	5, 5, . 50

	2017 Actual	2018 Adopted Budget	2019 Adopted Budget
PLANNING AND DEVELOPMENT			
103301 Administration & Budget	360,732	366,038	300,497
103310 Planning	444,835	460,594	464,083
103320 Zoning & Subdivision	743,048	854,138	857,049
103330 Building Codes	870,748	978,495	954,967
Total Planning and Development	2,419,364	2,659,265	2,576,596
HOUSING AND NEIGHBORHOOD PROGRAMS			
103501 Administration	293,725	339,482	329,931
103510 Animal Services	1,055,068	1,318,426	1,289,313
103520 CDBG - Housing Programs	3,507	8,583	7,528
103530 Neighborhood Programs	2,609,557	2,846,557	2,855,474
103539 Neighborhood Alert Centers 103540 Neighborhood Resource Center	775,930 139,634	802,909 238,975	837,311 179,737
103550 Environmental Services	229,792	225,085	213,336
Total Housing and Neighborhood Progr	5,107,213	5,780,017	5,712,630
PUBLIC WORKS			
104010 Building Services	953,122	1,100,254	1,060,735
Total Public Works	953,122	1,100,254	1,060,735
PARKS AND RECREATION			
104501 Administration	454,369	484,809	461,090
104503 Design Scheduling	377,159	379,495	393,443
104510 Resources Administration	348,547	370,718	381,119
104511 Cultural Museum	202,393	202,675	247,707
104512 Therapeutic	179,624	188,464	232,081
104521 Development and Maintenance	124,390	97,622	161,612
104522 Operations and Improvement Developn 104523 Park Maintenance	1,073,683 2,215,993	1,183,977 2,011,152	1,602,287 1,706,674
104524 Horticulture	878,943	963,170	1,093,630
104525 Urban Forestry	418,167	446,431	447,373
104530 Recreation Administration	164,947	169,020	169,201
104531 Community Center Administration	105,165	115,354	126,174
104532 Dunbar Community Center	482,982	429,858	466,023
104533 East Little Rock Recreation Center	95,117	91,945	91,956
104534 Senior Programs	86,260	94,215	94,215
104536 Southwest Community Center	599,652	606,141	598,070
104537 Stephens Community Center 104538 The Centre at University Park	295,456	303,655	304,177
104539 West Central Community Center	316,130 569,516	371,694 776,590	366,108 642,698
104540 Parks Maintenance - Mowing	158,881	376,164	322,357
104556 Athletics/Playgrounds	595,269	623,991	436,668
104557 Tennis Center Operations	313,016	262,231	255,367
104558 N.W. Hill Community Complex	54,252	87,942	62,544
Total Parks and Recreation	10,109,910	10,637,313	10,662,574
RIVER MARKET			
104601 RiverMarket	1,234,673	1,276,715	1,354,146
GOLF			
104701 Administration	98,224	99,661	220,453
104710 Rebsamen Golf Pro	540,731	487,302	381,008
104711 Rebsamen Golf Maintenance	494,877	482,087	478,325
104712 Rebsamen Pro Golf Concessions	94,811	105,845	96,304
104720 War Memorial Golf Pro	337,060	312,273	240,413
104721 War Memorial Golf Maintenance	305,287	225,684	230,043
104740 Hindman Pro Golf 104741 Hindman Golf Maintenance	319,966	343,759	263,639 231,129
Total Golf Fund	291,590 2,482,546	264,688 2,321,299	2,141,314
	,,	, = - , = +	,,
JIM DAILEY FITNESS AND AQUATIC CENTER			
104801 Jim Dailey Fitness & Aquatic	901,166	908,180	855,474

	2017 Actual	2018 Adopted Budget	2019 Adopted Budget
Z00			
106501 Zoo Administration	597,625	554,165	650,636
106510 Zoo Concessions	280,666	384,530	383,127
106520 Zoo Education	431,463	442,117	448,030
106530 Zoo Gift Shop	296,384	180,313	150,755
106540 Zoo Membership	111,797	111,332	120,030
106550 Zoo Special Events	141,526	123,430	93,430
106560 Zoo Marketing & Promotions	371,310	430,998	352,611
106570 Zoo Facilities Operation 106580 Animal Management	1,795,111	1,896,235	1,833,260
106581 Zoo Vet Services	2,055,980 127,910	2,338,121 130,500	2,349,864 122,000
106590 Visitor Service Administration	361,503	346,615	242,057
Total Zoo Fund	6,571,274	6,938,356	6,745,800
Total 2001 und	0,571,274	0,930,330	0,743,000
FIRE			
105101 Administration	1,638,671	1,565,242	1,617,816
105102 Fire Pension	6,160,332	6,343,331	6,351,581
105120 Fire Suppressing and Rescue	38,370,118	39,355,297	41,368,636
105130 Fire Prevention - Investigation	1,073,668	1,000,201	991,015
105140 Fire Training	627,376	629,254	647,453
105150 Crash Fire Rescue - Airport	1,120,749	1,046,320	1,241,169
Total Fire	48,990,914	49,939,645	52,217,670
	,,	,,.	5_, , 5 . 5
POLICE			
105201 Administration	2,774,761	2,740,662	2,868,396
105202 Police Pension	7,462,399	7,567,131	7,553,781
105210 Internal Affairs	1,106	-	99,734
105215 Organized Crime - Intelligence	4,990,919	4,959,731	5,569,658
105220 Training and Crime Prevention	4,344,691	7,288,444	4,791,291
105225 Detectives	5,541,581	5,839,604	6,028,207
105230 Downtown Patrol	10,347,509	11,103,622	12,106,697
105235 Southwest Patrol	8,089,662	8,369,133	8,818,613
105240 Special Operations	6,189,523	6,116,300	6,315,440
105245 WW Willams Northwest Substation	8,670,822	9,143,089	11,115,237
105250 Airport Police	1,876,510	1,741,002	1,925,569
105255 Police Records Support Service	5,753,103	6,703,260	7,171,832
105260 Communication Center	3,410,496	4,171,009	4,420,616
Total Police	69,453,081	75,742,987	78,785,071
Less Vacancy Reduction	104 220 500	(6,500,000)	(5,500,000)
General Fund Operating Total	194,230,598	197,955,021	200,990,711
TRANSFER/OUT OTHER EVRENCES			
TRANSFER/OUT OTHER EXPENSES Transfer out to Street Fund	894,000	194,000	194,000
Special Projects/PIT	11,980,270	9,814,254	8,438,561
Contingency/Reserve	155,775	1,000,000	1,000,000
Sub-total	13,030,045	11,008,254	9,632,561
GENERAL FUND TOTAL	\$ 207,260,643	\$ 208,963,275	\$ 210,623,272
	*************************************	* 200,000,2.0	*************************************
PUBLIC WORKS - STREET			
204001 Administration	\$ 609,542	\$ 984,491	\$ 1,997,357
204002 Operations Administration	855,627	3,093,825	2,906,002
204003 Street and Drainage Maintenance	8,749,270	7,579,120	7,388,095
204005 Storm Drain Maintenance	813,974	993,872	1,045,613
204006 Work Pool	89,534	162,984	151,998
204007 Resource Control and Scheduling	397,714	423,782	381,072
204008 Control Devices	830,930	940,121	925,953
204010 Signals	992,062	1,155,223	1,171,683
204015 Parking Meters	101,616	110,603	111,634
204020 Civil Engineering	1,623,404	1,808,901	1,804,462
204025 Traffic Engineering	3,081,092	3,414,186	3,413,682
204030 Parking Enforcement	238,644	302,248	301,607
Total Street Fund	18,383,410	20,969,356	21,599,158

	2017 Actual	2018 Adopted Budget	2019 Adopted Budget
FLEET SERVICES			
600001 Administration	1,077,115	846,660	1,649,403
600011 Acquisition & Disposal	5,373,315	6,296,617	7,001,324
600020 Financial Management	559,236	689,891	1,246,725
600031 Maintenance Administration	4,899,981	5,227,923	5,511,846
600039 Administrative Motor Pool	808		10,000
Total Fleet Services	11,910,455	13,061,091	15,419,298
VEHICLE STORAGE FACILITY	1,408,218	1,335,365	1,344,955
WASTE DISPOSAL			
603101 Administration	1,909,433	1,770,571	1,969,576
603110 Collection	10,773,026	12,517,299	14,655,247
603120 Disposal	3,633,952	3,902,031	4,039,350
603125 Composting	556,147	633,097	711,425
603130 Waste Management	94,846	77,403	61,171
Total Waste Disposal Fund	16,967,402	18,900,401	21,436,769
PARKING GARAGES			
612000 Parking Garages	2,323,232	2,512,248	2,091,606
GRAND TOTAL ALL FUNDS	\$ 258,253,361	\$ 265,741,736	\$ 272,515,058

CITY OF LITTLE ROCK 2019 ALLOCATION OF FULL TIME PERSONNEL



Police	748	Fire	433	Street	216
Waste	130	Zoo	62	All Other General	372
Fleet & Vehicle				Fund	
Storage Facility	76	Parks	157		

CITY OF LITTLE ROCK FULL TIME PERSONNEL BUDGET SUMMARY

	2017 Adopted	2018 Adopted	2019 Adopted
	Budget	Budget	Budget
General Fund			
General Administrative	33	35	33
Board of Directors	1	1	1
Community Programs	13	11	13
City Attorney	20	18	18
District Court First Division	20	20	20
District Court Second Division	18	18	18
District Court Third Division	8	8	8
Finance	43	43	42
Human Resources	20	22	23
Information Technology	39	39	39
Planning & Development	39	39	39
Housing & Neighborhood Programs	105	107	106
Public Works - General	12	12	12
Parks & Recreation	130	128	129
Golf	22	21	20
Jim Dailey Fitness Center	9	9	8
Zoo	62	63	62
Fire	422	421	433
Police	733	748	748
Subtotal General Fund	1,749	1,763	1,772
Other Funds			
Public Works - Street	216	215	216
Fleet Services			
	63 13	63 13	63 13
Vehicle Storage Facility	13	13	13
Waste Disposal Subtotal Other Funds	113 405	<u>121</u> 412	130 422
Total Personnel	2,154	2,175	2,194

CITY OF LITTLE ROCK FULL-TIME PERSONNEL AUTHORIZATIONS 2015 - 2019

EMPLOYEES 2,194 2,200 2,175 2,180 2,154 2,160 2,143 2,140 2,124 2,120 2,100 2,080 2,060 2,040 2,020 2,000 2016 2017 2015 2018 2019

The net change in personnel between 2018 and 2019 total positions are as indicated in the chart below.

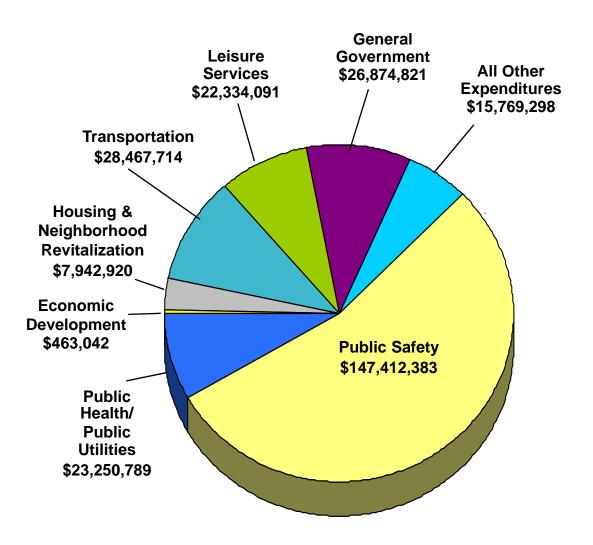
2018 Adopted Budget	2,175
General Administrative	(2)
Community Programs	2
Finance	(1)
Human Resources	1
Housing & Neighborhood Programs	(1)
Parks and Recreation	1
Golf	(1)
Jim Dailey Fitness Center	(1)
Zoo	(1)
Fire	12
Public Works - Street	1
Waste Disposal	9
2019 Adopted Budget	2,194

CITY OF LITTLE ROCK **2019 OTHER GENERAL FUND EXPENDITURES**

	2017 Budget	2018 Budget	2019 Budget	Increase (Decrease)
SPECIAL PROJECTS				
Children, Youth, & Families (CYF)	\$ 5,500,000	\$ 5,500,000	\$5,500,000	\$ -
Facility Improvements	975,000	975,000	500,000	(475,000) a
Homelessness Outreach	350,000	375,000	400,000	25,000
Weed Lot Maintenance	330,000	500,000	384,400	(115,600)
Annual Fleet Replacement	850,000	850,000	350,000	(500,000) b
Demolition (Residential)	250,000	250,000	200,000	(50,000)
Little Rock Residency Incentive Program	100,000	-	50,000	50,000
Demolition (Commercial)	-	-	50,000	50,000
State Legislative Consulting	45,000	45,000	45,000	-
Curran Hall	40,000	40,000	40,000	-
Sister Cities	40,000	40,000	40,000	-
Environmental Youth (Parks)	37,500	37,500	37,500	-
Junction Bridge	35,000	35,000	35,000	-
Work Boots	33,000	33,000	33,000	-
American Disability Act (ADA)	30,000	30,000	30,000	-
Board & Secure	50,000	50,000	25,000	(25,000) a
Bill Clark (Wetlands Maintenance)	23,780	23,780	23,780	-
Neighborhood Challenge Grant	30,000	-	23,332	23,332
Sustainability Summit	20,000	20,000	20,000	=
National Night Out	10,000	10,000	10,000	-
Worldfest	10,000	10,000	10,000	-
Neighborhood Connection	2,400	2,400	1,000	(1,400)
Municipal ID Program/Hispanic Outreach	180,000	180,000	-	(180,000) a
Public Service Announcement (PSA) Program	100,000	100,000	-	(100,000)
Land Bank	100,000	=	=	- a
Total General Fund Projects	9,141,680	9,106,680	7,808,012	(1,298,668)
GRANT MATCH				
Cities of Service	238,500	252,790	252,790	-
AmeriCorps Urban Safety	-	179,784	165,000	(14,784)
Assistance to Firefighters	60,000	-	60,000	60,000
Tap Metroplan	=	-	40,000	40,000
Heritage Boyle Park	-	-	25,000	25,000
Planning Grant	-	25,000	25,000	-
Heritage Hostel Roof	-	-	23,334	23,334
HUD Continuum Of Care	-	-	16,425	16,425
FEMA Prevention Grant (Fire)	-	-	10,000	10,000
Heritage Zoo Carousel	=	-	10,000	10,000
Hazard Mitigation Plan Update (Emergency Management	=	-	3,000	3,000
Arkansas State Parks Grant (Zoo-Wild Wonders)	-	250,000	-	(250,000)
Undesignated	200,000	-	-	-
Two Rivers Restrooms Outdoor Recreation Grant	175,000	-	-	-
AFG Prevention Grant (Fire)	10,000	-	-	-
Shelters Emergency Management	31,500	-	-	-
Tourism Commission Total Grant Match Requirement	6,300 721,300	707,574	630.549	(77,025)
GRAND TOTAL				
GRAND ICIAL	\$9,862,980	\$9,814,254	\$8,438,561	(\$1,375,693)

a Sufficient carry-over funds are available from prior year projects.b Funding of \$500,000 for Fleet replacement will be provided by accumulated interest earnings on 3/8-cent tax proceeds.

CITY OF LITTLE ROCK 2019 OPERATING BUDGETS BY SERVICE PROGRAM CATEGORY



\$272,515,058

CITY OF LITTLE ROCK ADOPTED OPERATING BUDGETS BY SERVICE PROGRAM CATEGORY 2018 - 2019

Service/Program Category	2018 Budget	% to Total	2019 Budget	% to Total
Public Safety				
Police Fire Children, Youth & Families Street Lights, Traffic Signals & Signs	\$75,922,771 48,893,325 5,500,000 5,509,530		\$78,950,071 51,049,501 5,500,000 5,511,318	
Pulaski County Regional Detention Facility (1) Little Rock District Court First Division Little Rock District Court Second Division Animal Services Community Programs Total Public Safety	1,550,000 1,312,284 1,235,948 1,318,426 813,015 142,055,299	53.46%	1,726,000 1,331,175 1,249,913 1,289,313 805,092 147,412,383	54.09%
Public Health/Public Utilities				
Waste Disposal Storm Drainage Little Rock District Court Third Division Cities of Service - Love Your School Program Pulaski County Health Department Wetlands Maintenance and Sustainability Summit Arkansas Emergency Physician Foundation Saint Vincent's Total Public Health/Public Utilities Economic Development/Employment Residency Incentive Program Downtown Partnership/Empowerment Zone Metroplan Total Economic Development/Employment	18,699,901 993,872 558,459 252,790 56,100 43,780 36,000 25,381 20,666,283 100,000 195,000 178,042 473,042		21,236,269 1,045,613 554,856 252,790 56,100 43,780 36,000 25,381 23,250,789 50,000 195,000 218,042 463,042	8.53% 0.17%
Housing and Neighborhood Revitalization, Growth, and Development				
Housing and Neighborhood Programs Admin. Planning & Development, PAGIS, and Grants Demolition, Weed Lot Maintenance, Board/Secure Alert Centers Neighborhood Resource Center Municipal ID Program/Hispanic Outreach Total Housing & Neighborhood Povitalization Growth	3,419,707 2,819,115 885,400 802,909 238,975 180,000	2 4 49/	3,422,694 2,736,446 766,732 837,311 179,737 0	2.049/
Revitalization, Growth	8,346,106	3.14%	7,942,920	2.91%

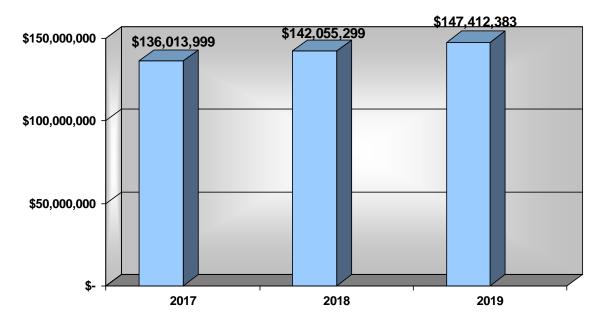
⁽¹⁾ Supplemental jail funding is provided by a \$20 local jail fine.

CITY OF LITTLE ROCK ADOPTED OPERATING BUDGETS BY SERVICE PROGRAM CATEGORY 2018 - 2019

Service/Program Category	2018 Budget	% to Total	2019 Budget	% to Total	
<u>Transportation Services</u>					
Streets Rock Region Metro (Central Arkansas Transit	14,208,103		13,783,986		
Authority)	9,190,757		9,398,757		
Parking Garages	2,512,248		2,091,606		
Vehicle Storage Facility	1,335,365		1,344,955		
Airport Rescue	1,046,320			1,241,169	
Parking Meters and Enforcement	412,851		607,241		
Total Transportation Services	28,705,644	10.80%	28,467,714	10.45%	
<u>Leisure Services/Cultural Support/</u> <u>Conventions & Tourism</u>					
	40 500 600		40 500 004		
Parks & Recreation	10,509,638		10,538,201		
Zoo	7,188,356		6,755,800		
Golf River Market	2,321,299 1,276,715		2,141,314 1,354,146		
Jim Dailey Fitness Aquatic Center	908,180		855,474		
Cultural Institutes and Commissions:	900,100		655,474		
Arts Center (2)	700,000		0		
Museum of Discovery	230,000		230,000		
MacArthur Military Museum	202,675		247,707		
Racial & Cultural Diversity	171,291		171,449		
Sister Cities Commission	40,000		40,000		
Total Leisure Services/Cultural	-,	=	-,		
Support/Conventions	23,548,154	8.86%	22,334,091	8.20%	
General Government Support					
Debt Service - Short Term Notes	7,751,360		6,136,327		
General Administrative	5,332,861		6,283,890		
Information Technology	5,155,305		5,449,495		
Finance	3,611,965		3,460,042		
Building Services/Asset Management	2,075,254		1,560,735		
City Attorney Human Resources	1,838,375 1,933,756		1,765,815 1,881,017		
Board of Directors	337.241		337,500		
Total General Government Support	28,036,117	10.55%	26,874,821	9.86%	
All Other Expenditures					
Fleet Services (Internal Service Fund)	13,911,091		15,769,298		
Total Other Expenditures	13,911,091	5.23%	15,769,298	5.79%	
Grand Total	\$265,741,736	100%	\$272,515,058	100%	

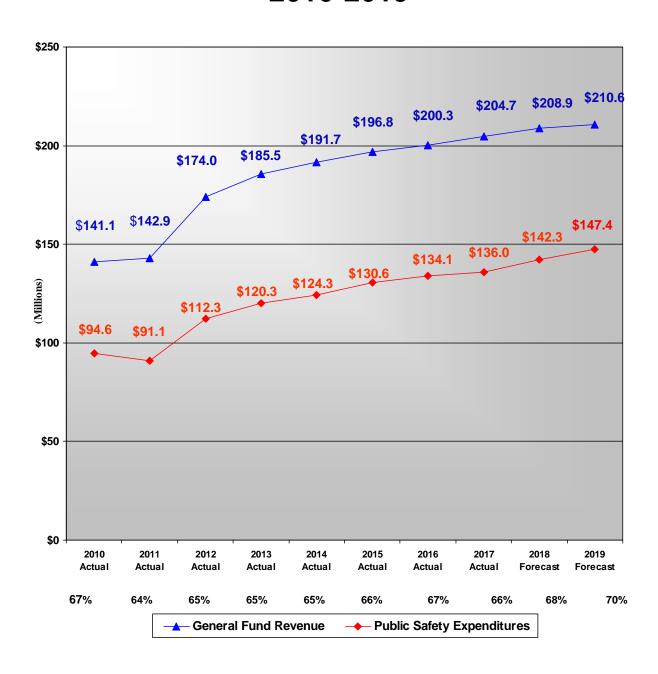
⁽²⁾ Arts Center Support in the amount of \$350,000 for 2019 operations is provided by the accumulated proceeds of a 1% lodging tax collected in 2018.

CITY OF LITTLE ROCK PUBLIC SAFETY REVENUES & EXPENDITURES COMPARISONS



	2017 2018		2019	
Fire	\$47,072,102	\$48,893,325	\$51,049,501	
Police	71,651,214	75,922,771	78,950,071	
District Court First Division	1,293,690	1,312,284	1,331,175	
District Court Second Division	1,226,045	1,235,948	1,249,913	
Children, Youth & Families	5,500,000	5,500,000	5,900,000	
Community Programs	960,085	813,015	405,092	
Animal Services	1,327,894	1,318,426	1,289,313	
Street Lights, Traffic Signals & Signs	5,382,969	5,509,530	5,511,318	
Pulaski County Regional Detention Facility	1,500,000	1,550,000	1,726,000	
Public Service Announcement Program	100,000		<u>-</u> _	
Public Safety Expenditures	\$136,013,999	\$142,055,299	\$147,412,383	
General Fund Revenue	\$204,685,128	\$208,963,275	\$210,623,272	
Percentage of General Fund Expenditures Devoted to Public Safety	66%	68%	70%	

CITY OF LITTLE ROCK PUBLIC SAFETY OPERATING EXPENDITURES AS A PERCENTAGE OF GENERAL FUND REVENUE 2010-2019



Capital Improvements



CAPITAL FUNDING

State law limits the use of borrowing for municipal purposes. General obligation bonds, when approved by voters and secured by property tax levies, may be issued for long-term capital improvements in accordance with Amendment 62 to the Arkansas Constitution. Revenue bonds are not general obligations of the City, but are secured by specific non-tax revenues associated with a project. Revenue bonds, authorized under Amendment 65 of the Arkansas Constitution, do not require voter approval. In addition, Amendment 78 to the Arkansas Constitution allows the issuance of short-term notes for the acquisition of tangible personal property. Short-term notes must be repaid from the general revenues of the City over a period not to exceed five years.

The Capital Improvement Program (CIP) is a multi-year plan for capital expenditures to replace and expand the City's infrastructure, vehicles and equipment. The program is updated annually to reflect the latest priorities, updated cost estimates and available revenue sources.

The purpose of the CIP is to fund capital projects and capital acquisitions that will be of a long-term benefit to the citizens of Little Rock. The CIP is financed over a period of time due to the long-term benefit of the projects. For program purposes, the City defines a capital improvement as a major improvement or acquisition that results in a capital asset costing more than \$5,000 and having a useful life (depreciable life) of two years or greater. Exceptions are for infrastructure assets which are defined as having a constructed cost greater than \$250,000.

Capital assets are depreciated using the straight-line method over their estimated useful lives ranging from 15 – 50 years for infrastructure, 10 – 75 years for buildings and 3 - 25 years for land improvements, vehicles and equipment. Depreciation expense is charged directly to the department/function based on the department that utilizes the related asset.

In addition, appropriations for special projects are made each year by the Mayor and Board of Directors to finance specific events and capital outlays. These projects are carried forward from year to year until they are fully expended or repealed by the Mayor and Board of Directors by ordinance.

CAPITAL PROJECT FUNDS PROVIDED BY BOND ISSUES

These funds are derived from the proceeds of selling City general obligation bonds or revenue bonds and are used for major capital improvements.

2013 Capital Improvement Bonds – The citizens of Little Rock approved an annual ad valorem tax of 3.0 mills at a special election held on September 11, 2012 for the issuance of up to \$105,000,000 in general obligation debt to fund \$73,500,000 in street improvements and \$31,500,000 in drainage Improvements. In July 2013, the City of Little Rock issued the first series of Limited Tax General Obligation Bonds for streets and drainage in the amount of \$58,105,000. In November 2018, the City issued the second series of Limited Tax General obligation Bonds for streets and drainage in the amount of \$43,475,000.

2014 Tax Incremental Financing Capital Improvement Bonds — Tax Incremental Financing Capital Improvement Bonds in the amount of \$2,615,000 were issued in April 2014. The bonds are special obligations of the City secured by and payable solely by a pledge of the incremental ad valorem tax receipts derived with respect to the real property within the City's Redevelopment District No. 1. The bond proceeds were used to finance the cost of acquisition, construction and equipping of a major street system within Development District No. 1.

2015 Library Construction and Improvement Bonds – The Library Construction and Refunding Bonds, Series 2015 are limited obligations of the City of Little Rock payable solely from the collection of a 0.9 mill annual ad valorem tax, levied upon all taxable real and personal property located within the City, to fund the issuance of \$36,620,000 in bonds to (i) finance the cost of acquiring, constructing and equipping the land and additional capital improvements to the public City libraries owned and operated by Central Arkansas Library Systems; (ii) refund the City's outstanding Library Construction and Improvement Bonds, Series 2008 and Series 2009, and the City of Little Rock Residential Housing and Public Facilities Board Capital Improvement Revenue Bonds, Series 2007; and (iii) pay the costs of issuing the Bonds.

2017 Library Construction and Refunding Bonds – On December 14, 2017, the City issued \$15,925,000 to refund the Library Construction and Refunding Bonds, series 2012 and pay the costs of issuing the Bonds. The Bonds are limited tax obligations of the City, payable solely from a 0.9 mill annual ad valorem tax levied upon all taxable real and personal property located within the City. The City began levying the Library tax at the rate of 0.9 mills for collection in 2013 and continuously thereafter to pay debt service on the Bonds. The Bonds refunded were approved by voters at the March 13, 2012, special election. The City currently levies a total of 1.8 mills for capital improvements to the public libraries, which includes the 0.9 mill dedicated to the 2015 Library Construction and Refunding Bonds noted above.

2018 Hotel Gross Receipts Tax Bonds, Series 2018 – On December 13, 2018, the City issued the \$32,570,000 Hotel Gross Receipts Tax Bonds, Series 2018. The Bonds are not general obligations of the City, but are special obligations payable solely from collections of existing taxes levied by the City at an aggregate rate of 2% on the gross receipts derived and received from the renting, leasing or otherwise furnishing of hotel, motel, bed and breakfast or short-term condominium or apartment rental accommodations in the City. The issuance of the bonds and the pledging of collections of the tax for debt service were approved at a special election held February 8, 2016.

CAPITAL PROJECT FUNDS PROVIDED BY OTHER SOURCES

<u>2012 – 2021 Capital Project Fund</u> – Accounts for the proceeds of a three eighths (3/8)-cent local sales tax, implemented on January 1, 2012 for the purpose of funding capital projects over a ten (10) year period. The temporary sales tax will sunset in 2021 and is expected to raise approximately \$196 million over the ten (10) year period for the following projects:

3/8-Cent Sales Tax Capital Project Description	Project Cost Estimate
Public Safety:	
Police:	
Police Equipment	\$303,000
Public Safety Radio System Upgrade	9,000,000
911 / 311 Communications Software	2,600,000
12 th Street Mid-Town Police Station	9,970,000
Main Police Headquarters & Courts Building	9,000,000
West Little Rock Police Station	1,000,000
Fire:	
West Little Rock Fire Station	800,000
Southwest Fire Station	4,050,000
Housing and Neighborhood Programs:	
Code Enforcement Vehicles and Equipment	397,000
Animal Village Expansion	602,000
Fleet for New Public Safety Initiatives:	
Fleet for new Police Staffing and Fire Stations	3,567,000
Total Public Safety	\$41,289,000
Public Works:	
Street Resurfacing and Maintenance, and Street and Drainage Reconstruction and Traffic Signals	\$67,500,000
Sidewalks	4,500,000
Total Public Works	\$72,000,000
Jobs/Economic Development:	
Port Expansion: land acquisition, utilities, streets	\$10,000,000
Research Park: land acquisition, utilities, streets	22,000,000
Economic Development Infrastructure	6,000,000
Total Jobs/Economic Development	\$38,000,000
Parks and Recreation, Zoo and Tourism:	
Parks and Recreation:	
Equipment for Expanded Maintenance	\$250,000

Park Upgrades	4,500,000
West Central Community Center	6,000,000
Senior Center	980,000
Ottenheimer Center	54,000
War Memorial Park	500,000
MacAuthur Park & Museum	500,000
Otter Creek Park	500,000
Crump Park	1,000,000
Natural Steps Ball Complex	500,000
Western Hills Park	1,000,000
Trails	1,500,000
Zoo:	
Capital Upgrades	8,000,000
Tourism:	
State Fair Infrastructure	3,000,000
Total Parks and Recreation, Zoo and Tourism	\$28,284,000
Other Priorities:	
Fleet Replacement	\$9,250,000
Information Technology Capital	7,020,000
Total Other Priorities	\$16,270,000
Grand Total	\$195,843,000

<u>Short-term Financing</u> – Accounts for proceeds of short-term financing, five year notes, issued for the purpose of acquiring, constructing, installing, or renting real property or tangible personal property having an expected useful life of more than one year under and pursuant to and in full compliance with the Constitution and laws of the State of Arkansas, including particularly Section 2 of Amendment 78 to the Constitution of the State of Arkansas, and pursuant to an ordinance of the Board of Directors of the City.

The City issued short-term financing notes from 2012 - 2016 in the amounts of \$18,850,000, \$7,700,000, \$5,916,000, \$5,910,000, and \$4,603,000 respectively, to accelerate the completion of projects funded by the 2012 – 2021 Capital Project Fund 3/8-cent sales tax. Proceeds of the 3/8-cent sales tax are utilized to fund principal payments on the notes, with transfers to the General Fund. Principal and interest payments on the notes are appropriated from General Fund revenues.

3,922,000 \$5,916,000

In addition, in 2016 and 2017 the City issued short-term financing notes for other capital projects in the amounts of \$7,375,000 and \$5,250,000, respectively. These notes are to be repaid solely from general fund revenues.

The 2012 note included funding for the following projects:

The 2012 note included funding for the following projects:	
Land and Buildings	
12th Street Mid-town Police Station	\$7,976,000
West Little Rock Police Station	1,000,000
West Little Rock Fire Station	543,000
Southwest Fire Station - Land Acquisition	366,000
	9,885,000
Equipment and Vehicles	
Public Safety Radio Communication System Upgrade	6,109,000
Fleet - Police vehicles for new officers and Fire Truck for	
West Little Rock Station	2,189,000
Code Enforcement Vehicles and Equipment	397,000
	8,695,000
	\$18,580,000
The 2013 note included funding for the following projects:	
Land and Buildings	
Southwest Fire Station	\$459,000
	459,000
Equipment and Vehicles	
Public Safety Radio System Upgrade	2,891,000
311/911 Communications Software	2,350,000
Information Technology Capital	2,000,000
	7,241,000
	\$7,700,000
The 2014 note included funding for the following projects:	
The 2014 note included funding for the following projects:	
Land and Buildings	
	\$1,994,000
Land and Buildings	
Land and Buildings 12th Street Police Station - Final Phase	\$1,994,000
Land and Buildings 12th Street Police Station - Final Phase Equipment and Vehicles	\$1,994,000 1,994,000
Land and Buildings 12th Street Police Station - Final Phase	\$1,994,000

The 2015 note included funding for the following projects:

Land and Buildings

West Central Community Center	\$4,372,000
	4,372,000
Equipment and Vehicles	
Thirty (30) Police Vehicles and four (4) motorcycles	1,338,000
One hundred (100) Police Tasers	200,000
	1,538,000

\$5,910,000

The 2016 notes included funding for the following projects:

Land and Buildings

Southwest Fire Station Construction	\$3,225,000
Cromwell Building	2,850,000
	6,075,000

Equipment and Vehicles

	\$11,978,000
	5,903,000
Fleet - Vehicles and Equipment	1,500,000
Fire - Vehicles and Equipment	1,378,000
Information Technology	670,000
Planning Permitting Software	400,000
Self-Contained Breathing Apparatus - Fire Dept.	1,955,000

The 2017 notes included funding for the following projects:

Equipment and Vehicles

Phase I CAD System Upgrade	\$1,300,000
Sixty Police Vehicles	3,000,000
Lawson ERP System Application Add-Ons	800,000
Socrata Performance Measurement Dashboard	150,000
	\$5,250,000

2019 CAPITAL IMPROVEMENTS

The injection of new capital provided by the three-eighths (3/8)-cent sales tax, bond issues, grant funds, and short-term financing, and the future impact of completed projects on ongoing operations is considered in preparation of annual departmental operating budgets.

Projects in the CIP may include:

- Obligations for labor and materials and contractors involved in completing a project
- Acquisition of land or structures
- Engineering or architectural services, professional studies, or other administrative costs
- Expenses for City vehicles and equipment
- Renovating or expanding City facilities, grounds, or equipment

When both restricted and unrestricted resources are available for use, it is generally the City's policy to utilize restricted resources first. For projects funded by tax-exempt debt proceeds and other sources, the debt proceeds are utilized first.

Purchased or constructed capital assets are reported at cost or estimated historical cost. Donated capital assets are recorded at their estimated fair value at the date of donation.

MAJOR CAPITAL PROJECTS

Capital expenditures in the amount of approximately \$44,570,555 are planned in 2019 and are funded by a variety of sources as described in detail below.

CIP – Significant Routine Capital Expenditures:

These expenditures are recurring in nature, replace existing assets on a rotating schedule and do not have additional operating expense requirements.

Department	Quantity	Estimated Cost	Estimated Useful Life	Funding Source
Housing & Neighborhood Programs				
Vehicle Lease - 2019	10	\$ 50,000	6 - 8yrs	Wreck & Insurance Proceeds
Vehicle Upfits	10	5,000	6 - 8yrs	Fleet Allocation
Parks & Recreation				
Mowers and Vehicles	5	194,000	8 - 10yrs	3/8 and 5/8-cent Sales Tax - Capital Project
Vehicle Lease - 2019	5	23,200	8 - 10yrs	Wreck & Insurance Proceeds
Vehicle Upfits	10	16,500	8 - 10yrs	Fleet Allocation
Planning				
Vehicle Lease - 2019	3	15,600		Wreck & Insurance Proceeds
Vehicle Upfits	3	1,500	6 - 8yrs	Fleet Allocation
Building Services				
Vehicle Lease - 2019	1	4,650	6 - 8yrs	Wreck & Insurance Proceeds
Vehicle Upfits	1	500	6 - 8yrs	Fleet Allocation
Zoo				
Vehicle Lease - 2019	1	5,400	6 - 8yrs	Wreck & Insurance Proceeds
Vehicle Upfits	1	5,000	6 - 8yrs	Fleet Allocation
Fleet				
Vehicles	1	109,000	6 - 8yrs	3/8 and 5/8-cent Sales Tax - Capital Project
Vehicle Lease - 2019	2	10,000	6 - 8yrs	Wreck & Insurance Proceeds
Vehicle Upfits	2	2,000	6 - 8yrs	Fleet Allocation
Fire				
Vehicles	1	650,000	6 - 20yrs	3/8 and 5/8-cent Sales Tax - Capital Project
Vehicle Lease - 2019	1	6,400	6 - 20yrs	Wreck & Insurance Proceeds
Vehicle Upfits	1	8,500	6 - 20yrs	Fleet Allocation
Police				
Vehicle Lease - 2019	49	256,800	6 - 8yrs	3/8-cent Sales Tax - Capital Project
Vehicle Upfits	49	135,600	6 - 8yrs	Fleet Allocation
		\$ 1,499,650		

CIP - Other Significant Non-recurring Capital Improvements:

These projects are unusual, non-recurring capital improvement projects funded by the 3/8-cent sales tax, grant awards, short term financing, private donations and other sources.

Police Department Headquarters and Property Room – In November 2017, the City acquired 615 West Markham Street (also known as the McFadden Building) in order to construct a new headquarters. The police department is in the process of completing a request for proposal to engage a consultant for the renovations.

- Estimated Total Project Cost: To be determined
- Funding Sources: 3/8-cent sales tax proceeds
- 2019 Estimated Expenditures: To be determined
- Estimated Completion Date: 2020
- Estimated Increase to Operating Expenditures: To be determined

Portable Radios (APX 6000) – The police department plans to purchase approximately 600 new radios to replace existing radios which can no longer be serviced due to obsolescence. The department anticipates purchasing radios in phases.

- Estimated Total Project Cost: \$2,888,000
- Funding Sources: Short-term financing allocation; 3/8-cent sales tax proceeds
- **2019** Estimated Expenditures: \$1,475,000
- Estimated Completion Date: 2021
- Estimated Increase to Operating Expenditures: None

Computer Aided Dispatch System (CAD) Upgrade Phase II – The City is contracting with Motorola for the purchase, installation and deployment of the PremierOne CAD and PremierOne Mobile System.

- Estimated Total Project Cost: \$4,786,244 (includes five (5) years of maintenance)
- Funding Sources: Short-term financing (2019), Seized funds
- **2019 Estimated Expenditures:** \$2,900,000
- Estimated Completion Date: 2021
- Estimated Increase to Operating Expenditures: Ongoing maintenance expenditures to be determined.

Southwest Little Rock Fire Station #24 – The Little Rock Fire Department is constructing a new fire station in Southwest Little Rock, which will be funded with proceeds of the 3/8-cent sales tax. The City completed the purchase of land for the new station in 2014 and began architectural plans. Construction of the station will begin in 2019 for opening in 2020.

• Estimated Total Project Cost: \$4,351,220

- Funding Sources: Short-term financing allocation; 3/8-cent sales tax proceeds
- 2019 Estimated Expenditures: \$3,862,543
 Estimated Completion Date: March 2020
- Estimated Increase to Operating Expenditures: Twenty-four (24) new firefighters will be added to staff the new station. The firefighters will be phased in with an initial staffing of twelve (12) at an estimated first year cost of approximately \$800,000. In addition, increased operating expenses of approximately \$50,000 are projected for utilities and supplies, which will be included in the Fire Department budget allocation upon completion of the new facility.

Renovation Little Rock Fire Station #12 – The renovation will add four (4) bedrooms and one (1) female bathroom.

- Estimated Total Project Cost: \$300,000
- Funding Sources: Short-term financing (2019 note)
- 2019 Estimated Expenditures: \$300,000
- Estimated Completion Date: March 2020
- Estimated Increase to Operating Expenditures: There should not be any additional operating expenses associated with this renovation, as the anticipated maintenance expense is expected to be comparable to the current maintenance requirements.

Animal Village Expansions – Animal Village expansion includes an animal intake area that will allow staff to assess, treat and clean animals. In addition, a cat communal display area for citizens to view and interact with adoptable cats is planned, along with a volunteer prep area, animal control officer quarters, and a vehicle bay.

- Estimated Total Project Cost: \$462,000
- Funding Sources: 3/8-cent sales tax proceeds
- 2019 Estimated Expenditures: \$0
- Estimated Completion Date: 2021 for other phases of the project.
- Estimated Increase to Operating Expenditures: An increase in operating expenses of \$10,000 is anticipated for utilities to be included in the Housing and Neighborhood Programs Animal Village budget upon completion.

Animal Village Remodel – Animal Village remodel of existing facility.

- Estimated Total Project Cost: \$100,000
- Funding Sources: Donations and special project accounts
- 2019 Estimated Expenditures: \$100,000
- Estimated Completion Date: 2019
- Estimated Increase to Operating Expenditures: None

Animal Village Quarantine Area – Animal Village quarantine area to be constructed to house dogs before out of state transport with ASPCA or rescue groups ensuring animals do not have a contagious disease.

- Estimated Total Project Cost: \$162,000
- Funding Sources: Donations and special project accounts
- **2019** Estimated Expenditures: \$162,000
- Estimated Completion Date: 2019
- Estimated Increase to Operating Expenditures: A minimal increase in operating expenses for utilities to be included in the Housing and Neighborhood Programs – Animal Village budget.

Point of Sale (POS) – The Zoo plans to upgrade its POS system to replace the current system that is no longer supported by Microsoft Retail and is not PCI compliant. The Point of Sale system for admissions is planned for March 2019 installation and upgrades for Café Africa will be complete in summer 2019.

- Estimated Total Project Cost: \$100,000
- Funding Sources: 3/8-cent sales tax and Zoo operating budget
- **2019 Estimated Expenditures:** \$25,000
- Estimated Completion Date: 2019
- Estimated Increase to Operating Expenditures: Funds will be included in the operating budget for annual maintenance of the new POS system in 2020.

Nature Play Sensory Garden and Trail – The Zoo is creating a nature play sensory garden and trail engage the senses and encourage play in nature.

- Estimated Total Project Cost: \$144,000
- Funding Sources: Blue & You Foundation for a Healthier Arkansas Grant
- 2019 Estimated Expenditures: \$16,000
- Estimated Completion Date: 2019
- Estimated Increase to Operating Expenditures: Funds will be included in the operating budget for routine maintenance of the new sensory garden and trail.

Education Conservation Center Phase I – The Zoo is renovating the current education building into a themed Citizen Science Center to educate children of all ages.

- Estimated Total Project Cost: \$150,000
- **Funding Sources:** \$150,000 will be funded with donations from the Arkansas Zoological Foundation.
- 2019 Estimated Expenditures: \$50,000
- Estimated Completion Date: 2019
- Estimated Increase to Operating Expenditures: Funds will be included in the operating budget for routine maintenance of the center.

Zoo Trails Projects – The Zoo is replacing and improving the current sidewalks in the Zoo for an overall better guest experience.

- Estimated Total Project Cost: \$543,000
- **Funding Sources:** \$384,000 will be funded from the Arkansas Transportation Department, Transportation Alternative Program Grant. \$96,000 will be funded from the City's grant matching funds, and \$63,000 from the zoo operating budget for engineering fees.
- 2019 Estimated Expenditures: \$480,000
- Estimated Completion Date: 2019
- Estimated Increase to Operating Expenditures: Funds will be included in the operating budget for routine maintenance of the trails.

Amphitheater Project – The Zoo is improving seating and adding an ADA accessible seating section in the Amphitheater. This new seating section will be under a permanent metal shade structure with lighting and misting fans. .

- Estimated Total Project Cost: \$218,268
- **Funding Sources:** \$68,268 will be funded from the Arkansas Parks and Tourism Outdoor Grant and the remaining \$150,000 will be funded from the City's grant matching funds. .
- 2019 Estimated Expenditures: \$218,268
- Estimated Completion Date: 2019
- Estimated Increase to Operating Expenditures: Electrical consumption of approximately \$1,500 annually will be included in the operating budget.

Education Classrooms Project – The Zoo is building out two modular education classrooms to host Zoofari programs, afterschool programs, and Zoo events.

- Estimated Total Project Cost: \$50,000
- **Funding Sources:** This project will be developed with funding from the 3/8 cent sales tax and a sponsorship from the McLarty Auto Group (\$15,000)
- 2019 Estimated Expenditures: \$50,000
- Estimated Completion Date: 2019
- Estimated Increase to Operating Expenditures: Funds will be included in the operating budget for routine maintenance of the education classrooms.

Blue & You Nature Playground – The Zoo is developing a nature playground to improve children's physical, emotional and psychological well-being.

- Estimated Total Project Cost: \$143,500
- Funding Sources: Blue & You Foundation for a Healthier Arkansas Grant
- 2019 Estimated Expenditures: \$143,500
- Estimated Completion Date: 2019
- Estimated Increase to Operating Expenditures: Funds will be included in the operating budget for routine maintenance of the nature playground.

Colobus/Serval Exhibit The Zoo is building a new exhibit for the Colobus monkey and Serval cat, including expanded viewing areas.

• Estimated Total Project Cost: \$1,270,000

• Funding Sources: 3/8 cent sales tax

• 2019 Estimated Expenditures: \$478,594

• Estimated Completion Date: 2019

• Estimated Increase to Operating Expenditures: Funds will be included in the operating budget for routine maintenance of the exhibit.

Fencing– The Zoo is installing new fencing throughout the zoo.

• Estimated Total Project Cost: \$110,000

• Funding Sources: 3/8 cent sales tax

• 2019 Estimated Expenditures: \$110,000

• Estimated Completion Date: 2019

• Estimated Increase to Operating Expenditures: Funds will be included in the operating budget for routine maintenance of the fencing.

Crump Park Improvements – Additions are intended to improve the amenities overall at the park and include some new features. The splash pad will be a new addition to the park and will provide a summer water experience for all ages. The existing walking path track will be enhanced with outdoor workout equipment along the track as an inclusion to the fitness experience for youth and seniors. Also, field lighting will be added for the baseball and football field to better utilize those facilities for youth. Benches, youth and toddler swing sets and repairs to the existing component playground set will add to the outdoor experience for everyone. The two alternate sized basketball courts have been resurfaced along with a restriped parking lot. The existing pavilion and restroom facilities add the components to complete the park.

• Estimated Total Project Cost: \$1,000,000

• Funding Sources: 3/8-cent sales tax proceeds

• 2019 Estimated Expenditures: \$500,000

• Estimated Completion Date: December 2019

 Estimated Increase to Operating Expenditures: Increased operating expenses for the splash pad, ball field and football field with associated support utilities and maintenance of these features are anticipated to be approximately \$27,000 annually.

MacArthur Park Bike Polo & Futsal Court – The new bike polo court is intended to be sized to accommodate a futsal court (has soccer similarities). When complete the site will offer two courts for the growing bike polo and futsal experience. The courts and bleacher areas are lighted, the plaza area will allow for impromptu and seasonal activities. ADA parking is maintained and walkways to other park features.

• Estimated Total Project Cost: \$110,000

- Funding Sources: 3/8-cent sales tax proceeds
- 2019 Estimated Expenditures: \$110,000
- Estimated Completion Date: July 2019
- Estimated Increase to Operating Expenditures: Increased operating expenses from utilities and maintenance of the facility are anticipated to be \$1,600 annually.

Rebsamen Golf Course and Jim Dailey Fitness and Aquatic Center Parking Areas— Existing parking areas will be milled, resurfaced and striped.

- Estimated Total Project Cost: \$150,000
- Funding Sources: 3/8-cent sales tax proceeds
- 2019 Estimated Expenditures: \$150,000
- Estimated Completion Date: December 2019
- Estimated Increase to Operating Expenditures: Operating expenses are not anticipated to increase.

Reservoir and Allsopp Tennis Courts – Resurfacing and striping of each court.

- Estimated Total Project Cost: \$52,000
- Funding Sources: 3/8-cent sales tax proceeds and United States Tennis Association Grant
- 2019 Estimated Expenditures: \$52,000
- Estimated Completion Date: August 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal.

MacArthur Park Trail – Trail will link pedestrians south of Interstate 630 to MacArthur Park.

- Estimated Total Project Cost: \$120,000
- Funding Sources: 3/8-cent sales tax proceeds and Safe Routes to School Grant
- 2019 Estimated Expenditures: \$120,000
- Estimated Completion Date: December 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal increase.

Two Rivers Restroom – Accessible facilities for both sexes and a family facility will be constructed between Two Rivers Bridge and the boat launch.

- Estimated Total Project Cost: \$500,000
- Funding Sources: 3/8-cent sales tax proceeds and Arkansas Parks and Tourism Outdoor Recreation Grant
- 2019 Estimated Expenditures: \$500,000
- Estimated Completion Date: August 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipate to increase approximately \$7,000 annually.

Otter Creek Park – Provide additional lighting and improve parking areas.

- Estimated Total Project Cost: \$200,000
- Funding Sources: 3/8-cent sales tax proceeds
- 2019 Estimated Expenditures: \$200,000
- Estimated Completion Date: December 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal increase.

Kanis Pickle Ball Courts – Convert existing tennis courts with new surfacing and striping for six pickle ball courts.

- Estimated Total Project Cost: \$75,000
- Funding Sources: 3/8-cent sales tax proceeds
- 2019 Estimated Expenditures: \$75,000
- Estimated Completion Date: December 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal increase.

Rebsamen Tennis Entry Plaza – Enhance entry and drop off area for visitors.

- Estimated Total Project Cost: \$115,000
- Funding Sources: 3/8-cent sales tax proceeds and donations
- 2019 Estimated Expenditures: \$115,000
- Estimated Completion Date: May 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal increase.

Allsopp Park Trail – Trail will link Allsopp Promenade to existing trail near ball field.

- Estimated Total Project Cost: \$200,000
- **Funding Sources:** 3/8-cent sales tax proceeds and Transportation Assistance Program
- 2019 Estimated Expenditures: \$200,000
- Estimated Completion Date: September 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal increase.

Cheatham Park Play Area – New slide and swing set with appropriate surfacing and bordering will be installed.

- Estimated Total Project Cost: \$25,000
- Funding Sources: 3/8-cent sales tax proceeds
- 2019 Estimated Expenditures: \$25,000
- Estimated Completion Date: June 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal increase.

Western Hills Park Improvements – Play area with some component items and shade structure will be installed.

- Estimated Total Project Cost: \$400,000
- Funding Sources: 3/8-cent sales tax proceeds
- 2019 Estimated Expenditures: \$400,000
- Estimated Completion Date: December 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal increase.

Scoreboard Replacement Project – Replace 27 scoreboards at various areas throughout the Little Rock Parks System. Scoreboards will be placed at various athletic fields as well as our Community Centers.

- Estimated Total Project Cost: \$230,000
- Funding Sources: 3/8-cent sales tax and sponsorship contributions
- 2019 Estimated Expenditures: \$230,000
- Estimated Completion Date: June 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal increase.

Arkansas River Trail along Riverfront Drive – Provides design and construction for crosswalk warning lights along Riverfront Drive to improve safety for pedestrians and cyclists along Arkansas River Trail and a small stretch of bike lane converted to a separate facility that links to existing Arkansas River Trail.

- Estimated Total Project Cost: \$373,000
- **Funding Sources:** 3/8-cent sales tax and Transportation Assistance Program through Arkansas Department of Transportation
- 2019 Estimated Expenditures: \$373,000
- Estimated Completion Date: December 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal increase.

Outdoor Recreation Park ImprovementsThe project will renovate playgrounds and related amenities in four parks (Reservoir, Ottenheimer, Kanis, Hanger Hill) including the addition of American Disability Act compliance items.

- Estimated Total Project Cost: \$500,000
- Funding Sources: Arkansas Department of Parks and Tourism Outdoor Recreation Grant and 1 cent lodging tax
- 2019 Estimated Expenditures: \$500,000
- Estimated Completion Date: July 2019
- Estimated Increase to Operating Expenditures: Operating expenses are anticipated to be a minimal increase.

Information Technology – The City will be upgrading various technology infrastructure, hardware and software over the next ten (10) years with proceeds from the temporary 3/8-cent sales tax. The total estimated allocation of proceeds for technology expenditures from 2012 – 2021 is \$7,020,000.

• Estimated Total Project Cost: \$7,020,000

• Funding Sources: 3/8-cent sales tax proceeds

- 2019 Estimated Expenditures: \$600,000
- Estimated Completion Date: December 2019
- Estimated Increase to Operating Expenditures: Ongoing maintenance expenditures will be phased in with the completion of various projects and will be included in the repairs and maintenance budget for the Information Technology Department operations each year.

Geyer Springs Railroad Overpass – The City of Little Rock received a grant from Metroplan and the Arkansas Highway and Transportation Department for funding to construct a long-planned street railroad on Geyer Springs just north of 65th Street.

- Estimated Total Project Cost: \$12.6 million
- **Funding Sources:** Transportation Improvement Project Funds \$10.1 million; 2013 Capital Improvement Bond Funds \$2.53 million.
- 2019 Estimated Expenditures: \$9 million
- Estimated Completion Date: July 2020
- Estimated Increase to Operating Expenditures: Maintenance will be performed with current annual public works allocations for street maintenance in the Street Fund budget.

Chicot Road – The Board has authorized a project to widen and improve Chicot Road from Mabelvale Cutoff to Yarberry Lane. The project includes additional travel lanes, new storm sewers with curb and gutter, and new sidewalks.

- Estimated Total Project Cost: \$2,600,000
- Funding Sources: 2018 Capital Improvements Bonds and the 3/8 Cent Capital Improvements Sales and Compensating Use Tax for Streets and Drainage.
- 2019 Estimated Expenditures: \$750,000
- Completion Date: July 2020
- Estimated Increase to Operating Expenditures: Maintenance will be performed with current annual public works allocations for street maintenance in the Street Fund budget.

Kanis Road – The Board has authorized a project to widen and improve Kanis Road from Shackleford Road to Gamble Road. The project includes additional travel lanes, new storm sewers with curb and gutter, and new sidewalks.

- Estimated Total Project Cost: \$13,000,000
- Funding Sources: 2018 Capital Improvements Bonds and the 3/8 Cent

Capital Improvements Sales and Compensating Use Tax for Streets and Drainage.

- **2019 Estimated Expenditures:** \$3,500,000
- Completion Date: December 2020
- Estimated Increase to Operating Expenditures: Maintenance will be performed with current annual public works allocations for street maintenance in the Street Fund budget.

Geyer Springs Road – The Board has authorized a project to widen and improve Geyer Spring Road from the new railroad overpass now under construction to 56th Street. The project includes additional travel lanes, new storm sewers with curb and gutter, and new sidewalks.

- Estimated Total Project Cost: \$1,500,000
- Funding Sources: 2018 Capital Improvements Bonds and the 3/8 Cent Capital Improvements Sales and Compensating Use Tax for Streets and Drainage.
- 2019 Estimated Expenditures: \$350,000
- Completion Date: December 2021
- Estimated Increase to Operating Expenditures: Maintenance will be performed with current annual public works allocations for street maintenance in the Street Fund budget.

North Rodney Parham Road – The Board has authorized a project to widen and improve North Rodney Parham from Hinson Road to Pleasant Forest Drive. The project includes additional travel lanes, new storm sewers with curb and gutter, and new sidewalks.

- Estimated Total Project Cost: \$6,000,000
- Funding Sources: 2018 Capital Improvements Bonds and the 3/8 Cent Capital Improvements Sales and Compensating Use Tax for Streets and Drainage.
- 2019 Estimated Expenditures: \$500,000
- Completion Date: December 2021
- Estimated Increase to Operating Expenditures: Maintenance will be performed with current annual public works allocations for street maintenance in the Street Fund budget.

Valentine, 4th and Plateau Street Drainage – The Board has authorized a project to make major drainage capacity improvements in flood-prone areas along Plateau Ditch (Rose Creek) area. The project includes new box culvert and ditch improvements.

- Estimated Total Project Cost: \$2,600,000
- Funding Sources: 2018 Capital Improvements Bonds and the 3/8 Cent Capital Improvements Sales and Compensating Use Tax for Streets and Drainage.

- 2019 Estimated Expenditures: \$400,000
- Completion Date: December 2021
- Estimated Increase to Operating Expenditures: Maintenance will be performed with current annual public works allocations for street maintenance in the Street Fund budget.

Swaggerty Branch Culvert Rehabilitation – The Board has authorized a project to rehabilitate a major drainage culvert system way south of Roosevelt Road. The project includes new culvert section and existing culvert rehabilitation.

- Estimated Total Project Cost: \$2,000,000
- Funding Sources: 2018 Capital Improvements Bonds and the 3/8 Cent Capital Improvements Sales and Compensating Use Tax for Streets and Drainage.
- 2019 Estimated Expenditures: \$300,000
- Completion Date: December 2021
- Estimated Increase to Operating Expenditures: Maintenance will be performed with current annual public works allocations for street maintenance in the Street Fund budget.

Federal Lands Access Program (FLAP) –The City of Little Rock will receive a grant from the United States Department of Transportation, Federal Highway Administration to fund Phase 1 of a Central High Corridor. The Corridor will be an off-street bike/ped trail from the Medical Mile of the Arkansas River Trail to the Central High School National Historic Site. Phase 1 will stabilize riverbank of the Arkansas River Trail Loop's unusable Medical Mile (\$1.7M) and construct a ramp (\$331K) to the new bridge Union Pacific Railroad. This trail will eventually link to Central High School and to the Southwest Trail.

- Estimated Total Project Cost: \$2,082,455
- Funding Sources: \$1,639,564.9, from the DOT grant, remainder from Public Works Street Fund Special Projects
- 2019 Estimated Expenditures: \$700,000
- Estimated Completion Date: December 2021
- Estimated Increase to Operating Expenditures: The operating expenses are included in the Parks & Recreation budget.

Main Street and Roosevelt Road Sidewalks - The City of Little Rock received a grant from the Metroplan and the Arkansas Department of Transportation for funding to construct 2,200 linear feet of sidewalks along Roosevelt (Highway 365) from Main Street east to Interstate 30 and in ADA compliance.

- Estimated Total Project Cost: \$155,200
- Funding Sources: \$124,174 from the ArDOT Transportation Alternative Program grant, and the remainder from Public Works 3/8 Cent Capital Improvement Sales and Compensating Use Tax.

- 2019 Estimated Expenditures: \$50,000
- Estimated Completion Date: July 2019
- Estimated Increase to Operating Expenditures: Maintenance will be performed with current annual public works allocations for street maintenance in the Street Fund budget.

Public Works 3/8-Cent Sales Tax Street Resurfacing and Drainage Projects –

The new 3/8-cent sales tax will provide funding for approximately \$72 million in street resurfacing and maintenance, street drainage reconstruction, traffic signals, traffic calming, and sidewalks over the next ten (10) years. The Board specified projects for the 2013-2015 improvement program and all those projects are substantially complete with only four (4) remaining in construction. Eight-seven percent (87%) of the 2016 to 2018 are either completed or under construction. Following a series of community meetings, the Board has authorized the 2019-2021 improvement program and those projects are being designed.

- Estimated Total Project Cost: \$72,000,000
- Funding Sources: 3/8-cent sales tax
- 2019 Estimated Expenditures: \$5.0 million
- Estimated Completion Date: December 2022
- Estimated Increase to Operating Expenditures: Not applicable. Maintenance will be performed with current annual public works allocations for street maintenance in the Street Fund budget.

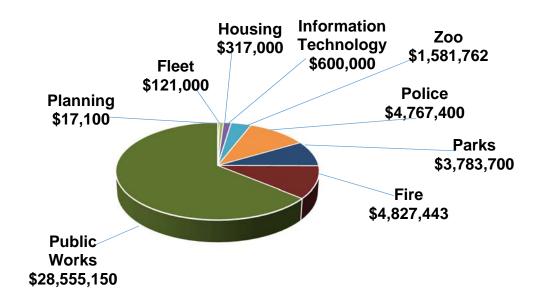
Public Works 2018 Capital Improvement Bond Street Resurfacing, Street and Drainage Projects – Following a series of community meetings, the Board approved \$47 million in projects to be completed for street resurfacing, street and drainage reconstruction projects, traffic signals, traffic calming, and sidewalks.

- Estimated Total Project Cost: \$47,000,000
- Funding Sources: 2018 Capital Improvement Bond Issue
- **2019 Estimated Expenditures:** \$8,000,000
- Estimated Completion Date: December 2022
- Estimated Increase to Operating Expenditures: Not applicable.
 Maintenance will be performed with current annual public works allocations for street maintenance in the Street Fund budget.

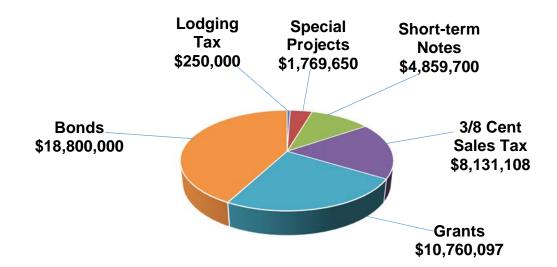
	Street and Drainage Projects (2019-2021 Projects)	
Ward	Project/Location	Total
	1 13th Street Culvert @ 2400 Block	\$ 250,000
	1 Howard & 22nd Storm Drain Replacement (Dennison - Howard)	200,000
	1 Swaggerty Branch Culvert Rehabilitation (Roosevelt Road - 31st Street)	2,000,000
	1 6th Street Drainage (Collins Street - McLean Street)	200,000
	1 Wright Avenue Streetscape (Summit Street - Wolfe Street)	500,000
	1 Boulevard Street Reconstruction (Charles Bussey Boulevard - 22nd Street)	525,000
	Midtown Neighborhood Street Reconstruction (Abigail from 26th - 27th, and 27th from	
	1 Abigail - Elm)	750,00
	1 13th Street Railroad Overpass Rehabilitation	250,00
	1 Valentine Street Reconstruction (8th Street - 12th Street)	1,000,00
	1 Marshall Street Sidewalk (Roosevelt South to End)	125,00
	1 Dr. Martin Luther King, Jr Drive Drainage (19th Street - 24th Street)	400,00
	1 Resurfacing	1,550,000
	1 Sidewalks	650,00
I Total		8,400,00
	2 Grant Street @ Buchanan Street Drainage	100,000
	2 Senate Drive Ditch	600,00
	2 Loetscher Lane Drainage (Loetscher - Sunset)	200,00
	2 Madison Street Reconstruction (10th Street - 12th Street)	390,00
	2 Maryland Avenue Reconstruction (Abigail Street - Lewis Street)	350,00
	2 10th Street Reconstruction (Washington Street - Madison Street)	800,00
	2 Oak Grove Lane Sidewalks (Fairfield Drive - Valley Drive)	260,00
	2 Geyer Springs Road Reconstruction (Hutsell Road - 56th Street)	1,500,00
	Dailey Drive Sidewalk & Street Improvements	
		140,000
	2 19th Street Reconstruction (University Avenue - South Grant Street) 2 Resurfacing	200,000
	2 Sidewalks	2,000,000
N T-1-1	2 Sidewalks	160,000
2 Total	0 1/ L (6,700,00
	3 Valentine Street Drainage (Markham Street - 4th Street)	600,000
	3 West 4th Street Drainage & Street (Valentine Street - Martin Street)	2,000,00
	3 Fillmore Street Drainage & Street (Y Street - Z Street)	850,000
	3 Briarwood Area Drainage (North from Sun Valley)	1,000,00
	3 B Street Reconstruction (Polk Street - Tyler Street)	250,00
	Polk Street Reconstruction (H Street - G Street)	300,000
	3 Barton Street Drainage (Dennison Street - 3rd Street)	400,00
	3 Stonewall & Country Club Drainage (Van Buren Street - North Spruce Street)	150,00
	3 Shannon Drive Reconstruction (Broadview Drive - Pine Manor Drive)	300,00
	3 Lookout Road Sidewalks (Ash Street - Allsopp Park Drive)	150,00
	3 Resurfacing	1,750,00
	3 Sidewalks	250,00
3 Total		8,000,00
	4 Longlea Drive Culvert Replacement (South of El Dorado Drive)	100,00
	4 Leatrice Drive Drainage @ East Shore Drive	500,00
	4 Breckenridge Drive Culvert Replacement @ Grassy Flat Creek	250,00
	4 Harris Street Construction (South of Cantrell Road)	150,00
	4 North Rodney Parham Road Reconstruction (Hinson Road - Pleasant Forest Drive)	6,000,00
	4 Pleasant Valley Drive Sidewalk (Breckenridge Drive - West of I-430)	100,00
	4 Reservoir Road (Reservoir Court - Beacon Hill Apartment)	600,00
	4 Resurfacing	2,000,00
1 Total		9,700,00

	Public Works 3/8 Cent Sales Tax & 2018 Capital Improvement Bo Street and Drainage Projects (2019-2021 Projects)	onds
	Circle and Dramage Projects (2010 2021 Projects)	
Ward	Project/Location	Total
	5 Madison Valley Drainage (West of Madison Valley Subdivision)	200,000
	5 Kanis Road (Point West Drive - Gamble Road)	2,000,000
	5 Bella Rosa Drive Reconstruction (Taylor Loop Road North to the Bridge)	800,000
	5 Chenal Parkway Intersection (Chenal, Bowman, West Haven, Rahling)	350,000
	5 Gamble Road (Markham Street - Stacy Lane)	300,000
	5 Katillus Road/Forest Lane Reconstruction (Cantrell along Katillus & Forest Lane	300,000
	5 Chenal Parkway Subsurface Drainage @ various locations	150,000
	5 Rummel Road Reconstruction (Countryside Cove - Mooser Lane)	350,000
	5 Resurfacing	2,150,000
	5 Sidewalks	300,000
5 Total		6,900,000
	6 Kanis Road (Embassy Suites Drive - Bowman Road)	2,000,000
	6 Bowman Road from Kanis to Cherry Laurel Drive (Design & Right of Way Acqu	uisition) 2,000,000
	6 Bellemeade Drive Reconstruction (30th Street - 32nd Street)	320,000
	6 Kanis Road (Business Park Drive - Michael Drive)	700,000
	6 Walker Street Reconstruction (26th Street - 28th Street)	450,000
	6 Barrow Road Streetscape Phase 2	450,000
	6 Spring Valley Drainage @ Cooper Orbit & Manor Drive	100,000
	6 22nd Street Drainage @ 22nd Street & Perry Street	40,000
	6 Resurfacing	1,740,000
6 Total		7,800,000
	7 Claybrook Road Drainage (Courtfield Drive - Churchhill Road)	150.000
	7 Yorkwood Area Floodway Improvements	400,000
	7 Mabelvale Pike (Sibley Hole Road - Helm Drive)	1,500,000
	7 Crystal Valley Road (Cobblestone Creek Court - Redleaf Circle)	400,000
	7 Eastwood Street Reconstruction (Brandon Street - Vinewood Lane)	525,000
	7 Yarberry Lane Reconstruction (Deer Meadow Drive - Springtree Drive)	250,000
	7 Chicot Road (Mabelvale Cutoff Road - Yarberry Lane)	2,600,000
	7 Janmar Road Drainage along Sheraton Drive (Southmont Drive - Lamont Drive)	
	7 Pecan Lake Subdivision Drianage @ various locations	250,000
	7 Resurfacing	1,900,000
	7 Sidewalks	125,000
7 Total		8,500,000
Grand To	otal	\$ 56,000,000

2019 City of Little Rock Capital Funding Uses



2019 City of Little Rock Capital Funding Sources



Debt Management



DEBT MANAGEMENT

General Obligation Debt:

The City of Little Rock is authorized to issue General Obligation (G.O.) Bonds payable from ad valorem taxes to finance capital improvements. These bonds require majority voter approval prior to issuance. The Arkansas State constitution provides that the amount of debt secured by property tax revenues shall not exceed 20% of the City's assessed valuation. The City of Little Rock's G.O. debt falls well below this statutory requirement. As of 12/31/18, the net debt applicable to the debt limitation is \$97,593,325. The legal debt margin allows the City flexibility to issue additional debt in the amount of \$1,017,148,789.

Generally, the City has experienced very stable growth in the assessed valuation. The City's net general obligation long-term debt per capita is \$504.30, which is well below the \$1,200 per capita that could be considered a warning trend. This has contributed to the City's favorable General Obligation debt ratings. The City's G.O. debt is rated AA by Standard & Poor's and Aa1 by Moody's Investors Service. These ratings indicate that the bonds are of high quality and that the City has a strong capacity to pay principal and interest.

City of Little Rock, Arkansas Computation of Legal Debt Margin December 31, 2018

	Amount
2018 Assessed Value	
(2018 assessment to be collected in 2019)	
Real Property	\$3,348,156,430
TIF - Real Estate	35,195,844
Personal Property	835,678,550
Utility: Personal Property	239,937,630
Total assessed value	4,458,968,454
General obligation debt limitation (20% of assessed value)	891,793,691
Short-term financing debt limitation (5% of assessed value)	222,948,423
Total debt limitation	1,114,742,114
Debt applicable to limit:	
General obligation and short-term financing, net of	
discounts and premiums	117,851,261
Less: Amount set aside for repayment in debt service	, , -
funds	20,257,936
Total net debt applicable to limit	97,593,325
Legal Debt Margin	\$1,017,148,789

Computation of the City's legal debt margin is set forth in Amendments 62 and 78 to the Constitution of the State of Arkansas. General obligation debt is not to exceed 20% of the assessed valuation. Short-term financing debt is not to exceed 5% of the assessed valuation. For 2018, the combined legal debt limit is \$1,114,742,114 based on the total assessed value of \$4,458,968,454. The City's Legal Debt Margin and Legal Debt Limit for the last ten years is shown in the table below.

Debt Applicable to Debt Limit 2009 - 2018

	Legal Debt Margin	Legal Debt Limit
2009	800,963,413	899,996,683
2010	824,122,887	902,775,323
2011	887,938,320	931,761,237
2012	878,601,850	942,877,678
2013	843,156,895	965,793,157
2014	893,966,280	1,000,828,577
2015	896,991,146	1,012,232,287
2016	955,080,056	1,057,578,662
2017	993,637,501	1,073,919,619
2018	1,017,148,789	1,114,742,114

The City of Little Rock's outstanding general obligation debt as of December 31, 2018 is \$100,935,000, before net premiums of \$1,723,672. Outstanding short-term financing debt is \$15,192,589.

Although the City may increase general obligation and short-term debt levels to a maximum of \$1,114,742,114, resources to repay the bonds would require an increase in the millage dedicated for debt service. The property tax millage in effect for the retirement of general obligation debt is 4.8 mills. The millage required to fund over \$1.1 billion in debt would be approximately 16.65 mills, based the current assessed valuation. The millage may be increased to provide funds up to the legal debt limit with voter approval.

The citizens of Little Rock approved an annual ad valorem tax of 3.0 mills at a special election held on September 11, 2012 for the issuance of up to \$105,000,000 in general obligation debt to fund \$73,500,000 in street improvements and \$31,500,000 in drainage Improvements. In July 2013, the City of Little Rock issued the first series of Limited Tax General Obligation Bonds for streets and drainage in the amount of \$58,105,000. In November 2018, the City issued the second series of Limited Tax General obligation Bonds for streets and drainage in the amount of \$43,475,000.

The 2014 Tax Increment Financing Capital Improvement Bonds for \$2,615,000 were issued in April 2014. The bonds are special obligations of the City secured by and payable solely by a pledge of the incremental ad valorem tax receipts derived with respect to the real property within the City's Redevelopment District No. 1. The bond proceeds were used to finance the cost of acquisition, construction and equipping of a major street system within Development District No. 1.

In addition, on July 14, 2015, voters approved a 0.9 mill annual ad valorem tax, levied upon all taxable real and personal property located within the City, to fund the issuance of \$36,620,000 in bonds to (i) finance the cost of acquiring, constructing and equipping the land and additional capital improvements to the public City libraries owned and operated by Central Arkansas Library Systems; (ii) refund the City's outstanding Library Construction and Improvement Bonds, Series 2008 and Series 2009, and the City of Little Rock Residential Housing and Public Facilities Board Capital Improvement Revenue Bonds, Series 2007; and (iii) pay the costs of issuing the Bonds.

On December 14, 2017, the City issued \$15,925,000 to refund the Library Construction and Refunding Bonds, series 2012 and pay the costs of issuing the Bonds. The Bonds are limited tax obligations of the City, payable solely from a 0.9 mill annual ad valorem tax levied upon all taxable real and personal property located within the City. The City began levying the Library tax at the rate of 0.9 mills for collection in 2013 and continuously thereafter to pay debt service on the Bonds. The Bonds refunded were approved by voters at the March 13, 2012, special election. The City currently levies a total of 1.8 mills for capital improvements to the public libraries, which includes the 0.9 mill dedicated to the 2015 Library Construction and Refunding Bonds noted above.

To issue additional general obligation debt without a dedicated revenue stream would negatively impact the General Fund. The City will not issue such debt without a voter approved millage increase to fund the retirement.

Special Tax Bonds:

The City had special tax bonds outstanding in the amount of \$32,570,000, before a net premium of \$436,589 as of December 31, 2018.

On December 13, 2018, the City issued the \$32,570,000 Hotel Gross Receipts Tax Bonds, Series 2018. The Bonds are not general obligations of the City, but are special obligations payable solely from collections of existing taxes levied by the City at an aggregate rate of 2% on the gross receipts derived and received from the renting, leasing or otherwise furnishing of hotel, motel, bed and breakfast or short-term condominium or apartment rental accommodations in the City. The issuance of the bonds and the pledging of collections of the tax for debt service were approved at a special election held February 8, 2016.

Revenue Bonds:

The primary government of the City of Little Rock had outstanding Revenue Bonds in the amount of \$24,895,000 at December 31, 2018, authorized under Amendment 65 to the Arkansas Constitution.

On July 1, 2003, the City issued \$11,855,000 in 2003 Capital Improvement Revenue Bonds (Downtown Parking Projects). The bonds were issued to finance the construction of a new parking deck and advance refund the 1997 Capital Revenue Bonds (Second and Main Street Project) – Series 1997, previously used to construct a parking deck. The bonds constitute special obligations of the City, payable solely from the revenues of the two parking decks, together will all other parking revenues of the City that were not previously pledge by the City.

On March 12, 2007, the City issued \$3,400,000 in 2007 Waste Disposal Refunding and Improvement Bonds. The bonds were issued to finance all or apportion of the costs of betterments and improvements to the System (the Project), fund a debt service reserve and pay expenses of issuing the bonds. The bonds constitute special obligations of the City, secured by a pledge of net revenues derived from the System.

On November 15, 2017, the City issued the \$17,875,000 Capital Improvement and Refunding Revenue Bonds, Series 2017. The Bonds are not general obligations of the City, but are special obligations secured solely by a pledge of the revenues derived by the City from all franchise fees collected from public utilities for the privilege of using the streets, highways and other public places in the City. The Bonds are being issued to advance refund the City's Capital Improvement Construction Revenue Bonds (Zoo, Parks and Recreation Projects), Series 2009A, the City's Capital Improvement Refunding Revenue Bonds (Zoo, Parks and Recreation Revenue Refunding Bonds, Series 2009B, current refund the City's Capital Improvement Revenue Refunding Bonds, Series 2007, and the City's Capital Improvement Junior Lien Revenue Bonds, Series 2002.

Tables depicting the City's Summary of Bond Indebtedness, Future Debt Service, and Direct and Overlapping Governmental Activities Debt follow.

SUMMARY OF BOND INDEBTEDNESS For the year ended December 31, 2018

GENERAL OBLIGATION DEBT	TRUSTEE	ORIGINAL AMOUNT	MATURITY <u>Date</u>	INTEREST RATE	PRINCIPAL BALANCE AT 12/31/17	BONDS ISSUED	PRINCIPAL PAID IN 2018	BONDS RETIRED 2018	PRINCIPAL BALANCE AT 12/31/2018	INTEREST PAID IN 2018
2013 Limited Tax Capital Improvement 2014 Tax Increment Improvement Bonds	First Security Bank Regions Bank	\$58,105,000 2,615,000	4/1/2033 3/1/2036	1.00% - 5.00% 6.00%	\$18,810,000 2,615,000		\$1,980,000	\$9,625,000	\$7,205,000 2,615,000	\$602,438 156.900
2015 Library Construction and Refunding Bonds	Regions Bank	36,620,000	3/1/2028	2.05% - 4.00%	34.625.000		1,185,000	1.475.000	31,965,000	1.025.013
2017 Library Construction and Refunding Bonds	Regions Bank	15,925,000	3/1/2027	1.50% - 5.00%	15.925.000		1,100,000	250,000	15,675,000	359.024
2018 Limited Tax Capital Improvement Bonds	First Security Bank	43,475,000		2.375% - 5.00%	,,	43,475,000			43,475,000	,
	•									
SPECIAL TAX BONDS										
2018 Hotel Gross Receipts Tax Bonds	First Security Bank	32,570,000	12/1/2048	3.00% - 5.00%		32,570,000			32,570,000	
REVENUE BONDS										
2003 Capital Imp.and Refunding Projects	U.S. Bank	11.855.000	7/1/2028	1.50% - 5.30%	7.265.000		510,000		6.755.000	380.505
2007 Waste Disposal Revenue Bond	Citizens Bank	3,400,000	5/1/2022	5.30% - 5.87%	1,455,000		260,000		1,195,000	76.188
2017 Capital Improvement and Refunding Revenue Bonds	First Security Banik	17,875,000	10/1/2033	2.00% - 5.00%	17.875.000		930,000		16,945,000	574.462
2017 Suprial Improvement and Nordinaling November Bernas	Thorocounty Burne	11,010,000	10/1/2000	2.0070 0.0070	17,070,000		000,000		10,010,000	07 1, 102
TEMPORARY NOTES										
2013 Temporary Note	U.S. Bank	7,700,000	7/30/2018	1.61%	1,589,444		1,589,444			25,450
2014 Temporary Note	Branch Banking & Trust	5,916,000	6/27/2019	1.46%	2,418,044		1,200,260		1,217,784	35,303
2015 Temporary Note	First Security Bank	5,910,000	6/24/2020	1.81%	3,609,230		1,181,561		2,427,669	65,327
2016 1st Temporary Note	Banc of America Public Capital Corp.	4,525,000	6/10/2021	1.54%	3,646,859		890,909		2,755,950	56,198
2016 A&P Temporary Note	Simmons First National Bank	2,850,000	10/25/2021	1.89%	2,300,903		559,272		1,741,631	43,450
2016 2nd Temporary Note	Relyance Bank	4,603,000	12/22/2021	1.85%	3,715,833		903,574		2,812,259	68,743
2017 Temporary Note	Signature Public Funding	5,250,000	8/8/2022	1.81%	5,250,000		1,012,704		4,237,296	95,025
Grand Total		\$259,194,000			\$121,100,313	\$76,045,000	\$12,202,724	\$11,350,000	\$173,592,589	\$3,564,026

SUMMARY OF BOND INDEBTEDNESS For the year ended December 31, 2019

GENERAL OBLIGATION DEBT	TRUSTEE	ORIGINAL AMOUNT	MATURITY DATE	INTEREST RATE	PRINCIPAL BALANCE AT 12/31/18	BONDS ISSUED	PRINCIPAL PAID IN <u>2019</u>	BONDS RETIRED 2019	PRINCIPAL BALANCE AT 12/31/2019	INTEREST PAID IN 2019
2013 Limited Tax Capital Improvement	First Security Bank	\$58,105,000	4/1/2033	1.00% - 5.00%	\$7,205,000		\$2,085,000		\$5,120,000	\$308,125
2014 Tax Increment Improvement Bonds	Regions Bank	2,615,000	3/1/2036	6.00%	2,615,000				2,615,000	156,900
2015 Library Construction and Refunding Bonds	Regions Bank	36,620,000	3/1/2028	2.05% - 4.00%	31,965,000		1,230,000		30,735,000	960,513
2017 Library Construction and Refunding Bonds	Regions Bank	15,925,000	3/1/2027	1.50% - 5.00%	15,675,000		1,410,000		14,265,000	470,963
2018 Limited Tax Capital Improvement Bonds	First Security Bank	43,475,000	4/1/2028	2.375% - 5.00%	43,475,000		3,280,000		40,195,000	1,183,146
SPECIAL TAX BONDS 2018 Hotel Gross Receipts Tax Bonds	First Security Bank	32,570,000	12/1/2048	3.00% - 5.00%	32,570,000		425,000		32,145,000	1,338,731
REVENUE BONDS										
2003 Capital Imp.and Refunding Projects	U.S. Bank	11,855,000	7/1/2028	1.50% - 5.30%	6,755,000		535,000		6,220,000	356,535
2007 Waste Disposal Revenue Bond	Citizens Bank	3,400,000	5/1/2022	5.30% - 5.87%	1,195,000		275,000		920,000	60,806
2017 Capital Improvement and Refunding Revenue Bonds	First Security Banik	17,875,000	10/1/2033	2.00% - 5.00%	16,945,000		870,000		16,075,000	635,850
TEMPORARY NOTES										
2014 Temporary Note	Branch Banking & Trust	5,916,000	6/27/2019	1.46%	1,217,784		1,217,784		0	17,780
2015 Temporary Note	First Security Bank	5,910,000	6/24/2020	1.81%	2,427,669		1,202,948		1,224,721	43,941
2016 1st Temporary Note	Banc of America Public Capital Corp.	4,525,000	6/10/2021	1.54%	2,755,950		904,638		1,851,312	42,469
2016 A&P Temporary Note	Simmons First National Bank	2,850,000	10/25/2021	1.89%	1,741,631		569,800		1,171,831	32,922
2016 2nd Temporary Note	Relyance Bank	4,603,000	12/22/2021	1.85%	2,812,259		920,290		1,891,969	52,027
2017 Temporary Note	Signature Public Funding	5,250,000	8/8/2022	1.81%	4,237,296		1,031,033		3,206,263	76,695
Grand Total		\$251,494,000			\$173,592,589	\$0	\$15,956,493	\$0	\$157,636,096	\$5,737,402

FUTURE DEBT SERVICE OVERALL FUTURE DEBT SERVICE NEXT TEN YEARS

<u>YEAR</u>	PRINCIPAL	<u>INTEREST</u>	TOTAL
2019	\$15,956,493	\$5,737,401	\$21,693,894
2020	\$14,330,718	\$5,475,093	\$19,805,810
2021	\$13,627,343	\$4,928,291	\$18,555,635
2022	\$11,638,035	\$4,380,397	\$16,018,432
2023	\$10,710,000	\$3,878,285	\$14,588,285
2024	\$11,175,000	\$3,488,435	\$14,663,435
2025	\$11,485,000	\$3,164,205	\$14,649,205
2026	\$11,825,000	\$2,825,068	\$14,650,068
2027	\$11,895,000	\$2,480,547	\$14,375,547
2028	\$8,065,000	\$2,166,541	\$10,231,541

GENERAL OBLIGATION AND SPECIAL TAX BONDS FUTURE DEBT SERVICE

<u>YEAR</u>	<u>PRINCIPAL</u>	<u>INTEREST</u>	<u>TOTAL</u>
2019	\$14,276,493	\$4,684,209	\$18,960,702
2020	\$12,585,718	\$4,492,333	\$17,078,050
2021	\$11,807,343	\$4,018,888	\$15,826,231
2022	\$9,743,035	\$3,547,831	\$13,290,866
2023	\$9,075,000	\$3,116,113	\$12,191,113
2024	\$9,480,000	\$2,790,050	\$12,270,050
2025	\$9,715,000	\$2,542,525	\$12,257,525
2026	\$9,965,000	\$2,294,063	\$12,259,063
2027	\$9,935,000	\$2,044,822	\$11,979,822
2028	\$6,035,000	\$1,831,231	\$7,866,231

REVENUE BOND FUTURE DEBT SERVICE

<u>YEAR</u>	PRINCIPAL	INTEREST	TOTAL
2019	\$1,680,000	\$1,053,191	\$2,733,191
2020	\$1,745,000	\$982,760	\$2,727,760
2021	\$1,820,000	\$909,404	\$2,729,404
2022	\$1,895,000	\$832,566	\$2,727,566
2023	\$1,635,000	\$762,173	\$2,397,173
2024	\$1,695,000	\$698,385	\$2,393,385
2025	\$1,770,000	\$621,680	\$2,391,680
2026	\$1,860,000	\$531,005	\$2,391,005
2027	\$1,960,000	\$435,725	\$2,395,725
2028	\$2,030,000	\$335,310	\$2,365,310

City of Little Rock, Arkansas Direct and Overlapping Governmental Activities Debt 12/31/2018

	Debt Available for	Percentage	Little Rock's Share of
Governmental Unit	Retirement	Applicable	Overlapping Debt
City of Little Rock, Arkansas	\$165,642,589	100%	\$165,642,589 (a)
Little Rock Public School District	268,321,915	100%	268,321,915_(b)
Total direct and overlapping debt	\$433,964,504		\$433,964,504

⁽a) The City's governmental activities debt for the overlapping debt calculation includes General Obligation Bonds, Special Tax Bonds, Governmental Activities Revenue Bonds, and Short-term Notes.

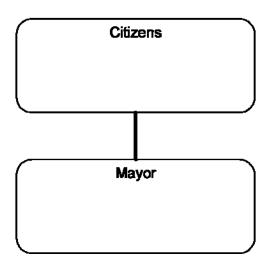
⁽b) Obtained from Jean Ring at 447-1089 Finance Director at Little Rock School District

Departmental Information





Mayor



Mission Statement

To provide vision and leadership that unifies our city, bringing us from disconnected to connected, by focusing on diversity in the marketplace and educational achievement, ensuring all residents have the opportunity to collectively help Little Rock reach it's full potential as it becomes one of the catalysts for the New South.

¥.

Mayor

2019 Department Goals

Continue implementing Little Rock's Master Plan for Children, Youth, and Families

Conduct a full review of the City's summer youth employment program and identify federal funding to expand the program

Conduct a full review of the City of Little Rock's compensation and leave policies

Develop Little Rock's Opportunity Zone strategy

Develop a workplan for the Mayor's Summer Reading Program and "Thrive by Five Program" with local partners and the Central Arkansas Library System

Engage the Economic Development Transition Committee to identify members of the "Red Tape Commission" to begin developing Little Rock's first Small Business Growth Plan

Ensure that the FY2020 budget includes resources to hire twenty (20) additional LRPD officers

Re-launch and prioritize LRPD's Cadet Program to ensure a more diverse, homegrown LRPD force

Draft Use of Force Policy for LRPD, including a community outreach plan to solicit community input for the policy.

Create the Little Rock Community Review Board

Open Fire Station 24 in Southwest Little Rock

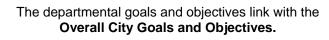
Ensure alternative modes of transportation by implementing an e-scooters ordinance

Expand the Sidewalk Replacement Program

Create Little Rock's Office of Equity, Diversity, & Inclusion and Rebranding of the Little Rock Racial and Cultural Diversity Commission as the Little Rock Human Rights Commission, incorporating the concerns of Little Rock's LGBT community

Work with LRPD leadership to onboard an LGBT liaison within the LRPD Community Policing Unit

Work with the Transformation and Government Reform Transition Committee to develop a workplan for reinvigorating the City of Little Rock's Intergovernmental Relations Office and Grants Management Division to more aggressively pursue federal resources to support key public safety, economic development, and community development priorities







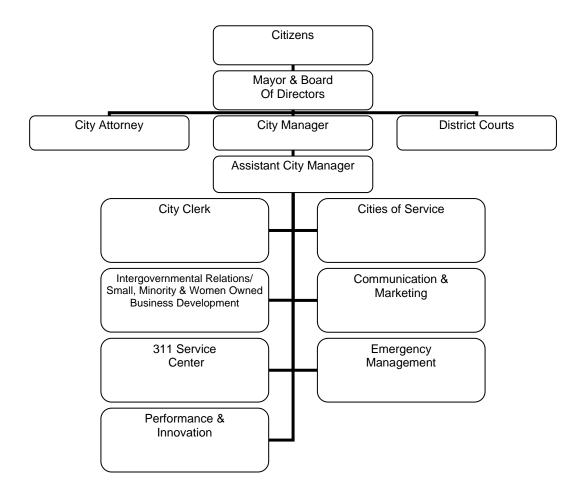








General Administrative

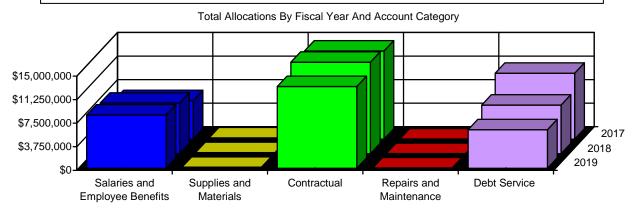


Mission Statement

To deliver the highest level of quality information on policies, services, and activities of Little Rock City Government to the citizen and facilitate the delivery of emergency response information to the general public and make available, through electronic media, information about city and community events.

General Administrative			
	Expenditure Budget		
	2017	2018	2019
Description	Actual Expenditures	Adopted Budget	Adopted Budget
Salaries and Employee Benefits	\$6,142,514	\$8,061,838	\$8,476,142
Supplies and Materials	200,828	186,512	158,458
Contractual	14,027,975	14,568,458	13,007,474
Repairs and Maintenance	34,080	33,183	36,946
Debt Service	10,491,982	7,751,360	6,136,327
	\$30,897,380	\$30,601,351	\$27,815,347
Staffing	33	35	33

General Government includes the Mayor, City Manager, City Clerk, Emergency Management, Small and Women Owned Business Development, LRTV, 311, and the Performance and Innovation Division. The 2019 personnel budget includes an increase of \$541,000 associated with increased workers compensation and actuarially determined contributions to benefit plans, net of a reduction attributed to the elimination of two positions. The decrease in Outside Agency funding, included in contracts, is primarily attributed to the reclassification of \$1 million in transit funding to the Street Fund, and a decrease in funding for the Arts Center during construction and expansion in 2019. Debt service will decrease by approximately \$1.6 million in 2019 due to the retirement of the 2013 short-term note in 2018. Approximately \$3.3 million will be transferred in from the 3/8-cent sales tax fund and the Fleet Special Project to fund principal payments on debt issued from 2014 - 2016 to accelerate 3/8-cent capital projects and purchase police vehicles.



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
100 General Fund	\$27,815,347	-9.10%

EV 40

0/ Change



2018 Department Priorities	Status
Ensured staffing levels were improved and maintained in the 911	
operations. Worked with Human Resources Staff to develop proposals	
to address turnover, including salary and benefit considerations. Fully	
implement the Telephone Reporting Unit, which will assist in increasing	
the efficiency of call-taking and dispatching, and free up police officers to	
conduct more proactive policing and engage the community.	Completed
Continue to meet the National Standard regarding Little Rock Fire	'
Department response times. Installation of the Mach Alert at all Fire	
Stations. Installation of the new Computer-Aided Drawing System.	
Evaluate the conditions at each of the Fire Stations for maintenance and	
renovations, and develop and implement a replacement plan for the forty-	
seven (47) Thermal Imaging Cameras that are currently twelve (12) to	
fifteen (15) years old.	Ongoing
Reviewed all organizations and City Departments which receive	<u> </u>
Prevention, Intervention & Treatment Funding to ensure adherence to the	
requirements set forth in Youth Master Plan. Reviewed the viability of	
current programs focused on participants aged twelve (12) – seventeen	
(17) and Youth Intervention Programs utilizing focus groups, surveys and	
an Advisory Committee to update future Requests for Qualifications	
accordingly.	Completed
Moved 85% of the thirty-eight (38) funded infrastructure projects from	Completed
the 2016 - 2018 Infrastructure Program to construction.	Completed
Provided staff input for major Arkansas Department of Transportation	Completed
Projects such as: Interstate 30 widening; Cantrell Road & Interstate	
,	
430; Rodney Parham Road & Interstate 430; Stagecoach Road &	
Interstate 430 Interchange Improvement Projects; and the Interstate 630	Completed
Widening Project. Begin a new project to replace all of the Interstate 630 Freeway lighting	Completed
from Interstate 30 to the Barrow Road exit. Continue to monitor street	
light outages in the downtown area and repair, or replace, as needed.	
Wherever possible, convert existing streetlight fixtures to utilize LED	Ongoing
Prepare a study of the Highway 10 Design Overlay District and provide	Origoing
recommendations for changes in the future Land Use Plan for the	
	Ongoing
Corridor.	Ongoing
Prepare a Downtown Master Plan that will incorporate the Interstate 30	Ongoina
corridor.	Ongoing
Continue the outreach initiative to increase minority and women-owned	Ongoing
business procurement opportunities within the City of Little Rock.	Ongoing
Created an online application for Housing Assistance and Resources.	Completed
Implemented the Code Enforcement Software Program in an effort to	Communication
improve the ability to be more proactive and responsive.	Completed
Continue to partner with DePaul, USA, in delivering services to the	0
current and future clients that utilize the facility.	Ongoing
Renovated the toddler play area at Riverfront Park by installing new	0
features, renovated park space and improved playground surfacing.	Completed



2019 Department Goals

Continue the implementation of the 21st Century Policing Principles.

Continue the efforts in receiving CALEA Accreditation for the 911 Center, and the implementation of the new Computer-Aided Dispatch System. Continue to improve the hiring and training processes to increase the number of personnel.

Certification of all Little Rock Fire Department Accreditation Staff to a minimum of Self-Assessment Certification, and continue to maintain an up-to-date Five (5)-Year Strategic Plan. In addition, begin the National Accreditation process of the Training Bureau.

Complete the design and right-of-way acquisition process for 35% of the thirty-eight (38) funded infrastructure projects for 2019 to 2021 and move 25% of the projects to the bidding and award phase.

Complete the Land Use review of the area between Interstate 30, Interstate 630, Interstate 430 and the Downtown area. Obtain Board approval on the East Plan Area, east of Interstate 30/Interstate 530, and the Northwest Plan Area, north of Chenal Parkway/Kanis Road and west of Interstate. Begin the initial work for the review of the area Interstate 30 to Interstate 630 and Interstate 430 to Union Pacific Rail Road.

Implement a new Sexual Orientation/Lesbian, Gay, Bisexual and Transgender (LGBT) Policy and raise awareness of LGBT rights through conducting mandatory training to all employees.

Conduct a hands-on inventory every two (2) years in order to maintain the integrity of the fleet count

Collaborate with both the Little Rock Fire Department and Little Rock Police Department to research, outline and implement a Computer-Aided Dispatch System (software, interfaces, components, etc.) that best serves the City of Little Rock, its citizens and visitors.

The Purchasing Division will continue to enhance and maintain a repository of procurement-related contracts. Now that implementation of INFOR's Strategic Sourcing/Contract Management Software is complete, the focus will be to analyze trends, consolidate purchases and capitalize on potential volume savings while taking care not to exclude Small, Minority and Woman Owned Businesses. In addition, staff will work to build a continuous Contract Management Training Program.

Continue partnerships with the Community Development Division and other entities to rehab Land Bank properties. Set a goal of a minimum of three (3) Land Bank properties developed by Community Development Division and/or Community Housing Development Organizations.

Be a leader in sustainability and wildlife conservation by continuing to build on the Little Rock Zoo's Conservation Action Plan in the following areas: 1) expand partnerships with local conservation organizations; 2) expand involvement in Saving Animals from Extinction and Species Survival Plan programs; and 3) fully implement Little Rock Zoo Sustainability Plan.

Pilot the newly-created Re-Entry Mentoring Program for Re-Entry clients working within the various City Departments. Pilot the newly-created Employment Referral Program with local public and private entities for Re-Entry clients who have successfully completed training within City Departments.



2019 Department Goals (Continued)

Update and review all 151 Standards to maintain National Recreation and Parks Association Accreditation.

Complete the installation of four (4) new replacement playgrounds with accessible connections located at Reservoir, Kanis, Hanger Hill and Ottenheimer Parks.

Provide support and quarterly reporting to the LR Cent Committee and the Board regarding the status of the additional One (1)-Cent Local Sales Tax Revenues and the progress toward completion of capital projects authorized under the 3/8-cent portion of the tax.

Continue to issue Little Rock Municipal Identification Cards to additional residents.

Continue the process of acquiring Accreditation of the City's Emergency Management Division through the National Emergency Management Association.



Department: City Manager Funding Source: General Fund \$ 27,815,347

Department Description:

To ensure the effective implementation, administration and evaluation of City programs established through the policy directives of the Board of Directors; to provide administrative support to the City Manager and Board of Directors and to serve as a resource for citizens and neighborhood groups.

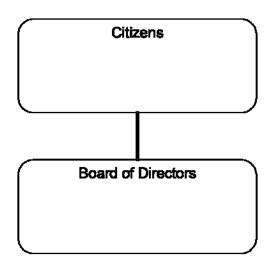
	2017 <u>Actual</u>	2018 <u>Budget</u>	2019 <u>Budget</u>
Objective: Provide responses to City Board of Director requests in a timely manner.			
Demand: Number of City Board of Director			
requests.	284	290	300
Workload: Number of City Board of Director			
requests completed.	279	283	292
Efficiency: Number of City Board of Director			
requests completed in a timely manner.	279	283	292
Effect/Outcome: Percentage of City Board of			
Director requests completed in a timely manner.	100%	100%	100%
Objective: Provide responses to citizen requests wit	hin a timely mann	er.	
Demand: Number of citizens requests for			
information.	231	208	250
Workload: Number of citizen requests for			
information completed.	228	208	245
Efficiency: Number of citizen requests for			
information completed in a timely manner.	228	207	245
Effect/Outcome: Percentage of total citizen			
requests completed a timely manner.	100%	100%	100%

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Basic City Services.





Board of Directors



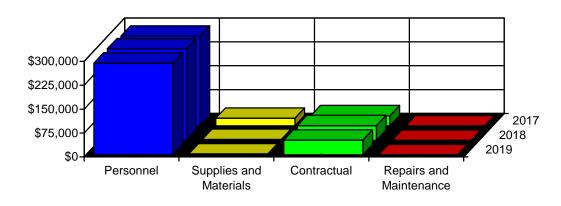
Mission Statement

To make policies and provide representation for the citizens of Little Rock; provide executive management and administration of City affairs; provide legal advice and representation for the city; serve as official recorder and custodian of public documents; and to conduct municipal judicial proceedings for criminal and traffic offences.

Board of Directors			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$282,051	\$287,813	\$288,053
Supplies and Materials	24,158	2,990	2,990
Contractual	32,036	46,147	46,147
Repairs and Maintenance		291	310
Total	\$338,245	\$337,241	\$337,500
Staffing	1	1	1

Board staffing reflects the one (1) full time assistant dedicated to the Board of Directors. The Board consists of ten (10) part-time elected officials representing the City's seven (7) Wards with three (3) at large positions.

Total Allocations By Fiscal Year And Account Category



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
100 General Fund	\$337,500	0.08%



Board of Directors

2018 Department Priorities	Status
Participate in professional development opportunities offered by the U.S.	
Conference of Mayors, the National League of Cities, the Arkansas	
Municipal League and other professional organizations.	Ongoing
Develop policies and programs to improve the City of Little Rock; focus	
on the priority areas of public safety, economic development,	
infrastructure, basic City services and quality of life.	Ongoing
Meet with neighborhoods and community groups to discuss and resolve	
issues of concern.	Ongoing
Ensure the successful implementation of the City's 3/8-Cent Capital	
Projects and the 5/8-Cent Operating Sales Tax Fund.	Ongoing

2019 Department Goals

Participate in professional development opportunities offered by the U.S. Conference of Mayors, the National League of Cities, the Arkansas Municipal League and other professional organizations.

Develop policies and programs to improve the City of Little Rock; focus on the priority areas of public safety, economic development, infrastructure, basic City services and quality of life.

Meet with neighborhoods and community groups to discuss and resolve issues of concern. Ensure the successful implementation of the City's 3/8-Cent Capital Projects and the 5/8-Cent Operating Sales Tax Fund.

Board of Directors



Department: Board of Directors Funding Source: General Fund

Budget: \$337,500

Department Description:

To provide executive management and administration of City affairs; provide legal advice and representation for the city; serve as official recorder and custodian of public documents.

The departmental goals and objectives link with the Overall City Goals and Objectives.





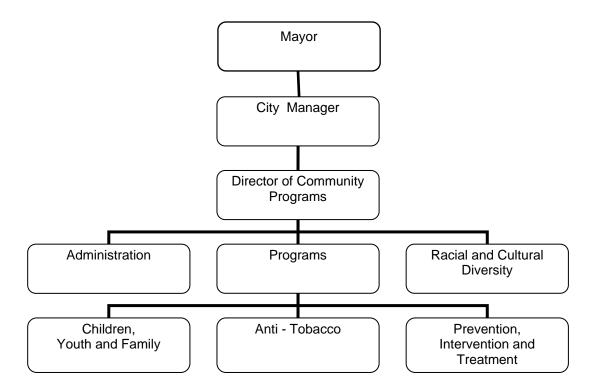








Community Programs



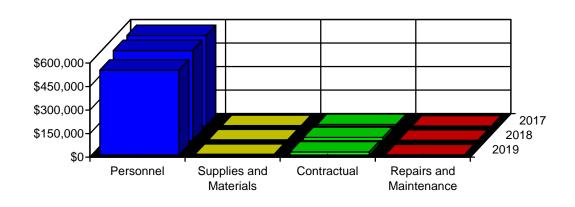
Mission Statement

The mission of the Department of Community Programs is to effectively administer and maximize Prevention, Intervention, and Treatment (PIT) funds authorized annually in order to provide the community with quality programming and services with the goal of increasing positive outcomes and the overall quality of life for the children, youth, and families of Little Rock. It is achieved through the use of evidence-based practices, standardized processes, and citizen input to create and foster an inclusive environment that respects the dignity of all people, welcomes all voices, and values racial and cultural diversity.

Community Programs			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$577,813	\$573,893	\$541,555
Supplies and Materials	2,518	4,530	4,530
Contractual	10,152	19,315	19,488
Repairs and Maintenance		1,568	968
Total	\$590,483	\$599,306	\$566,541
Staffing	13	11	13

The majority of the Community Programs budget is included in programs funded by the \$5.5 million contribution to Children, Youth, and Family prevention, intervention and treatment, and re-entry programs.

Total Allocations By Fiscal Year And Account Category



Resources for Budget Budget Prior Year 100 General Fund \$566,541 -5.47%



Community Programs

OOAO Darrantara et Ditaritira	01-1
2018 Department Priorities	Status
Implement a new system to reflect the MIS requirements resulting from	
Youth Mentoring Program (YMP) recommendations.	Ongoing
Develop and pilot a Re-Entry Mentoring Program for program	
participants working within City of Little Rock departments.	Ongoing
Racial Cultural Diversity Commission (RCDC) – Host at least 3 new	
events, such as: Spirit of Love Event (partnership); Immigrant Stories	
Documentary; Taste of the World Program; Cultural Moments	
programming for KWCP Radio Station; Doing Business with the City	
(pulling in City Departments).	Ongoing
Explore creating an initiative to the Little Rock business community for	
an Economic Development/Job Creation response to stem increased	
levels of violence in poor neighborhoods resulting from a lack of	
opportunities.	Ongoing
Explore developing an Employment Referral Program with local public	
and private entities for Re-Entry participants who have successfully	
completed training in City of Little Rock departments.	Ongoing
Increase Tobacco Program delivery to all Prevention, Intervention and	
Treatment (PIT)-funded programs.	Not Completed
Located at least three (3) post Summer Youth Employment Opportunity	
(SYEO) internship/work opportunities for 2nd year SYEO interns that	
opened spaces for incoming students in 2019.	Completed
Developed and piloted a "Currency Crash Course" to assist ReEntry	
clients working within City of Little Rock departments with critical	
financial literacy information maximizing their financial potential "from	
their first paycheck."	Completed
Identify and develop partnerships with at least five (5) private business	
job placement opportunities for disconnected youth.	Ongoing
Developed at least one (1) program/project for all PIT youth-related	
programs participants to attend.	Completed
Hosted a Non-Profit Conference that assisted youth development	
organizations with capacity-building opportunities to improve outcomes	
related to the Youth Master Plan.	Completed

2019 Department Goals

Host at least two (2) ReEntry Orientation Sessions to increase database of private businesses who will hire ReEntry clients.

Pilot the newly created "Currency Crash Course" to assist ReEntry clients working within City of Little Rock departments with critical financial literacy information to maximize their financial potential "from their first paycheck."

Develop at least one (1) program/project for all PIT youth-related programs to attend. Finalize the review of current 12-17 and Youth Initiative Programs (YIP) programs for viability through focus groups, surveys, and an Advisory Committee to update future RFQ bids accordingly.

Plan and execute five (5) relevant professional development and training opportunities to assist current funded and potential programs achieve the positive outcomes related to the YMP.

Community Programs



Department: Community Programs

Funding Source: General Fund Budget: \$ 566,541

Department Description:

To ensure the effective implementation, administration and evaluation of City social services and human services programs assigned to the department and to serve as a resource for citizens, resident groups, neighborhood associations and other community based organizations providing these services.

	2017 <u>Actual</u>	2018 <u>Budget</u>	2019 <u>Budget</u>
Objective: To recruit youth, provide orientation, and	approve youth to	hire for summer	
employment. Demand: Youth available for recruitment and	Ī		
orientation.	1 200	1 000	1 200
	1,200	1,000	1,200
Workload: Youth recruited and processed through orientation.	700	750	750
Efficiency: Youth processed and available for	700	750	730
employment in June.	650	680	700
Effect/Outcome: Percentage of youth processed	000	000	700
and available for work in June.	93%	91%	93%

Objective: To audit, approve, and process all reimb	oursement requests fo	r payment within	14
days.			
Demand: Requests available for process and			
reimbursement.	750	800	800
Workload: Requests processed for			
reimbursement.	684	760	760
Efficiency: Requests processed per month.	60	60	60
Effect/Outcome: Percentage of total requests			
processed.	91%	95%	95%

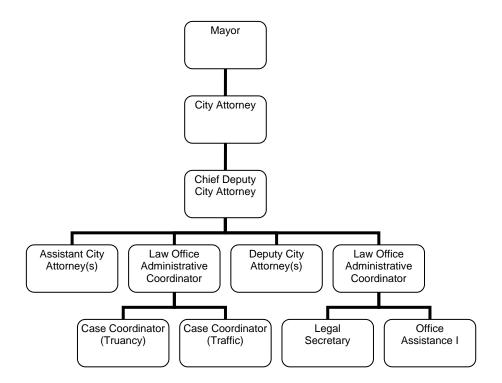
The departmental goals and objectives link with the Board of Directors Statement of Management Policy for a Safe City and Quality of Life.







City Attorney



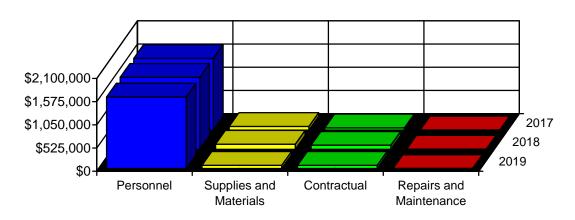
Mission Statement

To provide legal assistance and representation for the City of Little Rock and its Boards and Commissions.

City Attorney			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$1,623,633	\$1,629,738	\$1,620,155
Supplies and Materials	82,087	113,824	71,574
Contractual	50,100	91,153	72,644
Repairs and Maintenance	3,629	3,660	1,442
Total	\$1,759,449	\$1,838,375	\$1,765,815
Staffing	20	18	18

The personnel decrease is primarily attributed to salary adjustments anticipated due to staffing changes within the Department. Other reductions in supplies (primarily law books and controlled equipment), contracts, and travel were required to help offset cost increases in the budget for public safety.

Total Allocations By Fiscal Year And Account Category



 FY 19
 % Change

 Proposed
 from

 Resources for Budget
 Budget
 Prior Year

 100 General Fund
 \$1,765,815
 -3.95%

City Attorney

2018 Department Priorities	Status
Continue to provide quality legal guidance and representation for City	
officials and department heads.	Ongoing
Continue transparent communication methods through reports, alerts,	Ongoing
Continue to provide legal advice on the Criminal Abatement Program.	Ongoing
Continue to prepare legal research memoranda in a timely manner.	Ongoing
Maintain awareness of recent changes in State and Federal law and	
regulations that may impact Little Rock government.	Ongoing
Assist City departments with the drafting of proposed ordinances and	
resolutions.	Ongoing
Continue to review, research and draft contracts for City departments	
and commissions.	Ongoing
Continue to represent the City in litigation cases for or against the City.	Ongoing
Continue to prosecute traffic, truancy and code violations.	Ongoing
Purchased and implemented a law-office software program to document	
billable hours and overall workload and to provide more detailed	
information for the Budget Service Measures.	Completed

2019 Department Goals

Continue to provide quality legal guidance and representation for City officials and department heads.

Continue transparent communication methods through reports, alerts, and various updates.

Continue to provide legal advice on the Criminal Abatement Program.

Continue to prepare legal research memoranda in a timely manner.

Maintain awareness of recent changes in State and Federal law and regulations that may impact Little Rock government.

Assist City departments with the drafting of proposed ordinances and resolutions.

Continue to review, research and draft contracts for City departments and commissions.

Continue to represent the City in litigation cases for or against the City.

Continue to prosecute traffic, truancy and code violations.

Review 4th amendment implications on LRPD's current use of no-knock warrants and dynamic entry.

Implement aggressive in-house training regarding local government issues.

Develop City Wireless Telecommunication policy between Public Works, IT Department,

City Attorney Office, Board of Directors, City Manager and Planning Department.

City Attorney



Department: City Attorney
Funding Source: General Fund
Budget: \$1,765,815

Department Description:

To provide adequate administrative controls to ensure the delivery of effective legal review of all City programs established by the Board of Directors and the administration of the City; to ensure that effective legal representation is provided for all lawsuits brought by or against the City; and to ensure that legal counsel is provided for all City boards, commissions, and departments.

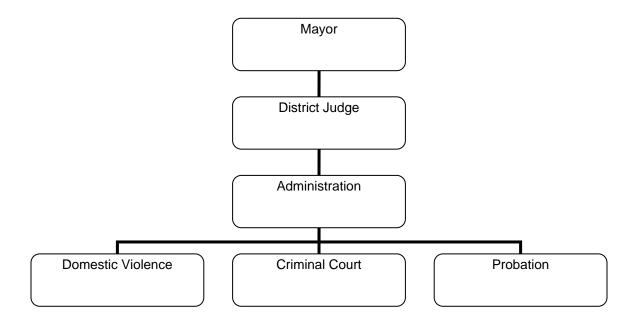
	2017 <u>Actual</u>	2018 <u>Actual</u>	2019 <u>Budget</u>
Objective: To litigate cases.			
Demand: Cases to be litigated.	70	129	130
Workload: Cases litigated.	70	129	130
Efficiency: Cases litigated per year.	70	129	130
Effect/Outcome: Percentage of litigated cases			
closed per year.	n/a	n/a	n/a
Objective: To prosecute health and safety code Violations.			
Demand: Violations presented for final			
judgment.	2,500	3371	3000
Workload: Violations prosecuted for final			
judgment.	2,500	1941	1950
Efficiency: Violations convictions.	1,250	743	975
Effect/Outcome: Conviction rate.	50%	40%	50%
Objective: To prosecute DUI/DWI violations.			
Demand: DUI/DWI pleas and trials.	350	400	400
Workload: Court appearances for DUI/DWI pleas			
and trials.	350	400	400
Efficiency: Guilty DUI/DWI pleas and convictions	235	272	275
Effect/Outcome: Percentage guilty.	67%	68%	68%
Objective: Prepare contract and legal memoranda			
in a timely manner.			
Demand: Request for contracts and legal			
research.	230	222	225
Workload: Contracts and research memoranda			
prepared.	230	222	225
Efficiency: Contracts and memoranda prepared in			
a timely manner.	230	222	225
Effect/Outcome: Percentage of contracts and			
memoranda prepared in a timely manner.	100%	100%	100%

The departmental goals and objectives link with the **Board of Directors Statement of Management Policy for a Safe City.**





District Court First Division



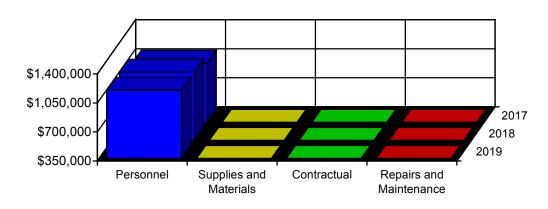
Mission Statement

To provide the public with impartial and timely adjudication of criminal offenses; to divert offenders from criminal activity and increase public accountability through probation, drug testing, victim restitution and community service programs.

District Court First Division			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$1,063,277	\$1,171,534	\$1,190,425
Supplies and Materials	26,350	42,100	42,100
Contractual	70,238	96,950	96,950
Repairs and Maintenance		1,700	1,700
Total	\$1,159,864	\$1,312,284	\$1,331,175
Staffing	20	20	20

Approximately \$18,900 of the increase in personnel cost reflects changes in the cost of benefits and staffing turnover from the 2018 Original Budget.

Total Allocations By Fiscal Year And Account Category



 FY 19
 % Change

 Proposed
 from

 Resources for Budget
 Budget
 Prior Year

 100 General Fund
 \$1,331,175
 1.44%



District Court First Division

2018 Department Priorities	Status
Directed the overall operations of Criminal Court within the guidelines of	
the State of Arkansas and the City of Little Rock ordinances, statutes,	
and policies.	Completed
Provided fair and impartial adjudications for all cases heard.	Completed
Continued community outreach with educational information.	Completed
Provided court informed sentencing recommendations, monitoring, and	
compliance with court orders. Stayed informed on all changing	
legislation regarding fees and new statute requirements.	Completed
Provided management direction to staff and ensured accountability and	
accessibility to citizens, while providing courteous customer service.	Completed

2019 Department Goals
Administer and provide justice to all in an equitable and professional manner within the
guidelines of Arkansas Statutes and City policy.
Provide better management and direction to staff and ensure accountability.
Provide management and preparation for any changes that may be required.

District Court First Division



Department: District Court Criminal

Funding Source: General Fund Budget: \$1,331,175

Department Description:

To direct overall operations of Criminal proceedings ensuring legal compliance, efficiency, and public accountability.

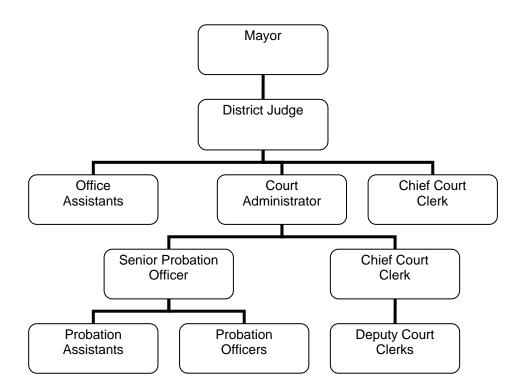
	2017 <u>Actual</u>	2018 <u>Budget</u>	2019 <u>Budget</u>
Objective: To process Criminal Bond information on	a daily basis.		
Demand: Bonds to be processed.	100	100	100
Workload: Bonds actually processed.	100	100	100
Efficiency: Bonds processed per court session.	100	100	100
Effect/Outcome: Percentage of Bonds processed			
daily.	100%	100%	100%

The departmental goals and objectives link with the **Board of Directors Statement of Management Policy for a Safe City.**





District Court Second Division



Mission Statement

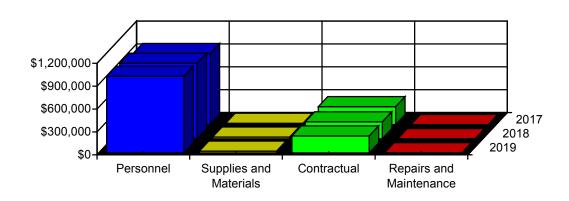
We seek to administer justice and equity.

Dietrict	Court	Second	Division
DISTRICT	Court	Second	DIVISION

District Court Second Division			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$932,457	\$989,165	\$1,003,141
Supplies and Materials	18,201	22,200	22,200
Contractual	236,546	222,522	222,522
Repairs and Maintenance	1,277	2,061	2,050
Total	\$1,188,481	\$1,235,948	\$1,249,913
Staffing	18	18	18

Approximately \$14,000 of the personnel cost increase is attributed to salary and benefit cost increases for non-uniform employees.

Total Allocations By Fiscal Year And Account Category





District Court Second Division

2018 Department Priorities	Status
Find additional Community Service agencies that will work with our court.	Ongoing
Update the Probation Officer Manual which will include a step by step	
guide for all applicable duties in Traffic Court.	Ongoing
Look for new and relevant training for the probation office staff.	Ongoing
Focus on self-improvement and professional development in an effort to	
better serve the public and enhance employee morale.	Ongoing
Have all front office clerks fully trained on bottom and top chair in the	
courtroom.	Ongoing
Have all clerks actively using Session Direct in the courtroom in an effort	
to streamline the courtroom process and have fewer courtroom delays	
resulting from waiting on clerks to update tickets.	Ongoing
Develop more documents in Contexte to help streamline some clerk	
processes.	Ongoing
Allow clerks to attend more professional development classes offered	
through the city and surrounding areas.	Ongoing
Each clerk has been given the goal of finding one thing (big or small) in	
their daily processes they feel could be streamlined. They were asked to	
determine a viable solution and share it with their supervisor.	Ongoing

2019 Department Goals
Continue to find innovative ways to improve and streamline overall court operations.
Provide the best customer service possible by cross-training all court clerks.
Establish an e-filing system implemented though the Administrative Office of the Courts.
Find additional Community Service agencies that will work with our court.
Updating the Probation Officer Manual which will include a step by step guide for all duties
in Traffic Court.
Provide new and relevant training for the probation office staff.
Solicit agencies outside Central Arkansas to be added to our court's community service
provider database.
Encourage clerks to attend the supervisory equivalency training offered by the Human
Resources Department.

District Court Second Division



Department: District Court Traffic

Funding Source: General Fund Budget: \$1,249,913

Department Description:

To direct the overall operation of the traffic court within established policies and laws; to provide management direction to staff; to insure accountability and accessibility to the public; and to make sure that the best customer service possible is provided. Management also seeks to provide the necessary needs to staff members enabling them to perform their jobs to the best of their ability and to provide the opportunity to obtain any additional training needed or requested.

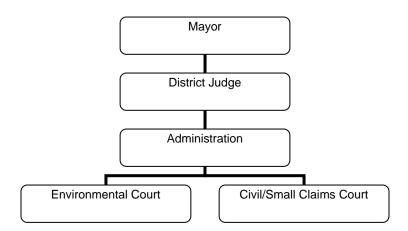
	2017 <u>Actual</u>	2018 <u>Budget</u>	2019 <u>Budget</u>
Objective: To enter violations into Contexte the sam	e day received.		
Demand: Violations to be entered.	29,524	28,723	29,000
Workload: Violations entered and processed.	29,524	28,723	29,000
Efficiency: Violations entered and processed per			
month.	2,460	2,393	2,416
Effect/Outcome: Percentage of violations			
processed same day received.	99%	99%	99%
Objective: To update dispositions in Contexte within 24 hours.			
Demand: Violations to be disposed.	30,876	28,308	28,500
Workload: Violations disposed.	30,876	28,308	28,500
Efficiency: Violations disposed of per month.	2,573	2,359	2,375
Effect/Outcome: Percentage of dispositions			
processed within 24 hours.	99%	99%	99%

The departmental goals and objectives link with the **Board of Directors Statement of Management Policy for a Safe City.**





District Court Third Division



Mission Statement

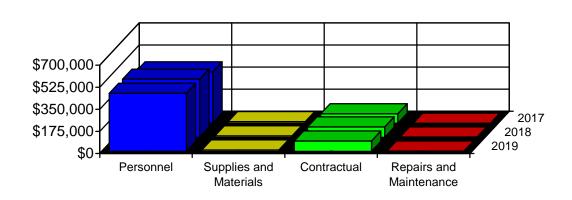
To provide impartial and timely adjudication and impose sanctions for code violations to insure that neighborhood conditions are improved to comply with accepted health and safety standards. To provide the public with timely and impartial adjudication of civil and small claim matters.

District Court Third Division

	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$408,227	\$461,011	\$457,408
Supplies and Materials	12,671	11,813	15,463
Contractual	74,888	83,135	79,985
Repairs and Maintenance	240	2,500	2,000
Total	\$496,027	\$558,459	\$554,856
Staffing	8	8	8

The change in personnel cost is attributed to salary and benefit cost changes for non-uniform employees from the 2018 original budget. Other operating expenses were realigned without increasing the overall budget allocation.

Total Allocations By Fiscal Year And Account Category



FY 19 % Change
Proposed from
Resources for Budget Budget Prior Year
100 General Fund \$554,856 -0.65%



District Court Third Division

2018 Department Priorities	Status
Continue education in emergency awareness training for bailiff's and	
staff (active shooter, sovereign citizens, overt disruption resolution, etc.).	Ongoing
Increase the court's presence in the local school system through	
speaking engagements and probation officers making school visits.	Ongoing
Obtain office space that will accommodate all staff in one building.	Ongoing
Provide fair and impartial rulings for all cases.	Ongoing
Further refine our probation department service for youth and code	
enforcement cases.	Ongoing
Transition our part-time Environmental Court Assistant position to full-	
time.	Ongoing

2019 Department Goals

Continue education in emergency awareness training for bailiff's and staff (active shooter, sovereign citizens, overt disruption resolution, etc.).

Increase the court's presence in the local school system through speaking engagements and probation officers making school visits.

Obtain office space that will accommodate all staff in one building.

Provide fair and impartial rulings for all cases.

Further refine our probation department service for youth and code enforcement cases.

Transition our part-time Environmental Court Assistant position to full-time.

Find more resources for juvenile offenders.

Find more sentencing options for solicitation violators.

Purge civil/small claims files over ten years old.

District Court Third Division



Department: District Court Environmental

Funding Source: General Fund Budget: \$554,856

Department Description:

To direct the overall operation of the Court to ensure legal compliance, provide management direction, public accountability, impartial and timely adjudication and the imposition of sanctions for code violations ensuring that neighborhood conditions are improved to comply with accepted health and safety standards.

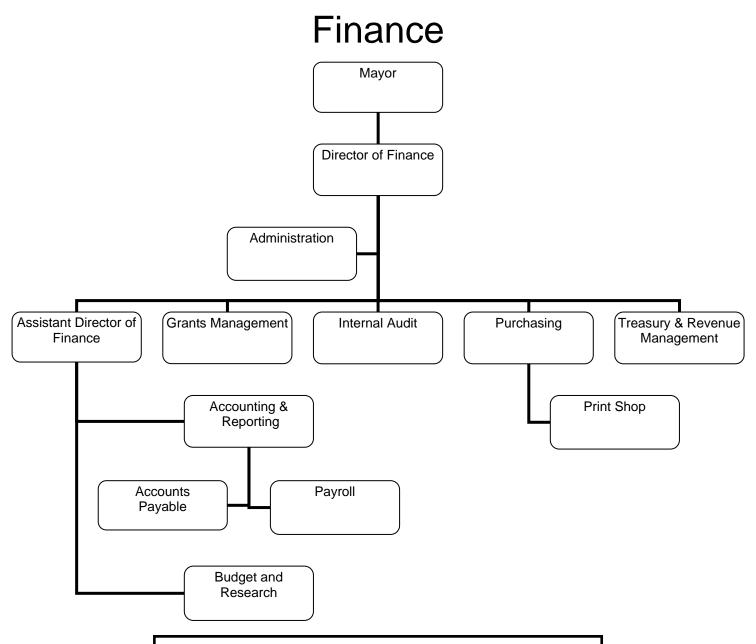
	2017 <u>Actual</u>	2018 <u>Budget</u>	2019 <u>Budget</u>
Objective: To process 100% of life-threatening viol citation is written.	ations within seven	(7) days of the o	date
Demand: Violations to be processed. Workload: Citations processed, recorded, and	5	10	5
entered into computer.	2	10	5
Efficiency: Citations processed.	2	3	5
Effect/Outcome: Percentage of Citations			
processed within thirty (30) days.	100%	100%	100%
Objective: To enter citations into Contexte within 4	8 hours received.		
Demand: Citations to be entered.	2,157	2,000	2,300
Workload: Citations entered and processed.	2,157	2,000	2,300
Efficiency: Citations processed per month.	179	167	191
Effect/Outcome: Percentage of Citations processed within forty-eight (48) hours received.			
	100%	100%	100%

The departmental goals and objectives link with the **Board of Directors Statement of Management Policy for a Safe City.**



Finance





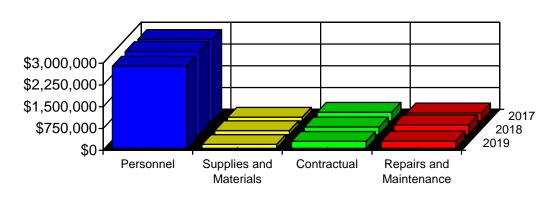
Mission Statement

To manage the financial affairs of the City in accordance with all legal requirements in the highest standards of ethical and professional conduct; and to advise the City Manager and other City departments on any financial issues.

Finance			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$2,816,570	\$2,864,625	\$2,835,621
Supplies and Materials	133,365	142,169	133,089
Contractual	302,322	268,011	241,251
Repairs and Maintenance	283,042	337,160	250,081
Total	\$3,535,299	\$3,611,965	\$3,460,042
Staffing	43	43	42

The elimination of the analyst position and reductions in supplies, contracts, and training were required to help offset increases in the public safety budget in 2019. Software maintenance cost was reclassified to applicable special projects for Human Resources, Planning, and Fleet applications.

Total Allocations By Fiscal Year And Account Category



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
100 General Fund	\$3,460,042	-4.21%



Finance

Finance	•11
2018 Department Priorities	Status
Initiated leasing plans for creative financing that lessened the strain on the	
Fleet Budget while increasing purchasing opportunities for the City's fleet.	
In addition, Fleet Services, Finance and Little Rock Police Department	
(LRPD) developed a proposal for a Strategic Vehicle Replacement Plan	
that will address the replacement of older patrol units in the Police	
Department. The goal is to annually retire and replace 20% of the older	
patrol units over the next five (5) years.	Completed
Staff worked to obtain the Government Finance Officers Association	•
(GFOA) Certificate of Recognition for the 2018 Budget Preparation and the	
GFOA Certificate of Achievement for Excellence in Financial Reporting for	
the 2017 Comprehensive Annual Financial Report (CAFR).	Completed
Staff coordinated with other City Departments to update program	
inventories based on the 2018 Budget for review sessions in the fall. This	
program will be continued on an annual basis.	Completed
Complete implementation of INFOR's Dynamic Enterprise Performance	Completed
Management (d/EPM) budget solution purchased in 2017.	Ongoing
Internal Audit will prepare an Audit Plan, continuing the shift to a proactive	Origonia
approach promoting impartial reviews and risk-based analysis of	
processes and internal controls, and will continue to provide other audit	
services that result in objective recommendations and useful information for	
City Departments. The annual updated Audit Plan combined with analytical	
review of relevant data will provide a foundation for the future development	
of a continuous financial and compliance monitoring process.	Ongoing
In July 2013, the City issued the 2013 City of Little Rock Limited Tax	Origonia
General Obligation Capital Improvement Bonds – Series 2013 in the	
amount of \$58,105,000. At the time of issuance, the City estimated that	
additional Parity Bonds would be issued in the aggregate amount of	
\$44,000,000 with scheduled principal due from 2017 through 2033.	
Finance worked with financial underwriters, bond counsel, and Public	
Works to determine the appropriate timing of the second series of bonds to	
ensure funds were expended in a timely manner in conjunction with	
completion of projects funded by the 2013 Bond Issue and 2012 3/8-Cent	
Sales Tax. Issuance occurred in late 2018 with proceeds available for	
· ·	Completed
expenditure in 2019.	Completed
Conduct an audit of franchise fee collections and compliance with franchise	
agreements to be completed by the third party vendor selected through a	
request for proposal process during 2017. The audit will review all	
ordinances, regulations and agreements governing each franchise utility	
provider; review any compliance issues and any boundary changes,	
annexations or rate chances that might impact compliance; and identify any	Other /Direct
revenues excluded from the franchise fee calculations.	Other (Please
(The City Manager decided not to pursue this audit)	Explain)
Continue the aggressive pursuit of Federal, State, Local and private grant	
opportunities.	Ongoing
Continue the grant training program on grant management and writing for	
all City Departments.	Ongoing



Finance

Finance	7
2018 Department Priorities (Continued)	Status
Purchasing enhanced and maintained a repository of procurement-related contracts and advanced implementation of recommendations resulting from the project with Harvard's Government Performance Lab, including further modifications to the procurement policy. Staff completed implementation of INFOR's Strategic Sourcing/Contract Management software purchased in 2017 to track expenditures on contracts and enhanced our ability to enforce contract terms, increase accountability and aggregate spending for future trend analysis. In addition, staff conducted Citywide buyer and	
vendor training.	Completed
Coordinated with Human Resources, Purchasing and Internal Audit to implement a Conflict of Interest reporting form and annual Ethics Statement for mid-managers and above, to comply with Internal Audit best practices and the Uniform Grant Guidance general procurement standards for employees and vendors required for Federal Awards. Updated the Grant Compliance Manual to include requirements of new Office of Management	
and Budget circulars as the requirements are refined.	Completed
Continue to perform periodic reviews and testing of the City's internal controls, perform random cash counts, and provide regular reports regarding the status of the City's internal control system, with	
recommendations for improvements as needed.	Ongoing
Continue to pursue options for upgrade of the City's print services, including review of a web-based managed print solution that would encompass all of the City's printing needs.	Ongoing
Continue the outreach initiative to increase minority and women-owned	
business procurement opportunities within the City. Staff will continue	
networking with the local and regional minority certification bodies and	
conduct minority vendor training in collaboration with the City's Small	
Business Incubator Program.	Ongoing
Provide support and quarterly reporting to the LR Cent Committee and the Board of Directors regarding the status of the new one (1)-cent local sales tax revenues and the progress toward completion of capital projects	
authorized under the 3/8-cent portion of the tax.	Ongoing
Conducted a Board of Directors Pre-Budget Planning/Priority Session in	- C
the fall to review Departmental Program Budgets.	Completed
The local Fire Pension and Relief Fund Board of Trustees indicated a desire to consider merging administration with LOPFI in 2018. They took	2011,2100
steps to obtain actuarial services to analyze options for merging	
administration with a benefit increase or Cost of Living Adjustment (COLA)	
once the annual Pension Review Board report is accepted and the window	
for consolidation reopens. In addition, they arranged an information	
session for members of the plan and obtain a consensus before the Board	
took final action. Finance Staff began preparation by gathering census	
information such as social security cards and marriage licenses that were	
required in the event of a merger and by advising applicable members to	
update Qualified Domestic Relations Orders. In addition, Staff facilitated	
the transfer of information and assets to LOPFI once the Fire Pension	
Board of Trustees and the City Board approved the consolidation.	Completed

3

Finance

2019 Department Goals

Staff will work to obtain the Government Finance Officers Association (GFOA) Distinguished Budget Presentation Award for the 2019 Budget Document and the GFOA Certificate of Achievement for Excellence in Financial Reporting for the 2018 Comprehensive Annual Financial Report (CAFR).

Staff will coordinate with other City Departments to update program inventories based on the 2019 Budget for review sessions in the fall. This program will be continued on an annual basis.

Budget and Accounting Staff will complete implementation of INFOR's Dynamic Enterprise Performance Management Budget Solution.

Internal Audit will prepare an annual Audit Plan, continuing the shift to a proactive approach promoting impartial reviews and risk-based analysis of processes and internal controls, and will continue to provide other audit services that result in objective recommendations and useful information for City Departments. The annual updated Audit Plan, combined with analytical review of relevant data, will provide a foundation for the development of on-going financial and compliance monitoring processes.

The Purchasing Division will continue to enhance and maintain a repository of procurement-related contracts. Now that implementation of INFOR's Strategic Sourcing/Contract Management Software is complete, the focus will be to analyze trends, consolidate purchases and capitalize on potential volume savings while taking care not to exclude Small, Minority and Woman Owned Businesses. Additionally, Staff will work to build a continuous Contract Management training program.

The Grants Division will continue the aggressive pursuit of Federal, State, Local and private grant opportunities.

Finance will continue to pursue options for an upgrade of the City's Print Shop equipment and services, and will modify the Print Shop price schedule to introduce quantity-based price breaks in order to stay competitive with outside vendors on large print jobs. Partnering opportunities with other local governments' print shops to handle potential overflow until equipment can be upgraded internally will be researched.

The Grants Division will continue the training program on grant management and writing for all City Departments. The Grant Manager will continue to update the Grant Compliance Manual Internal Audit will continue to perform periodic reviews and testing of the City's internal controls, perform random cash counts and provide regular reports regarding the status of the City's internal control system, with recommendations for improvements as needed.

Treasury Staff will continue to improve the online experience to enhance site navigation and access to customer accounts. Staff will work with the online vendor to capture as many email addresses as possible for notification purposes and to have a "same as last year" option when customers assess online. This should reduce the amount of time a vendor spends on the site and should increase participation, encourage more online payments and increase paperless accounts.

Treasury Management will partner with University of Arkansas Little Rock graduate students to utilize technology such as GPS mapping and other online tools to assist in locating Little Rock businesses that are not included in the City's current database. This should increase business license revenues.

Finance



2019 Department Goals (Continued)

The Purchasing Division has implemented an online bidding and vendor management system that is showing increased participation and contract awards for Small, Minority and Woman Owned Businesses. Staff has established the blueprint for procurement training and will work to deliver a continuous program geared to help Small, Minority and Woman Owned Businesses navigate the City's procurement process. This effort is supported by a short "Doing Business with the City" video designed to instruct the different stakeholders on the process. This video is already live on the City's website and will be reinforced by instructional "How to" guides on the various procurement processes. Staff will continue the outreach efforts to train Small, Minority and Women Owned Businesses on the City's procurement process. In addition, Staff is looking into expanding the Minority definition of the City to match that of the State or Federal government. Treasury Management will research and model the steps required for entrepreneurs to start a business in Little Rock. The goal is to provide future business owners everything they need to know about starting a business in Little Rock via a single website. This would include all requirements from various agencies of municipal, county and the state government with links to each.

Finance will facilitate a Board of Directors Pre-Budget Planning/Priority Session in the fall to review Departmental Program Budgets.

Finance will provide support and quarterly reporting to the LR Cent Committee and the Board or Directors regarding the status of the new One (1)-Cent Local Sales Tax Revenues and the progress toward completion of capital projects authorized under the 3/8-cent portion of the tax.



City of Little Rock, Arkansas

Finance

Department: Finance
Funding Source: General Fund
Budget: \$ 3,460,042

Department Description:

The Finance Department provides accounting and reporting, budgeting, internal audit, pension administration, accounts payable, payroll, purchasing, treasury management, grants management, and print shop services. In addition, Finance advises the City Manager and other departments on financial issues. Monthly financial reports are presented to the Board of Directors and posted to the City's web site for transparency to citizens and other interested parties.

	2017 <u>Actual</u>	2018 <u>Budget</u>	2019 <u>Budget</u>
Objective: To monitor compliance with the annual a	dopted budget.		
Demand: To prepare consolidated monthly			
variance reports for department variances >			
\$50,000 and 5% of budget.	12	12	12
Workload: Prepared consolidated monthly			
variance reports for department variances >			
\$50,000 and 5% of budget.	12	12	12
Efficiency: Consolidated variance reports			
prepared monthly.	1	1	1
Effect/Outcome: Percentage of consolidated			
monthly variance reports for department variances			
> \$50,000 and 5% of budget completed.	100%	100%	100%

Objective: To provide accurate and efficient accounting and reporting for all public funds received for the City and maintained by the Finance Department.			
Demand: Number of journal entries to be			
processed and completed.	1,741	1,500	1,500
Workload: Number of journal entries	,		,
processed and completed.	1,741	1,500	1,500
Efficiency: Average number of journal entries			
processed and reviewed per month.	145	125	125
Effect/Outcome: Percentage of journal entries			
completed per year.	100%	100%	100%

Objective: To provide accurate and timely payment of all invoices properly submitted according to policy and procedure guidelines. Payments should be issued within 30 days.			
Demand: Number of invoices to be processed			
and recorded.	77,424	75,000	78,000
Workload: Number of invoices processed,			
recorded, and completed.	77,424	75,000	78,000
Efficiency: Number of invoices processed per			
hour.	37	36	36
Effect/Outcome: Percentage of invoice			
payments issued within 30 days.	95%	95%	95%



City of Little Rock, Arkansas

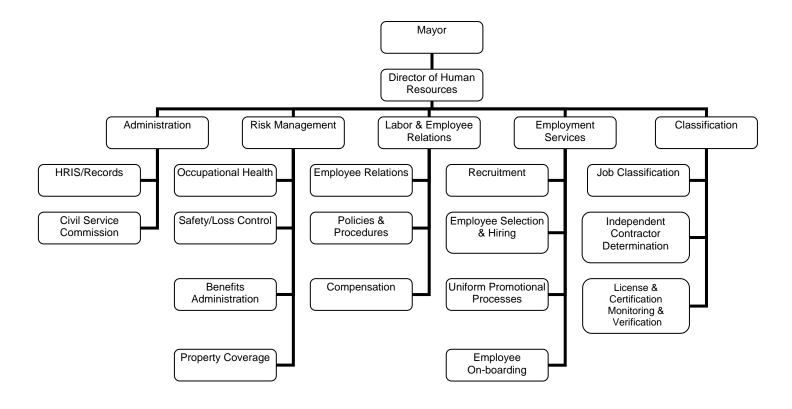
Finance

	2017 Actual	2018 Budget	2019 Budget
Objective: To provide and maintain a systematic m	ethod of accounting	g for and controll	
City's assets.			
Demand: Number of departmental annual asset			
inventory counts scheduled.	41	41	41
Workload: Number of addition, retirement, and			
depreciation, transfer, and adjustment			
transactions processed.	44,052	35,000	35,000
Efficiency: Number of departmental asset			
inventory counts completed.	41	41	41
Efficiency: Transactions processed per month.	3,671	2,917	2,917
Effect/Outcome: Percentage of departmental	,	,	,
annual asset inventory counts conducted.	100%	100%	100%

The departmental goals and objectives link with the Statement of Management Policy for Financial Reporting.







Mission Statement

To provide managers, administrators, and other employees with services consistent with sound human resource principles, that contributes to an effective and efficient work force supportive of Little Rock Municipal Government operations.

Contractual

Repairs and Maintenance

252,447

19,516

250,692

19,736

Human Resources Expenditure Budget 2017 2018 2019 Actual Adopted Adopted **Expenditures** Description **Budget** Budget Salaries and Employee Benefits \$1,389,239 \$1,613,128 \$1,558,854 Supplies and Materials 17,293 17,200 17,200

Total \$1,726,030 \$1,900,756 \$1,848,017

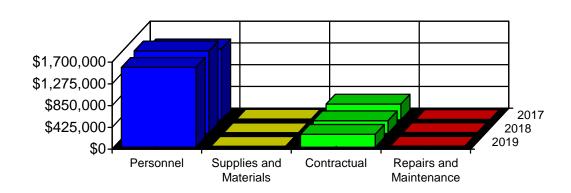
308,438

11,060

Staffing 20 22 23

Approximately \$115,000 of the personnel cost change is attributed to the elimination of a coordinator position and the reclassification of an account reconciliation position to the Benefits Consulting special project. The elimination of the position was to help offset increases in the public safety budget in 2019. This is partially offset by the addition of an FOIA position during 2018.

Total Allocations By Fiscal Year And Account Category



FY 19 % Change
Proposed from
Resources for Budget Budget Prior Year
100 General Fund \$1,848,017 -2.77%



2018 Department Priorities	Status
Updated language on all job descriptions to ensure compliance with the	
Arkansas Medical Marijuana Act (AMMA).	Complete
Reviewed and updated the list of classifications subject to random drug	
testing program.	Complete
Conducted semi-annual mandatory training in the following areas:	
Timekeeping, Family Medical Leave Act/ American Disabilities	
Act/Catastrophic Leave (FMLA)/(ADA/CAT) requests, (ADA) Interactive	
Process, Workplace Harassment, Sexual Harassment, Business Ethics	
and Etiquette.	Complete
Human Resources developed an effective FMLA monitoring system for	
tracking FMLA usage.	Complete
Develop a Wellness Program that will assist in driving down Healthcare	
cost and keep employees engaged.	Ongoing

Conduct audit of statement of values for property insurance. Implement revised classification job analysis questionnaire. Administer orientation for uniform promotional candidates. Continue providing training opportunities for city employees conducted by staff.	2019 Department Goals	
Administer orientation for uniform promotional candidates.	Conduct audit of statement of values for property insurance.	
•	Implement revised classification job analysis questionnaire.	
Continue providing training opportunities for city employees conducted by staff.	Administer orientation for uniform promotional candidates.	
	Continue providing training opportunities for city employees conducted by staff.	



Department: Human Resources Funding Source: General Fund Budget: \$1,848,017

Department Description:

To provide administrative human resource management support to all departments; to establish, implement, review, and modify policies and procedures.

	2017 <u>Actual</u>	2018 <u>Budget</u>	2019 Budget
Objective: To administer benefit programs provided	for city employees	s, including insur	ance
coverage and to ensure that quality benefits are prov	ided within financi	al and legal	
constraints.			
Demand: Total Enrollment meetings.	20	20	20
Workload: Number of enrollment meetings			
conducted.	20	20	20
Efficiency: Completed enrollment meeting			
materials by contract/payroll deadlines.	100%	100%	100%
Effect/Outcome: Percentage of enrollment			
materials completed by payroll and			
Contract targets.	100%	100%	100%
Objective: To receive process and maintain job desc	criptions and job		
specifications for City classifications.			
Demand: Number of active job classifications.	455	476	474
Workload: Number of classifications requests or			
new position requests per year (includes LRCVB).	210	372	390
Efficiency: Complete research and submit			
completed documents for review by requesting			
department within 60 days.	60	23	60
Effect/Outcome: Average number of days to			
complete research and submit proposed job			
descriptions/specification.	60	23	60
Objective: To receive, process and maintain applica	tions		
and related documents for all City Positions; to			
recruit applicants for all City positions needed			
(including Civil Service, non-Civil Service, and			
Part-time positions).		44.0=	4.0
Demand: The average number of days required to	20.97	11.67	13
announce, screen/test and refer applicants.			
Workload: The number of actual positions which			
were processed (i.e. posted, screened/tested, and	075	074	000
referred).	375	374	300
Efficiency: Number of all applicants for posted	40.040	00.040	40.000
full-time positions.	19,910	20,048	19,000
Effect/Outcome: Average number of days to			
submit/refer a list (from the receipt of a requisition	40.5	44.67	40
to the referral of a list).	12.5	11.67	13



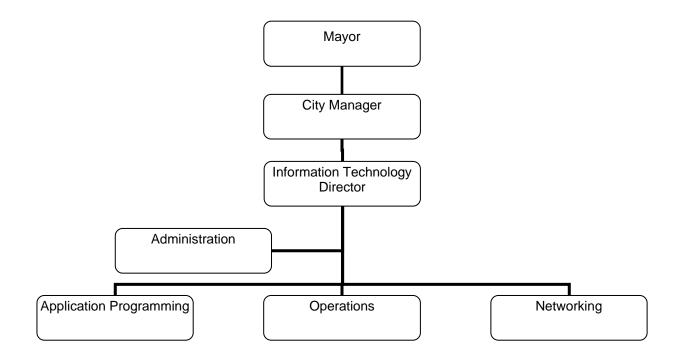
Objective: Provide a cost-effective self-funded Work	cers'		
Compensation program which meets legal			
requirements and to reduce the City's risk of loss due	Э		
to accidents.			
Demand: Year to date cost per claim.	\$2,604	\$6,145	\$6,350
Workload: Number of claims.	341	288	298
Efficiency: Percentage of claims properly reported			
to the Workers' Compensation Commission within			
the ten (10) day requirement.	100%	100%	100%
Effect/Outcome: Proper claim management			
driven by on time reporting percentages.	100%	100%	100%
Objective: Ensure that City property is protected			
and restored in the event of casualty, vandalism,			
theft or other destructive acts and to minimize the			
impact of loss of property on the operating			
department responsible for the property.			
Demand: Approximate building valuation (in			
millions).	495	510	510
Workload: Actual Value.	495	510	510
Efficiency: Maintain or improve coverage without			
Unnecessary increase in premium rates.	5%	1%	1%
Effect/Outcome: Percent increase in premium			
rates.	5%	1%	1%

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Basic City Services and Quality of Life.









Mission Statement

To provide systems management, administration, review and development of IT policies and standards, technical support, training, technology design and selection, technology acquisition, and technical strategic planning services for all City departments.

Information Technology			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$2,866,213	\$3,409,564	\$3,439,250
Supplies and Materials	269,020	149,724	154,175
Contractual	286,975	528,656	278,524
Repairs and Maintenance	870,655	1,067,361	1,577,546
Capital	23,214	-	-
Total	\$4,316,077	\$5,155,305	\$5,449,495
Staffing	39	39	39

Approximately \$29,700 of the personnel cost increase is attributed to the reclassification of positions and salary and benefit cost increases. The increase in repairs and maintenance reflect the cost of maintenance for the Active - Active system and 911 CAD system maintenance.

Total Allocations By Fiscal Year And Account Category \$3,500,000 \$2,625,000 \$1,750,000 2017 \$875,000 2018 2019 \$0 Personnel Supplies and Contractual Repairs and Capital Materials Maintenance

	FY 19	% Change	
	Proposed	from	
Resources for Budget	Budget	Prior Year	
100 General Fund	\$5,449,495	5.71%	



Collaborate with Little Rock Police Department (LRPD) and Little Rock Fire Department (LRPD) to research, outline and implement a Computer Aid Dispatch System (software, interfaces, components, etc.) that best serves the City of Little Rock, its citizens and visitors. Provided technical support to the Planning Department with the installation of the Lawson/Infor Planning modules. Provide technical support to the Finance Department with the installation of the Lawson/Infor Contract Management module. Provide technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Completed Provide technical support to the Fleet Department on the implementation of the Lawson/Infor Asset Management system. Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Ongoing Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Ongoing Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Ongoing Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Ongoing Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Ongoing Provide develop a system of the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wisting Impound software for use with IPad and str	2049 Department Drievities	Ctatus
Fire Department (LRFD) to research, outline and implement a Computer Aid Dispatch System (software, interfaces, components, etc.) that best serves the City of Little Rock, its citizens and visitors. Provided technical support to the Planning Department with the installation of the Lawson/Infor Planning modules. Provide technical support to the Finance Department with the installation of the Lawson/Infor Budget module. Provide technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Provide technical support to the Fleet Department on the implementation of the Lawson/Infor Assett Management system. Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Replace and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Lupgraded wireless equipment installed in the new Police Administration facility. Completed Completed Completed C	2018 Department Priorities	Status
Aid Dispatch System (software, interfaces, components, etc.) that best serves the City of Little Rock, its citizens and visitors. Ongoing Provided technical support to the Planning Department with the installation of the Lawson/Infor Planning modules. Provide technical support to the Finance Department on implementation of the Lawson/Infor Budget module. Provided technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Provide technical support to the Finance Department on the implementation of the Lawson/Infor Contract Management module. Provide technical support to the Finance Department on the implementation of the Lawson/Infor Asset Management system. Ongoing Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Ongoing Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Ongoing Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Ongoing Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Ongoing Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Ongoing Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Ongoing Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Ongoing Retrieved Police pers	· · · · · · · · · · · · · · · · · · ·	
serves the City of Little Rock, its citizens and visitors. Provided technical support to the Planning Department with the installation of the Lawson/Infor Planning modules. Provide technical support to the Finance Department with the installation of the Lawson/Infor Budget module. Provided technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Provide technical support to the Field Department on the implementation of the Lawson/Infor Asset Management system. Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Ongoing Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Completed		
Provided technical support to the Planning Department with the installation of the Lawson/Infor Planning modules. Completed Provide technical support to the Finance Department with the installation of the Lawson/Infor Budget module. Provided technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Provide technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Provide technical support to the Finance Department on implementation of the Lawson/Infor Asset Management system. Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Ongoing Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Ongoing Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Ongoing Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules		
installation of the Lawson/Infor Planning modules. Provide technical support to the Finance Department with the installation of the Lawson/Infor Budget module. Provided technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Provide technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Provide technical support to the Finance Department on the implementation of the Lawson/Infor Contract Management system. Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Ongoing Ongoing Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Completed Completed Completed Completed Completed Completed Completed Completed Redesign and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Researched and provided technical support in creating automated		Ongoing
Provide technical support to the Finance Department with the installation of the Lawson/Infor Budget module. Provided technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Provide technical support to the Fleet Department on the implementation of the Lawson/Infor Asset Management system. Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Ongoing Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Ongoing Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Ongoing Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Completed Completed Completed Completed Redesign and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maint	· · · · · · · · · · · · · · · · · · ·	
of the Lawson/Infor Budget module. Provided technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Provide technical support to the Fleet Department on the implementation of the Lawson/Infor Asset Management system. Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Completed Completed Completed Completed Completed Redesign and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Researched and provided technical support in creating automated		Completed
Provided technical support to the Finance Department on implementation of the Lawson/Infor Contract Management module. Provide technical support to the Fleet Department on the implementation of the Lawson/Infor Asset Management system. Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Redesign and integrate the Parks, Zoo and Building Services Work Ongoing Re	· · · · · · · · · · · · · · · · · · ·	
of the Lawson/Infor Contract Management module. Provide technical support to the Fleet Department on the implementation of the Lawson/Infor Asset Management system. Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Ongoing Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Completed Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Ongoing Researched and provided technical support in creating automated		Ongoing
Provide technical support to the Fleet Department on the implementation of the Lawson/Infor Asset Management system. Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wirese sequipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Completed Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Orgoing Researched and provided technical support in creating automated	· · · · · · · · · · · · · · · · · · ·	
Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Ongoing	_	Completed
Research the feasibility of adding a barcoding system for the tracking of all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Ongoing Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Ongoing Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Completed Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Ongoing Researched and provided technical support in creating automated		
all technology assets. Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Ongoing Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Ongoing Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Completed Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing		Ongoing
Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Ongoing Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Completed Upgraded existing Impound software for use with IPad and streamlined the process. Completed Completed Completed Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing	Research the feasibility of adding a barcoding system for the tracking of	
reliability of network communications for all City staff and systems; provided funding is available. Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Completed Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing		Ongoing
Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Ongoing Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Ongoing Researched and provided technical support in creating automated	Upgrade and replace the City's core network equipment to ensure the	
Addition of physical servers and related equipment to support the growth of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated	1 · · · · · · · · · · · · · · · · · · ·	
of virtual servers and new technology; provided funding is available. Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Completed Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing	provided funding is available.	Ongoing
Replace the core firewalls which are operating at maximum capacity and are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing	Addition of physical servers and related equipment to support the growth	
are not performing at an optimal level. This will enhance our ability to ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Completed Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing	of virtual servers and new technology; provided funding is available.	Ongoing
ensure the integrity of the City's internal network. Provided funding is available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing	Replace the core firewalls which are operating at maximum capacity and	
available. Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Completed Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing	are not performing at an optimal level. This will enhance our ability to	
Upgrade and replace remaining portions of the City's existing phone system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Completed Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing	ensure the integrity of the City's internal network. Provided funding is	
system with the Voice-Over Internet Protocol (VoIP) Phone System. Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated	available.	Ongoing
Provide technical knowledge and assistance to Little Rock Zoo and Parks & Recreation staff during the implementation of their new Point-of- Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Ongoing Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated	Upgrade and replace remaining portions of the City's existing phone	
Parks & Recreation staff during the implementation of their new Point-of-Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Ongoing Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated	system with the Voice-Over Internet Protocol (VoIP) Phone System.	Ongoing
Sale System. Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated	Provide technical knowledge and assistance to Little Rock Zoo and	
Assist Emergency Management with identifying a notification system that can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Congleted Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated	Parks & Recreation staff during the implementation of their new Point-of-	
can be utilized by the employees of the City, as well as the citizens and visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated	Sale System.	Ongoing
visitors of Little Rock. Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated	Assist Emergency Management with identifying a notification system that	
Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Completed Completed Completed Completed Completed Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Researched and provided technical support in creating automated	can be utilized by the employees of the City, as well as the citizens and	
Asset Management System that integrates with our current 311 System. Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Researched and provided technical support in creating automated	visitors of Little Rock.	Ongoing
Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Completed Completed Completed	Continue to assist the Public Works Operations area with securing an	
Design and develop a system for the Little Rock Police Department, including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Completed Completed Completed	Asset Management System that integrates with our current 311 System.	Ongoing
including the 911 Center to track the daily work schedules (40/80) of their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Ongoing Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed		<u> </u>
their personnel electronically. Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Completed Completed Completed Completed Completed Completed Completed Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Researched and provided technical support in creating automated	· · · · · · · · · · · · · · · · · · ·	
Upgraded wireless equipment installed in the new Police Administration facility. Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Researched and provided technical support in creating automated	, ,	Ongoing
facility. Completed Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed		<u> </u>
Coordinate with LRPD on the deployment of new technology in vehicles/mobile. Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Completed Completed Completed Completed Completed Completed Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Researched and provided technical support in creating automated		Completed
vehicles/mobile. Ongoing Retrieved Police personnel information on mobile/web application in the field. Completed Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated Ongoing		•
Retrieved Police personnel information on mobile/web application in the field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed Completed Completed Completed Completed Completed Completed Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Completed Ongoing Researched and provided technical support in creating automated	, ,	Ongoing
field. Upgraded existing Impound software for use with IPad and streamlined the process. Completed	Retrieved Police personnel information on mobile/web application in the	
Upgraded existing Impound software for use with IPad and streamlined the process. Completed Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated	·	Completed
the process. Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated		•
Re-design and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated	1	Completed
Order systems to allow for mobile access and ease of maintenance. Ongoing Researched and provided technical support in creating automated		•
Researched and provided technical support in creating automated	y y	Ongoina
•		<u> </u>
in the second of	means for updating the data sets on the City's Open Data Portal.	Completed



2019 Department Goals

Collaborate with LRPD and LRFD on contract negotiation and implementation of new CAD System (software, interfaces, components, etc.) that best serves the City of Little Rock, its citizens and visitors.

Provide technical support to the Finance Department on Lawson/Infor installation of the Finance Budget module.

Provide technical support to the Fleet Department on the implementation of the Asset Management system.

Research the feasibility of adding a barcoding system for the tracking of all technology assets

Upgrade and replace the City's core network equipment to ensure the reliability of network communications for all City staff and systems. Provided funding is available.

Research the feasibility of upgrading equipment and licensing for data storage and processing for the City computer systems currently residing on the City's Active-Active systems.

Upgrade and replace remaining portions of the City's existing phone system to the Voice-Over Internet Protocol (VoIP) Phone System.

Provide technical knowledge, assistance, and installation of Little Rock Zoo and Parks & Recreation new Point-of-Sale Systems.

Continue to assist the Public Works Operations area with securing an Asset Management System that integrates with our current 311 System.

Design and develop a system for LRPD, including the Communications Center to track the daily work schedules (40/80) of their personnel electronically.

A portion of the City's current wireless equipment has exceeded its end of life. Equipment will be upgraded and new equipment will be installed in the new Police Administration facility.

Redesign and integrate the Parks, Zoo and Building Services Work Order systems to allow for mobile access and ease of maintenance.



Department: Information Technology

Funding Source: General Fund Budget: \$ 5,449,495

Department Description:

To provide systems management, administration, review and development of Information Technology policies and standards, technical support, training, technology design and selection, technology acquisition, and strategic planning services for all city departments.

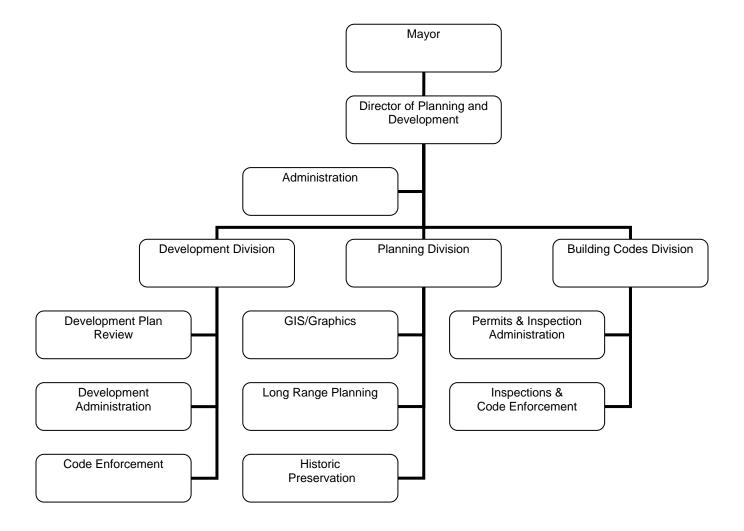
	2017 Actual	2018 Budget	2019 Budget
Objective: To insure that the City's local area compu	iter network is ava	ilable 99% of the)
available work hours.			
Demand: Hours available in the work year.	8,760	8,760	8,760
Workload: Hours available for use per year.	8,760	8,760	8,760
Efficiency: Actual hours available for use per year.	8,640	8,672	8,672
Effect/Outcome: Percentage network is available			
during work hours.	99%	99%	99%
Objective: To insure that 97% of the city staff trouble tickets receive a satisfactory or better			
rating.			
Demand: Number of trouble ticket per year.	6,207	8,300	8,300
Workload: Number of ticket processed within the			
year.	6,194	8,300	8,300
Efficiency: Number of satisfactory or better			
tickets.	6,089	8,247	8,247
Effect/Outcome: Percent of satisfactory or better			
rated tickets.	98.3%	99%	99%

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Basic City Services.





Planning & Development



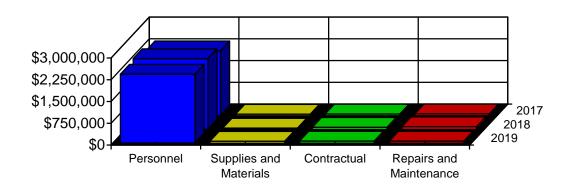
Mission Statement

To enhance the quality of life for the citizens of Little Rock by providing a department, which encourages quality growth, development and redevelopment and stabilization of neighborhoods through a concentrated effort of planning, land use controls, permitting, and enforcement.

Planning and Development			
-	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$2,238,739	\$2,440,207	\$2,378,013
Supplies and Materials	53,757	73,362	62,040
Contractual	59,935	73,595	68,039
Repairs and Maintenance	66,933	72,101	68,504
Total	\$2,419,364	\$2,659,265	\$2,576,596
Staffing	39	39	39

The reduction in personnel cost of approximately \$62,000 is primarily attributed to retirement payouts included in the prior year budget. Other reductions in supplies, training, and travel were required to help offset increases in the public safety budget.

Total Allocations By Fiscal Year And Account Category



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
100 General Fund	\$2,576,596	-3.11%

Planning and Development



2018 Department Priorities	Status
Continue to provide staff support for various boards, commissions and committees including Planning Commission, Board of Adjustment, City Beautiful Commission, Historic District Commission, Bicycle Friendly	
Community Committee and the Board of Directors.	Ongoing
Begin work with the Little Rock Historic Commission on a possible demolition by neglect ordinance.	Ongoing
Adopt the Arkansas Mechanical Code and Arkansas Plumbing and Gas Codes. (The Arkansas Codes are subject to State adoption.)	Ongoing
Continue the effort to address the issue of unsafe structures.	Ongoing
Continue to be involved with the Main Street Revitalization Committee and Subcommittees (Downtown Little Rock Partnership).	Ongoing
Prepared a study of the Highway 10 Design Overlay District. The study provided recommendations for changes in the future land use plan for the corridor.	Completed
Continue work on refinements to the historic application – adding features and graphics. Complete scans of all final plats, currently 'cleaning' the scans for 2018.	Ongoing
Review and process approximately 230 requests for rezoning, conditional uses, variances, preliminary plats, tower use permits, street name changes and planned developments.	Ongoing
Prepare a downtown master plan that will incorporate the I-30 corridor. (On hold)	Other (Please Explain)
Continue to be engaged with the on-going planning process and coordinate assistance from the Nelson Nygaard Team when needed.	Ongoing
Completed the process for a new permitting software vendor and implemented the new software with full implementation by February 2019.	Completed
Coordinate with Tischler-Bise and complete the study by the fourth quarter of 2018.	Ongoing
Review the procedures for development of land including rezoning, platting and site plan review. Prepare report on modification to codes to	Ongring
help streamline the process.	Ongoing
In connection with the review of the processes and potential code revisions, prepare report for revisions to organizational chart as needed.	Ongoing
Revise application procedures for all divisions and convert to electronic format. Set up file structure plan for all new applications to scan all	J - J
copies and store on server linking server data to open data portal.	Ongoing

Planning and Development



2019 Department Goals

Continue to provide staff support for various boards, commissions and committees including Planning Commission, Board of Adjustment, City Beautiful Commission, Historic District Commission, Bicycle Friendly Community Committee and the Board of Directors.

Finish the Broadmoor neighborhood survey – approximately two-thirds of the neighborhood. File for grant to complete the remaining third of the neighborhood and nominate the entire neighborhood for the national register.

Start and complete the review of the area between Interstate 30, I-630, I-430 and Downtown. Complete (Board action on) East Plan area (east of Interstate 30/Interstate 530) and NW Plan (north of Chenal/Kanis, west of I-430). Begin the initial work for the review of the area Interstate 30 to I-630, and I-430 to Union Pacific railroad.

Per the development process report presented in 2018, the Zoning Division will be restructured to become the Development Division. In this restructuring, a process for all private development permitting will be implemented.

Continue the effort to address the issue of unsafe structures.

the Nelson/Nygaard Team when needed.

Local Update of Census Addresses (LUCA) 2020 Pre-Census update of new structures. Continue to support Application development and graphic needs of all city departments.

Review and process approximately 230 requests for rezoning, conditional uses, variances, preliminary plats, Tower Use Permits, street name changes and planned developments.

Continue to be engaged with the on-going planning process and coordinate assistance from

Planning and Development



Department: Planning and Development

Funding Source: General Fund Budget: \$ 2,576,596

Department Description:

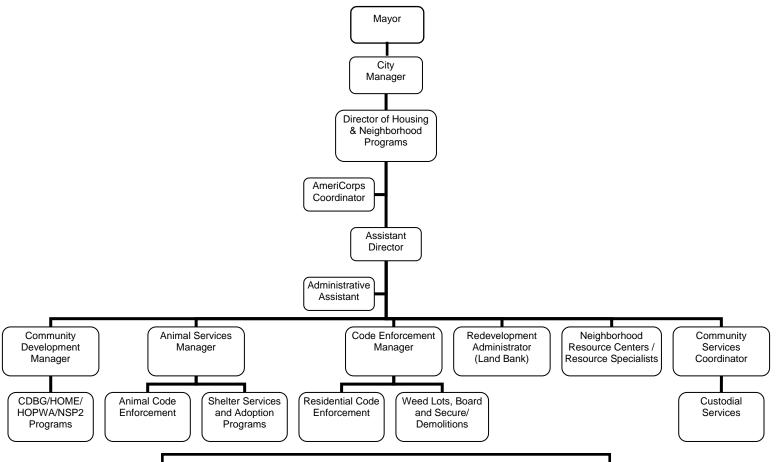
To administer and enforce the City's development ordinances and construction codes.

	2017 Actual	2018 Budget	2019 Budget
Objective: To process 95% of all applications within	forty-five (45) days	S.	
Demand: Land Use, Historic District, and River			
Market District cases to be processed.	30	30	28
Workload: Land Use, Historic District, and River			
Market District cases processed.	30	30	28
Efficiency: Cases reviewed/completed per month.	2.5	2.5	2.5
Effect/Outcome: Completion of cases	100%	100%	100%
Objective: To process all inspection request within o	ne (1) day.		
Demand: Building, Plumbing Mechanical, and			
Electrical inspection requests possible.	14,000	14,200	14,250
Workload: Building, Plumbing Mechanical, and			
Electrical inspection requests completed.	14,000	14,200	14,250
Efficiency: Inspection requests completed per			
year.	14,000	14,200	14,250
Effect/Outcome: Percentage of requests			
completed.	100%	100%	100%
Objective: To complete zoning, subdivision, and sign		nt inspections,	
and re-inspections within policy-directed time frames	:		
Demand: Zoning, subdivision and sign code			
inspections and re-inspections to be completed.	5,200	5,500	5,500
Workload: Zoning, subdivision and sign code			
inspections, and re-inspections completed.	5,200	5,500	5,500
Efficiency: Cases processed per year.	5,200	5,500	5,500
Effect/Outcome: Compliance and completion of			
cases.	100%	100%	100%
Objective: To process 95% of all applications within			
Adjustment and Planning Commission and within nin	ety (90) days of fili	ng for final Boar	d action.
Demand : Processing of Conditional Use, Tower			
Use, Special Use, Variances, Preliminary or Final			
Plats, Planned Developments and Site Plan			
Reviews.	230	280	250
Workload: Total Cases available per year.	230	280	250
Efficiency: Cases processed per year.	230	280	250
Effect/Outcome: Compliance and completion of			
cases.	100%	100%	100%

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Basic City Services.







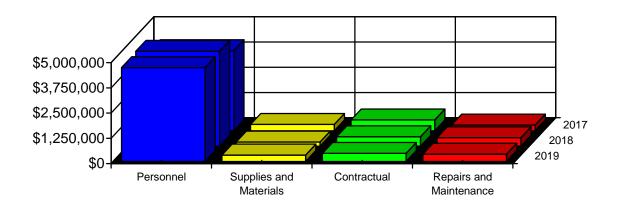
Mission Statement

To enhance the quality of life for the citizens of Little Rock by encouraging quality, affordable development redevelopment while working closely with neighborhood organizations to identify resources needed to strengthen and make improvements in their areas; and to protect the health citizenry through safety the the efficient implementation and enforcement of environmental and animal services codes.

Expenditure Budget				
	2017	2018	2019	
	Actual	Adopted	Adopted	
Description	Expenditures	Budget	Budget	
Salaries and Employee Benefits	\$3,965,527	\$4,691,560	\$4,640,966	
Supplies and Materials	318,527	315,451	315,676	
Contractual	537,808	420,587	397,155	
Repairs and Maintenance	285,351	352,419	358,833	
Total	\$5,107,213	\$5,780,017	\$5,712,630	
Staffing	105	107	106	

The decrease in the personnel budget is primarily due to a reduction in part-time salaries. Other changes reflect the anticipated increase in fuel cost, and reductions in contracts and repairs and maintenance required to offset cost increases in the budget for public safety.

Total Allocations By Fiscal Year And Account Category



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
100 General Fund	\$5,712,630	-1.17%



2018 Department Priorities	Status
Published a department newsletter.	Completed
Complete 22 rehabilitation projects through the City's Elderly Housing	·
Program utilizing HOME, Community Development Block Grant (CDBG)	
and Arkansas Housing Trust Fund dollars.	Ongoing
Complete twenty (20) Wheel Chair Ramp assistance projects. We	Other (Please
actually on completed sixteen (16).	Explain)
Created a series of Public Service Announcements (PSA's) to highlight	
various housing programs.	Completed
Completed ten (10) new single-family structures utilizing Home	
Investment Partnership Program (HOME) funds.	Completed
Complete construction of quarantine area at Animal Village. (Project has	Other (Please
been bided and contractor has been selected.)	Explain)
Implement a Foreclosure Registry Program. (Vendor has been selected	Other (Please
and contract being drafted for web-based registry).	Explain)
Complete an ordinance to regulate poultry within the city limits. (Issue is	
scheduled to go before the Animal Village Advisory Board).	Not Completed
Updated Department brochures in English and Spanish.	Completed
Hosted a Community Housing Fair.	Completed
Implement a Code Enforcement Mobile Home Inspection Training Class.	Completed
Digitized and mapped departmental data. (i.e., project locations, U/V,	
etc.)	Completed
Create an on-line application for housing assistance/resources.	Other (Please
(Application is currently being tested in-house).	Explain)
Completed the "Love Your Block" recognition program.	Completed
Created a Pet License Reminder System.	Completed
Complete fifteen (15) homes under the World Changers program.	Other (Please
(Currently we have completed fourteen homes).	Explain)
Created partnerships with American Society for the Prevention of Cruelty	
to Animals (ASPCA) and other Rescue entities, moving over 700 pets to	
new homes.	Completed

2019 Department Goals

Continue the publication of a department newsletter.

Complete twenty-two (22) rehabilitation projects through the City's Elderly Housing Program utilizing HOME, Community Development Block Grant (CDBG) and Arkansas Housing Trust Fund dollars.

Complete twenty (20) Wheel Chair Ramp assistance projects.

Continue series of Public Service Announcements (PSA's) to highlight various housing programs.

Complete ten (10) new single-family structures utilizing Home Investment Partnership Program (HOME) funds.

Complete construction of quarantine area at Animal Village.

Implement a Foreclosure Registry Program (vendor has been selected and contract being drafted for web-based registry).

Complete an ordinance to regulate poultry within the city limits (issue scheduled to go before the Animal Village Advisory Board).

Update Department brochures in English and Spanish.

Host a Community Housing Fair.

Continue a Code Enforcement Mobile Home Inspection Training Class.

Continue Digitize and map departmental data. (i.e., project locations, U/V, etc.)

Create an on-line application for housing assistance/resources.

Continue the "Love Your Block" recognition program.

Create a Pet License Reminder System.

Complete fifteen (15) homes under the World Changers program.

Create partnerships with American Society for the Prevention of Cruelty to Animals (ASPCA) and other Rescue entities to move over 700 pets to new homes.



Department: Housing and Neighborhood Programs

Funding Source: General Fund Budget: \$5,712,630

Department Description:

To provide administrative and managerial support to the Department of Housing and Neighborhood Program's divisions and program activities; Community Development Block Grant, Neighborhood Programs, Neighborhood Services/Alert Centers, Willie L. Hinton Neighborhood Resource Center, and Environment Services.

	2017 Actual	2018 Budget	2019 <u>Budget</u>
Objective: To inspect neighborhood rental property.			
Demand: Rental property to be inspected.	3,000	3,000	3,500
Workload: Rental property inspected.	1,835	3,352	3,500
Efficiency: Average Rental property inspected per			
month.	153	279	292
Effect/Outcome: Percentage of rental inspections			
completed yearly.	61%	112%	100%
Objective: To enforce nuisance codes through prope	erty inspections.		
Demand: Nuisance code inspections to be			
performed.	24,000	24,000	30,000
Workload: Nuisance code inspections			
performed.	23,295	30,786	30,000
Efficiency: Average nuisance code inspections			
done per month.	1,941	2,566	2,500
Effect/Outcome: Percentage of nuisance code			
inspections completed annually.	97%	128%	100%

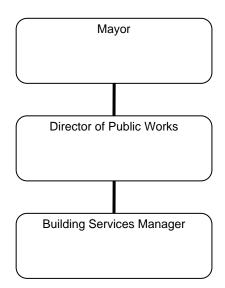
The departmental goals and objectives link with the Board of Directors Statement of Management Policy for a Safe City and Basic City Services.







Public Works General Fund



Mission Statement

To ensure all construction, remodeling and repairs of City owned buildings are construction according to plans and specifications in the most economical, environmentally friendly manner.

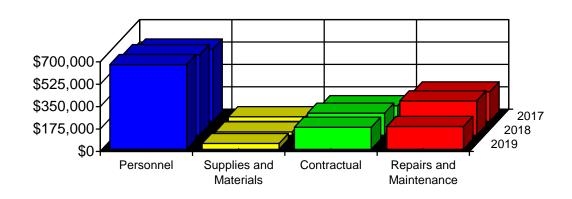
Public Works General Fund

Expenditure B	udget - General Fund
---------------	----------------------

Exponential Dadget Contrain and				
	2017	2018	2019	
	Actual	Adopted	Adopted	
Description	Expenditures	Budget	Budget	
Salaries and Employee Benefits	\$564,154	\$630,966	\$662,712	
Supplies and Materials	36,215	45,867	45,958	
Contractual	122,376	173,073	173,073	
Repairs and Maintenance	230,378	250,348	178,992	
Total	\$953,122	\$1,100,254	\$1,060,735	
Staffing	12	12	12	

Approximately \$31,800 of the increase in personnel cost is attributed to salary and benefit cost increases and position reclassifications. A reduction in building, and heating and cooling system maintenance was required to help offset increases in the budget for public safety.

Total Allocations By Fiscal Year And Account Category



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
100 General Fund	\$1,060,735	-3.59%



Public Works General Fund

2018 Department Priorities	Status
Continue to support maintenance and construction that will make	
buildings more energy efficient, less expensive to maintain and	
environmentally friendly.	Ongoing
Continue to install motion sensors on lighting to conserve energy as	
funds become available.	Ongoing

2019	Depar	tme	nt (Go	als	
				-		

Continue to support maintenance and construction that will make buildings more energy efficient, less expensive to maintain and environmentally friendly.

Continue to install motion sensors on lighting to conserve energy as funds become

available.

Public Works General Fund



Department: Public Works
Funding Source: General Fund
Budget: \$1,060,735

Department Description:

To ensure all construction, remodeling and repairs of City owned buildings are constructed according to plans and specifications in the most economical, environmentally friendly manner.

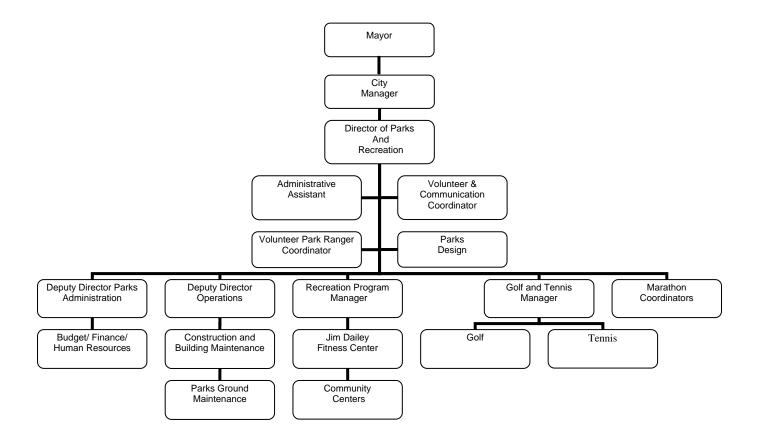
	2017 <u>Actual</u>	2018 <u>Budget</u>	2019 <u>Budget</u>
Objective: To complete all building-related service w	ork orders in a tim	nely fashion.	
Demand: Work orders to be completed from City			
departments.	1,600	1,550	1525
Workload: Work orders completed.	1,600	1,550	1525
Efficiency : Work orders completed per month.	133.33	129.16	127.08
Effect/Outcome: Total percentage of work orders			
completed.	100%	100%	100%

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Basic City Services.





Parks and Recreation



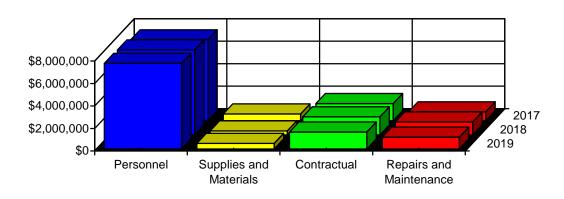
Mission Statement

To create a meaningful parks and recreation system that provides quality leisure services, promotes the natural environment, local economy and health of the community.

Parks and Recreation			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$7,199,587	\$7,545,844	\$7,604,205
Supplies and Materials	596,824	480,695	498,449
Contractual	1,522,378	1,599,993	1,511,970
Repairs and Maintenance	783,522	1,010,781	1,047,950
Total	\$10,109,910	\$10,637,313	\$10,662,574
Staffing	130	128	129

The net increase in personnel cost is primarily due to the addition of a programming position for the Museum of Military History and a programming position for Therapeutic Recreation, offset by reductions in part-time staffing allocations. The increase in supplies and materials reflects increased fuel cost. Other reductions were required to help offset increases in the public safety budget in 2019.

Total Allocations By Fiscal Year And Account Category



Resources for Budget Budget Prior Year 100 General Fund \$10,662,574 0.24%

i

Parks and Recreation

Park Maintenance Upgrade: Improved grounds maintenance by mowing our twenty largest parks once every seven (7) days while improving service levels to remaining parks. MacArthur Park Master Plan: Continue the implementation of the MacArthur Park Master Plan: Continue working with the Mac Park Group to design and implement a barrier-free playground and other park amenities. Ongoing Western Hills Park Master Plan: Complete the Western Hills Park Master Plan. Ongoing Ungoing	Parks and Recreation	
Park Maintenance Upgrade: Improved grounds maintenance by mowing our twenty largest parks once every seven (7) days while improving service levels to remaining parks. MacArthur Park Master Plan: Continue the implementation of the MacArthur Park Master Plan: Continue working with the Mac Park Group to design and implement a barrier-free playground and other park amenities. Ongoing Western Hills Park Master Plan: Complete the Western Hills Park Master Plan. Ongoing Ungoing	2018 Department Priorities	Status
Park Maintenance Upgrade: Improved grounds maintenance by mowing our twenty largest parks once every seven (7) days while improving service levels to remaining parks. Completed MacArthur Park Master Plan: Continue the implementation of the MacArthur Park Master Plan. Continue working with the Mac Park Group to design and implement a barrier-free playground and other park amenities. Ongoing Mestern Hills Park Master Plan: Complete the Western Hills Park Master Plan. Little Rock Marathon: Increase Little Rock Marathon participation and revenue by 10%. Ongoing Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks has a provided to accommodate Broadway Bridge Trails and improve access into this end of the park. Provide more team building, training and professional development opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and profession	Little Rock Parks and Recreation Master Plan: Completion of the update of the	
Park Maintenance Upgrade: Improved grounds maintenance by mowing our twenty largest parks once every seven (7) days while improving service levels to remaining parks. Completed MacArthur Park Master Plan: Continue the implementation of the MacArthur Park Master Plan. Continue working with the Mac Park Group to design and implement a barrier-free playground and other park amenities. Ongoing Mestern Hills Park Master Plan: Complete the Western Hills Park Master Plan. Little Rock Marathon: Increase Little Rock Marathon participation and revenue by 10%. Ongoing Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks has a provided to accommodate Broadway Bridge Trails and improve access into this end of the park. Provide more team building, training and professional development opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and profession	2001 Little Rock Parks and Recreation Master Plan; target date is by year end.	Ongoing
twenty largest parks once every seven (7) days while improving service levels to remaining parks. Completed MacArthur Park Master Plan: Continue the implementation of the MacArthur Park Master Plan. Continue working with the Mac Park Group to design and implement a barrier-free playground and other park amenities. Ongoing Western Hills Park Master Plan: Complete the Western Hills Park Master Plan. Ongoing Western Hills Park Master Plan: Complete the Western Hills Park Master Plan. Ongoing Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Ongoing Diportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA). Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Ongoing Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a prev		<u> </u>
remaining parks. Completed MacArthur Park Master Plan: Continue the implementation of the MacArthur Park Master Plan. Continue working with the Mac Park Group to design and implement a barrier-free playground and other park amenities. Ongoing Western Hills Park Master Plan: Complete the Western Hills Park Master Plan. Little Rock Marathon: Increase Little Rock Marathon participation and revenue by 10%. Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community. Gongoing Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer	· · · · · · · · · · · · · · · · · · ·	
MacArthur Park Master Plan: Continue the implementation of the MacArthur Park Master Plan. Continue working with the Mac Park Group to design and implement a barrier-free playground and other park amenities. Ongoing Western Hills Park Master Plan: Complete the Western Hills Park Master Plan. Ongoing Little Rock Marathon: Increase Little Rock Marathon participation and revenue by 10%. Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Ongoing Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (ARPA) and National Recreation and Parks Association (ARPA) and National Recreation and Parks Association of ARPA) and National Recreation and Parks Association of ARPA and National Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase		Completed
Park Master Plan. Continue working with the Mac Park Group to design and implement a barrier-free playground and other park amenities. Ongoing Western Hills Park Master Plan. Complete the Western Hills Park Master Plan. Ongoing Little Rock Marathon: Increase Little Rock Marathon participation and revenue by 10%. Ongoing Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Completed Encourage volunteer involvement within the department and increase opportunity of the pengrain Parks and Recreatio		•
implement a barrier-free playground and other park amenities. Ongoing Western Hills Park Master Plan: Complete the Western Hills Park Master Plan. Little Rock Marathon: Increase Little Rock Marathon participation and revenue by 10%. Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. Ongoing War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Ongoing Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Niverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Completed Encourage volunteer involvement within the department and increase oppo		
Western Hills Park Master Plan: Complete the Western Hills Park Master Plan. Ongoing Little Rock Marathon: Increase Little Rock Marathon participation and revenue by 10%. Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and lifteen (15). Ongoing Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. Ongoing War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for pa	·	Ongoing
Little Rock Marathon: Increase Little Rock Marathon participation and revenue by 10%. Ongoing Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Ongoing Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields. English of the park. Ongoing Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields. Completed Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community. Ongoing Park by installing new play features, renovated park space and improv	· · · · · · · · · · · · · · · · · · ·	
Opgoing Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Pacility Maintenance: Allocate resources and manpower to improve maintenance plan. Pield Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields. Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Imple		Origonia
Operate an eight (8) week Summer Playground Program at eight (8) sites around the City for youth between the ages of six (6) and fifteen (15). Ongoing Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Ongoing Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Niverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Ongoing Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community. Ongoing Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated bark space and improved playground surfacing. Completed Recreation Program: Continue to increase	• • •	Ongoing
around the City for youth between the ages of six (6) and fifteen (15). Ongoing Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community. Ongoing Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (ARPA) and National Recreation and Parks Association (ARPA) and National Recreation and Parks in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community, Gongoing Recreation Park by installing new play features, renovated bark space and improved playground surfacing. Completed Completed Recreation Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements.		Origonia
Parks & Recreation Playground Inspection Program: Continue to conduct a thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Ongoing Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Park by installing new play features, renovated toddler play area at Riverfront Park Toddler Play Area: Renovated toddler play area and miproved playground surfacing. Completed Completed Completed Strategically create and implement a m		Ongoing
thorough and detailed inspection of every playground and facility within the Parks and Recreation inventory. Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Ongoing Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Completed Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community on proprosed plans for participation. Park by installing new play features, renovated toddler play area at Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park pinti		Origoning
Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their familities and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Dongoing Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Pracility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Prield Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Completed Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development provements. Provide more team building, training and professional divelopment provements. Provide more team building, training and professional divelopment and proved playground surfacing. Completed Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates op	, ,	
Lights on After School: Continue the "Lights on After School" Initiative promoting the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Ongoing Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Ongoing Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (NRPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Ongoing Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Ongoing Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community ongoing Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Completed Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates	, , , , , , , , , , , , , , , , , , , ,	Ongoing
the critical importance of quality after-school programs within the lives of children, their families and community. War Memorial Redevelopment Plan. Continue the refinement and implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Ongoing Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Pield Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase porportunities for participation. Continue to foster relationships with community on ongoing Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park Toddler Play Area: Renovated park space and improved playground surfacing. Completed Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Origoing
children, their families and community. War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Congoing Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Ongoing Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Ongoing Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Ongoing Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Completed Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to incr		
War Memorial Redevelopment Plan: Continue the refinement and implementation of the War Memorial Redevelopment Plan. Ongoing Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Ongoing Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Ongoing Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Completed Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase	· · · · · · · · · · · · · · · · · · ·	Ongoing
implementation of the War Memorial Redevelopment Plan. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community. Ongoing Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Ongoing Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Origoing
Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community. groups to help engrain Parks and Recreation within the fabric or our community. Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Ongoing Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Ongoing Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase	' '	Onneine
opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Ongoing Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Ongoing Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community. Park by installing new play features, renovated bark space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Origoing
Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Completed Completed Recreation Program: Install field lighting at both the football and baseball field and initiate various other improvements. Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase	•	
Provide more team building, training and professional development opportunities for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Completed Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase	• • • • • • • • • • • • • • • • • • • •	Ongoing
for staff by encouraging and promoting more involvement in the Arkansas Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Ongoing Completed Completed Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Origoirig
Recreation and Parks Association (ARPA) and National Recreation and Parks Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Congoing Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Completed		
Association (NRPA) Conferences. Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Congoing Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Completed		
Riverfront Park West End Improvement: Continue to work with StudioMain in developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Completed Completed Completed Completed Completed Completed		Ongoing
developing concept plans for areas around and in west end of Riverfront Park in order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Completed Completed Completed Completed Completed Completed Completed		Origoing
order to accommodate Broadway Bridge Trails and improve access into this end of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Ongoing Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase	·	
of the park. Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Ongoing Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		
Facility Maintenance: Allocate resources and manpower to improve maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Ongoing Completed	,	Ongoing
maintenance of facilities within the Parks and Recreation Inventory and initiate a preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Ongoing Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Origonig
preventive maintenance plan. Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		
Field Lighting Upgrade: Installed new LED field lighting at Otter Creek Soccer Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Completed Completed Completed Completed		Ongoing
Fields, Crump Park football and baseball fields and Murray Park soccer fields. Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Completed Completed Completed Completed		Origoling
Encourage volunteer involvement within the department and increase opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Completed Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Completed
opportunities for participation. Continue to foster relationships with community groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Completed Completed Completed Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Completed
groups to help engrain Parks and Recreation within the fabric or our community. Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Completed Completed Completed Completed Completed Completed Completed		
Riverfront Park Toddler Play Area: Renovated toddler play area at Riverfront Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Completed Completed Completed Completed Completed Completed Completed	, , ,	Ongoing
Park by installing new play features, renovated park space and improved playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Origonig
playground surfacing. Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		
Recreation Program: Continue to increase participation in both youth and adult programming. Implement creative and innovative programming to continue to Ongoing Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Completed
programming. Implement creative and innovative programming to continue to Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Completed
Crump Park Improvements: Install field lighting at both the football and baseball field and initiate various other improvements. Completed Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		Ongoing
field and initiate various other improvements. Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase		
Strategically create and implement a marketing plan that strengthens the Little Rock Parks and Recreation brand and generates opportunity to increase	, ,	Completed
Rock Parks and Recreation brand and generates opportunity to increase	Strategically create and implement a marketing plan that strengthens the Little	,
• '' '	Rock Parks and Recreation brand and generates opportunity to increase	
p p	participation in programming, usage of facilities and increase revenue	
	generation.	Ongoing

Parks and Recreation



2019 Department Goals

Little Rock Parks and Recreation Master Plan: Develop and begin to implement a five (5) year Strategic Plan to implement the 2019 Little Rock Parks and Recreation Master Plan.

Little Rock Parks and Recreation Accreditation (CAPRA); Update and review all 151 Standards to maintain National Recreation and Parks Association (NRPA) Accreditation.

NRPA 2019 Gold Medal Award: Submit an application for the 2019 National Recreation and Parks Association's Gold Medal Award.

Little Rock Parks and Recreation Americans with Disabilities Act (ADA) Transition Plan: Inventory all developed park properties for ADA Standards, then develop a Little Rock Parks and Recreation ADA Transition Plan.

Outdoor Recreation Grant Playground projects: Complete the installation of four (4) new replacement playgrounds with accessible connections located at Reservoir, Kanis, Hanger Hill, and Ottenheimer Parks.

Little Rock Parks and Recreation Programming: Increase participation in Little Rock Parks and Recreation programs and analyze feedback from programs for improvements.

Crump Park Splash Pad: Construct a new splash pad and related amenities.

Little Rock Parks and Recreation Marketing Plan: Update and implement the existing Little Rock Parks and Recreation Marketing Plan.

Western Hills Park Master Plan: Complete the park master plan which consists of trails, pavilions, fishing piers, and a natural concept playground.

Park Signage Improvements: Install new park entrance signs to enhance visibility and marketability of the Little Rock Parks and Recreation brand.

Little Rock Parks and Recreation Professional Mountain Bike Trails: Complete designs for mountain bike trails and features for Two Rivers, River Mountain, and North Allsopp Parks.

Kanis Park Pickle Ball Courts: Construct six (6) Pickle Ball courts and renovate old hard surface courts.

Otter Creek Park Improvements: Install Musco sports lighting on one (1) existing soccer field and make improvements to the parking lot and general field access.

Rebsamen Tennis Center Clubhouse Improvements: Complete renovation of existing restroom and updates to clubhouse.

Rebsamen Tennis Center Entry Plaza Improvements: Construct a new complex entry plaza with vehicle and pedestrian access improvements and plaza with naming walls.

Arkansas River Trail Riverfront Drive: Complete the Transportation Alternative Program (TAP) grant trail improvement project that recently received successful bids for construction.

Outdoor Recreation Grant Two Rivers Restroom: Complete the installation of new prefab restroom along the Arkansas River Trail at the foot of the Two Rivers Pedestrian Bridge, project recently received successful bids for construction.

MacArthur Park Bike Polo Court: Complete installation of a new bike polo court and renovations to the existing hard surface court.

Allsopp Park Trail Improvements: Complete the Metro Plan TAP grant project of constructing a new hard surface trail, project is currently at 30% construction drawings.

Allsopp Park USTA Grant: Complete renovation of the two tennis courts including resurfacing, accessible improvements, drainage, and fence repairs.

Reservoir Park USTA Grant: Complete renovation of the two tennis courts including resurfacing, accessible improvements, drainage, and fence repairs. The resurfacing has received a successful bid, and Parks' staff have completed all other aspects.

Boyle Park Mountain Bike Trails: Continue to support Central Arkansas Trail Alliance (CATA) with efforts to build and renovate existing trails with largest focus on design and construction of new hill-top mountain bike playground feature.

MacArthur Park Safe Routes to School Grant: Complete installation of new trail system from Main Street to Rockefeller School along I-630.

North Allsopp Park Gateway Project: Continue effort with Arkansas Parks and Recreation Foundation to raise support for project and complete installation of initial scope of project.

Parks and Recreation



Department: Parks and Recreation

Funding Source: General Fund Budget: \$10,662,574

Department Description:

To ensure that all programs and facilities successfully promotes the natural environment, local economy and health of the community such as; horticulture, urban forestry, recreation programs, program design, cultural museum, the Little Rock Marathon, and various parks enterprises.

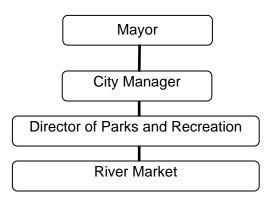
2017	2018	2019
<u>Actual</u>	<u>Budget</u>	<u>Budget</u>
375,000	382,000	393,460
340,000	357,000	367,710
76,000	80,000	82,400
91%	93%	93%
d operational proje	ects.	
83	88	95
53	56	58
000/	0.40/	040/
63%	64%	61%
52	55	65
		05
	•	20
I ==		30 30
22	30	30
3	4	4
	7	7
100%	100%	100%
	Actual Rock accessible reote active living, head of the active living at a constant living living at a constant living living at a constant living	Actual Budget Rock accessible recreational progressore active living, health and wellness 375,000 382,000 340,000 357,000 76,000 80,000 91% 93% 30 93% 30 64% 52 55 30 30 31 30 322 30 33 4

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Quality of Life.





River Market



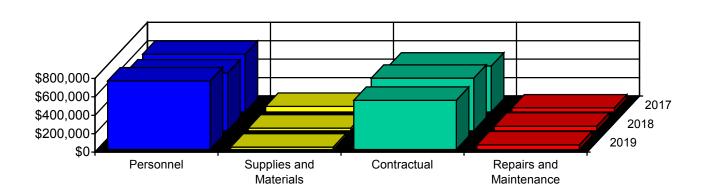
Mission Statement

The River Market strives to be a carefully crafted, intentional, and diverse medley of owner-operated shops, stalls, and/or day tables existing to fill a public purpose and reflecting that which is distinctive about a community while meeting its everyday shopping needs.

River Market			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$627,952	\$627,021	\$744,114
Supplies and Materials	61,927	29,000	26,000
Contractual	499,431	570,694	534,032
Repairs and Maintenance	45,363	50,000	50,000
Total	\$1,234,673	\$1,276,715	\$1,354,146
Staffing	0	0	0

Little Rock Convention and Visitor's Bureau (LRCVB) will continue to operate the RiverMarket in 2019.

Total Allocations By Fiscal Year And Account Category



Resources for Budget Budget Prior Year 100 General Fund \$1,354,146 6.06%

#

River Market

2019 Department Goals

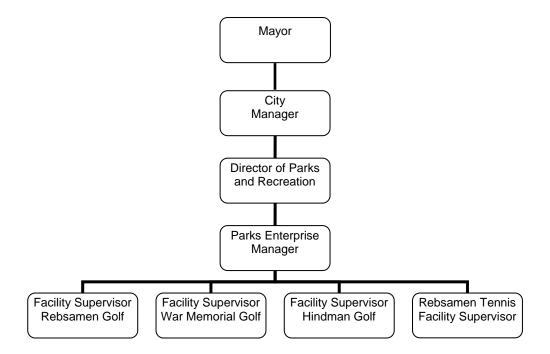
Little Rock Convention and Visitors Bureau (LRCVB) will continue management of River Market operations on behalf of the City for 2019.

The City will continue to provide support to the River Market at the level of \$317,408.

Golf



Golf



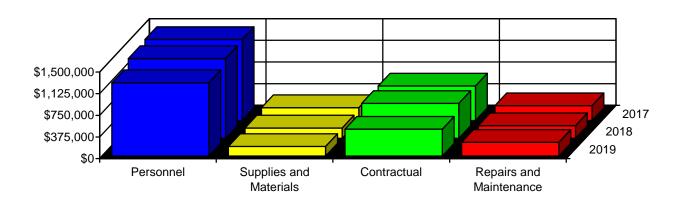
Mission Statement

To provide the best golfing experience possible at an affordable price, featuring quality facilities and friendly service to all golfers.

Golf			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$1,404,145	\$1,319,355	\$1,271,788
Supplies and Materials	222,499	177,946	165,334
Contractual	598,198	604,937	466,437
Repairs and Maintenance	257,704	219,061	237,755
Total	\$2,482,546	\$2,321,299	\$2,141,314
Staffing	22	21	20

The reduction in personnel cost is primarily attributed to the elimination of a golf maintenance position. The current employee is retiring. The elimination of the position and other reductions were required to help offset increases in the public safety budget. The Outside Agency allocation for the First Tee, reflected in contracts, is being reduced to \$120,000 pending the results of a golf study.

Total Allocations By Fiscal Year And Account Category



Golf



2018 Department Priorities	Status
Maintain Rebsamen, Hindman and War Memorial Golf Course to	
established standards.	Ongoing
Continue to explore creative solutions to make golf courses self-	
sustaining. Staff will continue to seek ways in which to improve revenue	
and reduce costs at the City's three (3) golf courses.	Ongoing

2019 Department Goals

Golf Operations Evaluation: Complete the Request for Quote (RFQ) process and hire a consultant to thoroughly analyze golf course operations at Rebsamen, Hindman, War Memorial and the First Tee Facility. Review consultant's recommendations and identify next steps.

Course Maintenance: Maintain Rebsamen, Hindman and War Memorial Golf Courses to established standards.

Golf Revenue: Continue to explore creative solutions to make golf courses self-sustaining. Staff will continue to seek ways in which to improve revenue and reduce costs at the City's three (3) golf courses.

Rebsamen Golf Course Improvements: Resurface existing parking lot and make general improvements to cart paths and drainage on course.

Golf



Department: Golf

Funding Source: General Fund Budget: \$ 2,141,314

Department Description:

Provide and maintain quality, affordable public golf facilities, and programs for citizens of Little Rock as well as visitors to the City, while generating revenue to maintain courses at a high standard and make improvements to existing facilities.

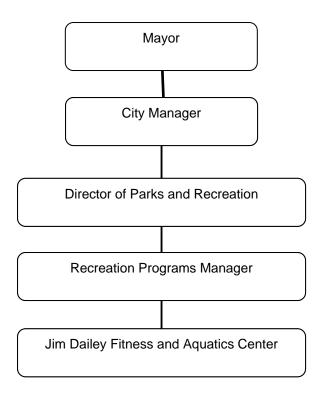
	2017	2018	2019	
	Actual	Budget	<u>Budget</u>	
Objective: To provide affordable golfing experiences for the citizens of Little Rock.				
Demand: Projected golf rounds.	54,000	55,000	54,000	
Workload: Actual golf rounds.	54,000	55,000	54,000	
Efficiency: Average rounds per month.	4,500	4,583	4,500	
Effect/Outcome: Percentage of actual rounds of				
golf.	100%	100%	100%	

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Quality of Life.





Jim Dailey Fitness and Aquatic Center



Mission Statement

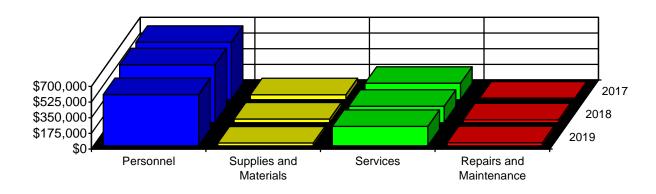
Our goal is to increase quality customer service and to offer a variety of health and fitness programs to the citizens of Little Rock.

Jim Dailey Fitness and Aquatic Center

	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$642,775	\$649,030	\$572,479
Supplies and Materials	56,347	41,032	30,957
Contractual	184,070	184,766	217,766
Repairs and Maintenance	17,973	33,352	34,272
Total	\$901,166	\$908,180	\$855,474
	_		
Staffing	9	9	8

The decreased personnel cost reflects a reduction in part-time salaries and the elimination of a custodial position during 2018. Other reductions were required to help offset increases in the public safety budget.

Total Allocations By Fiscal Year And Account Category



 FY 19
 % Change

 Proposed
 from

 Resources for Budget
 Budget
 Prior Year

 100 General Fund
 \$855,474
 -5.80%

Y.

Jim Dailey Fitness and Aquatic Center

2018 Department Priorities	Status
Increase membership through a variety of outreach programs and	
partnerships.	Ongoing
Continue the partnership with state and federal agencies to create	
outdoor programming opportunities for members and their guests.	Ongoing
Develop strategies for marketing and communication with the public to	
draw more patrons and increase memberships.	Ongoing
Continue to seek creative ways in which to market the Jim Dailey Fitness	
and Aquatic Center, work with news media outlets, the City's public	
relations and marketing personnel to do special marketing and	
promotions to both remain competitive with the market and generate	
revenue. Also use all social media outlets to increase revenues.	Ongoing
Increase corporate membership to include more organizations in the	
Little Rock Area.	Ongoing
Encourage more organizations to use Jim Dailey for their tournaments	
such as the Tennis Association, Badminton, Real Deal in the Rock and	
the Karate Tournament.	Ongoing
Evaluate Jim Dailey operations to identify optimal operating levels to	
improve services provided while encouraging increased usage of the	
facility. Identify maintenance issues and allocate resources and	
department personnel to make repairs as needed and in a timely	
fashion.	Ongoing
Identified capital upgrades that enhanced the customer experience and	
improved operations such as construction of a new hot tub and	
installation of shade structures for the outdoor pool.	Completed
Purchased and installed new recreation management software to	
improve efficiency of membership transactions.	Completed

2019 Department Goals

Jim Dailey Fitness Center Improvements: Identify capital upgrades that will enhance the customer experience and improve operations such as resurface existing parking lot, paint interior of the building, and resurface gym floor.

Increase Membership: Increase Membership through a variety of outreach programs and partnerships. The Increase in marketing of the facility will attract area residents to utilize the facility.

Jim Dailey Fitness and Aquatic Center



Department: Jim Dailey Fitness Center

Funding Source: General Fund Budget: \$855,474

Department Description:

To provide a Fitness Center which provide citizens an opportunity to participate in a variety of health and fitness activities.

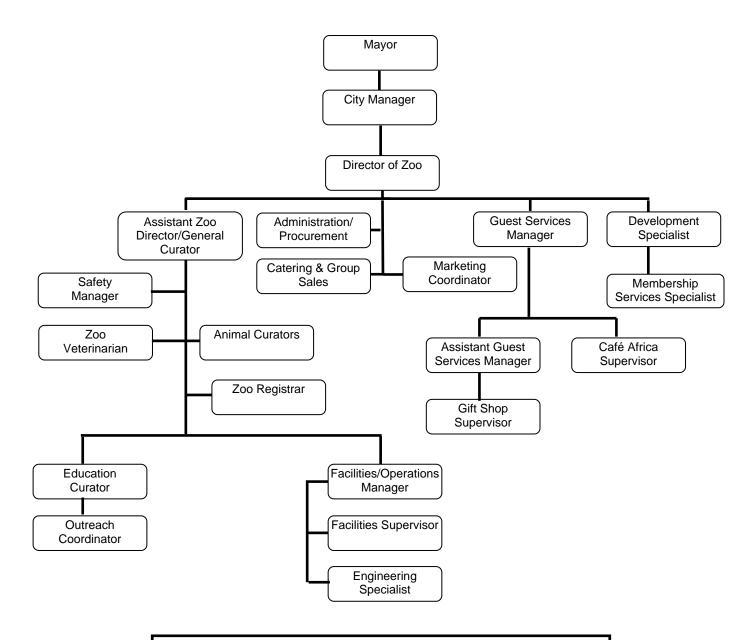
	2017	2018	2019		
	<u>Actual</u>	<u>Budget</u>	<u>Budget</u>		
Objective: To provide a safe, healthy, and clean environment that offers a variety of aquatic, fitness					
and sport activities that will improve the health and fitness of the citizens of Little Rock at the Jim					
Dailey Aquatic and Fitness Center.					
	i				
Demand: Potential Program attendance capacity.	163,933	160,000	160,000		
Workload: Actual program attendance.	110,000	110,000	110,000		
Efficiency: Attendance per month.	11,381	9,167	10,000		
Effect/Outcome: Percentage of actual attendance					
over potential attendance.	67%	68%	75%		

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Quality of Life.









Mission Statement

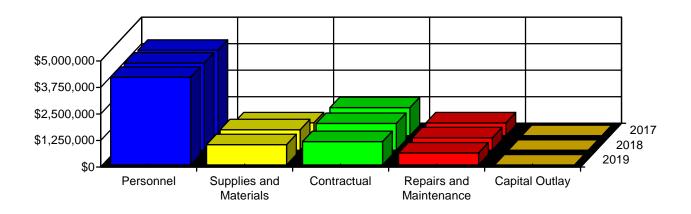
The Little Rock Zoo creates engaging experiences that inspire people to value and conserve our natural world.

_		
7	_	•
_	()	()

Z00			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$4,028,546	\$4,112,090	\$4,133,854
Supplies and Materials	608,009	987,025	952,076
Contractual	1,326,067	1,270,198	1,095,198
Repairs and Maintenance	605,678	569,043	564,672
Capital Outlay	2,974	-	-
Total	\$6,571,274	\$6,938,356	\$6,745,800
Ctaffin a	60	62	60
Staffing	62	63	62

Reductions in gift shop supplies and merchandise, public relations and special events marketing were required to help offset the increased budget for public safety in 2019. The utility reduction, reflected in contracts, is due to water meter reclassifications that resulted in significant savings to the Zoo for water and wastewater.

Total Allocations By Fiscal Year And Account Category



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
100 General Fund	\$6,745,800	-2.78%



Zoo

2018 Department Priorities	Status
Continue implementation of the Zoo's Master and Strategic Plan.	Ongoing
Hire a Marketing Coordinator, Development Specialist and Marketing	
Development Assistant.	Not Completed
Maintained Association of Zoos and Aquariums (AZA) accreditation.	Completed
Complete construction of gray water treatment plant to assist with water	
conservation.	Ongoing
Install a new Point of Sale (POS) system.	Ongoing
Zoo will complete Colubus/Serval exhibit.	Ongoing
Complete Transportation Alternative Programs (TAPS) grant for new	
trailways inside zoo.	Ongoing
Completed a new interactive sensory garden.	Completed
Complete upgrade to zoo amphitheater.	Ongoing
Enhanced customer service and guest experience.	Completed
Improved education programming.	Completed

2019 Department Goals		
Continue implementation of the Zoo's Facility Master Plan and Strategic Plan.		
Install Point of Sale (POS) system upgrades.		
Complete construction of Conservation Learning Center.		
Complete construction of new Colubus Monkey and Serval cat habitats.		
Complete Transportation Alternative Programs (TAPS) Grant for resurfacing Zoo trailways.		
Complete upgrade to Zoo amphitheater.		
Fully implement Zoo Sustainability Plan.		
Implement new Zoo branding with online components.		
Implement new Guest Service Training Program.		
Complete Nature Play area.		
Maintain accreditation with the Association of Zoos and Aquariums (AZA).		

Zoo



Department: Zoo

Funding Source: General Fund Budget: \$ 3,715,237

Department Description:

The Little Rock Zoo creates engaging experiences that inspire people to value and conserve our natural world. The Zoo is accredited by the Association of Zoos and Aquariums (AZA) and displays hundreds of animals on 33 acres of beautifully landscaped parkland. The Zoo offers educational programming, special events, and other activities to engage and educate the public. The zoo is a leading cultural and tourist attraction in central Arkansas.

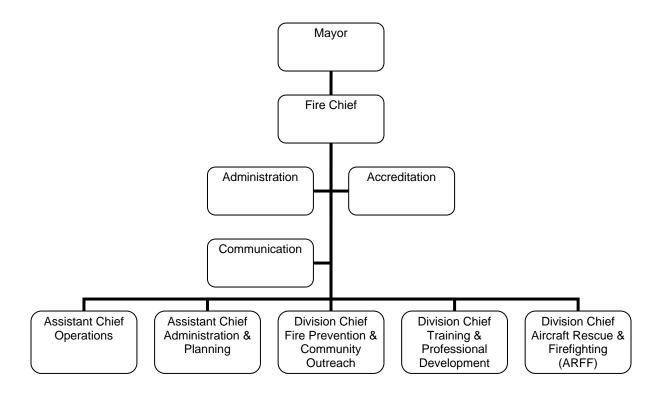
	2017 <u>Actual</u>	2018 <u>Budget</u>	2019 <u>Budget</u>
Objective: To track annual admission revenue.			
Demand: Anticipated annual admission			
revenue.	\$1,800,000	\$1,860,000	\$1,780,000
Workload: Actual annual admission revenue.	\$1,800,000	\$1,860,000	\$1,780,000
Efficiency: Average revenue per month.	\$150,000	\$155,000	\$148,333
Effect/Outcome: Percentage of workload over	·		·
demand.	100%	100%	100%
Objective: To track annual membership sales.			
Demand: Anticipated annual membership			
sales.	\$500,000	\$555,000	\$510,000
Workload: Actual membership sales.	\$500,000	\$555,000	\$510,000
Efficiency: Average sales per month.	\$41,667	\$46,250	\$42,500
Effect/Outcome: Percentage of workload over			·
demand.	100%	100%	100%

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Quality of Life.





Fire



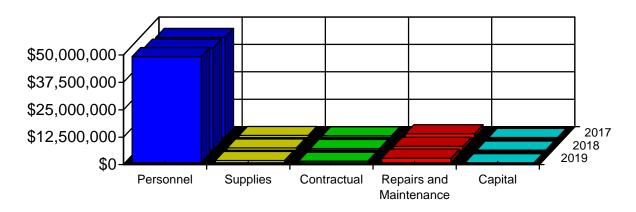
Mission Statement

The mission of the Little Rock Fire Department is to provide immediate fire and emergency medical service in a professional and efficient manner.

Expenditure Budget					
	2017	2018	2019		
	Actual	Adopted	Adopted		
Description	Expenditures	Budget	Budget		
Salaries and Employee Benefits	\$45,606,285	\$46,516,376	\$48,421,760		
Supplies and Materials	915,309	979,099	1,022,654		
Contractual	744,983	727,809	727,809		
Repairs and Maintenance	1,723,814	1,716,361	2,045,447		
Capital	523	-	-		
Total	\$48,990,914	\$49,939,645	\$52,217,670		
Staffing	422	421	433		

Approximately \$1.2 million of the increase in personnel cost is attributed to salary and benefit costs changes for uniform employees, including a 2.5% salary increase for union personnel and step and grade progression. In addition, approximately \$700,000 is added to the personnel budget for twelve (12) new positions to accommodate the new Fire Station 24 in Southwest Little Rock. The increase in supplies and materials expense is associated with increased fuel and fleet maintenance cost.

Total Allocations By Fiscal Year And Account Category



 FY 19
 % Change

 Proposed
 from

 Resources for Budget
 Budget
 Prior Year

 100 General Fund
 \$52,217,670
 4.56%



2018 Department Priorities	Status
Homeless Awareness Campaign: Personnel will be equipped with	
literature that provides information on assistance to homeless	
individuals. This initiative will train Fire Department personnel on	
homeless awareness and response training and develop a	
resource brochure.	Ongoing
Replaced Records Management System: Little Rock Fire	
Department (LRFD) upgraded from an in-house Records	
Management System to a system that will provide the department	
with the ability to easily collect and organize all of its data and	
report National Fire Incident Reporting Service (NFIRS) data to	
state and federal stakeholders. This new system will enable	
LRFD to track and measure department goals and create custom	
response time benchmarks to monitor performance against the	
NFPA 1710 standards of cover.	Completed
Implement a Company Officer Development/Mentorship Program:	
Implementation of this program will enable the organization to	
invest in personnel by harvesting individuals' knowledge, skills, and	
abilities and providing them with the tools necessary to do their	
job, giving them the ability to gauge their personal levels of	
competence as they seek elevated ranks within the organization.	Ongoing
Succession Planning: The Little Rock Fire Department will	
continue to hire the most capable and qualified candidates as	
firefighters. In addition, LRFD will use the experience and	
knowledge of senior membership to develop our workforce	
through a myriad of professional development and job- shadowing	
opportunities.	Ongoing
Annual Employee Recognition Program: Appreciation was shown	
by Fire Personnel for the independent awards program started by	
the department in 2017. The Fire Department will continue the	
annual Awards Recognition Ceremony.	Ongoing
Radio Replacement: The Fire Department's mobile and portable	
radios will all have reached end of life as of December 2018.	
Consequently, there will be no maintenance support available for	
the radios as repairs are needed in the future. This is a life safety	
issue. The department will seek grant funding to replace three	
hundred six (306) radios to ensure that each seated position on all	
apparatus will have a new replacement radio. (the City is	Other
reviewing a comprehensive Citywide radio replacement plan.)	(Please Explain)



2018 Department Priorities (Continued)	Status
Construct New Fire Station: During the last half of 2018	
construction will start on a new Fire Station to be located in	
southwest Little Rock. Funds have been allocated for	
construction, the land has been purchased, and the City has	
contracted with an architectural firm. The General Contractor for	
this project will be selected through a bid process during the	
spring of 2018.	Ongoing
Replaced Thermal Imaging Cameras: The department has forty-	
seven (47) Thermal Imaging Cameras (TIC) that are twelve to	
fifteen years old. A plan to replace these cameras was	
developed and implemented successfully.	Completed
Fire Station Renovations: The Fire Department has twenty-one	
(21) fire stations strategically located throughout the city. With the	
exception of Fire Stations 17 and 23 which opened in 2006 and	
2012 respectively, the last renovation to any of the stations was	
done with funds from the 2004 Bond Project. The condition of all	
Fire Stations will be evaluated for maintenance and renovation	
needs and a schedule developed for repairs.	Ongoing



2019 Department Goals

Homeless Awareness Campaign: Personnel will be equipped with literature that provides information on assistance to homeless individuals. This initiative will train Fire Department personnel on homeless awareness and response training and develop a resource brochure.

Implement a Company Officer Development/Mentorship Program: Implementation of this program will enable the organization to invest in personnel by harvesting individuals' knowledge, skills, and abilities and providing them with the tools necessary to do their job, giving them the ability to gauge their personal levels of competence as they seek elevated ranks within the organization.

Succession Planning: The Little Rock Fire Department will continue to hire the most capable and qualified candidates as firefighters. In addition, LRFD will use the experience and knowledge of senior membership to develop our workforce through a myriad of professional development and job- shadowing opportunities.

Fire Prevention: In 2012 the Little Rock Fire Department implemented a program to inspect and or install smoke detector for Little Rock residents. In 2019 the Fire Department will inspect 40% of Little Rock residents smoke detectors.

Construct New Fire Station: Construction will begin in February and it is expected to take 12-14 months for completion. Funds have been allocated for construction, the land has been purchased, and the City has contracted with an architectural firm and general contractor.

Fire Station Renovations: The Fire Department has twenty-one (21) fire stations strategically located throughout the city. With the exception of Fire Stations 17 and 23 which opened in 2006 and 2012 respectively, the last renovation to any of the stations was done with funds from the 2004 Bond Project. The condition of all Fire Stations will be evaluated for maintenance and renovation needs and a schedule developed for repairs.

HERO Day: In 2016 females accounted for only 4% of firefighters in the United States. The Little Rock Fire Department will continue to partner with Girl Scout of America for the second annual HERO day. This event is geared towards girls, ages 12-18 to teach them about fire safety and possible careers with the Little Rock Fire Department.

Radio Replacement: The Fire Department's mobile and portable radios will all have reached end of life as of December 2018. Consequently, there will be no maintenance support available for the radios as repairs are needed in the future. This is a life safety issue. The department will seek grant funding to replace three hundred six (306) radios to ensure that each seated position on all apparatus will have a new replacement radio. (Update, the City is reviewing a comprehensive Citywide radio replacement plan.)

Alternative Response Vehicles: The Little Rock Fire Department will put in place two (2) Alternative Response Vehicles. These vehicles will be used when responding to medical calls and will not replace the larger apparatus. Its goal is to help reduce maintain, fuel and other cost associated with up keep on larger apparatus.



Department: Fire

Funding Source: General Fund Budget: \$ 52,217,670

Department Description:

To protect the safety, health and general welfare of the public through fire prevention and community outreach, fire suppression, Emergency Medical Service, and special operations response; and to ensure a competent workforce through training and education.

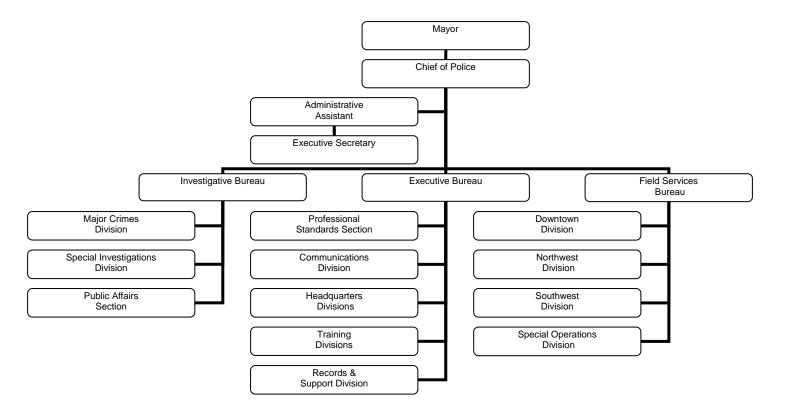
	2017	2018	2019
	<u>Actual</u>	<u>Budget</u>	Budget
Objective: Train certified personnel to meet the indi	vidual training hou	rs required by In	surance
Services Organization (ISO) and improve the compe	etence level of the	workforce.	
Demand: Total number of hours of training			
completed.	115,004	99,296	113,468
Workload: Total number of hours of individual	·		
training required per year.	125,388	103,168	115,784
Efficiency: Average number of training hours per			
person.	297	239	267
Effect/Outcome: Percentage of training hours vs.			
required hours.	92%	96%	98%
Objective: Fire Marshals Division perform inspection	ons of commercial	structures includ	ing
schools, daycare centers, nursing homes, high-rise I	ouildings, and hosp	oitals.	
Demand: Number of inspections on commercial			
structures required annually.	2,652	12,600	12,700
Workload: Commercial Building and Structures			
inspected annually.	626	2812	5000
Efficiency: Commercial Building and Structures			
inspected per month.	52	234	416
Effect/Outcome: Percentage of inspections			
completed annually.	24%	24%	43%

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for a Safe City.





Police



Mission Statement

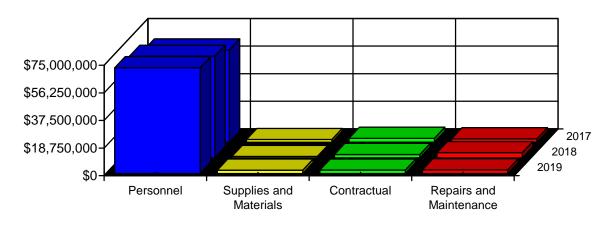
The Little Rock Police Department is committed to protecting life and property through **Teamwork** with the community while embracing mutual **Respect** and **Understanding**. Our mission is to provide professional **Service** that is unbiased, consistent and **Transparent**.

- T TEAMWORK
- R RESPECT
- U UNDERSTANDING
- S SERVICE
- T TRANSPARENCY

Police			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$62,640,843	\$68,962,627	\$71,799,447
Supplies and Materials	1,847,905	2,071,991	2,209,407
Contractual	2,619,553	2,293,892	2,291,313
Repairs and Maintenance	2,333,244	2,414,477	2,484,904
Total	\$69,453,081	\$75,742,987	\$78,785,071
Staffing	733	748	748

Police Department increases reflect the continued effort to fill vacant uniform and 911 call taker positions. In addition, approximately \$2.4 million of the increase in personnel cost is attributed to salary and benefit cost increases, including a 2.5% salary increase for union personnel, step and grade progression, and an increase in the LOPFI contribution rate of 1%. In addition, the personnel budget has been increased by approximately \$400,000 to absorb funding for fifteen (15) COPS officers previously provided by a grant that expires in February. The increase in supplies and materials allocations is primarily associated with the increase in fuel cost and vehicle maintenance.

Total Allocations By Fiscal Year And Account Category



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
100 General Fund	\$78,785,071	4.02%



2018 Department Priorities	Status
Continue to emphasize the utilization of the Criminal Abatement Program	
and maintain coordination with the City Attorney's Office.	Ongoing
Reduce the overall incidents of violent and property crime and increase	
arrest in shootings.	Ongoing
Enhance the skills and abilities of departmental personnel by offering	
additional training opportunities.	Ongoing
Maintain Commission on Accreditation for Law Enforcement Agencies	
(CALEA) standards and establish best practices, post policies on-line,	
document de-escalation and initiate annual review of policies and	
procedures.	Ongoing
Fleet Services, Finance and Little Rock Police Department (LRPD) will	
develop a proposal for a Strategic Vehicle Replacement Plan that will	
address the replacement of older patrol units in the Police Department.	
The goal is to annually retire and replace 20% of the older patrol units	
over the next five (5) years and then keep vehicles on a replacement	
schedule.	Ongoing
LRPD, LRFD, and LRIT will collaborate to research, outline and	
implement a Computer Aided Dispatch (CAD) System (software,	
interfaces, components, etc.) that best serves the City and its citizens	
and visitors.	Ongoing
Reduce complaints, generate community surveys, increase community	
awareness of quarterly meetings for Field Services Bureau, increase	
utilization of early intervention, strive for a more diverse work force, offer	
de-escalation training for officers, create a discipline model and	0
performance evaluation measurements.	Ongoing
Increase presence on mobile apps/social media, expand the number of	0
social media contributors, and create an individual website for LRPD.	Ongoing
Advance the department's technology through improving connectivity,	
addressing court connect problems, Taser training, obtaining new	
intelligence software, utilizing paperless files, body cameras, and adding	
an additional Crime Analyst. Ensure all Crime Analysts are accredited by the end of 2019.	Ongoing
	Origonity
Share information through weekly Comp stat meetings with specific	
focus on violent crime strategies. Increase awareness of Neighborhood Associations, the OK/GEMS Programs and School Resource Officers.	
Expand the Citizens Police Academies and increase capability of Police	
Foundation and the Criminal Abatement Program.	Ongoing
Increase the size of recruit classes ensuring that the hiring process is	Ongoing
reflective of encompassing best practices.	Ongoing
Offer trainings and seminars and implement new programs to focus on	Origonia
officer wellness and safety.	Ongoing
Continue with the community-oriented process to determine the	- ngonig
needs/interest of the 12th Street area for approximately 4,400 square	
feet of unoccupied space.	Ongoing
Ensure staffing levels are improved and maintained in the 9-1-1	- 3-··· g
operations. Continue working with Human Resources to develop	
proposals to address turnover.	Ongoing



2019 Department Goals

Create a database of Neighborhood Watch Programs to connect with the community and bring awareness to our quarterly meetings. Ensure that all neighborhood meetings are listed on the Department's website so that all citizens can know when and where their meeting is being held.

Maintain Commission on Accreditation for Law Enforcement Agencies (CALEA) standards and establish best practices, post policies on-line, document de-escalation and initiate annual review of policies and procedures.

Keep expanding social media footprint by utilizing Instagram as a tool to connect with younger viewership. Add an additional 10,000 viewers to our Facebook page by the end of 2019.

Conduct two recruit schools as well as a Certified Officer Advanced Training (C.O.A.T.) school.

Conduct an Officer Wellness survey and build a realistic model for improvement based on the identified concerns of what that data shows. Recognize officer involved critical incidents and ensure the Department is responding and supporting personnel effectively.

Continue the efforts in receiving CALEA Accreditation for the Communications Division, which would enable the LRPD to become Tri-Arc Accredited.

Complete the implementation of the City's new CAD (Computer Aided Dispatch) system.



Department: Police

Funding Source: General Fund Budget: \$78,785,071

Department Description:

The Police Department is to provide the citizens of Little Rock with a law enforcement system that effectively integrates and utilizes departmental, civic and community resources, to protect life and property, preserve law and order, and enforce state law and city ordinances, within the framework of the Constitution.

	2017 <u>Actual</u>	2018 <u>Budget</u>	2019 <u>Budget</u>
Objective: To answer incoming 9-1-1 and non-eme calls in 20 seconds or less.	rgency calls, and	to answer 95% of	of 9-1-1
Demand: Incoming calls to Communications Workload: Calls answered by	608,825	620,000	632,000
Communications personnel Efficiency: Average time to answer 9-1-1	608,825	620,000	632,000
calls (in seconds). Effect/Outcome: Percentage of calls	14.00	15.00	15.00
answered in 20 seconds or less.	81%	95%	95%

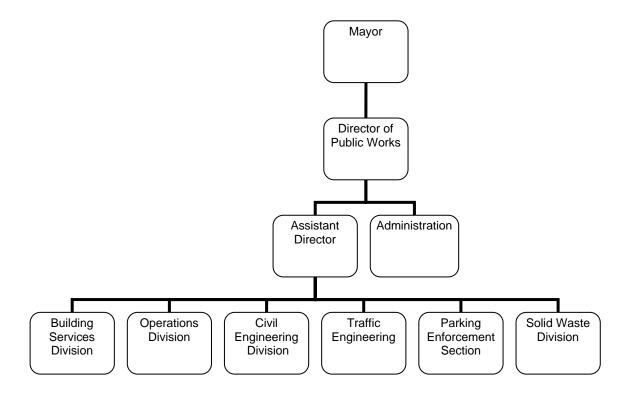
Objective: To respond to high priority calls – minutes from			
Dispatch to arrival.			
Demand: Calls for service.	159,051	165,000	171,000
Workload: Calls for service.	159,051	165,000	171,000
Efficiency: Average time from dispatch to			
arrival (in minutes).	7.3	7.00	7.00
Effect/Outcome: Percentage of dispatches			
answered.	100%	100%	100%

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for a Safe City.





Public Works Department



Mission Statement

To provide an efficient and economical infrastructure for the City of Little Rock, provide quality management in all activities of the Public Works Department, and to provide professional service to our customers.

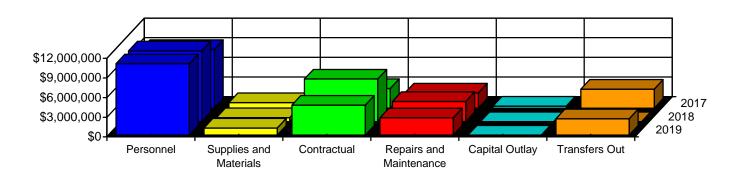
Public Works Street Fund

Expenditure	Budget - Street Fund	
LAPEHUILUIE	Duaget - Street i una	

Expenditure Budget - Street Fund				
	2017	2018	2019	
	Actual	Adopted	Adopted	
Description	Expenditures	Budget	Budget	
Salaries and Employee Benefits	\$8,973,690	\$10,789,767	\$10,862,318	
Supplies and Materials	850,150	1,013,646	1,062,136	
Contractual	3,005,083	3,585,126	4,560,126	
Repairs and Maintenance	2,335,731	2,665,410	2,625,861	
Capital Outlay	319,879	228,190	-	
Transfers Out	2,898,717	2,687,217	2,488,717	
Total	\$18,383,410	\$20,969,356	\$21,599,158	
Staffing	216	215	216	

The 2019 Street Fund Budget will utilize \$1,376,243 accumulated in prior years for Street Vehicle and Equipment Replacement and other Street projects.

Total Allocations By Fiscal Year And Account Category



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
200 Street Fund	\$21,599,158	3.00%



Public Works Street Fund

2018 Department Priorities	Status
Moved 85% of all 2016 - 2018 projects to construction.	Completed
Completed the construction of the western portion of the River Trail Bike	
Connector. Initiated construction of the pedestrian bridge over the Union	
Pacific Railroad.	Completed
Continue to identify intersections affected by street resurfacing and	
replace vehicle detection systems with camera or loops.	Ongoing
Monitor street light outages and repair or replace non-working lights;	
installing light emitting diode (LED) lights where possible.	Ongoing
Provide design assistance for Bond Projects; (especially those involving	
bike lanes, complete streets, roundabouts, etc.).	Ongoing
Work with Human Resources to hire and retain qualified Signal	
Technicians for long-term employment with City.	Ongoing
Complete the 2017 Resurfacing Program.	Ongoing
Continue to provide design assistance for bicycle facilities.	Ongoing
Continue to provide design assistance for Bond Overlay projects.	Ongoing
Obtain new traffic counts and Update Signal timing plans for major	
corridors as needed.	Ongoing
2018 Resurfacing Program - Coordinate the annual street resurfacing	
program.	Ongoing
2018 Sidewalk Replacement Program - Coordinate the annual sidewalk	
program with revenue from the 2011 Sales Tax Plan.	Ongoing
Moved the remaining 2013 - 2015 projects to construction.	Completed
Obtained Board approval for the 2019 - 2021 street & drainage project	
list.	Completed

2019 Department Goals

Continue to identify intersections affected by street resurfacing and replace vehicle detection systems with camera or loops.

Monitor street light outages and repair or replace non-working lights; installing light emitting diode (LED) lights where possible.

Provide design assistance for Bond Projects (especially those involving bike lanes, complete streets, roundabouts, etc.)

Obtain new traffic counts and Update Signal Timing Plans for major corridors as needed. Work with Human Resources to hire and retain qualified Signal Technicians for long-term employment with the City.

2018 Resurfacing Program - Complete the 2018 Street Resurfacing Program.

Continue to provide design assistance for Bond Overlay projects.

Continue to provide design assistance for bicycle facilities.

2019 Street Resurfacing Program - Coordinate the annual street resurfacing program.

2019 Sidewalk Replacement Program - Coordinate the annual sidewalk program with revenue from the 2011 Sales Tax Plan.

Public Works Street Fund



Department: Public Works Funding Source: Street Fund Budget: \$21,599,158

Department Description:

To maintain and improve a comprehensive infrastructure system that meets the changing needs of the community while protecting the integrity of the environment.

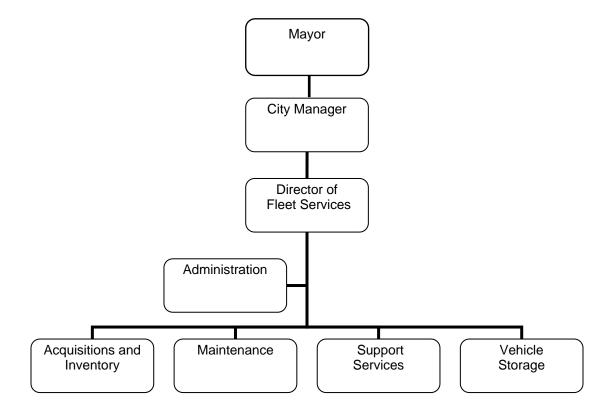
	2017 Actual	2018 Actual	2019 Budget
Objective: To review and approve commercial buildi	ng permits for con	sistency with Co	
requirements for streets, drainage, and environmenta	al programs.	•	
Demand : Permits for review	120	132	140
Workload: Permits reviewed	120	132	140
Efficiency: Permits processed per month.	10	11	12
Effect/Outcome : Percentage of permits completed.	100%	100%	100%
Objective: Administer Street Sweeping Program to continuous prevent interference with the City's drainage system pleasing environment.			
Demand: Annual Street Sweeping Program			
miles.	25,000	25,000	25,000
Workload: Sweeping Program Street Lane	·		•
miles.	25,000	25,000	25,000
Efficiency: Program Miles Completed per			
month.	2,083	2,083	2083
Effect/Outcome: Percentage of miles completed.	100%	100%	100%
Objective: To respond to citizen requests/complaints	regarding Traffic	Issues affecting	
neighborhoods and/or other parts of the City.			
Demand: Requests for review.	375	375	350
Workload: Requests reviewed	375	375	350
Efficiency: Requests completed per month.	31.25	31.25	29.17
Effect/Outcome: Percentage of requests			
submitted/completed.	100%	100%	100%

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Infrastructure and Quality of Life.









Mission Statement

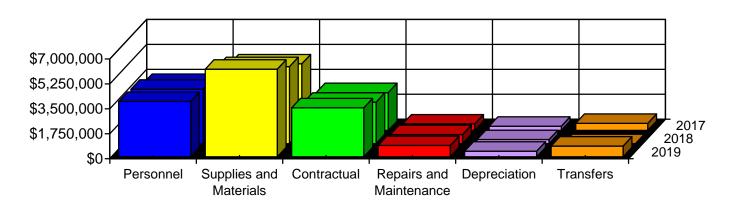
It is the mission of the Fleet Services Department to provide the City of Little Rock's internal and external customers with safe and dependable vehicles, equipment and service facilities. Our goal is to work in partnership with our customers and employees to provide high quality products and services in a cost-effective manner.

Keeping Little Rock Rolling

Fleet Services			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$3,306,923	\$3,824,059	\$3,892,109
Supplies and Materials	4,677,933	5,407,465	6,147,500
Contractual	2,663,017	2,908,902	3,443,174
Repairs and Maintenance	462,454	635,765	793,765
Depreciation	300,128	284,900	392,750
Transfers Out	500,000		750,000
Total	\$11,910,456	\$13,061,091	\$15,419,298
Staffing	63	63	63

The Fleet Services Budget anticipates a net operating loss of \$728,047. This is primarily due to the transfer to the General Fund of \$750,000 in previously accumulated fund balance generated from internal billings. The increased cost of parts, fuel and vehicle insurance are offset by the increased revenues from internal billings.

Total Allocations By Fiscal Year And Account Category



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
All Operating Departments	\$15,419,298	18.06%



Fleet Services	
2018 Department Priorities	Status
Finish the implementation of the EAM (Enterprise Asset Management)	
business-ware. The completion date is scheduled to be end of Q2.	Not Completed
Position Fleet to become nationally recognized through improvement in	
areas to obtain national recognition by establishing a Citywide Service	
Level Agreement, enacting a Vehicle Utilization Policy, constructing an	
agreed upon sustainable green fleet initiative and adhering to a robust	
Preventive Maintenance Policy.	Not Completed
Establish and prepare a larger and more productive workshop. Recruit	
and hire a Service Coordinator for the Fire Shop (separate from other	
service shops). This will improve overall communication, productivity and	
safety between staff and the LRFD.	Not Completed
Purchased and installed technology workstations for each technicians'	-
work area to include: City-owned toolbox, computer, diagnostic scanner	
and fluid dispensing reels. This will be piloted in the Sedan Shop at JE	
Davis.	Completed
Revise the 5-Year replacement plan for the LRPD that was approved by	,
the City Manager in 2017. Present a 5-Year replacement plan to the	
City Manager for the following departments: LRFD, Parks and	
Recreation, Housing and Neighborhood Programs and Planning and	
Development. These implementations are expected to be completed by	
the end of Q1.	Not Completed
Fleet Acquisitions will work with Purchasing and Finance to streamline or	
shorten the approval process for Annual Purchase Orders and	
reconfigure the requisitioning, Purchase Order assignment, inventory	
receipt and invoice approval elements by implementing a controlled item	
master to aid the generally accepted accounting 3-way matching	
protocol. These process improvements will be accomplished with the	
implementation of the new Enterprise Asset Management system (EAM)	
in Q3.	Not Completed
Continue to train assistants through the City's Re-Entry Program in	Tion Completed
various Fleet divisions. These assistants will be in the program for nine	
(9) months. Also, Fleet will actively work with other community	
programs to train maintenance assistants for possible full-time	
opportunities.	Not Completed
· ·	riot completed
Fleet will continue to purchase alternative fuel vehicles and new	Nat Camadatad
technology in order to enhance our sustainability initiative.	Not Completed
Renovate heating system, upgrade lighting to LED, paint the shop area	
and replace equipment to include a mobile column-lift.	Not Completed
Finish the rollout of our 5S Operations daily execution practices. The 5Ss	
are sort, strengthen or (set in order), shine, standardize and sustain. We	
added an additional 1S for safety, which should be the first "S". Fleet is	
currently working on setting in order and shining.	Not Completed
Rollout a robust super-user training initiative for Fleet's system	
administrator and managers to familiarize them with an integrated	
Enterprise Resource Planning (ERP) module that interacts directly with	
Purchasing and Finance.	Not Completed
Streamline the accident/incident review process to shorten the time	
between the date of loss and the initiation of the claim. An automated	
Share-point tool may be devised and rolled out (Q4).	Not Completed



2019 Department Goals

Finish the implementation of the Enterprise Asset Management (EAM) business-ware. The completion date is scheduled in mid Q1.

Increase individual technicians and overall shops productivity and efficiency levels to exceed industry standards and obtain national certifications and recognitions.

Position Fleet to become nationally recognized through improvement in areas to obtain national recognition by establishing a Citywide Service Level Agreement, enacting a Vehicle Utilization Policy, constructing an agreed upon sustainable green fleet initiative and adhering to a robust Preventive Maintenance Policy. This will be aided significantly with the implementation of the new asset management system (EAM). Fleet Services will work with other City departments and the City Manager's office in the implementation of these policies.

Establish and prepare a larger and more productive workshop. This will improve overall communication, productivity and safety between staff and the Little Rock Fire Department. Fleet Acquisitions will work with Purchasing and Finance to streamline or shorten the approval process for annual purchase orders and reconfigure the requisitioning, Purchase order assignment, inventory receipt and invoice approval elements by implementing a controlled item master to aid the generally accepted accounting 3-way matching protocol. These process improvements will be accomplished with the implementation of the new asset management system (EAM) in Q1.

Rollout a robust super-user training initiative for Fleet's system administrator and managers to familiarize them with an integrated ERP (Enterprise Resource Planning) module that interacts directly with Purchasing and Finance. Understanding how the asset management software interacts with these two (2) departments is extremely critical.

Streamline the accident/incident review process to shorten the time between the date of loss and the initiation of the claim and manage any items thereof in the Enterprise Asset Management (EAM), (Q4).

Reclaim additional indirect clerical and administrative hours by restructuring, re-ordering and aligning duties by better utilizing current and featured automation initiatives.

Conduct a hands on Inventory. A hands-on inventory is scheduled every two (2) years to maintain the integrity of the fleet count.

Purchase and install a replacement compressed natural gas (CNG) compressor for increased capacity and reliability. The estimated cost for this project is \$250,000.

Finish the rollout of our 5S Operations daily execution practices. The 5Ss are sort, strengthen or (set in order), shine, standardize and sustain. We added an additional 1S for safety, which should be the first "S". Fleet is currently working on setting in order and shining.



Department: Fleet Services

Funding Source: Fleet Services Internal Service Fund

Budget: \$ 15,419,298

Department Description:

To provide quality and cost efficient vehicles and work equipment, fuel and other fleet support services to our customers in a timely, environmentally friendly atmosphere.

	2017 Actual	2018 Budget	2019 Budget
Objective: To complete 95% of fleet unit preventa			
date, as per Fleet Sentinel standards.			
Demand: Preventative work orders scheduled.	3,902	4,000	4,000
Workload: Preventative work orders opened and	3,786	4,000	4,000
closed.			
Efficiency: Preventative work orders closed on or			
before due date.	3,114	3,600	3,600
Effect/Outcome: Percentage of work orders			
closed on or before due date vs. total scheduled			
work orders.	80%	90%	90%
Objective: To increase the number of direct shop ho	urs to 85% of tota	I shop hours.	
Demand: Total number of shop hours.	78,292	82,000	82,500
Workload: Shop hours categorized as direct shop			
hours.	61,027	65,600	65,600
Efficiency: Average direct shop hours per month.	5,086	5,632	5,467
Effect/Outcome: Percentage of direct shop hours			
/total available shop hours.	78%	80%	80%

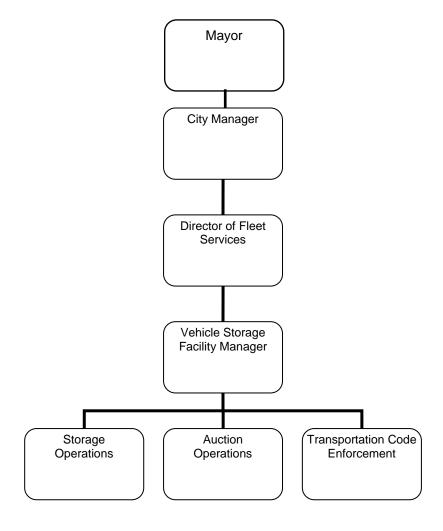
The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Basic City Services and Infrastructure.







Vehicle Storage Facility



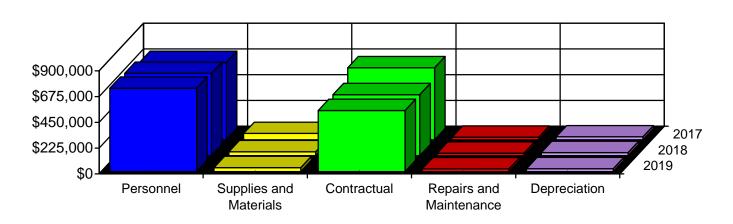
Mission Statement

It is the mission of the Vehicle Storage Facility to provide our customers with diverse services through regulation of for-hire transportation services, administering vehicle storage processes and disposal of unclaimed and abandoned vehicles through public auction as required by law.

Vehicle Storage Facility			
	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$675,150	\$718,787	\$727,671
Supplies and Materials	55,583	33,937	34,525
Contractual	628,943	533,550	533,550
Repairs and Maintenance	22,219	22,091	24,209
Depreciation	26,324	27,000	25,000
Total	\$1,408,218	\$1,335,365	\$1,344,955
Staffing	13	13	13

The Vehicle Storage Fund Budget anticipates net income of approximately \$500,000 in 2019 due primarily to increased auction sales.

Total Allocations By Fiscal Year And Account Category



Proposed Resources for Budget Budget Prior Year 601 Vehicle Storage Facility Fund \$1,344,955

FY 19

% Change

from

0.72%

54

Vehicle Storage Facility

2018 Department Priorities	Status
Resurface the auction parking lot with new gravel material.	Not Completed
Renovate the exterior and interior facility.	Not Completed
Establish quarterly defibrillator training.	Not Completed

2019 Department Goals
Resurface the auction parking lot with compact gravel material.
Renovate the exterior and interior facility.
Enclosed the storage lot with a reinforced metal fence.
Improve existing security camera system to high definition while adding more cameras.
Bring Vehicle Storage processes into either the EAM of Hanson Business management
system, (Q4).

Vehicle Storage Facility



Department: Vehicle Storage Facility

Funding Source: Vehicle Storage Enterprise Fund

Budget: \$ 1,344,955

Department Description:

Provide entities safe storage for vehicles until they are reclaimed by the registered owner(s) and disposal of unclaimed and abandoned vehicles.

	2017	2018	2019
	<u>Actual</u>	<u>Budget</u>	<u>Budget</u>
Objective: To release 100% of eligible vehicles within	n 60 days of impo	undment.	
Demand: Impounded vehicles.	3,387	3,300	3,300
Workload: Impounded vehicles eligible for release.	2,371	2,400	2,400
Efficiency: Eligible vehicles released within 60			
days.	2,371	2,400	2,400
Effect/Outcome: Percentage of eligible vehicles			·
released within 60 days.	70%	73%	73%

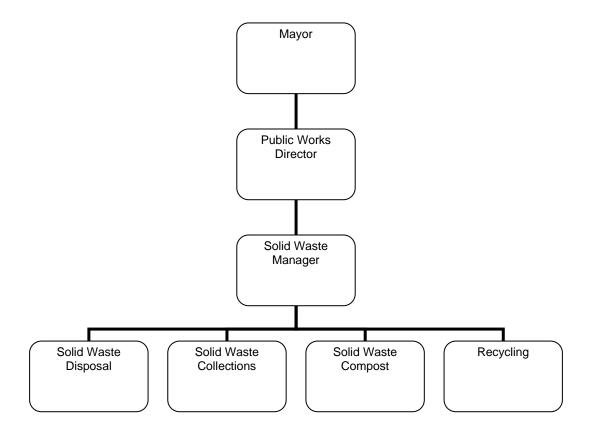
The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Basic City Services and Infrastructure.







Waste Disposal



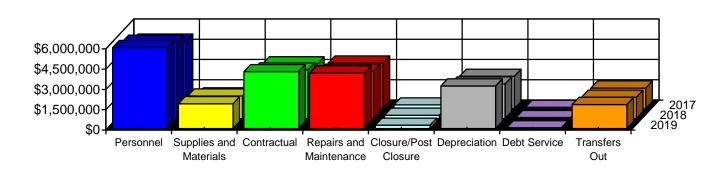
Mission Statement

To enhance citywide aesthetics and improve the quality of life of our citizens by providing solid waste collection, recycling, composting, and disposal.

Waste Disposal			
Waste Disposal	Expenditure Budget		
	2017	2018	2019
	Actual	Adopted	Adopted
Description	Expenditures	Budget	Budget
Salaries and Employee Benefits	\$4,991,570	\$5,650,399	\$6,021,593
Supplies and Materials	1,016,496	1,674,530	1,842,328
Contractual	3,305,974	3,601,622	4,214,813
Repairs and Maintenance	3,372,329	3,503,438	4,109,029
Closure/Post Closure	271,754	247,945	248,000
Depreciation	2,392,853	2,563,300	3,155,500
Debt Service	94,846	77,403	61,171
Transfers Out	1,521,580	1,581,764	1,784,335
Total	\$40,007,400	#40.000.404	ФО4 400 7 00
Total	\$16,967,402	\$18,900,401	\$21,436,769
Staffing	113	121	130

The Waste Disposal Fund is budgeted in accordance with Generally Accepted Accounting Principles on an accrual basis, which includes depreciation and amortization. Some cash needs, such as the principal portion of note payments and capital expenditures, are not presented on the income statement as expenses. In addition to the operating expenses presented above, capital expenditures for continuation of a Garbage Truck Replacement Program are planned.

Total Allocations By Fiscal Year And Account Category



	FY 19	% Change
	Proposed	from
Resources for Budget	Budget	Prior Year
603 Waste Disposal Fund	\$21,436,769	13.42%



Waste Disposal

2018 Department Priorities	Status
Continue to contact nearby Solid Waste Districts to be on bidders list for	
future disposal bids.	Ongoing

2019 Department Goals

Continue to contact nearby Solid Waste Districts to be on bidders list for future disposal bids. Work with Information Technology Department and Motorola for utilizing tablets with on-call program.

Department: Waste Disposal Funding Source: Waste Fund Budget: \$21,436,769

Department Description:

To provide all elements of effective efficient solid waste management in a manner that meets Environmental Protection Agency (EPA) and state regulations, protects health, improves the environment, and provides cleaner neighborhoods to support a high quality of life for all citizens.

	2017	2018	2019
	<u>Actual</u>	<u>Budget</u>	<u>Budget</u>
Objective: To promote recycling and increase annua	al tonnage collecte	ed.	
Demand: Curbside recycling tonnage to be			
collected	10,000	10,000	8,000
Workload: Curbside recycling tonnage collected.	10,000	10,000	8,000
Efficiency: Curbside recycling tonnage			
collected/month.	833	833	667
Effect/Outcome: Percentage of tonnage collected			
annually.	100%	100%	100%
Objective: To monitor incoming tonnage to the Clas	s I and Class IV La	andfill Cells.	
Demand: Class 1 & Class 4 tonnage to be			
disposed.	125,000	125,000	130,000
Workload: Class 1 & Class 4 tonnage received.	125,000	125,000	130,000
Efficiency: Average monthly tonnage disposed			
of in Class 1 and Class 4 landfills.	10,417	10,417	10,800
Effect/Outcome: Percentage of tonnage			
collected annually.	100%	100%	100%

The departmental goals and objectives link with the Board of Directors Statement of Management Policy for Basic City Services and Quality of Life.





Appendix



State and City Budget Statutes State Statutes

Arkansas statutory law grants the City of Little Rock the authority to operate under the City Manager form of government pursuant to the City's form of government.

- 1. The Mayor and City Manager shall prepare the municipal budget annually and submit it to the Board for its approval or disapproval. The City Manager is responsible for its administration after adoption.
- 2. The City Manager shall prepare and submit to the Board, within ninety (90) days after the end of each fiscal year, a complete report on the finances and administrative activities of the City during the fiscal year.
- 3. The City Manager shall keep the Mayor and Board advised of the financial condition and future needs of the City and make such recommendations as to him may seem desirable.

The City complies with item 1 above in its budget process. It complies with items 2 and 3 by submitting monthly, quarterly, and annual financial reports to the Board.

City Ordinances

Sections 2-211 through 2-218, of the Code of Ordinances establish budget requirements for preparation, administration and financial reporting. Sections 2-222 and 2-226 also pertain to the budget.

Sec. 2-211. Nature and Scope.

The budget for the city shall set forth all proposed expenditures for the administration, operation, maintenance and improvement of all offices and departments and expenditures for capital projects to be undertaken and/or executed during the year. In addition thereto, the budget shall set forth the anticipated revenues and other means of financing proposed expenditures for the fiscal year. The budget shall be adopted for the ensuing fiscal year period, while information for subsequent fiscal periods shall be considered a fiscal plan.

Sec. 2-212. Preparation.

The City Manager shall submit to the Board of Directors a budget and an explanatory budget message for the ensuing year. The City Manager shall compile the budget with the assistance of the Finance Department and other departments or agencies, estimating all revenues and expenditures detailed by organization unit, service program, or object or expenditure, as appropriate.

Sec. 2-213. Public records; distributing copies.

The budget and budget message and all supporting schedules shall be a public record in the office of the City Clerk open to public inspection by anyone. The City Manager shall cause sufficient copies of the budget and budget message to be prepared for distribution to interested persons.

Sec. 2-214. Adoption. *

On or before December 30 of each year the Mayor and Board of Directors shall adopt a budget for the ensuing year.

Sec. 2-214. Budget document - Generally.

The budget document, setting forth the financial plan of the city for the ensuing fiscal period, shall include the following:

- (1) Any explanatory budget message;
- (2) A summary of the budget by fiscal year;
- (3) A detail of the revenue projections upon which the budget is based; and
- (4) The detailed budget plan.

Sec. 2-216. Budget message.

- (a) The budget message submitted by the City Manager to the Mayor and Board of Directors shall be explanatory of the budget, shall contain an outline of the proposed financial policies of the city for the budget year and shall describe in connection therewith the important features of the budget plan. It shall set forth the reasons for salient changes from the previous year in cost and revenue items and shall explain any major changes in financial policy.
- (b) Attached to the budget message shall be such supporting schedules, exhibits and other explanatory material in respect to both current operations and capital improvements, as the City Manager shall believe useful to the Mayor and Board of Directors.

Sec. 2-217. Summary.

At the head of the budget, there shall appear a summary of the budget, which need not be itemized further than by principal sources of anticipated revenue and total proposed expenditures of each department, in such a manner as to present to taxpayers a simple and clear summary of the estimates of the budget.

Sec. 2-218. Complete budget plan.

The budget shall provide a complete plan for the operation of all City Departments and offices for the ensuing budget year. It shall contain in tabular form:

- (1) Detailed estimates of all anticipated revenues.
- (2) All proposed expenditures.

Sec. 2-222. Emergency appropriations.

At any time in any budget year, the Mayor and Board of Directors may make emergency appropriations to meet a pressing public need.

Sec. 2-248 – 2-251. Financial reporting.

Fund balance reports shall be prepared and submitted to the Mayor and Board of Directors by the City Manager and Director of Finance within 20 business days after month end close. A quarterly fund report will also be prepared and widely distributed. Semi annual reports will be prepared published in the newspaper and made available to the public within 30 calendar days after the month end close for June and December of each fiscal year.

Sec. 2-258 – 260.1. Restricted reserve fund.

Restricted reserve fund means a portion of the governmental fund type's net assets that are accounted for in a restricted fund balance that is not available for appropriation without special actions of the Mayor and Board of Directors. This fund shall be considered to be fully funded as a part of the annual City budget when the restricted fund balance shows an amount equal to \$10,000,000, or 10% of the annual General Fund revenues for a budgeted year, whichever is greater. Revenues shall be deposited in this fund in such amounts determined by the Mayor and Board of Directors to assure that the fund shall be fully funded by December 31, 2005.

Sec. 2-260.2. Notice of downward economic trends.

The City Manager and Director of Finance shall notify the Mayor and Board of Directors in writing at the first available opportunity if economic trends indicate that the revenues projected as a part of the annual City budget are not meeting projections and require the Board to consider reduction in force, city services or the use of restricted reserve fund monies to meet the City's obligations funded in the annual City budget.

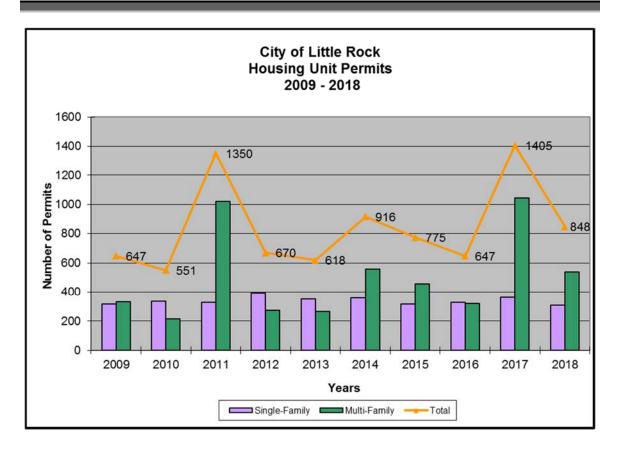
^{*} Little Rock, Arkansas, Code of Ordinances

STATISTICAL INFORMATION

Date of Incorporation Date of Adoption of Charter Form of Government Date of City Manager Government	November 7, 1831 November 2, 1835 City Manager July 27, 1993
Area - Square Miles	122.36
Miles of Streets and Alley: Total Streets Streets Graded and Surface Treatment Paved - Permanent (Concrete and Asphalt) Alleys Maintained Drainage Ditches Maintained Storm Sewers Maintained Miles of Water Lines Sanitary Miles	2,485.54 407.56 2,081.98 62.82 1,571.12 372.78 1,407.76 1,385.00
Traffic Controls: Signals Repaired	1,799
Solid Waste/Garbage Collection: Class I and IV tonnage Yard Waste On-call Service Knuckleboom truck pick-ups Number of Residential Users Number of Commercial Users	136,232 23,775 36,929 7,925 59,159 350

Building Permits:

<u>Year</u>	Permits Issued	<u>Es</u>	stimated Cost
2009	3,690	\$	394,776,760
2010	2,832	\$	343,976,010
2011	3,304	\$	356,450,894
2012	2,011	\$	391,789,405
2013	2,000	\$	385,865,486
2014	2,024	\$	593,559,207
2015	2,059	\$	414,586,125
2016	2,276	\$	448,913,149
2017	2,283	\$	502,609,225
2018	1,957	\$	617,187,924



_		_		
C. \(\text{\chi} \)	\sim	Tax	$\mathbf{D} \sim$	+^:
.74		1 7 X	\boldsymbol{T}	10

Local	1.5%
County	1.0%
State	6.5%

Bond Rating:

General Obligation Bonds

Standard and Poor's	AA
Moody's	Aa1

Fire Protection:

Number of Stations	21
Number of Authorized Uniformed Employees	426
Rescue, emergency medical call	21,431
Fire and explosions	1,400
Hazardous condition, standby	1,065

Insurance Rating for Insurance Service Office (ISO)

City of Little Rock	Class
CILV OF LITTLE MOCK	Class

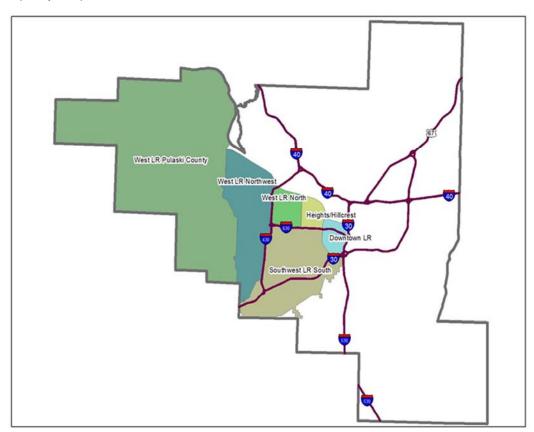
Police Protection:

Number of Stations	10
Number of Authorized Uniformed Employees	594
Calls for Service Police	153,828
3-1-1 Service requests from calls	136,492

Central Arkansas Real Estate Values

<u>Location</u>	Assessed <u>Date</u>	Average Total Parcel Value*	Residential Parcels with dwelling	<u>Aggregate</u>
Little Rock - Downtown	12/31/2018	\$77,984	5,279	\$411,677,536
Little Rock - Hillcrest/Heights	12/31/2018	\$348,241	5,128	\$1,785,779,848
Little Rock - Southwest/South	12/31/2018	\$66,232	22,563	\$1,494,392,616
Little Rock West - North	12/31/2018	\$203,479	9,191	\$1,870,175,489
Little Rock West - Northwest	12/31/2018	\$246,344	16,784	\$4,134,637,696
Little Rock West - Pulaski County	12/31/2018	\$285,964	6,261	\$1,790,420,604
			Total Parcels 65,206	Aggregate Value \$11,487,083,789
Source: Pulaski County GIS and Pulaski C	County Account	Paraola Fahruary 2010	00,200	ψ11,407,000,700
*Average Total Parcel Value is based on Pa by the Pulaski County Assessor.	•	•	d	Average Value \$176,166

Compiled by Metroplan 12/12/2019



Recreation: Number of Parks, Including Park Development Total Acres (developed & undeveloped) Number of Playgrounds Number of Tennis Courts Number of Basketball Courts Number of Museums Number of Golf Courses Number of Play Fields Number of Play Fields Number of Swimming Pools Number of Adult Centers Number of Soccer Fields Number of Fitness Centers River Market Amphitheatre Number of Pavilions Number of Volleyball Courts Total Recorded Park Attendance - 2018 Number of Zoos Total Zoo Attendance - 2018	63 6,140.80 42 41 35 1 3 25 20 8 3 1 1 13 1 1 32 17 545,888 1 237,653
Total Zoo Outreach Program	35,238
Medical Facilities Number of beds	
(private occupancy rooms):	
Baptist Health Medical Center – Little Rock	814
University of Arkansas Medical Center	494
St. Vincent Infirmary Medical Center	414
Arkansas Children's	336
Arkansas State Hospital	230
Veteran Health Care System	195
Pinnacle Pointe Behavioral Healthcare System	124
Baptist Rehabilitation Institute	120
Arkansas Heart Hospital	112
Baptist Health Extended Care	55
Cornerstone Hospital Little Rock	40
Total Number of Beds	2,934
Estimated Total Beds per 1,000 Population:	14.8
Total Estimated Population American Hospital Directory 03/08/2019	198,594

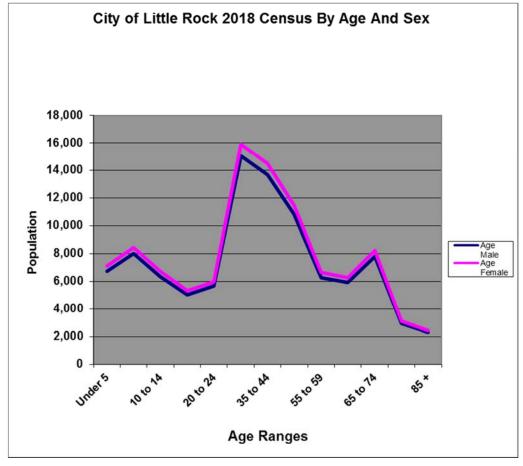
POPULATION

<u>Year</u>		<u>Number</u>
1910		45,941
1920		65,142
1930		81,657
1940		88,039
1950		102,310
1960		107,813
1962	Special Census	125,671
1964	Special Census	128,929
1970	Census	144,824
1974	Special Census	139,703
1978	Special Census	144,824
1980	Census	159,024
1985	Special Census	178,134
1990	Census	175,795
1992	U.S. Census Bureau Estimate	176,870
2000	Census	183,133
2010	Census	193,524
2011	Special Census*	195,310
2012	Special Census**	194,439
2013	Special Census**	196,814
2014	Estimate	198,704
2015	Estimate **	202,081
2016	Estimate **	199,597
2017	Estimate **	200,510
2018	Estimate **	198,594

* Source: Arkansas Business 2016 Book of Lists ** Source: Metroplan

City of Little Rock 2018 Population By Age and Sex

Male	Female	Total
6,737	7,123	13,860
7,996	8,454	16,450
6,360	6,725	13,085
5,048	5,338	10,386
5,647	5,970	11,617
15,030	15,892	30,922
13,694	14,479	28,173
10,825	11,446	22,271
6,274	6,634	12,908
5,904	6,242	12,146
7,787	8,233	16,020
2,941	3,110	6,051
2,287	2,418	4,705
96,529	102,065	198,594
48.6%	51.4%	100.0%
	6,737 7,996 6,360 5,048 5,647 15,030 13,694 10,825 6,274 5,904 7,787 2,941 2,287	6,737 7,123 7,996 8,454 6,360 6,725 5,048 5,338 5,647 5,970 15,030 15,892 13,694 14,479 10,825 11,446 6,274 6,634 5,904 6,242 7,787 8,233 2,941 3,110 2,287 2,418 96,529 102,065

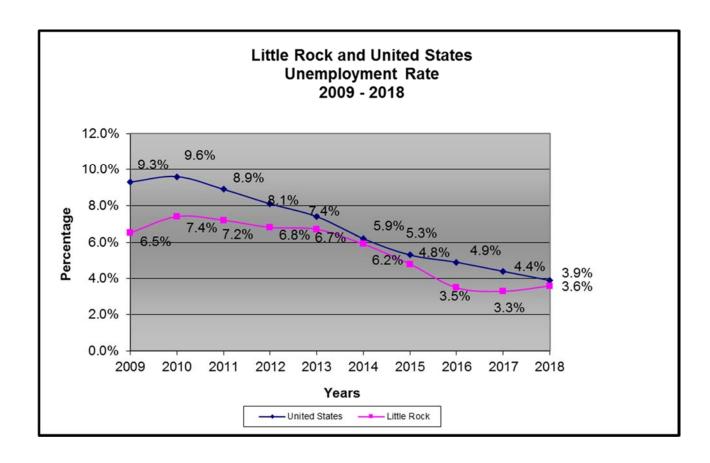


LITTLE ROCK AND ENVIRONS

Per Capita Income (2017)	\$32,719
Median household income (2017) U.S. Consumer Price Index (December 2017)	\$48,463 365.1
Percent inflation over past year	1.6%
Average unemployment percentage rate	3.6%
Median Age (2017 American Community Survey)	36.2
Race (2017):	
`White	50.8%
Black or African American	41.6%
Hispanic or Latino *	6.8%
Asian	3.1%
Other **	2.9%

^{*}Hispanic is an overlay category that includes multiples races.

^{**}Could include persons reporting more than one race.



Education (Little Rock School District):

··· (=	
Number of School Buildings	44
Number of Teachers/including Principals, Supervisors	2,094
Number of Registered Students	23,368
Number of Kindergarten Students	1,839
Average Daily Attendance - Elementary Schools	9,040
Average Daily Attendance - High/ Middle Schools	9,392
Average Daily Attendance - Kindergarten	1,734
Tax Rate: (Mills)	
Real	46.4
Personal	46.4

Educational Attainment Little Rock 2017 (Highest level of Attainment)

Total Population (ACS)	198,594
Population 25 years and over	133,196
Percent of Population Age 25+	67.1%
Education level in years of formal schooling:	
High School or Equivalent	92.6%
Some college, no degree	19.3%
Bachelor's degree	25.1%
MA/Professional degree or higher	19.5%

LITTLE ROCK INSTITUTIONS OF HIGHER EDUCATION 2016-2017

Institution	2016	2017
University of Arkansas at Little Rock	11,665	11,624
University of Arkansas for Medical Sciences	2,869	2,834
Arkansas Baptist College	843	529
Philander-Smith College	765	891
Webster University	133	133
Totals	16,275	16,011

Sources:

Arkansas Business Book of Lists 2019

*Fall 2017 latest data, as shown in 2019 AR Business Book of Lists.

Compiled by Metroplan 2/12/2019

EMPLOYEES AS OF JANUARY 2, 2019

City Government	<u>Total</u>	Full-Time	Part-Time
AFSCME	380	380	-
IAFF	378	378	-
FOP	529	529	-
Non-union	1,187	664	523
	2,474	1,951	523
Commissions			
Wastewater Utility	214	213	1
Bill & Hillary Clinton National Airport	157	156	1
LR Convention & Visitors Bureau	217	121	96
Little Rock Port Authority	9	8	1
Metropolitan Emergency Medical Services	373	359	14
Rock Region Metro	200	197	3
Arkansas Museum of Discovery	48	28	20
Arkansas Arts Center	102	50	52
Central Arkansas Library	299	203	96
	1,619	1,335	284
Total Employment	4,093	3,286	807

Little Rock Area Major Employers 2018

<u>Company</u>	<u>Industry</u>	Employees
1 State Government – within the MSA	Government	35,200
2 Local Government – within the MSA	Government	26,500
3 Federal Government – within the MSA	Government	10,200
4 University of Arkansas for Medical Sciences	Education/Medical Services	9,702
5 Baptist Health	Medical Services	7,336
6 Little Rock Air Force Base	Government	4,500
7 Arkansas Children's Hospital	Medical Services	4,372
8 Little Rock School District	Schools/Colleges/Education	3,968
9 CHI St. Vincent Health System	Medical Services	3,000
10 Pulaski County Special School District	Schools/Colleges/Education	2,700
11 AT&T	Utility (Telephone)	2,613
12 Arkansas Blue Cross Blue Shield	Insurance	2,607
13 Entergy Arkansas	Utility (Electric)	2,582
14 Verizon Wireless	Communications/Telecommunications	2,500
15 Dillard's Inc.	Department Store	2,000
16 University of Arkansas at Little Rock	Education	1,852
17 CenterPoint Energy	Utility (Natural Gas)	1,600
18 Dassault Falcon Jet Corp.	Falcon Aircraft Models	1,400
19 Windstream Communications	Utility(Telephone)	1,400
20 Fidelity National Information Services	Data Processing	1,300
21 Welspun	Manufacturing	1,000
22 United Parcel Services	Distribution	958

Source: Greater Little Rock Chamber of Commerce - 03/06/2019

The City of Little Rock, Arkansas's largest own-source revenue is sale taxes. The City's sale taxes revenues are generated from two separate tax levies; a permanent one and one-eighth (1.125)-cent local general sales tax, and a three-eighth (0.375)-cent local sales tax for capital improvements, which sunsets in 2021 unless it is extended by voters. Taxes are assessed based on the point of sale. In addition, the City receives a portion of the county's one (1.0)-cent sales tax based on population. The City of Little Rock makes up approximately 51% of the county population and receives a like proportion of the county tax. In 2018, the combined 1.5-cent city sales tax generated revenue of \$76,028,622. The City's share of the county 1-cent tax generated revenue of \$42,380,735.

According to Arkansas State Statutes, the City is required to keep the identity of individual tax payers confidential. Therefore, the City of Little Rock is not able to disclose the top ten taxpayers. However, Little Rock enjoys a diverse economic sales tax base. Revenues generated by the top ten industry codes are noted below.

Little Rock Top Ten 1 1/2 Cent Sales Taxpayers		Tax	
Industry		Collected	% of Total
All Other General Merchandise	\$	6,148,003	8.09%
Grocery Stores		5,609,530	7.38%
Full-Service Restaurants		5,150,430	6.77%
Building Materials and Supplies Dealers		3,585,733	4.72%
Electronics and Appliance Stores		2,825,911	3.72%
Clothing Stores		2,638,879	3.47%
Electric Power Generation; Transmission and Distribution		2,407,556	3.17%
Traveler Accommodations		2,288,508	3.01%
Automotive Equipment Rental and Leasing		2,059,744	2.71%
Professional and Commercial Equipment and Supplies Wholesale		1,868,518	2.46%
Totals	\$	34,582,812	45.49%
	-		
Little Rock Top Ten 1 Cent County Sales Taxpayers		Tax	
Little Rock Top Ten 1 Cent County Sales Taxpayers Industry		Tax Collected	% of Total
Industry		Collected	
Industry All Other General Merchandise	\$	4,290,001	10.12%
Industry All Other General Merchandise Full-Service Restaurants		4,290,001 2,883,446	10.12% 6.80%
Industry All Other General Merchandise Full-Service Restaurants Grocery Stores		4,290,001 2,883,446 2,769,774	10.12% 6.80% 6.54%
Industry All Other General Merchandise Full-Service Restaurants Grocery Stores Building Materials and Supplies Dealers		4,290,001 2,883,446 2,769,774 2,367,044	10.12% 6.80%
Industry All Other General Merchandise Full-Service Restaurants Grocery Stores Building Materials and Supplies Dealers Electric Power Generation, Transmission and Distribution		4,290,001 2,883,446 2,769,774 2,367,044 1,802,761	10.12% 6.80% 6.54% 5.59%
Industry All Other General Merchandise Full-Service Restaurants Grocery Stores Building Materials and Supplies Dealers Electric Power Generation, Transmission and Distribution Electronics and Appliance Stores		4,290,001 2,883,446 2,769,774 2,367,044 1,802,761 1,424,925	10.12% 6.80% 6.54% 5.59% 4.25% 3.36%
Industry All Other General Merchandise Full-Service Restaurants Grocery Stores Building Materials and Supplies Dealers Electric Power Generation, Transmission and Distribution		4,290,001 2,883,446 2,769,774 2,367,044 1,802,761 1,424,925 1,239,283	10.12% 6.80% 6.54% 5.59% 4.25%
Industry All Other General Merchandise Full-Service Restaurants Grocery Stores Building Materials and Supplies Dealers Electric Power Generation, Transmission and Distribution Electronics and Appliance Stores Clothing Stores		4,290,001 2,883,446 2,769,774 2,367,044 1,802,761 1,424,925 1,239,283 1,024,592	10.12% 6.80% 6.54% 5.59% 4.25% 3.36% 2.92% 2.42%
Industry All Other General Merchandise Full-Service Restaurants Grocery Stores Building Materials and Supplies Dealers Electric Power Generation, Transmission and Distribution Electronics and Appliance Stores Clothing Stores Traveler Accommodation		4,290,001 2,883,446 2,769,774 2,367,044 1,802,761 1,424,925 1,239,283	10.12% 6.80% 6.54% 5.59% 4.25% 3.36% 2.92%

Glossary



GLOSSARY OF KEY BUDGET TERMS

<u>Accrual Basis of Accounting</u> - A basis of accounting that recognizes the financial effect of transactions, events, and interfund activities when they occur, regardless of the timing of related cash flow.

<u>Agency</u> - A division of City government commonly referred to as a City department. Examples are Police, Fire, Parks and Recreation, and Public Works departments. The term "other agencies" is used to identify entities outside of but related to City operations. These include the County Health Department, Library, Arts Center, Museum, and others.

<u>Amusement Park Lease</u> - Share of revenue from train rides at Civitan House at the Little Rock Zoo.

<u>Appropriation</u> - An amount of money authorized by the Board of Directors to incur obligations and to make expenditures/expenses of resources.

<u>Assessed Valuation of Property</u> - The taxable value of real and personal property in Little Rock, established at 20 percent of market value by the Pulaski County Assessor.

Board of Directors - The eleven elected Board members who form the City's governing body.

Bonds - Certificates of indebtedness issued by an entity which guarantee payment of principal and interest at a future date.

<u>Basic Budget</u> - An annual financial plan that identifies revenue sources and amounts, services to be provided, and amounts of money appropriated to fund these services.

<u>Budget Amendment</u> – Legal means by which an adopted estimated revenue or expenditure authorization limit is increased or decreased.

<u>Budget: Operating</u> - A financial document designed to provide funding for operating or "ongoing" annual programs of service.

<u>Budget: Capital</u> - A financial plan for the purchase or construction of major assets such as buildings, land, streets, sewers, and recreation facilities.

<u>Capital Assets</u> – Assets of long-term character that are intended to continue to be held or used, such as land, buildings, machinery, furniture, and other equipment. Capital assets may also be referred to as fixed assets.

<u>Capital Equipment</u> - Generally, equipment with a value greater than \$5,000 and an expected life of more than one year.

<u>Capital Outlay</u> - The portion of the annual operating budget that appropriates funds for the purchase of long-lived items often separated from regular operating items such as personal, supplies and maintenance and contractual. The capital budget includes funds for purchases such as furniture, vehicles, machinery, building improvements, data processing equipment and special tools, which are usually distinguished from operating items according to their value and projected useful life.

<u>Commission</u> - A unit of city government authorized under State statutes to provide a municipal service without control by the City elected governing body. For example, the Housing Commission.

<u>Contingency Reserve</u> - A budgetary reserve set-aside for emergencies or unforeseen expenditures, not otherwise included in the basic budget.

<u>Contractual Services</u> - Goods and services acquired under contract that the city receives from an outside company. Professional services, utilities, rentals, and insurance are examples of contractual services.

<u>Debt Service</u> - Expenditures for principal and interest on outstanding bond issues.

<u>Depreciation</u> - An accounting allocation of a portion of the cost of an asset to the operating expenditures of the current fiscal period, that is designed to indicate the funds that will be required to replace the asset when it is no longer serviceable.

<u>Discrete Component Unit</u> - A separate fund that is ultimately dependent upon the City Board of Directors for oversight or approval of its operations.

Encumbrance - An amount of money committed for payment of a specific good or service not yet received. Funds so committed cannot be used for another purpose.

Enterprise Fund - A self-contained fund operated to account for services supported by user charges and fees. Examples are the Golf, Zoo and Waste Disposal funds.

Expenditures - Decreases in net financial resources under the current financial resources measurement focus, and pertains to payment of normal operating costs and encumbrances. Expenditures are measured according to governmental accounting rules.

Expenses - The cost of doing business in a proprietary organization, and can be either direct outflows or the using up of an asset such as the depreciation of capital assets.

<u>Fiduciary Fund</u> - A separate fund utilized to account for the pension obligations to a specific group of City employees. A Board of Trustees that exercises a fiduciary responsibility for the fund governs each fund.

<u>Fiscal Year</u> - A period of twelve (12) consecutive months designated as the budget year. Little Rock's fiscal year is the <u>calendar year</u>.

<u>Fleet Services</u> - A management organization accounted for as an internal service fund and responsible for acquiring and maintaining the City's vehicle fleet.

FUTURE-Little Rock - A community goal setting process utilized to assess the City's problems and needs and deliver recommended solutions to the Board of Directors. The process which involved hundreds of citizens over an eighteen-month period resulted in the City's half cent local sales tax.

<u>Fund</u> - A fiscal entity composed of a group of revenue and expenditure accounts maintained to account for a specific purpose. See the section "Little Rock's Financial Structure" for a description of the funds controlled by the Board of Directors, various Commissions, and by Pension Trustees.

Fund Balance - The balance in a fund remaining from all revenues, expenditures and carryover funds that is subject to future appropriation.

<u>Gain/Loss Sale of Fixed Assets</u> – The amount of proceeds from the sale or disposal of an asset after deduction of the cost of the asset net of depreciation.

<u>General and Administrative Cost</u> - Cost associated with the administration of general City Services.

General Obligation Bonds - Bonds secured by the full faith and credit of the City.

<u>Generally Accepted Accounting Principles (GAAP)</u> – A widely accepted set of rules, conventions, standards, and procedures for reporting financial information, as established by the Financial Accounting Standards Board.

<u>Government Fund Type</u> - Funds generally used to account for tax-supported activities. There are five different types of government funds: The General Fund; Special Revenue Funds; Debt Service Funds; Capital Project Funds; and Trust Funds.

<u>Grant</u> - Contribution by one government unit or funding source to another unit. The contribution is usually made to aid in a part of a specified function, but is sometimes available for general purposes.

<u>Grant Match</u> - City funds, private funds, or in-kind services required to be contributed or raised by the receiving entity for the purpose of matching funds obtained from Federal and State grant programs.

<u>Industrial Development Revenue Bonds</u> - Bonds issued by the City to finance construction or expansion of an industrial facility. The City is in no way obligated to repay these bonds; rather they are the sole obligation of the industry that benefits from the financing.

<u>Infrastructure</u> – Infrastructure includes the basic public works of a city, such as roads, bridges, sewer and water systems, drainage systems, and essential public utilities.

<u>Internal Service Fund</u> - This fund operates like an Enterprise Fund to account for citywide vehicle and maintenance costs and the revenue from charge-backs to user departments. It provides a mechanism for identifying vehicle costs and charging them to the property budget program.

<u>Investment</u> - Securities purchased and held for the production of revenues in the form of interest.

<u>Lapsing Appropriation</u> – An appropriation made for a certain period of time, generally for the budget year. At the end of the specified period, any unexpected or unencumbered balance lapses or ends, unless otherwise provided by law. Most operating funds are lapsing funds.

<u>Maintenance</u> - Maintenance encompasses a variety of materials and services for land and equipment of a permanent or semi-permanent nature or for software for the renewal, replacement, repair, minor renovation, and other cost associated with keeping an asset in proper condition or working order.

<u>Millage</u> - The tax rate(s) levied on real and personal property. One mill equals \$1 per \$1,000 of assessed property value.

<u>Modified Accrual Basis of Accounting</u> - A basis of Accounting according to which (1) revenues are recognized in the accounting period in which they become available and measurable and (2) expenditures are recognized in the accounting period in which the fund liability is incurred, if measurable, except for un-matured interest on general long-term debt and certain similar accrued obligations, which should be recognized when due.

<u>Net Position</u> – The residual of all other elements presented in a statement of financial position. The term incorporates deferred outflows of resources and deferred inflows of resources as defined by GASB Statement No. 63 into the definitions of the required components of the residual measure and by renaming that measure as net position, rather than net assets.

Non-Lapsing Funds – A fund whose unencumbered appropriation balance remains available for expenditure after the end of the fiscal year. A non-lapsing fund remains open and available for use until all appropriations are expended,

transferred, or closed by budgetary action. Grants and Capital Funds normally operate as non-lapsing funds.

Non-Operating Fund - A fund established to account for revenue and expenditures that are not recurring and, therefore, not part of the annual operating budget. Examples of these revenues are sales taxes set aside for special items, and one-time revenue collections such as litigation settlements. Examples of expenditures are those for special programs and projects, and for capital projects.

Non-Operating Income or Expense - A non-recurring, unusual type of revenue or expense that would distort financial results if presented as an operating item. These items are reflected below the operating income line on statements of income and expense.

Operating Revenues – Regular and recurring sources of income for an entity.

<u>Operating Expenses</u> – Recurring costs required to provide a service or maintain an operation.

<u>Other Reimbursements</u> – Usually nonrecurring funds received from another entity. Amounts refunded for costs incurred or expenses paid.

<u>Outside or Other Agency</u> - These are local organizations that are not a part of City government, but that receive appropriations from the City in exchange for services provided to citizens. Examples are the Central Arkansas Transit Authority, the County Health Department, and the Pulaski County Jail.

<u>Program</u> - A division or sub-unit of an agency budget, which identifies a specific service activity to be performed. For example, a snow and ice removal program is funded in the Public Works Street Maintenance Budget.

<u>Proprietary Fund Type</u> - Funds that focus on the determination of operating income, changes in net assets – or cost recovery – financial position, and cash flows. There are two different types of proprietary funds: Enterprise Funds and Internal Service Funds.

<u>Rating</u> - Ratings are issued by several institutions as an indication of the likelihood that an obligation will be repaid. The highest rating is triple A, which is awarded to debt securities of the U. S. Government. Little Rock's general obligation bonds are rated AA by two rating agencies, which indicate a high level of confidence in the City's ability to repay its obligations.

Recycling - Share of proceeds from the sale of newspaper, metal, and glass collected by a private company from sanitation routes.

<u>Redemption</u> - The repayment of a bonded indebtedness. Redemption can occur at a specified date, or can be subject to early retirement, should funds be available to do so.

Reserve - The Board of Directors may set aside moneys into an account called a reserve to provide for future needs or to meet unknown obligations. For example, the City self-insures for workers' compensation claims and maintains a reserve to meet any unforeseen future claims. The City also maintains a general working capital reserve to meet unknown emergency needs.

<u>Restricted Reserve</u> - A specific amount of cash set aside by action of the Board of Directors for funding unforeseen contingencies such as destruction from a tornado, flooding, or litigation.

<u>Retained Earnings</u> - The excess of revenue or expenditures that has accumulated since the inception of a Proprietary Fund.

<u>Revenue(s)</u> - Increases in the net current assets of a Governmental Fund Type from other than expenditure refunds, general long-term debt proceeds and operating transfers in.

<u>Risk Management</u> - A program to effectively deal with the varied risks faced by the City. This includes protecting the public and City employees by providing commercial or self-insurance coverage for fire, vehicle, and public official and other liabilities, developing and maintaining safe driving programs, and maintaining a safe working environment.

<u>Salaries Wages and Employee Benefits</u> - All costs associated with providing personnel for an agency or program including salaries, wages, social security and Medicare tax payments, retirement contributions, health, dental, life, disability, unemployment insurance and Workers' Compensation coverage.

<u>Special Project</u> - Generally, a project funded for a specific purpose. Special projects may be for capital improvements or other non-operating items, or for specific programs such as Children, Youth, and Family initiatives.

State Tax Turnback - The State of Arkansas returns a portion of its tax receipts to incorporated cities within the state. Certain turnback revenues may be used for general purposes, while other turnback funds are restricted to street improvements.

Sundries - Revenue received from miscellaneous sources.

<u>Supplies</u> - Supplies are articles that when consumed or used, show a material change in their physical condition. These items generally last less than one year. Examples of supplies are office supplies, clothing, cleaning and janitorial supplies, petroleum products and chemicals, medical & laboratory expenses.

Transfers In - Reimbursements or allocations from other funds.

<u>User Charges</u> - The direct payment by the public for a specific service provided. For example, a monthly charge for garbage pickup.

<u>Undesignated Fund Balance</u> - The amount of money remaining in a fund that has not been appropriated or committed for any purpose.

<u>Utility Franchise Fee</u> - A City fee levied upon the gross receipts of local privately owned utilities (power, gas, and telephone). Under State law, this fee may be passed on to the utility user.

<u>Vehicle Storage Fees</u> - Charges for release from the impound lot of vehicles that have been abandoned on the street, towed from illegal parking zones, or seized after violation of vehicular laws.

GLOSSARY OF KEY ACRONYMS

<u>ADA</u> – American Disability Act prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, State and local government services, public accommodations, commercial facilities, and transportation. It also mandates the establishment of TDD/telephone relay services.

AFSCME – American Federation of State, County and Municipal Employees Union

ARNRC – Arkansas Natural Resource Commission.

ARRA - American Recovery and Reinvestment Act of 2009

AZA – Association of Zoos and Aquariums

<u>CAFR</u> – Comprehensive Annual Finance Report

CATA – Central Arkansas Transit Authority

<u>CDBG</u> – Community Development Block Grant representing federal block grants used primarily for street improvements, community services and community center operations.

<u>CIP</u> – Capital Improvement Program is a multi-year plan for capital expenditures to replace and expand the City's infrastructure, vehicles and equipment.

<u>COBRA/Retiree</u> – Omnibus Budget Reconciliation Act of 1985 is an insurance premium reduction plan for retired employees.

COPS – Community Oriented Policing Services funded by a federal grant.

<u>CYF</u> – Children, Youth and Families promotes a comprehensive and holistic approach that reaches out to families and children that are most at risk of losing a safe, nurturing, self-determining, drug-free and violence-free environment. The Program requires the full partnership of City and government agencies, local educational agencies, public and private business community, and dedicated organizations working directly in the neighborhoods.

<u>DWI/DUI</u> – Driving while intoxicated/Driving under the influence.

FEMA – Federal Emergency Management Administration

<u>FCC</u> - Federal Communications Commission is an independent United States government agency. The FCC was established by the Communications Act of

1934 and is charged with regulating interstate and international communications by radio, television, wire, satellite and cable. The FCC's jurisdiction covers the 50 states, the District of Columbia, and U.S. possessions.

<u>FULR</u> – Future Little Rock initiatives paid from a half cent sales tax initiated in 1994.

FOP – Fraternal Order of Police Union

GAAP – Generally Accepted Accounting Principles are accounting rules used to prepare, present, and report financial statements for a wide variety of entities, including publicly traded and privately-held companies, non-profit organizations and governments.

GASB – Government Accounting Standards Board is currently the source of generally accepted accounting principles used by State and Local governments in the United States of America. It was established to improve standards of state and local governmental accounting and financial reporting that will result in useful information for users of financial reports and guide and educate the public, including issuers, auditors, and users of those financial reports.

GFOA – Government Finance Officers Association promotes the professional management of governments for the public benefit by identifying and developing financial policies and best practices and promoting their use through education, training, facilitation of member networking, and leadership.

<u>IAFF</u> – International Association of Fire Fighters

<u>HIPP</u> – Home Investment Partnership Funds are expended to provide housing or housing assistance to qualifying citizens, to improve neighborhood streets and drainage and to operate community health and recreation facilities.

LR Cent Committee – Little Rock Citizens for Evaluation of New Tax is a committee of citizens, which is made up of two (2) Co-Chairs, individuals from each of the City's seven (7) Wards, and three (3) At-Large Members. The LR Cent Committee meets on a quarterly basis to evaluate the spending of the additional revenue generated by the one (1)-cent sales tax increase approved by voters in September 2011 that went into effect on January 1, 2012.

<u>LUZA</u> – Local Urban Projects is a program for land redevelopment in areas of moderate to high density urban land use. Urban renewal may involve relocation of businesses, the demolition of historic structures, the relocation of people, and the use of eminent domain (government purchase of property for public use) as a legal instrument to take private property for city-initiated development projects.

<u>MBE</u> – Minority Business Enterprise is an American term which is defined as a business which is at least 51% owned (male and female), operated and controlled on a daily basis by one or more (in combination) American citizens of the following ethnic minority classifications: African American, Asian American (includes West Asian Americans (India etc.) and East Asian Americans (Japan Korea etc.), Hispanic American – not of the Iberian peninsula and Native American including Aleuts.

<u>NHSP</u> – Neighborhood Housing Special Project Fund - Section 108 Guaranteed Loan Program to provide housing and housing assistance to qualifying citizens and to improve neighborhood infrastructure.

<u>NUSA</u> – Neighborhoods, USA is a national non-profit organization committed to building and strengthening neighborhood organizations. Created in 1975 to share information and experiences toward building stronger communities, NUSA now continues to encourage networking and information sharing to facilitate the development of partnerships between neighborhood organizations, government and the private sector.

<u>PIT</u> – Prevention, Intervention and Treatment Programs actively promote collaborations between public and private organizations, citizen groups, and other community-based organizations with its youth-oriented programming. Through a multi-faceted approach, PIT programs seek to reduce crime levels over time while encouraging the potential of local youth. The wide range of PIT programming encompasses services for education, health, safety, and employment for young people.

RFP/RFQ – Request for Proposal (RFP) is a method of bidding used when there are subjective qualifications which must be met before you consider pricing. The RFP gives the buyer a chance to evaluate subjective offerings such as the seller's approach to a project, references, personnel assigned to the task, and the seller's history with similar projects. The City typically uses the Two-Step RFP Method in which qualifications are submitted in one envelope and evaluated and pricing is included in another envelope for comparison with those qualified. A Request for Qualifications (RFQ) is a bid where qualifications are all that is submitted and price is determined by negotiation with the selected vendor.

<u>STF</u> – Short Term Financing accounts for proceeds issued to acquire capital equipment, building improvements and vehicles for the City.

UALR – University of Arkansas at Little Rock

<u>WBE</u> – Women Business Enterprise – a classification of business enterprises wherein at least 51% of the business is women owned.